# MILA GASCO-HERNANDEZ

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## EDUCATION

### Academic education

| | |
|---|---|
| 1995-2001 | **PhD** (Management – subfield Public Management). Rovira i Virgili University (Tarragona, Spain). Dissertation: *Evaluation of local public policies: An empirical study in the Tarragona City Council* (dissertation chair: Dr. Manuel Ortigueira Bouzada). |
| 1989-1994 | **Combined BA/MBA**. ESADE Business & Law School and Polytechnical University of Catalonia (Barcelona, Spain). |

### Professional development

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| 2023 | SUNY Startup Summer School (S4). The Research Foundation for SUNY. |
| 2015 | Program on Strategic Management of Public-Private Collaboration Initiatives. Institute of Public Governance and Management. ESADE Business & Law School. |
| 2004 | Diploma on Basic Concepts for an E-government Strategy. Inter-American Agency for Cooperation and Development (Organization of American States) – Institute of Advanced Studies for the Americas. |
| 2002 | Diploma on Information and Communication Technologies (ICTs) for Developing Countries: Bridging the Digital Divide. United States Department of Agriculture Graduate School. |

## ACADEMIC EMPLOYMENT

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| 2021- | **Associate professor**, Department of Public Administration and Policy. Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. |
| 2021- | **Research director**, Center for Technology in Government, University at Albany, State University of New York. |
| 2016-2021 | **Research associate professor**, Department of Public Administration and Policy. Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. |
| 2016-2021 | **Associate research director**, Center for Technology in Government, University at Albany, State University of New York. |
| 2014-2015 | **Senior researcher**, Institute for Innovation and Knowledge Management, ESADE Business & Law School, Ramon Llull University (Barcelona, Spain). |
| 2014-2015 | **Deputy director**, Center for Innovation in Cities, ESADE Business & Law School, Ramon Llull University (Barcelona, Spain). |

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| 2010-2016 | **Senior researcher**, Institute of Public Governance and Management, ESADE Business & Law School, Ramon Llull University (Barcelona, Spain). |
| 2007-2011 | **Adjunct instructor**, Department of Political Science and Public Administration, Pompeu Fabra University (Barcelona, Spain). |
| 1999-2009 | **Adjunct instructor**, Department of Law and Political Science and Department of Business, Open University of Catalonia (Barcelona, Spain). |
| 1997-2000 | **Assistant professor**, Department of Management, Rovira i Virgili University (Tarragona, Spain). |

## AFFILIATIONS

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| 2024- | **Honorary guest professor**, Department for E-Governance and Administration, University for Continuing Education Krems (Danube University Krems) (Krems, Austria). |
| 2021- | **Senior fellow**, ESADE GOV, ESADE Business & Law School (Barcelona, Spain). |
| 2016- | **Affiliated faculty**, Department of Information Science (PhD in Information Science), College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. |
| 2016- | **Affiliated faculty**, Department of Political Science (Master in International Affairs), Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. |

## ADDITIONAL EMPLOYMENT

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| 2007-2016 | **Independent consultant** on information and communication technologies adoption by the public sector, public innovation, open government, smart cities (Barcelona, Spain). |
| 2000-2007 | **Senior analyst**, International Institute of Governance of Catalonia (Barcelona, Spain). |
| 1998-1999 | **Co-founder and President**, Tot Món Importació, SL (Tarragona, Spain). |

## HONORS & AWARDS

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| 2024 | 2023-2024 IE University Prize for Teaching Excellence. |
| 2024 | Digital Government Society Distinguished Service Award. |
| 2024 | 2023-24 Chancellor's Award for Excellence in Faculty Service, State University of New York. |
| 2024 | 2024 Camilla Stivers Honorable Mention for "Making sense of open government: A conceptual framework and ideas for future research", Perspectives on Public Management and Governance. |
| 2024 | 2022 Best Paper Award for "Increasing organizational capacity to become smart: Evidence from three European cities", Urban Governance. |
| 2023 | President's Excellence in Academic Service Award, University at Albany – SUNY (Albany, NY). |
| 2022 | Most Impactful Research of the Year, Medellin Investiga Awards. Medellin City Council. |
| 2018 | Recognition, Celebration of Scholarship, University at Albany – SUNY. |
| 2002 | Enric Prat de la Riba award (best PhD dissertation on public management and administration). Catalan Public Administration School. |

## PUBLICATIONS

* indicates student co-author at the time of manuscript preparation
† indicates corresponding author if different than first author

### Authored books

1. Gasco-Hernandez, M. (2015). *Guía de buenas prácticas en gobierno abierto* (*Guide of good practices on open government*). Bogota: Universidad Externado de Colombia.
2. Gasco-Hernandez, M., Ysa, T., Longo, F. & Fernández, C. (2013). *La gestió de la interoperabilitat en govern electrònic a les administraciones publiques catalanes* (*Electronic government interoperability in Catalan public organizations*). Barcelona: Escola d'Administració Pública de Catalunya.

3. Gasco-Hernandez, M. (2004). *Societat del coneixement. Encerts i mancances de les Administracions a l'Estat espanyol i a Catalunya, Euskadi i Madrid* (*Knowledge society. Successes and pitfalls in the Spanish, Catalan, Basque and Madrid public administrations*)*.* Barcelona: Diputació de Barcelona.
4. Gasco-Hernandez, M. (2004). *El gobierno de un mundo global: Hacia un nuevo orden internacional* (*Governing a global world: Towards a new international order*). Barcelona: Intermón-Oxfam.
5. Gasco-Hernandez, M. (2003). *Avaluació de polítiques públiques culturals: Estudi empíric a l'administració local* (*Cultural public policies evaluation: An empirical study at the local level*). Barcelona: Escola d'Administració Pública de Catalunya.
6. Gasco-Hernandez, M. & Torres, T. (2003). *Recupera tu creatividad* (*Win your creativity back*). Oviedo: Septem Ediciones.

**Peer-reviewed journal articles accepted/published**

1. Pyo, S., Gasco-Hernandez, M., Luna-Reyes, L. & Martin, E. (forthcoming). "How can data skills be trained effectively? Using open data in the classroom for public affairs education". *Journal of Public Affairs Education*. Expected time of resubmission: August 2024. [Social Sciences Citation Index].
2. Buyannemekh, B.*, Gil-Garcia, R. & Gasco-Hernandez, M. (forthcoming). "The expanding role of public libraries in tribal settings: From traditional services to (advanced) digital skills, citizen engagement, and innovation". *Public Library Quarterly*. [Social Sciences Citation Index].
3. Chen, T.* & Gasco-Hernandez, M. (forthcoming). "Uncovering the results of AI chatbot use in the public sector: Evidence from US state governments". *Public Performance and Management Review* (Special Issue on Generative AI and Public Administration: Opportunities and Challenges). [Social Sciences Citation Index].
4. Buyannemekh, B.*, Gil-Garcia, R. & Gasco-Hernandez, M.† (forthcoming). "Exploring emergent collaborations for digital transformation in local governments: The engagement of public libraries in the development of smart cities". *Public Administration and Policy* (Special Issue on Strategizing and Collaborating in the Digital Transformation of Public Administration). [Social Sciences Citation Index].
5. Yuan, Q.*, Gasco-Hernandez, M.†, Gil-Garcia, R., Cook, M & Pardo, T. (forthcoming). "Continuity of operations and organisational resilience during the COVID-19 pandemic: Lessons from city governments in the US Northeast region". *Public Management Review*. [Social Sciences Citation Index].
6. Horton, K., Jacobs, G., Bayerl, S., Rothengatter, M., Elliott, K., Gasco-Hernandez, M., Giljohann, S. & Lenuta Rus, C. (2025). "In search of the silver-lining: Police officers' attributions and responses to stakeholder critique". *Public Administration Review, 85*(1): 93-106. [Social Sciences Citation Index].
7. Gasco-Hernandez, M. (2024). "Reflections on three decades of digital transformation in local governments". *Local Government Studies, 50*(6): 1028-1040. [Social Sciences Citation Index].
8. Chen, T.*, Gasco-Hernandez, M. & Esteve, M. (2024). "The adoption and implementation of Artificial Intelligence chatbots in public organizations: Evidence from U.S. state governments". *American Review of Public Administration, 54*(3): 255-270. [Social Sciences Citation Index].
9. Buyannemekh, B.*, Gasco-Hernandez, M. & Gil-Garcia, R. † (2024). "Fostering smart citizens: The role of public libraries in smart city development". *Sustainability, 16*(5): 1750. [Social Sciences Citation Index].
10. Gil-Garcia, R., Gasco-Hernandez, M. & Pardo, T. (2023). "Making sense of open government: A proposal of an integrative framework of open government components and potential results". *Perspectives on Public Management and Governance, 6*(2-3): 80-93. [Impact Factor 2022: 3.2]. [Social Sciences Citation Index].
11. De Coninck, B.*, Gasco-Hernandez, M., Viaene, S. & Leysen, J. (2023). "Determinants of open innovation adoption in public organizations: A systematic literature review". *Public Management Review, 25*(5): 990-1014. [Social Sciences Citation Index].
12. Lee, H. & Gasco-Hernandez, M. (2023). "The perspective of non-teleworkers on the impacts of co-workers' telework: Assessing individual and organizational outcomes". *Public Performance and Management Review*, *46*(3): 563-584. [Social Sciences Citation Index].
13. Gil-Garcia, R., Chen, T.* & Gasco-Hernandez, M. (2023). "Smart city results and sustainability: Current progress and emergent opportunities for future research". *Sustainability*, *15*(10): 8082. [Social Sciences Citation Index].

14. Susha, I., Rukanova, B., Zuiderwijk, A., Gil-Garcia, R. & Gasco-Hernandez, M. (2023). "Achieving voluntary data sharing in cross sector partnerships: Three partnership models". *Information & Organization, 33*(1): 100448. [Social Sciences Citation Index].

15. Gasco-Hernandez, M., Cucciniello, M., Hiedemann, A. & Nasi, G. (2022). "Increasing organizational capacity to become smart: Evidence from three European cities". *Urban Governance, 2*(2): 236-246.

16. Gasco-Hernandez, M., Yerden, X.*, Burke, B. & Gil-Garcia, R. (2022). "The potential role of public libraries in a quadruple helix model of smart city development: Lessons from Chattanooga, TN". *The Library Quarterly: Information, Communication, Policy, 92*(4): 419-436. [Social Sciences Citation Index].

17. Gasco-Hernandez, M., Gil-Garcia, R. & Luna-Reyes, L. (2022). "Unpacking the role of technology, leadership, governance and collaborative capacities in inter-agency collaborations". *Government Information Quarterly, 39*(3): 101710. [Social Sciences Citation Index].

18. Chen, T.*, Gil-Garcia, R. & Gasco-Hernandez, M. (2022). "Understanding social sustainability for smart cities: The importance of inclusion, equity, and citizen participation as inputs and long-term outcomes". *Journal of Smart Cities and Society, 1*(2): 135-148.

19. Campion, A.*, Gasco-Hernandez, M.†, Esteve, M. & Mikhaylov, S. (2022). "Overcoming the challenges of collaboratively adopting artificial intelligence in the public sector". *Social Science Computer Review* (Special Issue on Artificial Intelligence in Government), *40*(2): 462-477. [Social Sciences Citation Index].

20. Soe, R-M.*, Sarv. L.*, & Gasco-Hernandez, M. (2022). "Systematic mapping of long-term urban challenges". *Sustainability, 14*(2): 1-12. [Social Sciences Citation Index].

21. Panizo, L., Gasco-Hernandez, M., Marcos del Blanco, D. Y.*†, Hermida, J. A., Barrat, J. & Alaiz, H. (2021). "E-voting system evaluation based on the Council of Europe recommendations: Helios Voting". *IEEE Transactions on Emerging Topics in Computing* (Special Issue/Section on eGovernment Development and Applications), *9*(1): 161-173. [Social Sciences Citation Index].

22. Yuan, Q.* & Gasco-Hernandez, M.† (2021). "Open innovation in the public sector: Creating public value through civic hackathons". *Public Management Review, 23*(4): 523-544. [Social Sciences Citation Index].

23. Reig, M.*, Gasco-Hernandez, M. & Esteve, M. (2021). "Internal and external transparency in public-private partnerships: The case of Barcelona´s water provision". *Sustainability, 13*(4): 1-16. [Social Sciences Citation Index].

24. Birdi, K., Griffiths, K., Turgoose, C., Alsina, V.*, Andrei, D., Băban, A. Bayerl, S., Bisogni, F., Chirică, S., Costanzo, P., Fernández, Ch., Ficet, J., Gasco-Hernandez, M., Gruschinske, M., Horton, K., Jacobs, G., Jochoms, T., Krstevska, K., Mirceva, S., Mouhanna, C., Oord, A., Oțoiu, C., Rajkovcevski, R., Rațiu, L., Reguli, Z., Rus, C., Stein-Müller, S., Stojanovski, T., Vallet, N., Varga, M., Vít, M. & Vonaș, G. (2021). "Factors influencing cross-border knowledge sharing by police organisations: An integration of ten European case studies". *Police Practice and Research: An International Journal, 22*(1): 3-22. [Emerging Sources Citation Index].

25. Doke, K.*, Yuan, Q.*, Gasco-Hernandez, M., Sutherland-Mitzer, M., Gil-Garcia, R., Bogdanov, P. & Zheleva, M. (2020). "Supporting resilience in rural emergency preparedness and response through improved information access". *GetMobile, 24*(2): 5-11. [Emerging Sources Citation Index].

26. Demircioglu, M. A., Bannister, F., Bennett, C. J., Chen, K., Choi, H., Criado, J. I., Cunha, M. A., Gasco-Hernandez, M., Henman, P., Kimemia, D., Lember, V., Löfgren, K., Luna-Reyes, L. F., Meijer, A.†, Mergel, I., Murakami Wood, D., Nesti, G., Przeybilovicz, E., Raghavan, A., Svenonius, O., van Brakel, R., Webster, W. & Yildiz, M. (2020). "The COVID-19-crisis and the Information Polity: An overview of responses and discussions in twenty-one countries from six continents". *Information Polity, 25*(3), 243-274. [Social Sciences Citation Index].

27. Campion, A.*, Gasco-Hernandez, M.†, Mikhaylov, S. & Esteve, M. (2020). "Managing artificial intelligence deployment in the public sector". *Computer* (Special Issue on AI in Government), *53*(10): 28-37. [Social Sciences Citation Index].

28. Gasco-Hernandez, M. & Gil-Garcia, J. R. (2018). "The role of management in open data initiatives at the local level: Opening the black box". *JeDEM (eJournal of eDemocracy and Open Government), 10*(1): 1-22.

29. Timeus, K.* & Gasco-Hernandez, M. (2018). "Increasing innovation capacity in city governments: Do innovation units make a difference?". *Journal of Urban Affairs*, *40*(7): 992-1008. [Social Science Citation Index] [Social Sciences Citation Index].

30. Gasco-Hernandez, M., Martin, E., Reggi, L.*, Pyo, S.*, Luna-Reyes, L.† (2018). "Promoting open government data use: Cases of citizen training and engagement". *Government Information Quarterly, 35*(2): 233-242. [Social Science Citation Index].

31. Yuan, Q.* & Gasco-Hernandez, M. (2018). "Citizens' use of microblogging and government communication during emergencies: A case study on water contamination in Shanghai". *First Monday, 23*(4): online.

32. Gasco-Hernandez, M. (2018). "Building a smart city: Lessons from Barcelona". *Communications of the ACM, 61*(4): 50-57. [Social Science Citation Index].

33. Gasco-Hernandez, M., Bayerl, S., Denef, S. & Akhgar, B. (2017) "What do citizens communicate about during crises? Analyzing twitter use during the 2011 UK riots". *Government Information Quarterly*, *34*(4): 635-645. [Social Science Citation Index].

34. Gasco-Hernandez, M. (2017). "Living labs: Implementing open innovation in the public sector". *Government Information Quarterly* (Special Issue on Open Innovation in the Public Sector)*, 34*(1): 90-98. [Social Science Citation Index].

35. Griffiths, K., Birdi, K.S., Alsina, V.*, Andrei, D., Baban, A., Bayerl, P., Bisogni, F., Chirica, S., Costanzo, P., Gasco-Hernandez, M., Gruschinske, M., Horton, K., Jacobs, G., Jochoms, T., Krstevska, K., Mirceva, S., Mouhanna, C., Van den Oord, A., Oțoiu, C., Rajkovcevski, R., Rațiu, R., Reguli, Z., Rus, C., Stein-Müller, S., Stojanovski, T., Varga, M., Vít, M. & Vonaş, G. (2016). "Knowledge sharing practices and issues in policing. A systematic review of the literature". *European Journal of Policing Studies, 3*(3): 267-291.

