New Models of Collaboration for Public Service delivery

Sat, 01 Apr 2000

Lise Prefontaine, Line Ricard, Helene Sicotte, Danielle Turcotte, Sharon Dawes

CTG's “New Models of Collaboration for Public Service Delivery” research project is still in its early stages, but the research team has already conducted a preliminary review focusing on the status of knowledge regarding alternative public service delivery methods.

This white paper summarizes the findings of this first step. It should be viewed as a starting point rather than a conclusion. It contains four sections: a brief history, an inventory of trends, a definition of collaboration, and a conceptual research model.