Any issues facing your agency, no matter how unique they may seem, are likely to have occurred and been solved elsewhere. Best and current practices research is designed to help organizations learn from the experiences of others. You can discover what works and what doesn’t, as well as how to replicate successes and avoid mistakes.

This starter kit contains step-by-step instructions on how to conduct best and current practices research. The publication also provides a number of resources that can help you research your particular problem.