36. Bayerl, S., Horton, K., Jacobs, G, Rogiest, S., Reguli, Z., Gruschinske, M., Costanzo, P., Stojanovski, T., Vonas, G., Gasco-Hernandez, M. & Elliott, K. (2014). "Perspectives on the police profession: An international investigation". *Policing: An International Journal of Police Strategies and Management*, *37*(4): 728-745. [Social Science Citation Index].

37. Van den Born, A., van Witteloostuijn, A., Barlage, M., Sapulete, S., Oord, A., Rogiest, S., Vallet, N., Reguli, Z., Vit, M., Mouhanna, C., Cassa, D., Binder, H., Blumenthal, V., Christe-Zeyse, J., Giljhann, S., Gruschinske, M., Pautz, H., Stein-Müller, S., Bisogni, F., Constanzo, P., Stojanovski, P., Mirceva, S., Krstevska, K., Rajkovcevski, R., Stamenova, M., Bayerl, S., Horton, K., Jacobs, G., Jochoms, T., Vogel, G., Andrei, D., Baban, A., Chirica, S., Otoui, C., Ratiu, L., Rus, C., Varga, M., Vonas, G., Alsina, V.*, Gasco-Hernandez, M., Allen, K., Birdi, K., Betteridge, K., Casey, R., Graham, L. & Polos, L. (2013). "Policing opportunities and threats in Europe". *Journal of Organizational Change Management*, *26*(5): 811-829. [Social Science Citation Index].

38. Gasco-Hernandez, M., Ysa, T. & Fernandez, C. (2013). "Variables clave en la gestión estratégica de un modelo de interoperabilidad: ¿Decisiones políticas o cooptación tecnológica?" ("Key variables in the strategic management of an interoperability model: political decisions or technological cooptation?"). *Revista del CLAD Reforma y Democracia*, *57*: 93-122. [Social Science Citation Index].

39. Bayerl, S., Jacobs, G., Denef, S., Van den Berg, R., Kaptein, N. Birdi, K., Bisogni, F., Cassan, D., Constanzo, P., Gasco-Hernandez, M., Horton, K., Jochoms, T., Mirceva, S., Krstevska, Van den Oord, A., Otoui, C., Rajkovcevski, R., Reguli, Z., Rogiest, S., Stojanovsjki, T., Vit, M. & Vonas, G. (2013). "The role of macro context for the link between technological and organizational change". *Journal of Organizational Change Management*, *26*(5): 793-810. [Social Science Citation Index].

40. Jimenez, C. E., Criado, I. & Gasco-Hernandez, M. (2011). "Technological e-government interoperability. An analysis of Ibero American countries". *IEEE Latin America Transactions*, *9*(7): 1112-1117. [Social Science Citation Index].

41. Criado, I., Gasco-Hernandez, M. & Jimenez, C. E. (2011). "Interoperabilidad de gobierno electrónico en Iberoamérica. Estudio comparativo y recomendaciones de futuro" ("E-government interoperability in Iberoamerica. Comparative study and future recommendations"). *Revista del CLAD Reforma y Democracia*, *50*: 75-104. [Social Science Citation Index].

42. Gasco-Hernandez, M. (2011). "Los retos de la colaboración. ¿A qué, si no a eso, pretendemos hacer frente con la interoperabilidad?" ("The challenges of collaboration. What, if anything, do we address with interoperability?"). *Revista del CLAD Reforma y Democracia*, *49*: 185-202. [Social Science Citation Index].

43. Gasco-Hernandez, M. (2009). "The role of institutions in the development of e-government in Latin America: Some reflections". *Revista Estado, Gobierno, Gestión Pública*, 7(*14*): 37-59.

44. Gasco-Hernandez, M. & Roy, J. (2006). "E-government and multi-level governance: A comparative examination of Catalonia, Spain and Ontario, Canada". *International Journal of E-Government Research*, *2*(4): 57-75.

45. Gasco-Hernandez, M. (2005). "Exploring the e-government gap in South America". *International Journal of Public Administration*, *28*(7-8): 683-701. [Emerging Sources Citation Index].
46. Gasco-Hernandez, M. (2003). "New technologies and institutional change in public administrations". *Social Science Computer Review*, *21*(1): 6-14. [Social Science Citation Index].

**Peer-reviewed journal articles under review**

1. Gasco-Hernandez, M. & Valle-Cruz, D. "Intelligent technologies, governments, and citizens: An overview of benefits and opportunities and challenges and risks". *Government Information Quarterly*. Submitted in November 2024.
2. Dodge, J., Gasco-Hernandez, M. & Yang, J-Y.* "Political interpretation of evidence in contested agency hearings: The politicization of hydraulic fracturing in New York". *Administration & Society*. Submitted in February 2024.

**Manuscripts in preparation**

1. Prasad, A., Yuan, Q., Gasco-Hernandez, M. & Gil-Garcia, R. "Applying human-centric design in emergency preparedness and response". Target journal: *Information Polity*. Expected time of submission: February 2025.
2. Gasco-Hernandez, M., Gualdi, F. & Yuan, Q. "Implementing open innovation in the public sector: Barriers and challenges of civic hackathons at the subnational level". Target journal: *Government Information Quarterly*. Expected time of submission: February 2025.
3. Chen, T., Gasco-Hernandez, M. & Gil-Garcia, R. "Understanding accountability in AI use within the public sector: Insights from state governments in the United States". Target journal: *Public Administration* (special issue on Ethical, Responsible, and Value-Oriented Use of Artificial Intelligence in Public Organizations). Expected time of submission: March 2025.
4. Gasco-Hernandez, M., Prasad, A., Gil-Garcia, R. & Roseth, B. "Understanding the determinants of public sector interoperability success in Latin America: Lessons from Colombia and Ecuador". Target journal: *Government Information Quarterly*. Expected time of submission: April 2025.
5. Gasco-Hernandez, M. & Gil-Garcia, R. "Understanding the bidirectional effects between AI and organizational characteristics in government agencies: A conceptual framework and research agenda". Target journal: *International Journal of Public Administration*. Expected time of submission: June 2025.

**Guest editorials in peer reviewed journals**

1. Mergel, I., Dickinson, H., Stenvall, J. & Gasco-Hernandez, M. (2023). "Implementing AI in the public sector". *Public Management Review*, published online (article available at https://www.tandfonline.com/doi/full/10.1080/14719037.2023.2231950) [Social Science Citation Index] [Five-year Impact Factor 2021: 7.069]
2. Gasco-Hernandez, M., Nesti, G., Cucciniello, M. & Gulatee, Y.* (2021). "Introduction to the special issue on digital government and gender". *Information Polity, 26*(2), 109-113. [Web of Science Emerging Sources Citation Index (ESCI)]
3. Gil-Garcia, R., Gasco-Hernandez, M. & Pardo, T. (2020). "Beyond transparency, participation, and collaboration? A reflection on the dimensions of open government". *Public Performance and Management Review*, *43*(3): 483-502. [Social Science Citation Index] [Five-year Impact Factor 2021: 2.884]
4. Gasco-Hernandez, M. & Jiménez, C. E. (2020). "Information and technology in open justice". *Social Science Computer Review, 38*(3): 247-251. [Social Science Citation Index] [Five-year Impact Factor 2021: 5.210]
5. Gasco-Hernandez, M. (2015). "Special issue on open government: An Introduction". *Social Science Computer Review*, *33*(5): 535-539. [Social Science Citation Index] [Five-year Impact Factor 2021: 5.210]
6. Zuiderwijk, A., Gasco-Hernandez, M., Parycek, P. & Janssen, M. (2014). "Special issue on transparency and open data policies: Guest editors' introduction". *Journal of Theoretical and Applied Electronic Commerce Research*, *9*(3): i-ix. [Social Science Citation Index] [Five-year Impact Factor 2021: 4.363]

7. Gasco-Hernandez, M. (2012). "Approaching e-government interoperability". *Social Science Computer Review, 30*(1): 3-6. Special number on interoperability. [Social Science Citation Index] [Five-year Impact Factor 2021: 5.210]

**Other articles**

1. Martin, E. & Gasco-Hernandez, M. (2021). "Open health data in the new presidential administration: Opportunities and strategies for success". *JAMA Health Forum*, published online in February (article available at https://jamanetwork.com/channels/health-forum/fullarticle/2776227).
2. Gasco-Hernandez, M. (2019). "7 unexpected things that libraries offer besides books". *The Conversation*, published online in April (article available at https://theconversation.com/7-unexpected-things-that-libraries-offer-besides-books-111895).
3. Gasco-Hernandez, M. (2018). "Reflection on new research trends. ICT-enabled innovation in the public sector". *ACM Computers & Society, 47*(4): 7-11.
4. Gasco-Hernandez, M. & Gil-Garcia, R. (2017). "Is it more than using technology in local governments? Opportunities and challenges for cities to become smarter". *UMKC Law Review, 85*(4): 915-923. Symposium on smart cities: Legal and policy implications of municipal innovation.

**Edited books**

1. Gasco-Hernandez, M., Prasad, A., Gil-Garcia, R. & Pardo, T. (2025). *Research handbook of open government*. Northampton, MA: Edward Elgar Publishing.
2. Gil-Garcia, J. R., Pardo, T. & Gasco-Hernandez, M. (eds.) (2020). *Beyond smart and connected governments - Sensors and the Internet of Things in the public sector*. New York: Springer.
3. Jimenez, C. & Gasco-Hernandez, M. (eds.) (2016). *Achieving open justice through citizen participation and transparency*. Hershey, PA: IGI Global.
4. Gasco-Hernandez, M. (ed.) (2014). *Open government. Opportunities and challenges for public governance*. New York: Springer.
5. Gasco-Hernandez, M. & Torres, T. (eds.) (2009). *Information communication technologies and city marketing: Digital opportunities for cities around the world*. Hershey, PA: Information Science Reference.
6. Gasco-Hernandez, M. (ed.) (2007). *Latin America online: Cases, successes, and pitfalls*. Hershey, PA: Idea Group Publishing.
7. Gasco-Hernandez, M., Equiza, F. & Acevedo, M. (eds.) (2006). *Information communication technologies and human development: Opportunities and challenges*. Hershey, PA: Idea Group Publishing.
8. Torres, T., Gasco-Hernandez, M. & Coelho, A. (eds.) (2005). *Changing the way you teach: Creativity tools for management educators*. Oviedo: Septem Ediciones.

**Peer-reviewed book chapters**

1. Yuan, Q.*, Gasco-Hernandez, M. & Gil-Garcia, R. (2021). "Digital government: Analytical models, underlying theories, and emergent theoretical perspectives". In Bryer, T. (ed). *Handbook of theories of public administration and management* (pp. 105-123). New York: Edward Elgar Publishing.
2. Pardo, T., Gil-Garcia, R., Gasco-Hernandez, M., Cook, M. & Choi, I. (2021). "Creating public value in cities: A call for focus on context and capability". In Estevez, E., Pardo, T. & Scholl, H. J. (eds). *Smart cities and smart governance* (pp. 119-139). New York City, NY: Springer.
3. Van Eijk, C.* & Gasco-Hernandez, M. (2018). "Unravelling co-producers: What the literature tells us about co-producers' roles, responsibilities and motivations". In Steen, T., Brandsen, T. & Verschuere, B. (eds). *Co-production and co-creation: Engaging citizens in public service delivery* (pp. 63-79). New York: Routledge.
4. Gasco-Hernandez, M. (2018). "Els processos de votació i la gestió interna" ("Voting processes and internal management"). In Barrat, J. (ed). *Votacions electròniques: Una eina de gestió pública per a la millora de la qualitat democràtica i la participació política* (*Electronic voting: A public management tool to improve democratic quality and political participation*) (pp. 36-45). Barcelona: Escola d'Administració Pública de Catalunya.

5. Gasco-Hernandez, M. (2017). "Ciudades inteligentes. Un fenóneno en auge" ("Smart cities. An uprising phenomenon"). In Gil-Garcia, J. R., Criado, J. I. & Tellez, J.C. (eds). *Tecnologías de información y comunicación en la administración pública: Conceptos, enfoques, aplicaciones y resultados* (*Information and communication technologies in public administration: Concepts, approaches, and results*) (pp. 261-292). México, DF: INFOTEC.

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8. Gasco-Hernandez, M., Trivellato, B. & Cavenago, D. (2015). "How do Southern European cities foster innovation? Lessons from the experience of the smart city approaches of Barcelona and Milan". In Gil-Garcia, J. R., Pardo, T. & Nam, T. (eds.). *Smarter as the new urban agenda: A comprehensive view of the 21st century city* (pp. 191-206). New York: Springer.

9. Gasco-Hernandez, M. (2015). "¿Qué es el gobierno abierto (y qué no lo es)?" ("What is open government (and what it is not)"). In Calderon, C. (coord.). *Guía práctica para abrir gobiernos. Manual de "open government" para gobernantes y ciudadanos* (*Practical guide to open governments. Open government manual for governors and citizens*) (pp. 9-22). Madrid: Goberna América Latina.

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**Encyclopedia entries**

1. Gasco-Hernandez, M. & Prats, J. O.* (2003). "Bounded rationality". In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 32-33). New York: Facts on File, Inc.

2. Gasco-Hernandez, M. & Prats, J. O.* (2003). "Robert Dahl". In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 95-96). New York: Facts on File, Inc.
3. Gasco-Hernandez, M. (2003). "European Union". In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* p. 138). New York: Facts on File, Inc.
4. Gasco-Hernandez, M. (2003). "Fact finding". In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* pp. 149-150). New York: Facts on File, Inc.
5. Gasco-Hernandez, M. (2003). "General Accounting Office". In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 187-188). New York: Facts on File, Inc.
6. Gasco-Hernandez, M. (2003). "Policy evaluation". In Schultz, D. (ed.). *The Encyclopedia of Public Administration and Public Policy* (pp. 326-327). New York: Facts on File, Inc.
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**Technical reports, practitioner-oriented tools, and other publications**

1. Huang, Z.-X., Prasad, A., Gasco-Hernandez, M., Gil-Garcia, R., Adelakun, F. & Rainwater, B. (2024). *Empowering communities: Public libraries, inclusive civic engagement and Artificial Intelligence: A US-based current practices report*. Albany, NY: Center for Technology in Government.
2. Gasco-Hernandez, M., Yuan, Q.*, Zhao-Yerden, X.*, Burke, B. & Gil-Garcia, R. (2021). *Public libraries in smart cities toolbox*. Toolbox available at https://www.smartcommunitytoolbox.ctg.albany.edu/.
3. Gasco-Hernandez, M., Burke, B., Zhao-Yerden, X.* & Gil-Garcia, R. (2021). *Enabling smart, inclusive, and connected communities: An opportunity agenda and roadmap report*. Albany, NY: Center for Technology in Government.
4. Burke, B., Gasco-Hernandez, M., Zhao-Yerden, X.* & Gil-Garcia, J. R. (2021). *Enabling smarter communities: The case of the Chicago Public Library*. Albany, NY: Center for Technology in Government.
5. Burke, B., Gasco-Hernandez, M., Zhao-Yerden, X.* & Gil-Garcia, R. (2021). *Enabling smarter communities: The case of the Ignacio Community Library*. Albany, NY: Center for Technology in Government.
6. Burke, B., Gasco-Hernandez, M., Zhao-Yerden, X.* & Gil-Garcia, R. (2021). *Enabling smarter communities: The case of the Chattanooga Public Library*. Albany, NY: Center for Technology in Government.
7. Burke, B., Gasco-Hernandez, M., Zhao-Yerden, X.* & Gil-Garcia, R. (2021). *Enabling smarter communities: The case of the Saratoga Springs Public Library*. Albany, NY: Center for Technology in Government.
8. Zhao-Yerden, X.*, Gil-Garcia, R., Gasco-Hernandez, M. & Burke, B. (2021). *The role of public libraries in the development of smart cities and communities: Results from a national public library survey*. Albany, NY: Center for Technology in Government.
9. Zhao-Yerden, X.*, Gil-Garcia, R., Gasco-Hernandez, M. & Burke, B. (2021). *The role of public libraries in the development of smart cities and communities: Results from a national local government survey*. Albany, NY: Center for Technology in Government.
10. Mersand, S.*, Gasco-Hernandez, M., Zhao, X.*, Gil-Garcia, R., Sutherland, M., Burke, B. & Figueroa, M. (2018). *The role of public libraries in engaging citizens in smart, inclusive and connected communities*. Albany, NY: The Research Foundation of State University of New York.
11. Voorberg, W.*, Tummers, L., Bekkers, V., Torfing, J., Tonurist, P., Kattel, R., lember, V., Timeus, K.*, Nemec, J., Svidronova, M., Mikusova Merickova, B., Gasco-Hernandez, M., Flemig, S. & Osborne, S. (2015). *Co-creation and citizen involvement in social innovation: A comparative case study across 7 EU-countries.* Rotterdam: LIPSE.
12. Nasi, G., Cucciniello, M., Mele, V., Valotti, G., Bazurli, R., De Vries, H., Bekkers, V., Tummers, L., Gasco-Hernandez, M., Ysa, T., Fernandez, C., Albareda, A.*, Matei, A., Savulescu, C., Antonie, C., Balaceanu, E. B., Jurac, N., Svidronova, M., Mikusova Merickova, B., Oviska, M., de Froidcourt, V., Eymeri-Douzans, M. & Monthubert, E. M. (2015). *Determinants and barriers of adoption, diffusion and upscaling of ICT-driven social innovation in the public sector: A comparative study across 6 EU countries*. Milan: LIPSE.
13. Gasco-Hernandez, M., Reig, M., Colet, N., Miranda, C. & Maspons, R. (2015). *Compra pública innovadora* (*Innovative public procurement*). Barcelona: PARTNERS – ESADE Business & Law School.
14. Bria, F., Gasco-Hernandez, M., Baeck, P., Halpin, H., Almirall, E. & Kresin, F. (2015). *Growing a social digital innovation ecosystem for Europe. DSI final report.* Brussels: European Commission.

15. Gasco-Hernandez, M. (2014). *Policy guide. A decision maker's guide for the implementation of "digital cooperatives"*. Brussels: European Regional Development Fund.
16. Gasco-Hernandez, M. (2014). "Quality criteria". In Xarxa d'Innovació Pública (ed.). *42 voices about open government* (p. 45). Barcelona: Xarxa d'Innovació Pública.
17. Alba, C., Criado, I. & Gasco-Hernandez, M. (2011). *Una política de Internet para España* (*An Internet policy for Spain*). Madrid: Google Spain.
18. Criado, I., Gasco-Hernandez, M. & Jimenez, C. E. (2010). *Bases para una estrategia iberoamericana de interoperabilidad* (*Basis for an Iberoamerican interoperability strategy*). Caracas (Venezuela): Centro Latinoamericano de Administración para el Desarrollo.
19. Gasco-Hernandez, M. (2009). *Criterios para evaluación de buenas prácticas en el ámbito del uso de las tecnologías de la información y las comunicaciones* (*Criteria to assess good practices related to the use of information and communication technologies*). Barcelona: Fundació Pi i Sunyer.
20. Gasco-Hernandez, M. (2003). "El papel de la Administración" ("The role of public Administration"). In Ministerio de Ciencia y Tecnología and Enred Consultores (ed.). *Sociedad de la información en el siglo XXI: Un requisito para el desarrollo* (*Information society in the 21st century: A requirement for development*) (pp. 111-112). Madrid: Ministerio de Ciencia y Tecnología.
21. Gasco-Hernandez, M. & Del Álamo, Ó.* (2002). "Paraguay: El camino hacia la Sociedad de la Información" ("Paraguay: The path to the Information Society"). In Prats, J. (ed.). *Diagnóstico Institucional de la República del Paraguay* (*Institutional Diagnosis of the Republic of Paraguay*) (pp. 245-300). Barcelona: IIGC – UNDP – Autonomous Government of Catalonia.
22. Gasco-Hernandez, M. & Navarro, M.* (2002). "Descentralización y gobierno local" ("Decentralization and local government"). In Prats, J. (ed.). *Diagnóstico Institucional de la República del Paraguay* (*Institutional Diagnosis of the Republic of Paraguay*) (pp. 127-168). Barcelona: IIGC – UNDP – Autonomous Government of Catalonia.

**MEDIA COVERAGE**

**TV**

*Corporación RTV* Participation in the TV show "Pymes Peru – A window to the world". October 8, 2021.
*Canal TRO*      Participation in the TV show "Governance, innovation, and society". June 18, 2021.
*Smart City TV*   Interview on the role of citizens in smart cities development. December 3, 2020.

**Radio**

*Radio Sabadell*   Interview on smart cities in "A bona hora". February 25, 2015.

**Print/electronic**

*GovTech*          "Chatbots vital for government messaging, reaching residents". October 25, 2024.
*Today at UAlbany* "Excellence in teaching, service honored with Chancellor's Awards". September 24, 2024.
*Today at UAlbany* "CTG UAlbany launches AI in Government Lab". August 29, 2024.
*GovTech*          "How are chatbots being used in government agencies?". February 7, 2024.
*Today at UAlbany* "CTG UAlbay examines libraries' role in AI". September 28, 2023.
*Today at UAlbany* "UAlbany's BILPOC faculty advancement Initiative embarks on its second year". September 7, 2023.
*Today at UAlbany* "Ten graduate from first class of Provost's Leadership Academy". May 11, 2023.
*Today at UAlbany* "30 years of transforming government through innovation". March 23, 2023.
*Today at UAlbany* "UAlbany study: Perceptions of fairness, a critical component of telework arrangements". December 15, 2022.
*Today at UAlbany* "CTG UAlbany welcomes its newest cohort of faculty fellows". September 8, 2022.
*Today at UAlbany* "CTG UAlbany tackles challenges facing urban governments". August 25, 2022.
*Today at UAlbany* "CTG UAlbany examines open innovation in public organizations". June 23, 2022.

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|---|---|
| *La Vanguardia* | Tintore, E. (2015, February 26). "'El Mirador': Barcelona, líder de las 'smart cities'" ("'The viewpoint': Barcelona, leader of 'smart cities'"). |
| *OAS newsletter* | Interview on e-government evaluation. July 2012. |
| *La Xarxa* | "Policia 2.0" ("Police 2.0"). June 20, 2011. |
| *OAS newsletter* | Interview on e-government evaluation. November 2005. |
| *El Punt* | Reverté, F. (2003, January 27). "Una tesi doctoral proposa la redacció d'un pla estratègic cultural a Tarragona" ("A doctoral dissertation recommends the development of a strategic cultural plan for Tarragona"). |
| *Intra-ACN* | Pi, R. (2002, December 23). "Francesc Vallès, de Reus, i Milagros Gascó, de Tarragona, guanyen 'ex aequo' el Premi Enric Prat de la Riba" ("Francesc Valles, from Reus, and Milagros Gasco, from Tarragona, awarded 'ex aequo' the Enric Prat de la Riba Award"). |
| *La Vanguardia* | Floría, B. (2001, February 7). "Entrevista con Mila Gascó Hernández, autora de un estudio sobre la gestión cultural del Ayuntamiento de Tarragona" ("Interview with Mila Gasco Hernandez, author of a study on cultural management in the Tarragona city council"). |
| *D. de Tarragona* | Casanovas, M. (2001, January 21). "Una tesis doctoral cuestiona la política del Ayuntamiento en material de patrimonio" ("A doctoral dissertation questions the city council policy on heritage"). |

**GRANTS FUNDING**

**External funding**

| | |
|---|---|
| Title: | The use of AI by US Developmental Disabilities Offices |
| Agency/source: | University of Pennsylvania's Annenberg Public Policy Center (US, federal) |
| Role: | Senior personnel |
| Amount: | $15,000 |
| Date: | May 2024-April 2025 |

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|---|---|
| Title: | Empowering communities: Public libraries, inclusive civic engagement and Artificial Intelligence |
| Agency/source: | Institute of Museum and Library Services (US, federal) |
| Role: | PI |
| Amount: | $635,252 |
| Date: | September 2023-August 2026 |

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|---|---|
| Title: | SCC: Integrating heterogeneous wide-area networks and advanced data science to bridge the digital divide in rural emergency preparedness and response |
| Agency/source: | National Science Foundation (US, federal) |
| Role: | Co-PI |
| Amount: | $1,494,805 |
| Date: | September 2018-August 2024 |

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|---|---|
| Title: | Enabling smart, inclusive, and connected communities: The role of public libraries |
| Agency/source: | Institute of Museum and Library Services (US, federal) |
| Role: | PI |
| Amount: | $456,394 |
| Date: | October 2017-September 2022 |

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|---|---|
| Title: | Towards a data and technology architecture for smart food policy: Understanding the critical factors of food traceability for small farms |
| Agency/source: | National Science Foundation (US, federal) |
| Role: | Senior Personnel |
| Amount: | $45,000 |
| Date: | September 2016-August 2018 |

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|---|---|
| Title: | mySMARTLife (Smart Transition of EU Cities towards a New Concept of Smart Life and Economy) |
| Agency/source: | European Commission Horizon 2020 Programme (European Union, supranational) |
| Role: | PI at ESADE Business & Law School and leader of Working Package 9 "Exploitation of Results" |
| Amount: | Euros 18,656,112.41 |
| Date: | May 2016-July 2016 (this was a five-year project that I had to leave when I joined UAlbany) |

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|---|---|
| Title: | REPLICATE (Renaissance of Places with Innovative Citizenship and Technology) |
| Agency/source: | European Commission Horizon 2020 Programme (European Union, supranational) |
| Role: | PI at ESADE Business & Law School and leader of Working Package 9 "Exploitation of Results" |
| Amount: | Euros 25,435,239 |
| Date: | January 2016-July 2016 (this was a four-year project that I had to leave when I joined UAlbany) |

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|---|---|
| Title: | Evolution of public employment in an economic crisis context |
| Agency/source: | Catalan School of Public Administration (Spain, state) |
| Role: | Senior Personnel |
| Amount: | Euros 10,000 |
| Date: | September 2015-June 2016 |

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|---|---|
| Title: | Electronic voting: A public management tool to improve democratic quality and political participation |
| Agency/source: | Catalan School of Public Administration (Spain, state) |
| Role: | Senior Personnel |
| Amount: | Euros 10,000 |
| Date: | September 2015-June 2016 |

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|---|---|
| Title: | SUNSHINE (Smart Urban Services for Higher Energy Efficiency) |
| Agency/source: | European Commission Competitiveness and Innovation Framework Programme (European Union, supranational) |
| Role: | PI at ESADE Business & Law School and leader of Working Package 7 "Exploitation and Sustainability" |
| Amount: | Euros 2,313,643 |
| Date: | January 2015-July 2016 |

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|---|---|
| Title: | Technological innovation and collaborative electronic government: Managing benefits and risks of information exchange projects in Catalonia |
| Agency/source: | Catalan School of Public Administration (Spain, state) |
| Role: | PI |
| Amount: | Euros 10,000 |
| Date: | July 2014-April 2015 |

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|---|---|
| Title: | DSI (Digital Social Innovation) |
| Agency/source: | European Commission Horizon 2020 Programme (European Union, supranational) |
| Role: | Senior Personnel |
| Amount: | Euros 85,958 |
| Date: | January 2014-November 2015 |

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|---|---|
| Title: | Social media, transparency and open government in Catalonia |
| Agency/source: | Autonomous Government of Catalonia Innovation and Democratic Quality Program (Spain, state) |
| Role: | PI |
| Amount: | Euros 7,500 |
| Date: | August 2013-August 2014 |

Title:           LIPSE (Learning from Innovation in Public Sector Environments)
Agency/source:   European Commission Seventh Framework Programme (European Union, supranational)
Role:            Senior Personnel
Amount:          Euros 2,474,535
Date:            February 2013-June 2016

Title:           Managing e-government interoperability in the Catalan public administration
Agency/source:   Catalan School of Public Administration (Spain, state)
Role:            PI
Amount:          Euros 12,000
Date:            November 2011-September 2012

Title:           COMPOSITE (Comparative Police Studies in the European Union)
Agency/source:   European Commission Seventh Framework Programme (European Union, supranational)
Role:            PI at ESADE Business & Law School
Amount:          Euros 6,623,303
Date:            August 2010-July 2014

Title:           Leadership and innovation in public management
Agency/source:   Autonomous Government of Catalonia Agency for Management of University and Research Grants (Spain, state)
Role:            Senior Personnel
Amount:          Euros 38,400
Date:            July 2009-June 2013

Title:           Internet and the information and communication technologies and the improvement of Central America governments and public administrations. Study about the municipal administrative level and proposal of development of a digital training platform about electronic government
Agency/source:   Autonomous University of Madrid and the Santander Bank (Spain, foundation and private sector)
Role:            Senior Personnel
Amount:          Euros 12,000
Date:            July 2009-January 2011

Title:           New advertising and promotion strategies of touristic Spanish brands on the web
Agency/source:   Spanish Ministry of Science and Innovation (Spain, federal)
Role:            Senior Personnel
Amount:          Euros 90,750.02
Date:            January 2009-December 2011

**Internal funding**

Title:           Open innovation in the public sector
Agency/source:   University at Albany Faculty Research Award Program (FRAP-B)
Role:            PI
Amount:          $3,978
Date:            May 2017-April 2019

**CONSULTANCY/CONTRACTS/APPLIED RESEARCH PROJECTS**

1. "The political economy of interoperability". Inter-American Development Bank. March 2021-December 2021.
2. "Assessing the digital readiness of the seven Emirates of the Government of the United Arab Emirates (UAE)". UAE Telecommunications Regulatory Authority (TRA). January 2018-December 2018.

3. "Meeting the challenges of big data. Towards the responsible reuse of data". Science Business. November 2015-July 2016.
4. "Public procurement of innovation". Catalan Foundation of Research and Innovation. September 2014-July 2015.
5. "Diagnosis of the situation of public software in Latin America and the Caribbean". RedGEALC, Inter-American Development Bank, and Julio Ricaldoni Foundation. September 2014-May 2015.
6. "Technical support to the deployment of open government". Sant Feliu de Llobregat City Council.  September-October 2013.
7. "Support to the Direction of Fiscal Support of the Colombian Ministry of Finance regarding the design of territorial financial information systems". Inter-American Development Bank. August 2013-March 2014.
8. "Open government in Colombia. Promises and achievements". Universidad Externado de Colombia's Society, Government, and Information Technologies Observatory (Observatics). February 2013-December 2013.
9. "Evaluation of the sports facilities strategic plan". Autonomous Government of Catalonia's Catalan Sports Committee. August-December 2012.
10. "E-COOP (Digital cooperatives)". INTERREG IVC (European Regional Development Fund). June 2012-December 2014.
11. "An Internet public policy for Spain". Google. July 2011-October 2011.
12. "Design of a reference framework and a work framework to evaluate e-government sustainability and proposal of a methodology to develop citizen-centered initiatives at the local and regional levels in México, Chile and Peru". Inter-American Organization for Higher Education, Organization of American States, International Development Research Center, and RedGEALC). November 2010-November 2012.
13. "Exploratory research on ICT-enabled governance models in EU cities". European Commission Institute for Prospective Technological Studies. July 2010-February 2011.
14. "Basis for an Iberoamerican Interoperability Strategy". Latin America Center for Development Management (CLAD in Spanish). February 2010-July 2010.
15. "A new governance model for the Research and Innovation National System". Autonomous Government of Catalonia Innovation, Research and Universities Department. October 2008-March 2009.
16. "Structure and territorial functions of the Catalan Health Service". Autonomous Government of Catalonia Department of Health. January 2010-December 2010.
17. "Good practices database" (regarding the use of information and communication technologies). Pi i Sunyer Foundation and Provincial Government of Barcelona. June 2009-April 2011.
18. "Evaluation of the internationalization projects of the Spanish Agency of International Trade". Institute of Public Governance and Management – ESADE Business & Law School and the Observatory of the Spanish Multinational Company. February 2009-November 2009.
19. "ICT industry and micro companies in Catalonia". Catalan Information Society Observatory Foundation. July 2008-October 2008.
20. "Eurocities Knowledge Society Forum E-Government benchlearning". Barcelona City Council. October 2007-June 2009.
21. "Organizational impacts of e-government implementation". Barcelona City Council. December 2006-October 2007.
22. "Evaluation of the Latin America democracy program of the International Institute for Democracy and Electoral Assistance". International Institute on Governance of Catalonia and International Institute for Democracy and Electoral Assistance. February 2005-October 2005.
23. "Evaluation of the Iberoamerican School of Government and Public Policies (IBERGOP)". International Institute on Governance of Catalonia. February 2005-July 2005.
24. "Analysis of knowledge society projects in the Spanish national government and the Autonomous Governments of Catalonia, Basque Country and Madrid". Centre per a la Innovació Local Flor de Maig of the Provincial Government of Barcelona. July 2003-January 2004.
25. "Evaluation of the Spanish Agency of International Cooperation for Development action in Bolivia". International Institute on Governance of Catalonia and Spanish Agency of International Cooperation for Development. September 2002-March 2003.
26. "Health care management: Organizational rationalization of the supply and logistics systems of a network of public hospitals". SAGESSA Group. May 1997-January 1998.

**KEYNOTES AND INVITED PRESENTATIONS**

1. "Metropolitan solutions in the era of digital transformation and Artificial Intelligence". Digital Metropolis Expert Group Meeting. Barcelona (Spain), January 20th, 2025.
2. "Empowering communities: Public libraries, inclusive civic engagement and Artificial Intelligence". 10th Annual MD Tech Connect Conference. Rockville (MD), December 12th, 2024.
3. "Preparing for the impact of AI on the public sector". Leveraging Digital Technologies for SDG Action: A UN DESA Global Policy Dialogue. New York City, NY. Virtual presentation, November 7th, 2024.
4. "Public libraries and their role in raising awareness about AI and fostering inclusive civic engagement: Current practices and future development". Artificial Intelligence and Technology Effects on
5. Politics and Civic Engagement. SUNY Civic Learning and Civic Engagement Fall 2024 Online Series. Albany, NY. Virtual presentation, October 15th, 2024.
6. "Adopting and implementing AI in public organizations: Drivers and determinants of success". International Conference on Theory and Practice of Electronic Governance (ICEGOV) 2024. Pretoria (South Africa), October 4th, 2024.
7. "Critical success factors in e adoption and implementation of Artificial Intelligence projects in the public sector". 2nd International Congress of Innovation in Public Administration. Bogota (Colombia). Virtua presentation, October 2nd, 2024.
8. "Empowering communities: Public libraries at the intersection of Artificial Intelligence and civic engagement". Digital Dialogues: Exploring the Intersection of Libraries and AI. Capital District Library Council. Albany, NY. Virtual presentation, June 5th, 2024.
9. "Adapting to the digital wave: Public libraries and civic engagement in AI initiatives". 2024 Chinese American Librarians Association (CALA) Midwest Chapter Annual Conference. Virtual presentation, May 24th, 2024.
10. "Foundations in AI: A Conversation between academia and government – The academic perspective". New York State Academy for Public Administration (SAPA) webinar. Albany, NY. Virtual presentation, March 14th, 2024.
11. "Determinants of successful adoption and implementation of AI in public organizations". Trans-European Dialogue – TED2024 Conference. Dubrovnik (Croatia). Virtual presentation, March 7th, 2024.
12. "Organizational capacity in the development of smart cities". University of Girona's Inaugural Ceremony of the Academic Year 2023-2024. Girona (Spain), November 9th, 2023.
13. "Fighting urban inequality in small and mid-sized cities through artificial intelligence". Smart City Expo. Barcelona (Spain), November 8th, 2023.
14. "Transatlantic dialogues on the governance of public services". National Congress on Innovation and Public Services. Madrid (Spain). Virtual presentation, October 10th, 2023.
15. "Open government: Initiatives and challenges". Open Government Week Peru. Presidency of the Council of Ministers. Lima (Peru), May 10th, 2023.
16. "The role of public libraries in the development of smart cities". Smart City Expo. Barcelona (Spain), November 15th, 2022.
17. "Developing smart and connected communities: The role of public libraries". Digital Governance Research Colloquium. Hertie School Center for Digital Governance. Berlin (Germany). Virtual presentation, May 11th, 2022.
18. "Government innovation in crisis: Lessons learned and maintaining momentum". Government Innovation New York. Public Sector Network. Albany, NY, May 3rd, 2022.
19. "The digital divide: Cause and effect". Digital Inclusion. Public Sector Network. Virtual presentation, October 13th, 2021.
20. "Behind the tracks of open government in Latin America". TIP Community (Public Innovation Journey). Center for the Study of State and Society. Virtual presentation, July 20th, 2021.
21. "Opening governments: The needed reform of public administration". International Open Government Week. Bogota City Council. Bogota (Colombia), May 21st, 2021.
22. "Building a digital agenda for Mexico". How to Build a Digital Agenda? Politica Digital. Mexico DF (Mexico). Virtual presentation, May 13th, 2021.

23. "Opening governments: Open data-related challenges". Open Government, Public Innovation and Citizen Collaboration. National Institute of Public Administration. Madrid (Spain). Virtual presentation, April 28th, 2021.
24. "Administrative capacity in the smart city". International Smart City Symposium "Redefining the smart city: From a technocentric towards a collaborative, value-based and human centered understanding". Hertie School Center for Digital Governance. Berlin (Germany). Virtual presentation, March 24th, 2021.
25. "Opportunities in times of crisis: The role of open government". Graduate School of Public Administration. Seoul National University. Seoul (South Korea). Virtual presentation, January 14th, 2021.
26. "Open government challenges in fighting corruption". Is Open Government the Way to Fight Corruption? Open Government and Fight against Corruption Week in Bogota. Bogota City Council. Bogota (Colombia). Virtual presentation, December 9th, 2020.
27. "Revisiting open government: Some reflections about current challenges and future opportunities". 5th edition of the Day of Public Management: International Seminar on New Public Management for an Inclusive, Transparent, Innovative, and Sustainable State. Public Management School of Universidad del Pacífico. Lima (Peru). Virtual presentation, November 26th, 2020.
28. "Transparency and participation in uncertain times". Institutions after the Pandemic. How do we Think Now about Open Government? Menendez Pelayo International University. Madrid (Spain). Virtual presentation, September 23rd, 2020.
29. "Collaboration: The open government forgotten pillar". INAP Training Series. Department of Public Management and Employment. Buenos Aires (Argentina). Virtual presentation, September 2nd, 2020.
30. "Enabling smart, inclusive, and connected communities: The role of public libraries". 2019 American Library Association (ALA) Annual Conference. Washington, DC (United States), June 22nd, 2019.
31. "Tech disruptions in urban environments and city living". Smart City Expo Curitiba. Curitiba (Brazil), March 21st, 2019.
32. "Can open government promote good governance?". TGC Speaker Series. Transparency and Governance Center – School of Public Affairs and Administration – Rutgers University. Newark, NJ (United States), September 28th, 2018.
33. "Enabling smart, inclusive, and connected communities: The role of public libraries". COSLINE 2018 Annual Workshop. Saratoga Springs, NY (United States), September 14th, 2018.
34. "Local smart cities: Pioneers of the future". IT Albany Symposium. SIM Albany. Albany, NY (United States), April 25th, 2018.
35. "Co-production and ICT-enabled co-production". International Conference for E-Democracy and Open Government 2016. Danube University Krems. Krems (Austria), May 19th, 2016.
36. "Advantages and challenges of smart cities". Conference Smart Cities: Innovating in City Management. ESADE China-Europe Club. Barcelona (Spain), April 15th, 2015.
37. "Services integration for an open government". CONACYT 7th National Workshop on Innovation and Competitiveness. Monterrey (Mexico), November 25th, 2015.
38. "Open government: Definition, experiences and lessons learned". Rethinking the City Council: Internal conference on open government. Vilanova i la Geltrú (Spain), October 23rd, 2015.
39. "Open data: Towards co-production and collaboration". Granollers Public-Private Collaboration Forum. Granollers (Spain), April 29th, 2015.
40. "Transparency and social media: The case of Catalonia". 1st International EPSA Knowledge-Transfer Conference on "New models and practices of ICT innovation and management in the public sector". Barcelona (Spain), March 23rd-24th, 2015.
41. "How do Southern European cities foster innovation? Lessons from the experience of Barcelona and Milan". Master of International Healthcare Management, Economics and Policy and Master of Public Management Graduation Ceremony. SDA Bocconi School of Management. Milan (Italy), February 28th, 2015.
42. "Access to public information and open government: Best practices". III International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), December 2nd, 2014.
43. "Open data in the framework of Law 1712/2014". III International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), December 2nd, 2014.

44. "New ways of participation: Challenges and opportunities". II Terrassa Open Government Conference. Terrassa (Spain), October 16th, 2014.
45. "Looking at open government in Latin America: where we are and where we head to". TecNap 2014: Public value and open government. Villa La Angostura, province of Neuquén (Argentina). Virtual presentation, May 20th, 2014.
46. "New tools for new ways of policing. The use of ICT by police forces". E-government symposium: 15 years of e-government research: What is the impact on practice? Hawaii International Conference on System Science 2014 (HICSS-47). Big Island, HI (United States), January 6th, 2014.
47. "What's coming next?". Workshop on smart cities. Smart Cities Council and Institute on Public Governance and Management – ESADE Business & Law School. Barcelona (Spain), November 18th, 2013.
48. "European good practices on open government: Analysis and learned lessons". II International Conference on Legal Issues of Electronic Government and Smart Cities. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia), November 7th, 2013.
49. "Open government: where are we and where do we head to? ObservaTIC. Social Sciences Faculty. Universidad de la República. Montevideo (Uruguay), October 28th, 2013.
50. "E-inclusion policies in Spain". First Discussion on Digital Inclusion Public Policies. Society, Government and Information Technologies Observatory. Universidad Externado de Colombia. Bogota (Colombia). Virtual presentation, September 13th, 2013.
51. "Governance". Conference to Develop the Terrassa White Book on Culture. Terrassa (Spain), April 30th, 2013.
52. "Critical success factors of interoperability projects". Debate "Interoperability briefly". III National Conference on Interoperability and Security. Madrid (Spain), February, 20th, 2013.
53. "New public servants for new contexts". ICT Ministry of the Government of Colombia. Bogota (Colombia), November 6th, 2012.
54. "Governance models". 11th Conference of Telecommunications in Catalonia. Official Association of Technical and Graduate Telecommunications Engineers of Catalonia. Barcelona (Spain), September 26th, 2012.
55. "Interoperability in Spain. A difficult but necessary bet". Summer course "The Internet public policy in Spain in the context of the European digital agenda". Madrid Complutense University. El Escorial (Spain), July 24th, 2012.
56. "Evaluating e-government". International meeting to assess the challenges and interactions between digital citizens and e-government "Citizenship & eGovernment". Faculty of Communication Sciences of the Minuto de Dios University and Inter-American Organization for Higher Education (College of the Americas). Bogota (Colombia), May 24th, 2012.
57. "E-inclusion strategies in Spain". Conference on "Governance and Digital Inclusion". Political Science Department of University of the Basque Country. Bilbao (Spain), May 16th, 2012.
58. "Electronic democracy: From participation to active implication. E-democracy". 9th Conference of Telecommunications in Catalonia. Official Association of Technical Telecommunications Engineers of Catalonia. Barcelona (Spain), September 21st, 2010.
59. "Electronic democracy trends in Spain and Europe". Symposium "International Dialogue for the Development of Smart Cities". Bogota City Council and Universidad Externado de Colombia. Bogota (Colombia), July 21st-22nd, 2010.
60. "Lessons learned and future challenges for the development of local electronic democracy". Symposium "International Dialogue for the Development of Smart Cities". Bogota City Council and Universidad Externado de Colombia. Bogota (Colombia), July 21st-22nd, 2010.
61. "New technologies and public management: The Spanish experience". I International Event SAT "Public management and local taxation models". Peruvian Tax Agency. Lima (Peru), May 13th, 2010.
62. "Improving e-government indicators". Penteo Forum. Barcelona (Spain). May 14th, 2008
63. "E-government and organizational IT adoption: The case of the Barcelona City Council". Seminar "Information technology usage and local governance transformations: Perspectives from Europe and Latin America". University of Hull. Hull (United Kingdom), March 5th, 2008.
64. "The role of technology in the building of the new citizenship". 8th International Summer School "Freedom and Security. Challenges for the New Citizenship". Unión General de Trabajadores de Asturias, University of Oviedo and Asturias Foundation. Avilés (Spain), September 11th, 2007.

65. "Evaluating the impact of anti-corruption measures". V Global Forum on Fighting Corruption. South African Department of Public Service and Administration. Johannesburg (South Africa). April 4th, 2007.
66. "Local democratic governments in the 21st century: The opportunities of ICTs". Debate conference "Valencia, Citizenship Routes". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 27th-29th, 2006.
67. "The challenges of the *contraloría social* in the e-government era". Debate conference "Valencia, Citizenship Routes". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 27th-29th, 2006.
68. "Institutional change and electronic government". International seminar workshop "Training, Information Technology, and Electronic Government". Dominican Republic Program of Support to the Executive Power Reform and Modernization (Pro-Reforma) and the National Institute of Public Administration. Santo Domingo (Dominican Republic), March 2nd, 2006.
69. "Master training within Latin America and its impact on governability". Opening ceremony of the Master in Business Administration of the Universidad de Rosario (Colombia). Bogota (Colombia). November 4th, 2005.
70. "Introduction to information technologies and their impact on the contemporary city configuration". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005.
71. "The role of electronic government and organizational innovations. Transformations inside the public sector organizations". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005
72. "Information technologies and human development. Science in the street". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005
73. "Digital city, informational city, virtual city?: Towards an operational concept in the knowledge and information society". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005
74. "The challenges of the *contraloría social* in the e-government era. Cases of success and failure". Debate conference "The City, Local Institutions, and Democratic Governability". Cátedra Alexis de Tocqueville and Valencia City Council. Valencia (Venezuela), September 26th-29th, 2005
75. "E-government as a tool for accountability and transparency: Some thoughts". IV Global Forum on Fighting Corruption. Brazilian Contraloría General de la Unión, Transparency International and United Nations Office on Drug and Crime. Brasilia (Brazil), June 8th, 2005.
76. "e-Participation/e-Democracy". Seminar on Electronic Government in the Public Administration. European Public Administration Institute-European Centre of the Regions (EIPA-CER) and Aragon Public Administration Institute. Zaragoza (Spain), April 29th, 2002.
77. "Decisions and efficiency in the Public Administration". V Onta-Local Conference 2001 "Organization Theory and New Technologies in the Local Public Administration". City Council of Blanes and County Council of Girona. Girona (Spain), October 4th, 2001.

**CONFERENCES**

* indicates student co-author at the time of manuscript preparation

**Peer-reviewed full conference papers**

1. Buyannemekh, B.*, Gasco-Hernandez, M. & Gil-Garcia, R. (2025). "Public libraries as catalysts in local government-led innovation ecosystems: Enabling collaborative innovation, making culture, and entrepreneurship". Hawaii International Conference on System Sciences 2024 (HICSS-58). Honolulu, HI, January 7th-10th.
2. Waltz, C.* & Gasco-Hernandez, M. (2025). "Understanding cybersecurity outsourcing processes in local governments". Hawaii International Conference on System Sciences 2024 (HICSS-58). Honolulu, HI, January 7th-10th.

3. Huang, Z.-X.*, Gil-Garcia, R. & Gasco-Hernandez, M. (2024). "Exploring the complexity of AI applications in the public sector: The interplay of visibility, autonomy, and self-learning". IFIP EGOV-CeDEM-ePart2024. Leuven (Belgium), September 1st-5th.

4. Buyannemekh, B.* & Gasco-Hernandez, M. (2024). "Advancing digital transformation through public libraries' contribution to developing smart cities".  Symposium "Digital transformation in and of local governments – Variations on a global theme". 2024 Annual Meeting of the Academy of Management (AoM). Chicago, IL, August 9th-13th.

5. Huang, Z.-X.*, Gasco-Hernandez, M., Prasad, A. & Gil-Garcia, R. (2024). "Public libraries and their role in raising awareness about AI and fostering inclusive civic engagement: Current practices and future development". 24th Annual International Conference on Digital Government Research (dg.o 2024). Taipei (Taiwan), June 11th-14th.

6. Sari, D.* & Gasco-Hernandez, M. (2024). "The use of open data: Challenges and good practices from a user's perspective". Hawaii International Conference on System Sciences 2024 (HICSS-57). Honolulu, HI, January 3rd-6th.

7. Prasad, A., Gasco-Hernandez, M., Gil-Garcia, R. & Yuan, Q. (2023). "Human-centric design in applications for emergency preparedness and response in rural communities: The case of the E!App". 24th Annual International Conference on Digital Government Research (dg.o 2023). Gdansk (Poland), July 11th-14th.

8. Yuan, Q.*, Gasco-Hernandez, M., Gil-Garcia, R., Doke, K.*, Zheleva, M., Bogdanov, P. & Taneka, V. (2023). "Does co-creation affect the adoption of IT-enabled solutions? The case of a mobile application for emergency preparedness". Hawaii International Conference on System Sciences 2023 (HICSS-56). Maui, HI, January 3rd-6th.

9. Buyannemekh, B.*. Gil-Garcia, R. & Gasco-Hernandez, M. (2022). "Determinants of collaboration in the development of smart cities: The perspective of public libraries". IFIP EGOV-CeDEM-ePart2022. Linköping (Sweden), September 6th-8th.

10. Chen, T.*, Gil-Garcia, R. & Gasco-Hernandez, M. (2022). "Cross-boundary information sharing flows in emergency management: Proposing a conceptual framework". 23rd Annual International Conference on Digital Government Research (dg.o 2022). Virtual conference, June 15th-17th.

11. Yuan, Q.*, Doke, K.*, Gasco-Hernandez, M., Gil-Garcia, R., Zheleva, M. & Bogdanov, P. (2022). "Understanding drivers and challenges of multi-actor collaborations at the local level". Hawaii International Conference on System Sciences 2022 (HICSS-55). Virtual conference, January 3rd-7th. Nominated for best paper.

12. Yerden, X.*, Gil-Garcia, R., Gasco-Hernandez, M. & Burke, B. (2022). "Public libraries' perceptions of future collaborations for the development of smart cities and communities: Understanding influential factors". Hawaii International Conference on System Sciences 2022 (HICSS-55). Virtual conference, January 3rd-7th.

13. Yerden, X.*, Gil-Garcia, R., Gasco-Hernandez, M. & Burke, B. (2021). "Understanding the factors that affect smart city and community initiatives: Lessons from local governments in the United States".  IFIP EGOV-CeDEM-ePart2021. Granada (Spain), September 7th-9th.

14. Doke, K.*, Affinnih, H.*, Yuan, Q.*, Gasco-Hernandez, M., Gil-Garcia, R., Bogdanov, P. & Zheleva, M. (2021). "Improving emergency preparedness and response in rural areas". ACM SIGCAS Conference on Computing and Sustainable Societies. Virtual conference, June 28th-July 2nd.

15. Yerden, X.*, Gil-Garcia, R., Gasco-Hernandez, M. & Burke, B. (2021). "The role of public libraries in developing smart cities and communities: Comparing the perspectives of local governments and public libraries". 22nd Annual International Conference on Digital Government Research (dg.o 2021). Virtual conference, June 9th-11th.

16. Yuan, Q.*, Gulatee, Y.*, Gasco-Hernandez, M., Zheleva, M., Bogdanov, P. & Gil-Garcia, R. (2021). "Understanding the determinants of adoption and use of information and communication technologies for emergency management: Proposing a research agenda based on existing academic literature". Hawaii International Conference on System Sciences 2021 (HICSS-54). Virtual conference, January 5th-8th. Nominated for best paper.

17. Yerden, X.*, Gasco-Hernandez, M., Gil-Garcia, R., Burke, B. & Figueroa, M. (2020). "Small town vs. big city: A comparative study on the role of public libraries in the development of smart communities". EGOV2020 – Joint Conference IFIP- EGOV-CeDEM-ePART 2020. Linköping (Sweden), August 31st-September 2nd.

18. Gulatee, Y.*, Gasco-Hernandez, M. & Gil-Garcia, R. (2020). "Understanding willingness to share information among citizens and public organizations: The case of emergency preparedness and response". 21st Annual International Conference on Digital Government Research (dg.o 2020). Virtual conference, June 17th-19th.

19. Gulatee, Y.*, Yuan, Q.*, Gasco-Hernandez, M., Gil-Garcia, R., Sutherland-Mitzner, M. & Pardo, T. (2020). "Technology adoption for emergency preparedness and response in rural areas: Identifying the main determinants". International Conference on Theory and Practice of Electronic Governance (ICEGOV). Athens (Greece), September 23rd-25th.

20. Yuan, G.*, Gil-Garcia, R., Sutherland-Mitzner, M., Gasco-Hernandez, M. & Pardo, T. (2020). "Understanding the role of social, technology, and physical infrastructures in smart communities: The case of rural areas in the US". Hawaii International Conference on System Sciences 2020 (HICSS-53). Maui, HI (United States), January 7th-10th.

21. Yerden, X.*, Gil-Garcia, R., Gasco-Hernandez, M., Burke, B. & Figueroa, M. (2019). "A quadruple helix model of smart city development? Understanding the role of public libraries". EGOV2019 – Joint Conference EGOV-CeDEM-ePART 2019. San Benedetto del Tronto (Italy), September 2nd-5th. Nominated for best paper in the category of "The most compelling, critical research reflection".

22. Gasco-Hernandez, M., Zheleva, M., Bogdanov, P. & Gil-Garcia, R. (2019). "Towards a socio-technical framework for bridging the digital divide in rural emergency preparedness and response: Integrating user adoption, heterogeneous wide-area networks, and advanced data science". 20th Annual International Conference on Digital Government Research (dg.o 2019). Dubai (United Arab Emirates), June 18th-20th.

23. Susha, I., Rukanova, B., Gil-Garcia, R., Tan, Y.-H. & Gasco-Hernandez, M. (2019). "Identifying mechanisms for achieving voluntary data sharing in cross-sector partnerships for public good". 20th Annual International Conference on Digital Government Research (dg.o 2019). Dubai (United Arab Emirates), June 18th-20th.

24. Harrison, T., Canestraro, D., Pardo, T., Avila-Maravilla, M.*, Soto, N.*, Sutherland, M., Burke, B. & Gasco-Hernandez, M. (2019). "Management/policy paper: Applying an enterprise data model in government: Transitioning to a data-centric information system for child welfare in the United States". 20th Annual International Conference on Digital Government Research (dg.o 2019). Dubai (United Arab Emirates), June 18th-June 20th.

25. Marcos del Blanco, D.* Y. & Gasco-Hernandez, M. (2019). "A protocolized, comparative study of Helios Voting and Scytl/iVote". Sixth International Conference on eDemocracy & eGovernment (ICEDEG 2019). Quito (Ecuador), April 24th-26th.

26. Mersand, S.*, Gasco-Hernandez, M., Udoh, E.* & Gil-Garcia, R. (2019). "Public libraries as anchor institutions in smart communities: Current practices and future development". Hawaii International Conference on System Science 2019 (HICSS-52). Maui, HI (United States), January 8th-11th.

27. Gasco-Hernandez, M., Cucciniello, M., Nasi, G. & Yuan, Q.* (2018). "Determinants and barriers of e-procurement: A European comparison of public sector experiences". Hawaii International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 2nd-6th. Nominated for best paper.

28. Gasco-Hernandez, M., Feng, W.* & Gil-Garcia, R. (2018). "Providing public value through data sharing: Understanding critical factors of food traceability for local farms and institutional buyers". Hawaii International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 2nd-6th.

29. Gil-Garcia, R., Vargas-Marin, E.* & Gasco-Hernandez, M. (2018). "Understanding the success of government portals: The role of political leadership, standards, and powerful centralized IT agency". Hawaii International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 2nd-6th.

30. Harrison, T., Pardo, T., Gasco-Hernandez, M. & Cannestraro, D. (2018). "The salience and urgency of enterprise data management in the public sector". Hawaii International Conference on System Science 2018 (HICSS-51). Big Island, HI (United States), January 2nd-6th.

31. Gasco-Hernandez, M., Sandoval-Almazan, R. & Gil-Garcia, J. R. (2017). "Open innovation and co-creation in the public sector". IFIP-EGOV-EPART 2017 Conference. St. Petersburg (Russia), September 4th-7th.

32. Yuan, Q.* & Gasco-Hernandez, M. (2017). "Citizens' use of microblogging during emergency: A case study on water contamination in Shanghai". 18th Annual International Conference on Digital Government Research (dg.o 2017). New York City (United States), June 7th-9th.

33. Gasco-Hernandez, M. (2016). "What makes a city smart? Lessons from Barcelona". Hawaii International Conference on System Science 2016 (HICSS-49). Kauau, HI (United States), January 5th-8th.

34. Gasco-Hernandez, M. (2015). "La llave de la burocracia: La necesaria transformación de la administración pública" ("The bureacracy key: The needed transformation of the public Administration"). XX Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Lima (Peru), November 10th-13th.

35. Gasco-Hernandez, M. (2015). "Ateneos de fabricación: Co-creación e innovación social en la ciudad inteligente" ("Fab athenaeums: Co-creation and social innovation in the smart city"). XX Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Lima (Peru), November 10th-13th.

36. Timeus, K.* & Gasco-Hernandez, M. (2015). "Organized innovation in the public sector: The case of Barcelona municipality". 2015 European Group of Public Administration (EGPA) Conference. Toulouse (France), August 26th-28th.

37. Horton, K.E., Jacobs, G., Bayerl, P. S., Rothengatter, M., Elliott, K., Gasco-Hernandez, M., Giljohann, S., & Rus, C. (2015). "A balancing act: How to avoid professional disidentification when faced with stakeholder critique". 2015 Annual Meeting of the Academy of Management (AoM). Vancouver, BC (Canada), August 9th-11th. Published in the Academy of Management Best Paper Proceedings 2015 (abridged version, pp. 820-825).

38. Negre, E., Rosenthal-Sabroux, C. & Gasco-Hernandez, M. (2015). "A knowledge-based conceptual vision of the smart city". Hawaii International Conference on System Science 2015 (HICSS-48). Kauau, HI (United States), January 5th-8th.

39. Gasco-Hernandez, M. (2013). "No es oro todo lo que reluce. ¿Qué hay detrás de las promesas de gobierno abierto en Iberoamérica?" ("All that glitters is not gold. What is beyond open government promises in Latin America?"). XVIII Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Montevideo (Uruguay), October 29th-November 1st.

40. Gasco-Hernandez, M., Ysa, T. & Fernández, C. (2012). "Variables clave en la gestión estratégica de un modelo de interoperabilidad: ¿Decisiones políticas o cooptación tecnológica?" ("Key variables in the strategic management of an interoperability model: Political decisions or technological cooption?"). XVII Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Cartagena of the Indies (Colombia), October 30th-November 2nd.

41. Jiménez, C. & Gasco-Hernandez, M. (2012). "Y ahora… gobierno abierto. Nuevos términos en la constante búsqueda por la transparencia y la rendición de cuentas" ("And now… open government. New terms in the never ending search of transparency and accountability"). XVII Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Cartagena of the Indies (Colombia), October 30th-November 2nd.

42. Gasco-Hernandez, M. (2011). "Exploring ICT-enabled governance in Barcelona: The case of the Guardia Urbana police force". 2011 European Group of Public Administration (EGPA) Conference. Bucharest (Romania), September 7th-10th.

43. Gasco-Hernandez, M. & Jiménez, C. E. (2011). "Interoperability in the justice field". 11th European Conference on E-Government. Barcelona (Spain), June 16th-17th.

44. Gasco-Hernandez, M. (2010). "Una aproximación neoinstitucionalista al gobierno electrónico. ¿A qué se enfrenta el CIO en el contexto latinoamericano?" ("A neoinstitutionalist approach to electronic government. What does the CIO face in the Latinoamerican context?"). XV Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9th-12th.

45. Gasco-Hernandez, M. (2010). "Los retos de la colaboración. ¿A qué, si no a eso, pretendemos hacer frente con la interoperabilidad?" ("The challenges of collaboration. What, if anything, do we address with interoperability?"). XV Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9th-12th.

46. Gasco-Hernandez, M. & Jiménez, C. E. (2008). "E-government and organizational IT adoption: The case of the Barcelona City Council". 8th European Conference on E-Government. Lausanne (Switzerland). July 10th-11th.

47. Gasco-Hernandez, M. (2007). "La mejora del servicio al ciudadano. Experiencias de interoperabilidad en la administración catalana" ("Improving citizen service. Interoperability experiences in the Catalonian public administration"). XII Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), October 30th-November 2nd.

48. Gasco-Hernandez, M. & Rodríguez, J. R. (2007). "Gobierno electrónico y transformación de la administración pública municipal: El caso del Ayuntamiento de Barcelona" ("Electronic government and local public administration transformation: The case of the Barcelona City Council"). VIII AECPA Conference about Political Science and Public Administration. Valencia (Spain), September 18th-20th.

49. Gasco-Hernandez, M. (2007). "Institutions (also) matter in e-government: The case of Bolivia". The 18th Information Resources Management Association (IRMA) International Conference. Vancouver (Canada), May 19th-23rd.

50. Torres, T. & Gasco-Hernandez, M. (2003). "Creatividad y equipos virtuales: El estado de la cuestión" ("Creativity and virtual teams: The state of the art"). XVII National Conference of the European Academy of Management and Business Economics (AEDEM in Spanish). Bordeaux (France), June 4th-6th.

51. Gasco-Hernandez, M. & Del Álamo, Ó.* (2002). "El acceso como eje vertebrador de la sociedad de la información: Los casos de Bolivia y Paraguay" ("Acces as the conducting issue in an information society: The cases of Bolivia and Paraguay"). I Latin-American Conference on Political Science. Salamanca (Spain), July 8th-11th.

52. Gasco-Hernandez, M. & Navarro, M.* (2002). "Retos y desafíos de la gobernabilidad local en Bolivia y Paraguay: Un análisis comparativo" ("Challenges for Bolivia's and Paraguay's local governance: A comparative analysis"). I Latin-American Conference on Political Science. Salamanca (Spain), July 8th-11th.

53. Gasco-Hernandez, M. (2001). "Una aproximación a la definición de políticas de inserción en la sociedad de la información" ("An approach to the definition of transition public policies to the information society"). VI Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Buenos Aires (Argentina), November 5th-9th.

54. Vidal-Suñé, A., Fonts, A., Gasco-Hernandez, M. & Torres, T. (1997). "Gestión por procesos aplicada a las organizaciones hospitalarias" ("Process management in hospital organizations"). VI International Conference of the European Academy of Management and Business Economics (AEDEM in Spanish). Chania (Greece), September 4th-6th.

55. Vidal-Suñé, A., Fonts, A., Gasco-Hernandez, M. & Torres, T. (1997). "Planificación y control de operaciones en centros sanitarios (MRP-Control por procesos" ("Planning and operations control in health care organizations (MRP- Process control)"). VI International Conference of the European Academy of Management and Business Economics (AEDEM in Spanish). Chania (Greece), September 4th-6th.

56. Gasco-Hernandez, M. & Rabassa, N. (1997). "Hacia una nueva gestión de los recursos humanos: El marketing interno" ("Towards a new human resources management: Internal marketing"). XI National Conference of the European Academy of Management and Business Economics (AEDEM in Spanish). Lleida (Spain), June 17th-20th.

57. Fabregat, V., Gasco-Hernandez, M. & Arias, M. (1996). "Los recursos humanos ante un entorno globalizado" ("Human resources management in a global world"). X National Conference of the European Academy of Management and Business Economics (AEDEM in Spanish). Granada (Spain), June 11th-14th.

**Conference presentations**

1. Huang, Z-X.*, Gasco-Hernandez, M., Gil-Garcia, R. & Prasad, A. (2025). "Enabling a better understanding of the potential of AI in communities: The case of Palo Alto City Library". XXIX Annual Conference of the International Research Society for Public Management (IRSPM). Bologna (Italy), April 7th-9th.

2. Gasco-Hernandez, M. &, Gil-Garcia, R. (2025). "Understanding the Impact of Artificial Intelligence on internal organizational dynamics". XXIX Annual Conference of the International Research Society for Public Management (IRSPM). Bologna (Italy), April 7th-9th.

3. Chen, T.*, Gasco-Hernandez, M. & Gil-Garcia, R. (2025). "How does AI change the dynamics of accountability in public organizations?". 2025 American Society for Public Administration (ASPA) Annual Conference. Washington DC, March 28th-April 1st.

4. Huang, Z-X.*, Gil-Garcia, R. & Gasco-Hernandez, M. (2025). "Exploring AI-powered applications in law enforcement agencies". 2025 American Society for Public Administration (ASPA) Annual Conference. Washington DC, March 28th-April 1st.

5. Waltz, C. & Gasco-Hernandez, M. (2025). "Organizational capacity challenges to local government cybersecurity provision". 2025 American Society for Public Administration (ASPA) Annual Conference. Washington DC, March 28th-April 1st.

6. Prasad, A., Huang, Z-X.*, Gasco-Hernandez, M. & Gil-Garcia, R. & (2025). "How can public libraries foster civic engagement in AI: Lessons from Schaumburg". 2025 American Society for Public Administration (ASPA) Annual Conference. Washington DC, March 28th-April 1st.

7. Prasad, A., Huang, Z-X.*, <u>Gasco-Hernandez, M.</u> & Gil-Garcia, R. (2024). "A participatory approach to mitigate bias in AI: The role of public libraries". XXVIII Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 16th-18th.

8. Park, S.* & <u>Gasco-Hernandez, M.</u> (2024). "Exploring managerial networking of local public library directors as boundary spanners". XXVIII Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 16th-18th.

9. Waltz, C.* & <u>Gasco-Hernandez, M.</u> (2023). "To buy or not to buy? Drivers and challenges to local government outsourcing decisions for cybersecurity services". 14th Northeast Conference on Public Administration (NECoPA). Virtual conference, November 2nd-3rd.

10. Gasco-Hernandez, M. (2023). "Teaching digital governance from a comparative perspective". Panel "Artificial intelligence and digital governance: An agenda for public affairs research and education". NASPAA Annual Conference. Pittsburgh, PA, October 11th-13th.

11. Waltz, C.* & <u>Gasco-Hernandez, M.</u> "Watchful eye or blind man's bluff? Local governments' contracting of cybersecurity services". Public Management Research Conference (PMRC) 2023. Utrecht (The Netherlands), June 23rd-30th.

12. Buyannemekh, B.* & <u>Gasco-Hernandez, M.</u> (2023). "Transforming local governance by developing smart cities: An international examination of the role of public libraries". XXVII Annual Conference of the International Research Society for Public Management (IRSPM). Budapest (Hungary), April 3rd-5th.

13. Chen, T., B.* & <u>Gasco-Hernandez, M.</u> (2023). "The perceived impact of using Artificial Intelligence chatbots on public organizations: Insights from US state governments". XXVII Annual Conference of the International Research Society for Public Management (IRSPM). Budapest (Hungary), April 3rd-5th.

14. Prasad, A., Yuan, Q., <u>Gasco-Hernandez, M.</u> & Gil-Garcia, R. (2023). "Applying human centric design for technology adoption: The case of emergency preparedness and response in rural communities". 2023 American Society for Public Administration (ASPA) Annual Conference. Virtual conference, March 20th-24th.

15. <u>Gasco-Hernandez, M.</u> (2022). "Adoption and Implementation of AI in the public sector from a public administration/management perspective". UAlbany AI Symposium. Albany, NY, November 9th.

16. <u>Gasco-Hernandez, M.</u> (2022). "Developing students' research and professional skills through participation in national and state grants". Panel "Perspectives on engaging students to public service through funded opportunities". NASPAA Annual Conference. Chicago, IL, October 19th-22nd.

17. Waltz, C.* & <u>Gasco-Hernandez, M.</u> (2022). "Challenges of managing cybersecurity in local governments: A systematic review". 13th Northeast Conference on Public Administration (NECoPA). Virtual conference, November 4th-5th.

18. Buyannemekh, B.*, <u>Gasco-Hernandez, M</u>. & Gil-Garcia, R. (2022). "Understanding the factors that affect collaboration in the development of smart cities: The perspective of public libraries". XXVI Annual Conference of the International Research Society for Public Management (IRSPM). Virtual conference, April 19th-21st.

19. Chen, T.*, Gil-Garcia, R. & <u>Gasco-Hernandez, M.</u> (2021). "The importance of social sustainability for smart cities: Understanding inclusion, equity, and citizen participation as long-term outcomes". 12th Northeast Conference on Public Administration (NECoPA). Virtual conference, November 5th-6th.

20. Dodge, J., <u>Gasco-Hernandez, M.</u> & Yang, J.* (2021). "Political interpretation of knowledge in policy conflicts: The case of hydraulic fracturing in New York". 5th International Conference on Public Policy (ICPP5). Barcelona (Spain), July 5th-9th.

21. Chen, T.* & <u>Gasco-Hernandez, M.</u> (2021). "Political regimes, open data, and corruption: A multilevel mediation comparative study". Public Management Research Conference (PMRC) 2021. Virtual conference, June 23rd-26th.

22. Cronenberg, F., Gasco-Hernandez, M. & Gil-Garcia, R. (2021). "Data analytics use in local governments: Evidence from two US municipalities". Public Management Research Conference (PMRC) 2021. Virtual conference, June 23rd- 26th.

23. Yuan, Q.*, <u>Gasco-Hernandez, M.</u>, Gil-Garcia, R., Cook, M. & Pardo, T. (2021). "Resiliency in local governments in a post-COVID-19 era: Lessons from the Northeast region in the United States". 2021 American Society for Public Administration (ASPA) Annual Conference. Virtual conference, April 9th-15th.

24. Yuan, Q.*, <u>Gasco-Hernandez, M.</u> & Gil-Garcia, R. (2021). "Understanding the dynamics and challenges of multi-actor collaborations in the co-creation of public value". 30th RESER International Congress & COVAL Conference. Alcala de Henares (Spain), January 21st-22nd.

25. Yuan, Q.*, <u>Gasco-Hernandez, M.</u> & Gil-Garcia, R. (2021). "Social media in local governments: Comparing determinants of adoption and use across multiple platforms". 30th RESER International Congress & COVAL Conference. Alcala de Henares (Spain), January 21st-22nd.
26. <u>Gasco-Hernandez, M.</u>, Gil-Garcia, R. & Luna-Reyes, L. (2021). "Uncovering the intertwined nature of collaborative processes and structures in the digital transformation of state governments". 30th RESER International Congress & COVAL Conference. Alcala de Henares (Spain), January 21st-22nd.
27. Campion, A.*, <u>Gasco-Hernandez, M.</u>, Mikhaylov, S. & Esteve, M. (2020). "Challenges of collaborative artificial intelligence projects in the public sector". XXIV Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 22nd-24th (conference canceled).
28. <u>Gasco-Hernandez, M.</u>, Gil-Garcia, R. & Pardo, T. (2020). "Smart city governance, collaboration, and the role of public libraries". XXIV Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 22nd-24th (conference canceled).
29. Yuan, Q.* & <u>Gasco-Hernandez, M.</u> (2020). "Does open innovation contribute to public value? Analyzing the case of civic hackathons in the US". XXIV Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 22nd-24th (conference canceled).
30. <u>Gasco-Hernandez, M.</u> & Yuan, Q.* (2020). "Implementing open innovation in the public sector: Enablers and barriers of civic hackathons at the local and state level". XXIV Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 22nd-24th (conference canceled).
31. <u>Gasco-Hernandez, M.</u>, Martin, E., Reggi, L.*, Pyo, S.* & Luna-Reyes, L. (2019). "Promoting the use of open data: cases of training and engagement". 6th Global Conference on Transparency Research. Rio de Janeiro (Brazil), June 26th-27th.
32. Charles, C.* & <u>Gasco-Hernandez, M.</u> (2018). "Updating the conceptual elements of participatory budgeting: An integrative framework that illuminates the roles of technology and nonprofit organizations". 2018 Association for Public Policy Analysis and Management (APPAM) International Conference. Mexico City (Mexico), July 19th-20th.
33. <u>Gasco-Hernandez, M.</u>, Gil-Garcia, J. R. & Meijer, A. (2018). "Smart cities from a public management perspective: Understanding governance, innovation, and public value in local governments". 2018 American Society for Public Administration (ASPA) Annual Conference. Denver, CO (United States), March 9th-13th.
34. <u>Gasco-Hernandez, M.</u> & Gil-Garcia, R. (2017). "Public engagement or political marketing? The untold story about the use of social media in local governments". Public Management Research Conference (PMRC) 2017. Washington DC (United States), June 8th-10th.
35. <u>Gasco-Hernandez, M.</u> & Luna-Reyes, L. (2017). "The role of networks and collaborative processes in the digital transformation of state governments". Public Management Research Conference (PMRC) 2017. Washington DC (United States), June 8th-10th.
36. <u>Gasco-Hernandez, M.</u> (2017). "Determinants of co-production of urban services in urban environments". XXI Annual Conference of the International Research Society for Public Management (IRSPM). Budapest (Hungary), April 19th-21st.
37. <u>Gasco-Hernandez, M.</u> (2015). "Ciudades inteligentes: Un marco de análisis" ("Smart cities: An analytical framework"). VI International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 29th- October 2nd.
38. <u>Gasco-Hernandez, M.</u> (2015). "A tale of two cities: Co-production and social innovation in urban environments". Public Management Research Conference (PMRC) 2015. Minneapolis, MN (United States). June 11th-13nd.
39. <u>Gasco-Hernandez, M.</u> & Sierra, V. (2015). "Technological innovation projects. The role of management and network governance in e-government interoperability". XIX Annual Conference of the International Research Society for Public Management (IRSPM). Birmingham (United Kingdom), March 30th-April 1st.
40. Van der Voet, J., Ysa, T., <u>Gasco-Hernandez, M.</u> & Albareda, A.* (2015). "The leadership of innovation in public sector networks: Innovation perceptions and innovation seeking behavior". XIX Annual Conference of the International Research Society for Public Management (IRSPM). Birmingham (United Kingdom), March 30th-April 1st.
41. <u>Gasco-Hernandez, M.</u> & Fernández, C. (2014). "Open government and social media strategies: A new managing technique or a real contribution to strengthening democracy?". XVIII Annual Conference of the International Research Society for Public Management (IRSPM). Ottawa (Canada), April 9th-11th.

42. Ysa, T., Sierra, V. & <u>Gasco-Hernandez, M.</u> (2014). "Public leadership: Bridging the divide between politicians and managers for innovation". XVIII Annual Conference of the International Research Society for Public Management (IRSPM). Ottawa (Canada), April 9th-11th.

43. Cavenago, D., <u>Gasco-Hernandez, M.</u> & Trivellato, B. (2014). "How do European cities develop their strategy to become smart(er)? Lessons from the experience of Barcelona and Milan. 2014 American Society for Public Administration (ASPA) Annual Conference. Washington, DC (United States), March, 14th-18th.

44. <u>Gasco-Hernandez, M.</u>, Esteve, M. & Fernández, C. (2013). "Managing e-government interoperability: Abandoning projects to develop real management models". Public Management Research Conference (PMRC) 2013. Madison, WI (United States), June 20th-22nd.

45. <u>Gasco-Hernandez, M.</u> & Fernández, C. (2013). "Can police organizations be transparent?" Opportunities and challenges of social media". XVII Annual Conference of the International Research Society for Public Management (IRSPM). Prague (Czech Republic), April 10th-12th.

46. <u>Gasco-Hernandez, M.</u> & Saz-Carranza, Á. (2012). "Inter-organizational coordination: How police forces relate to political principals, judicial bodies, and other police forces". XVI Annual Conference of the International Research Society for Public Management (IRSPM). Rome (Italy), April 11th-13th.

47. Fernández, J., Díaz, P., Huertas, A., Rovira, C., San Eugenio, J., Gómez, L., Mínguez, M. I., Sicilia, M., <u>Gasco-Hernandez, M.</u>, Pedraza, R., Martín, S., Bonilla, S., Torres, T., Lozano, N. & Villaescusa, E. (2010). "Propuesta de diseño de una plantilla multidisciplinar para el análisis y evaluación de webs de destinos turísticos" ("Design proposal of a multidisciplinary layout for the analysys and evaluation of touristic destination websites"). 8th Tourism and Information and Communication Technologies TURITEC Conference. Malaga (Spain), October 14th-15th.

48. <u>Gasco-Hernandez, M.</u> (2010). "El potencial de la tecnología en el marketing de ciudad: Más allá de las páginas web" (The potential of technology for city marketing: Beyond webpages"). 2nd International Conference AE-IC Málaga 2010 "Communication and development in the digital era". Malaga (Spain), February 3rd-5th.

49. <u>Gasco-Hernandez, M.</u> & Jiménez, C. E. (2009). "Apuntes sobre la evaluación de iniciativas de gobierno electrónico a nivel local: La utilización de indicadores como medida de progreso" ("Some notes about e-government evaluation: The use of indicators as a measure of progress"). VI Conference on Public Policy Evaluation. Barcelona (Spain), May 6th-8th.

50. <u>Gasco-Hernandez, M.</u> (2006). "La difícil tarea de medir los avances en la era digital" ("The difficult task of measuring advancements in the digital era"). II Catalan Congress on Public Management. Barcelona (Spain), July 5th-6th.

51. <u>Gasco-Hernandez, M.</u> & Torres-Coronas, T. (2004). "New approaches in international management: Exploring other cultures through myths, folktales, and storytelling". 2004 Annual Meeting of the Academy of Management (AoM). New Orleans, LA (United States), August 6th-11th.

52. <u>Gasco-Hernandez, M.</u> (2002). "Impacto organizacional e institucional de proyectos de gobierno electrónico" ("Organizational and institutional impact of electronic government projects"). I Catalan Congress on Public Management. Barcelona (Spain), September 26th-27th.

53. <u>Gasco-Hernandez, M.</u> & Torres-Coronas, T. (1999). "Managing change and burnout in Spanish health care organizations". 1999 Academy of Business & Administrative Sciences (ABAS) International Conference. Barcelona (Spain), July 12th-14th.

**Conference posters**

1. Mersand, S.*, <u>Gasco-Hernandez, M.</u>, Gil-Garcia, J. R., Burke, B., Figueroa, M. & Sutherland, M. (2018). "The role of public libraries in smart, inclusive, and connected communities: Current and best practices". 19th Annual International Conference on Digital Government Research (dg.o 2018). Delft (The Netherlands), May 30th-June 1st.

2. Harrison, T., Canestraro, D. S., Pardo, T., Avila-Maravilla, M. A.*, Soto, N., Sutherland, M. & <u>Gasco-Hernandez, M.</u> (2018). "A tale of two information systems: Transitioning to a data centric information system for child welfare". 19th Annual International Conference on Digital Government Research (dg.o 2018). Delft (The Netherlands), May 30th-June 1st.

3. <u>Gasco-Hernandez, M.</u>, Martin, E., Reggi, L.*, Pyo, S.* & Luna-Reyes, L.  (2017). "Citizen co-production through open data: Cases of citizen training and engagement". 18th Annual International Conference on Digital Government Research (dg.o 2017). New York City (United States), June 7th-9th.
4. <u>Gasco-Hernandez, M.</u> & Jiménez, C. E. (2012). "Open government in Europe: The latest fashion?". 12th European Conference on E-Government (ECEG). Barcelona (Spain), June 14th-15th.

**Conference panel chair**

1. 2025 Annual Conference of the International Research Society for Public Management (IRSPM). Bologna (Italy), April 7th-9th. Co-chair of the panels "Agile and digital transformation in the public sector" and "Dystopia or utopia? Artificial Intelligence in and for social innovation".
2. 2025 International Conference on System Science (HICSS-58). Big Island, HI (United States), January 7th-10th, 2025. Co-chair of the digital government mini track "AI in government".
3. 2024 Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 16th-18th. Co-chair of the panel "Agile and digital transformation in the public sector".
4. 2024 International Conference on System Science (HICSS-57). Honolulu, HI (United States), January 3rd-6th, 2024. Co-chair of the digital government mini track "AI in government".
5. 2023 Annual Conference of the International Research Society for Public Management (IRSPM). Budapest (Hungary), April 3rd-5th. Co-chair of the panel "Agile and digital transformation in the public sector".
6. 2023 Annual Conference of the International Research Society for Public Management (IRSPM). Budapest (Hungary), April 3rd-5th. Co-chair of the panel "Open panel".
7. 2023 International Conference on System Science (HICSS-56). Maui, HI (United States), January 3rd-6th, 2023. Co-chair of the digital government mini track "AI in government".
8. 2022 Annual Conference of the International Research Society for Public Management (IRSPM). Virtual conference, April 19th-22nd. Co-chair of the panel "Digital transformation in the public sector".
9. 2022 International Conference on System Science (HICSS-55). Maui, HI (United States), January 4th-7th, 2022. Co-chair of the digital government mini track "AI in government".
10. 2021 Annual Conference of the International Research Society for Public Management (IRSPM). Virtual conference, April 20th-23rd. Co-chair of the panel "Implementing AI in the public sector".
11. 2021 International Conference on System Science (HICSS-54). Kauai, HI (United States), January 5th-8th, 2021. Co-chair of the digital government mini track "Smart and connected cities and communities".
12. 2020 Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 22nd-24th. Co-chair of the panel "Smart services in smart cities: A public management perspective" (conference canceled).
13. 2020 International Conference on System Science (HICSS-53). Maui, HI (United States), January 7th-10th, 2020. Co-chair of the digital government mini track "Smart and connected cities and communities".
14. 20th Annual International Conference on Digital Government Research (dg.o 2019). Dubai (UAE), June 18th-20th, 2019. Co-chair of the track "Open government innovations".
15. 2019 International Conference on System Science (HICSS-52). Maui, HI (United States), January 8th-11th, 2019. Co-chair of the digital government mini track "Smart and connected cities and communities".
16. 2018 International Research Society for Public Management Conference (IRSPM). Edinburgh (United Kingdom), April 11th-13th, 2018. Co-chair of the panel "Smart cities – Analyzing rhetoric and reality from a public management perspective".
17. 2018 International Conference on System Science (HICSS-51). Big Island, HI (United States), January 3rd-6th, 2018. Co-chair of the digital government mini track "Smart cities and smart city government". Leader of the e-government workshop "Smart cities and smart governments: The enabling role of research and practice collaborations in the urban context".
18. 2017 Public Management Research Conference (PMRC). Washington, DC (United States). June 8th-10th, 2017. Chair of the panel "Social media use in the public sector".
19. 2017 International Research Society for Public Management Conference (IRSPM). Budapest (Hungary), April 19th-21st, 2017. Co-chair of panels "Leadership" and "Smart cities: A global comparative public management perspective".

20. 2017 International Conference on System Science (HICSS-50). Big Island, HI (United States), January 4th-7th, 2017. Co-chair of the digital government mini track "Smart cities and smart city government". Leader of the e-government symposium "Smart cities: Bringing research and practice together".
21. 2016 Dual EGOV and ePart Conference (IFIP 2016). Guimarães (Portugal), September 5th-8th, 2016. Co-chair of the track "Smart (governance, government and cities)".
22. 2016 International Research Society for Public Management Conference (IRSPM). Hong Kong (China), April 13th-15th, 2016. Co-chair of panel "Leadership".
23. 2016 International Conference on System Science (HICSS-49). Kauau, HI (United States), January 5th-8th, 2016. Co-chair of the digital government mini track "Smart cities and smart city government". Leader of the e-government symposium "Realizing the promise of social media".
24. XX Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Lima (Peru), November 10th-13th, 2015. Chair and coordinator of the panel "Three keys to open governments: Citizens, politics and bureaucracy".
25. VI International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 29th- October 2nd, 2015. Co-chair of group "Ibero-American smart cities governance: Opportunities and challenges".
26. 2015 Dual EGOV and ePart Conference (IFIP 2015). Thessaloniki (Greece), August 31st-September 2nd, 2015. Co-chair of the track "Smart governance, smart government and smart cities".
27. 2015 Public Management Research Conference (PMRC). Minneapolis (Minessota, United States). June 11th-13nd, 2015. Chair of the panel "Digital engagement".
28. 2015 International Research Society for Public Management Conference (IRSPM). Birmingham (United Kingdom), March 30th-April 1st, 2015. Co-chair of panel "Contemporary leadership issues: Managing people, change and innovation".
29. 2015 Hawaii International Conference on System Science (HICSS-48). Kauau, HI (United States), January 5th-8th, 2015. Co-chair of the digital government mini tracks "E-justice and e-law" and "Smart cities and smart city government". Leader of the e-government symposium "Innovating together: Co-creation and co-production of public services".
30. V International Conference on Government, Administration, and Public Policies (GIGAPP). Madrid (Spain), September 30th- October 1st, 2014. Co-chair of group "Smart cities: Open innovation in the city".
31. XIX Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Quito (Ecuador), November 12th-14th, 2014. Academic coordinator of the theme on open government.
32. 2014 International Research Society for Public Management Conference (IRSPM). Ottawa (Canada), April 9th-11th, 2014. Co-chair of panel "New directions in public leadership, innovation and change research".
33. XVIII Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Montevideo (Uruguay), October 29th-November 1st, 2013. Chair and coordinator of the panel "Open government in Latin America: Promises and achievements".
34. 2013 Public Management Research Conference (PMRC). Madison (Wisconsin, United States). June 20th-22nd, 2013. Chair of the panel "Social media, crowdsourcing, participation and information technology".
35. 2012 Smart Cities World Congress. Barcelona (Spain), November 13th-15th, 2012. Chair of the session "Smart & open government".
36. XVII Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Cartagena of the Indies (Colombia), October 30th-November 2nd, 2012. Chair and coordinator of the panel "Managing e-government interoperability in Latin American public administrations".
37. XV Meeting of Spanish Latin American Researchers. Madrid (Spain), November 29th-December 1st, 2012. Co-chair of the panel "Internet, public administration and public management in Latin America: Convergences and divergences in the digital network era".
38. 12th European Conference on e-Government (ECEG). Barcelona (Spain), June 14th-15th, 2011. Chair of the PhD colloquium.
39. 11th European Conference on e-Government (ECEG). Ljubljana (Slovenia), June 16th-17th, 2011. Co-chair of the track "E-government interoperability".

40. XV Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9th-12th, 2010. Chair and coordinator of the panel "The role of the CIO in the transition to the paradigm of open government in Latin America".
41. XV Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Santo Domingo (Dominican Republic), November 9th-12th, 2010. Chair and coordinator of panel "The improvement of electronic services: Transversality and interoperability in public administrations".
42. IV Online Congress of the Observatory for Cybersociety "Analogical crisis, digital future", November 2009. Co-chair of the working group "Challenges and opportunities for electronic government in Latin America: The role of institutions".
43. 9th European Conference on E-Government (ECEG). London (United Kingdom), June 29th-30th, 2009. Co-chair of the track "e-Justice".
44. 8th European Conference on e-Government (ECEG). Lausanne (Switzerland), July 10th-11th, 2008. Chair of the track "Regional case studies".
45. The 19th Information Resources Management Association (IRMA) International Conference. Niagara Falls (Canada), May, 18th-20th, 2008. Co-chair of the session "E-business and e-government".
46. Development Cooperation 2.0. I International Conference on Information and Communication Technologies for Development Cooperation. Gijon (Spain), January 30th-31st, 2008. Coordinator and chair of the working group "ICT and governability (e-governability)".
47. The 18th Information Resources Management Association (IRMA) International Conference. Vancouver (Canada), May 19th-23rd, 2007. Co-chair of the track "Universities and online education".
48. III Online Congress of the Observatory for Cybersociety "Open Knowledge. Free society". November 2006. Co-chair of the working group "ICTs and development cooperation: After the World Summit on the Information Society".
49. The II International Conference on E-Government (ICEG). Pittsburgh (United States), October 12th-13th, 2006. Chair and coordinator of the mini-track "Evaluating e-government".
50. The I International Conference on E-Government (ICEG). Ottawa (Canada), October 27th-28th, 2005. Chair and coordinator of the mini-track "Evaluating e-government".
51. 2004 Academy of Management (AoM) Conference "Creating Actionable Knowledge". New Orleans (United States), August 6th-11th, 2004. Chair of session "Managing people and relationships in the public and nonprofit sectors" (AoM Public and Nonprofit Division).
52. International Conference on Democracy, Governance and Welfare in Global Societies, organized by the International Institute on Governance of Catalonia. Barcelona (Spain), November 27th-29th, 2003. Chair of session "Governance and participation".
53. The Regional Pan-European Ministerial Conference in preparation of the World Summit on the Information Society. Bucharest (Romania), November 7th-9th, 2002. Moderator of thematic debate "Quality of life in the Information Society".
54. VI Latin America Center for Development Management (CLAD in Spanish) Conference about State and Public Administration Reform. Buenos Aires (Argentina), November 5th-9th, 2001. Chair and coordinator of the panel "Integral public policies of transition to the information and knowledge society".
55. 1999 Academy of Business & Administrative Sciences (ABAS) International Conference. Barcelona (Spain), July 12th-14th, 1999. Chair of session "Health care organizations: Evolution and management".

**Conference paper discussant**

1. 2002 American Political Science Association (APSA) Annual Meeting. Boston, MA (United States), August 29th-September 1st, 2002. Paper discussant of session "Doing things a little differently: Volunteers, non-profits and coproduction" (APSA Public Administration Section).
2. 2001 Academy of Management (AoM) Conference "How Governments Matter". Washington, DC (United States), August 3rd-8th, 2001. Paper discussant of session "Organizational networks and collaboration" (AoM Public and Nonprofit Division).

**Conference panel invited speaker**

1. AI and everyday academic life: Implications for how we conduct research, publish and teach". 2024 Annual Conference of the International Research Society for Public Management (IRSPM). Tampere (Finland), April 17th.
2. President's panel on public management, governance, and policy in extraordinary Times: Challenges and opportunities. 2021 Annual Conference of the International Research Society for Public Management (IRSPM). Virtual conference, April 20th.

**TEACHING, ADVISING, AND MENTORING**

**Courses taught, University at Albany**

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|---|---|
| 2022- | Instructor. Integrative Capstone (RPAD507/RPAD696 since 2004) (graduate). |
| 2021 | Instructor. Strategic Planning and Management (RPAD615) (graduate) (online). |
| 2017- | Instructor. Public Administration and Information Technologies (RPAD305) (undergraduate). |
| 2017- | Instructor. Comparative Digital Government (RPAD470/RPAD570/RINT531) (previously called Government Information Strategy and Management (GISM): Comparative and International Perspectives) (undergraduate/graduate/doctoral) (online). |

**Courses taught, ESADE Business & Law School (Barcelona, Spain)**

| | |
|---|---|
| 2014-2015 | Instructor, Public Sector, Business Regulation, and Lobbying (undergraduate). |
| 2013 | Instructor. Innovation and Public Value (graduate). |
| 2011-2012 | Instructor. E-Governance (graduate). |
| 2010-2016 | Coordinator. MPA International Summer School (graduate). |

**Courses taught, Pompeu Fabra University (Barcelona, Spain)**

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|---|---|
| 2007-2010 | Instructor. Public Policy I (undergraduate). |
| 2007-2010 | Instructor. Public Policy II (undergraduate). |
| 2009 | Instructor. New Online Tools to Collaborate and Exchange information (undergraduate). |
| 2008-2011 | Instructor. Labor Policies (undergraduate). |
| 2008 | Instructor. Information and Communication Technologies and Human Development: Opportunities and Challenges (undergraduate). |

**Courses taught, Open University of Catalonia (Barcelona, Spain)**

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|---|---|
| 2006 | Instructor. Comparing Models at the Local Government (graduate) (online). |
| 2006 | Instructor. Executive Skills for Local Public Managers: Negotiation and Conflict Resolution (graduate) (online). |
| 2006 | Instructor. Knowledge and Information Management at the Local Government (graduate) (online). |
| 2005 | Instructor. Local Electronic Democracy (graduate) (online). |
| 2005 | Instructor. Governability in the Information Society (graduate) (online). |
| 2005-2013 | Instructor. Introduction to Research (undergraduate) (online). |
| 2005-2013 | Instructor. Conducting Comparative Research (undergraduate) (online). |
| 2003-2005 | Instructor. Local Electronic Government (graduate) (online). |
| 2002-2004 | Instructor. Governance and the Information Society (doctoral) (online). |
| 2001-2003 | Instructor. Governance and Governability in the Knowledge Society (graduate) (online). |

**Courses taught, Rovira i Virgili University (Tarragona, Spain)**

1995-2000      Instructor. Management I (undergraduate).
1995-2000      Instructor. Management II (undergraduate).
1995-2000      Instructor. Human Resources Management I (undergraduate).
1995-2000      Instructor. Human Resources Management II (undergraduate).
1995-2000      Instructor. Economics and Industrial Organization (undergraduate).
1995-2000      Instructor. Entrepreneurship (undergraduate).
1995-2000      Instructor. Computer Science (undergraduate).

**Other courses taught, several organizations**

2022      Instructor. New Technologies and E-Government (graduate) (online). ENAP – Brazilian National School of Public Administration (Brazilia, Brazil).
2021-      Instructor. Global Cities and Smart Real Estate (graduate) (online). School of Architecture and Design. Instituto de Empresa (Madrid, Spain).
2014      Instructor. Monitoring and Evaluation of eGov Initiatives (graduate) (online). College of the Americas – Inter-American Organization for Higher Education (Montreal, Canada).
2010-2011      Instructor. Planning and Evaluation of Electronic Government (graduate) (online). College of the Americas - Inter-American Organization for Higher Education (Montreal, Canada).
2008      Instructor. Electronic Government and Administration (graduate) (online). Iberoamerican University (Torreon, Cohuila, Mexico).
2008-2011      Instructor. E-Government Strategic Planning and Evaluation (graduate) (online). Latin America Center for Development Management (CLAD in Spanish) and Argentinean National Institute of Public Administration (Caracas, Venezuela, and Buenos Aires, Argentina).
2007      Instructor. ICTs and Local Governance (graduate) (online). Unión Iberoamericana de Municipalistas and Cordoba Provincial Government (Granada, Spain).
2007      Instructor. Local Electronic Government (graduate) (online). Unión Iberoamericana de Municipalistas and United Nations Educational, Scientific and Cultural Organization (UNESCO) (Granada, Spain).
2006      Instructor. Introduction to the Information Society (graduate) (online). Unión Iberoamericana de Municipalistas and Cordoba Provincial Government (Granada, Spain).
2006      Instructor. ICTs and Local Governance (graduate) (online). Unión Iberoamericana de Municipalistas and Cordoba Provincial Government (Granada, Spain).
2003-2004      Instructor. ICTs for Developing Countries (graduate). Knowledge for Development (online).
2002      Instructor. Public Policy Evaluation (graduate). Rafael Landivar University (Guatemala City, Guatemala).

**Workshops and short courses**

2022      Instructor. Digital Transformation (graduate), Open Government (graduate), Smart Cities and Communities (graduate). Municipal Clerks Institute (online).
2021      Instructor. Digital Government (graduate). Municipal Clerks Institute (online).
2020      Instructor. Opening Governments? Design and Implementation of Open Government Strategies and Initiatives (graduate). Latin America Center for Development Management (CLAD in Spanish) (online).
2016      Instructor. Train the Trainer for Interoperability in the Administration of Justice (graduate). Universidad Continental (Lima, Peru).
2016      Instructor. Governability and Open Government (graduate). Universidad Externado de Colombia (Bogota, Colombia).
2015      Instructor. Making Creativity and Innovation Work within the Organization (graduate). Mohammed Bon Rashid Center for Leadership Development and Bocconi University (Dubai, UAE).

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| 2015 | Instructor. Smart, Innovative, and Collaborative Government (graduate). Mohammed Bon Rashid Center for Leadership Development and Bocconi University (Dubai, UAE). |
| 2104 | Instructor. Open Innovation in the Public Sector (graduate). Toluca City Council, United Nations University, and Faculty of Political Science and Public Administration of the Autonomous University of the State of Mexico (Toluca, Mexico). |
| 2000 | Instructor. Learning Interpersonal Skills through Movies (undergraduate). Rovira i Virgili University (Tarragona, Spain). |
| 1999 | Instructor. Creative Problem Solving (undergraduate). Rovira i Virgili University (Tarragona, Spain). |
| 1999 | Instructor. Negotiation and Decision-Making. Rovira i Virgili University (Tarragona, Spain). |
| 1998 | Instructor. Creative Management. |
| 1999 | Instructor. Introduction to Computer Science. Rovira i Virgili University (Tarragona, Spain). |
| 1998 | Instructor. Business Simulation Seminar "Ford in Crisis". 1999  Instructor. Introduction to Computer Science. Rovira i Virgili University (Tarragona, Spain). |
| 1997-1999 | Instructor. Introduction to Computer Science. Rovira i Virgili University (Tarragona, Spain). |

**Guest lectures**

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|---|---|
| 2024 | "Digital government: Past, present, and future". 2024 Digital Governance Summer Institute (graduate). Fudan University. Shanghai (China). |
| 2021 | "Organizational capacity in the development of smart cities". Executive Master of Public Administration (graduate). Hertie School. Berlin (Germany) (online). |
| 2015-2017 | "Open government: Transparency and participation revisited". International Summer School (graduate). ESADE Business School, Copenhagen Business School, Erasmus University, Nord-Tröndelag/South-Tröndelag College, Antwerp Management School, and South Bank University. Several locations. |
| 2015 | "Open government" and "ICT-enabled co-production". Co-Production and Citizen Involvement: Challenges, Opportunities, and Threats (graduate). Leiden University (The Hague, The Netherlands). |
| 2014 | "Adoption of ICT by the public administration". Law and New Technologies (undergraduate). University of Cordoba (Cordoba, Spain) (online). |
| 2013-2014 | "Good practice examples in the field of evaluation of cultural public policies". Evaluation of Cultural Public Policies (graduate). Barcelona Provincial Council (Barcelona, Spain). |
| 2012 | "The role of organization and culture in ICT change projects". Police Management (graduate). Copenhagen Business School (Copenhagen, Denmark). |
| 2010 | "Public organization and management". E-Government (graduate). Autonomous University of Madrid (Madrid, Spain). |
| 2009 | "The back office: Open standards-based interoperability". Open Source for the Implementation and Development of E-Government (graduate). Latin America Center for Development Management (CLAD in Spanish) (Santo Domingo, Dominican Republic). |
| 2009 | "Information society policies and electronic government: Spain and the Autonomous Communities". Government and Public Management in the Information Society: eGovernment (graduate). Pompeu Fabra University (Barcelona, Spain). |
| 2007-2008 | "Electronic government in Latin America". Government and Public Management in the Information Society: eGovernment (graduate). Pompeu Fabra University (Barcelona, Spain). |
| 2006-2008 | "Latin America". E-Governance for Development (graduate). École Polytechnique Fédérale de Lausanne. Several locations. |
| 2006 | "Electronic governability and ICTs implementation at the local level". Government, Management and Public Policies at the Local Level (graduate). Unión Iberoamericana de Municipalistas and International and Ibero-American Foundation for Administration and Public Policies (Madrid, Spain). |

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|---|---|
| 2005 | "E-government at the local at the local level". Government, Management and Public Policies at the Local Level (graduate). Unión Iberoamericana de Municipalistas and International and Ibero-American Foundation for Administration and Public Policies (Madrid, Spain). |
| 2004 | "The knowledge society in Spain and its Autonomous Governments". Information Technology and Systems (graduate). Institute of Public Governance and Management - ESADE Business & Law School (Barcelona, Spain). |
| 2003 | "Transparency and corruption". E-Development for Europe and Central Asia Countries (graduate). World Bank Institute Global Knowledge and Learning Division (online). |
| 2001 | "Social and political science for public administrations". Introduction to the Master in Public Management (graduate). Polytechnic University of Valencia (Valencia, Spain). |

**Doctoral dissertation committees, University at Albany**

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|---|---|
| 2024- | Daniel Coutu: "TBD" (**member**). Philosophy. |
| 2024- | Craig Waltz: "TBD" (**chair**). Public Administration and Policy. |
| 2022- | Tzuhao Chen: "Algorithmic accountability in the public sector" (**co-chair**). Public Administration and Policy. |
| 2022- | Soohyun Park: "Examining organizational environment, strategic behavior, and performance in the context of US public libraries" (**member**). Public Administration and Policy. |
| 2021-2024 | Karyn Doke: "Information access through enhanced network connectivity for infrastructurally-challenged environments" (**member**, PhD awarded, current position: assistant professor, Hamilton College, Clinton, NY, Albany, NY). Computer Science. |
| 2019-2022 | Shannon Mersand: "A mixed methods exploration of makerspaces in New York State PreK-12 Public School" (**chair**, PhD awarded, current position: library media specialist, Marlboro Central School District, Milton, NY). Information Science. |
| 2018-2022 | Qianli Yuan: "Enhancing innovation capacity in city governments: How can innovation labs make a contribution?" (**chair**, PhD awarded, current position: postdoc researcher, Fudan University, Shanghai, China). Public Administration and Policy. |
| 2018-2020 | Cesar Renteria: "Decentralized mechanisms for coordinating citizen participation" (**member**, PhD awarded, current position: visiting faculty, Public Administration Division, Centro de Investigacion y Docencia Economica – CIDE, Mexico DF, Mexico). Public Administration and Policy. |
| 2017-2020 | Nic DePaula: "Information, politics and government communication: Discourse analyses of the U.S. Environmental Protection Agency on Twitter" (**member**, PhD awarded, current position: assistant professor, School of Information Sciences, Wayne State University). Information Science. |
| 2017-2019 | Mahdi Najafabad: "Modeling an open data ecosystem. The case of food service establishments inspection in New York State" (**member**, PhD awarded, current position: postdoc research associate, City University of New York's Graduate School of Public Health). Information Science. |
| 2017-2018 | Felippe Cronemberger: "Information sharing, integration and collaboration and data analytics capability: Policy informatics lessons from smart cities' initiatives in local governments" (**member**, PhD awarded, current position: senior business intelligence consultant, Adjust, Toronto, Canada). Information Science. |

**Doctoral candidacy committees, University at Albany**

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|---|---|
| 2024- | Talha Md Abu (**chair**). Public Administration and Policy. |
| 2024- | Kaity Hsiu (**chair**). Information Science. |
| 2023- | Sarah Lauser (**member**). Information Science. |
| 2023- | Dwi Sari (**chair**). Information Science. |
| 2022- | Nisa Albert (**member**). Information Science. |
| 2021-2024 | Zahra Alaali (**member**). Public Administration and Policy. |
| 2020-2022 | Battulga Buyannemekh (**chair**). Public Administration and Policy. |
| 2020-2022 | Tzuhao Chen (**chair**). Public Administration and Policy. |

2019-2024    Craig Waltz (**chair**). Public Administration and Policy.
2018-2019    Emmanuel Udoh (**member**). Information Science.
2018-2019    Shannon Mersand (**member**). Information Science.
2017-2018    Sora Parks (**member**). Public Administration and Policy.
2017-2018    Manuel de Tuya (**member**). Information Science.
2017-2018    Qianli Yuan (**chair**). Public Administration and Policy.


**Doctoral dissertation committees, other Universities**

2024-    Isabelle Donatz-Fest: "Cop, code, and conduct: A practice-based understandgin of responsible policing in the algorithmic age". Utrecht University (Utrecht, The Netherlands) (**member**).
2023    Martha Liliana Correa Ospina: "Inter-organizational e-government services uptake: Micro-businesses perspective". National University of Colombia (Bogota, Colombia) (**member**, PhD awarded, current position: lecturer, Universidad Nacional de Colombia, Bogota, Colombia).
2022-2024    Jubitza M. Franciskovic Igunza: "ICT in developing countries: Citizen participation, rural communities, and gender in Peru". La Salle – Ramon Llull University (Barcelona, Spain) (**member**, PhD awarded, current position: undergraduate studies coordinator, ESAN University, Lima, Peru).
2019-2022    Juan Pablo Ramirez Madrid: "Factors influencing the adoption of digital government services". Medellin University (Medellin, Colombia) (**member**, PhD awarded, current position: chief business development officer, IFCO Systems, Medellin, Colombia).
2019-2024    Ben de Coninck: "Exploring open innovation in public administration". Vlerick Business School (Brussels, Belgium) (**member**, PhD awarded, current position: digital transformation officer, North Atlantic Treaty Organization - NATO, Brussels, Belgium).
2017-    Ivana Merlo: "Motivations, determinants and outcomes of open government in the Southern Cone". University of the Basque Country (Bilbao, Spain) (**co-chair**).
2012-2014    Melody Barlage: "Essays on the relations between European police forces and their stakeholders". Tilburg University (Tilburg, The Netherlands) (**member**, PhD awarded, current position: manager data and analytics, Robidus, Amsterdam, The Netherlands).
2007-2013    Jairo Augusto Ortegón Bolívar: "The impact of ICT on the Bogota public sector in relation with the citizen involved in the field of education". Open University of Catalonia (Barcelona, Spain) (**member**, PhD awarded, current position: researcher, Autonomous University of Colombia, Bogota, Colombia).
2007-2008    Xavier Fernández Marín: "Technology and public policy: An evaluation of Internet and e-government policies in Spain". Pompeu Fabra University (Barcelona, Spain) (**member**, PhD awarded, current position: lecturer, University of Munich, Munich, Germany).
2006-2016    Marcelo Bieito: "Strategic planning in local e-governments. Where are we, where are we heading and how do we reach local e-government in Uruguay?". Open University of Catalonia (Barcelona Spain) (**chair**, PhD awarded, current position: CEO, Mollytec, Uruguay).
2006-2007    Yanina Welp: "Towards the end of the bureaucratic public administration? The effects of ICT on organizational change: The cases of Catalonia, Scotland, Emilia-Romagna and Quebec". Pompeu Fabra University (Barcelona, Spain) (**member**, PhD awarded, current position: co-director, Zurich Latin American Center - University of Zurich, Zurich, Switzerland).
2002-2013    Ana Laura Rivoir: "The new information and communication policies. The transition from a technology to a complex perspective. The Uruguayan case (2000-2008)". Open University of Catalonia (Barcelona, Spain) (**chair**, PhD awarded, current position: associate professor, University of the Republic of Uruguay, Montevideo, Uruguay).
2002-2005    Diego Cardona: "ICTs in the public administration-citizen relationship. The electronic income tax return. A comparative evaluation of the Colombian and Peruvian cases". ESADE Business & Law School (Barcelona, Spain) (**chair**, PhD awarded, current position: academic vice-chancellor, EAN University, Bogota, Colombia).

**Master theses, other Universities**

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| 2015-2016 | José Vicente Monfort: "Human development and e-government initiatives in the Autonomous Government of Valencia". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2015 | Enric Mazorra, Montserrat Oriol & Isabel García: "The relational public administrations: Building a metropolitan 010". ESADE Business & Law School (Barcelona, Spain) (**chair**). |
| 2015 | Gabriel Berganza, Marta Mercader & Isabel Vidal: "Present and future of county councils". ESADE Business & Law School (Barcelona, Spain) (**chair**). |
| 2015 | Sònia Armayones, Marta Martí & Cruz Pérez: "To see, to listen, and to speak. Being transparent – Analysis of specific cases". ESADE Business & Law School (Barcelona, Spain) (**chair**). |
| 2015 | Laura Arlegui & Ariadna Puiggené: "Hiring University professors: The experience of the Serra Húnter plan". ESADE Business & Law School (Barcelona, Spain) (**chair**). |
| 2013-2014 | Jessica Vázquez: "Quantitative study, using a Likert scale, of the holistic interoperability model of the local public administrations of the county of the Barcelonès". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2013 | Gabriel Capilla, Cristina García & Marta Pedrerol: "ICT in the health sector. How to determine how good a local initiative is?". ESADE Business & Law School (Barcelona, Spain) (**chair**). |
| 2013 | Rosalía García Seijo: "Intermediate evaluation of electronic access at USC: A model proposal". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2012-2013 | Carmen Mena Cortés: "Factors that condition the implementation process of the interoperability initiative of Catalan knowledge certificates in Catalonia". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2012-2013 | David García Ramírez: "Ex ante evaluation of the future electronic mailbag of the Autonomous Government of Catalonia". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2012-2013 | Francesc Jurado García: "Analysis and evaluation of the Twitter account @012". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2012-2013 | Guillermo Barrachina Jornet: "Internal adoption of technology by local governments: Organization impact of ICT". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2012 | Ricard Jorbà & Mercè Albiol: "The Bages consortium for waste management". ESADE Business & Law School (Barcelona, Spain) (**chair**). |
| 2012 | Alba Arza Félez: "Proposal of the new topic "Electronic Administration" to be considered for inclusion in the Barcelona Regional Council Good Practices Database". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2012 | David Gil del Rosal: "Interoperability critical success factors. The case of the Spanish Tax Agency". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2011-2012 | Antoni Agramunt Bertolotti: "Interoperability services at the local level – SeuAjuntament – Terrassa City Council". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2011-2012 | Ander Ibarrondo Rodríguez "Interoperability in the Basque Administration: Using a citizen empowerment strategy to implement interoperability". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2011-2012 | Alberto Gallego Casilda: "Evaluation of the electronic headquarters of the Castilla-La Mancha Government". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2011-2012 | Carmen Mercedes López Soler: "The transformation of citizen participation in the Internet era. The case of the Cartagena City Council". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2011-2012 | Pedro López Hernández: "Information systems interoperability. The use of XBRL in the exchange of public sector financial data". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2011 | Marta Villalta & Enrique Pereira: "QualiaSiteges. Mediterranean creative space". ESADE Business & Law School (Barcelona, Spain) (**chair**). |
| 2010-2011 | Javier Esteban Escaño: "Beyond implementation. Measuring and evaluating e-government initiatives". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2010-2012 | Carl Sherson Clermont: "E-government policy to improve identification and documentation services in Haiti". École Polytéchnique Fédérale de Lausanne (Lausanne, Switzerland) (**chair**). |

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| 2010 | Edwin Drack, Jordi Cortina Carreras, Ramon Moliner Serra & Sergi Fernández Porta: "Organizational improvement of the information systems unit of the Commissioner for Universities and Research of the Autonomous Government of Catalonia". ESADE Busines & Law School (Barcelona, Spain) (**chair**). |
| 2009-2010 | Francisco Carmona Matías: "Strategic plan of information and communication technologies in UOC City Council". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2009-2010 | Ivana Centanaro: "ICT and justice in the Buenos Aires City". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2008-2009 | Miguel Ángel Morales Roldán: "Evaluating e-government initiatives in the Cerdanyola del Vallès City Council". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2008-2009 | Amparo Gamero Esteban: "Implementation evaluation of the public services modernization strategy of the Autonomous Government of Andalusia". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2008 | Antonio Peñafiel Escudero: "ICT impact on access to education of the less favored socioeconomic sectors in Chile". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2008 | Wilfredo Villamil Sánchez: "The MUISCA model in Colombia - 2007". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2008 | Juan Carlos Gil Varela: "Studying resistance to change in La Rioja Youth Institute as a consequence of the implementation of the electronic administration project Red de Información Juvenil de La Rioja". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2008 | Jordi Bascuñana Alfaro: "ICTs internal adoption regarding the electronic signature project of Sant Feliu del Llobregat City Council". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2008 | Tomás Lezcano: "Policies for sustainable development in the information society in the European Union. Use of computers, toxic materials management and energy consumption". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2008 | David García Ibáñez: "State and information: China, Cuba and their relationships with the information society". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2007 | Jairo Augusto Ortegón Bolívar: "The impact of information and communication technologies on the Bogota City Council and on the education sector". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2005-2006 | Daniel Blanquer Marset "New relationships between the Spanish parliaments and the citizens in the information society". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2005-2006 | Marcelo Bieito: "Analysis of the electronic administration and services of the Uruguayan municipalities". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2005-2006 | Katiuzka Flores Guerrero: "E-government as an opportunity to transform the relationship between the citizens and the local government of Zapotlán el Grande (Jalisco)". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2005 | José Luis González García: "The use and potential of the Internet in the city marketing field". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2003 | Marit E. Maij: "The use of information and communication technologies in the contact with political supporters in the European Parliament. The case of the Dutch members of the European Parliament". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2003 | Antonio Alberto Teixeira: "The use of the new information and communication technologies (ICTs) and its implications for the parliamentarian activity and for citizen participation. The case of the Brazilian legislative power". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2002 | Néstor Vega Jiménez: "Digital divide: A reality of a formality. Evaluating youth use in Quito (Ecuador)". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2002 | Emilia Sáiz Carrancedo: "New technologies: A new democracy? Barendrecht, a modern city getting closer to the new citizen". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2002 | Àlex Ruiz Posino: "Local territory strategies for the information society promotion: A comparative analysis of five Catalan cities plans". Open University of Catalonia (Barcelona, Spain) (**chair**). |

| 2002 | Manuel Jacobo Cartea: "Design and evaluation of the project «Wastes collection democratic governability routines in Ciudad de Valencia, Venezuela»"". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2002 | José Antonio Pagés: "E-readiness assessment in the Ciudad de Tarija City Council, Bolivia". Open University of Catalonia (Barcelona, Spain) (**chair**). |
| 2002 | Fran Equiza: "Analysis of the impact of the e-government policies developed by «Generalitat de Catalunya» in the political dimension of human development". Open University of Catalonia (Barcelona, Spain) (**chair**). |

**Guided research/Independent studies, University at Albany**

| 2023- | Dwi Sari (graduate, research work on open data use). |
| 2023- | Nisa Albert (graduate, research work on data-driven decision-making in public organizations). |
| 2022 | Tomi Choi (undergraduate, research work on digital government and the Sustainable Development Goals). |
| 2021-2022 | Mitchell Givens (undergraduate, research work on outcomes of smart cities). |
| 2021-2022 | Paul Sherry (undergraduate, research work on artificial intelligence in government). |
| 2021 | Aung Hset (undergraduate, research work on cybersecurity in electoral processes in Latin America). |
| 2021 | Liam Duell (graduate, research work on organizational capacity and organizational resilience). |
| 2021 | Rachael McGuire (undergraduate, research work on innovation capacity in innovation labs). |
| 2020-2021 | Jalen Wright (undergraduate, research work on smart policing). |
| 2020-2022 | Battulga Buyannemekh (PhD, research work on the role of public libraries in smart cities in an international context). |
| 2020-2022 | Chen Tzuhao (PhD, research work on innovation labs in the public sector and artificial intelligence in the public sector). |
| 2020-2021 | Jessica Singleton (undergraduate, research work on smart city branding). |
| 2020 | Jenna Speranza (undergraduate, research work on open innovation in public organizations). |
| 2020 | Connor Cota (undergraduate, research work on organizational capacity in smart city development). |
| 2020 | Asher-Leigh Boone (undergraduate, research work on innovation capacity in innovation labs). |
| 2019-2022 | Yenisel Gulatee (PhD, three papers on information sharing in emergency management, on the use of technology in emergency preparedness and response, and on the role of public libraries in developing smart citizens). |
| 2018-2020 | Qianli Yuan (PhD, three papers on open innovation outcomes, on open innovation challenges, and on social media). |
| 2018 | Jamar Eccleston (undergraduate, Assembly Sessions Intern Program). |
| 2017 | Matt Leger (MPA, three papers on the Internet of Things, on blockchain, and on technology and emergency management). |

**Faculty mentoring, University at Albany**

| 2023-2024 | Dr. Tassiana Moura de Oliveira. Department of Latin American, Caribbean and Latina/o Studies. |

**Visiting faculty and student mentoring, Center for Technology in Government, University at Albany**

| 2025 | Lorenza Querini (graduate Student). Politecnico di Milano (Milan, Italy). |
| 2024-2025 | Laura Hand (faculty). University of North Dakota |
| 2024 | Karma Peiro (graduate student). Pompeu Fabra University (Barcelona, Spain). |
| 2023-2024 | Jie Huang (graduate student). Renmin University of China (Beijing, China). |
| 2023-2024 | Greta Nasi (faculty). Bocconi University (Milan, Italy). |
| 2023 | Diego Armando Jurado-Zambrano (graduate student). Antioquia University (Medellin, Colombia). |
| 2022-2023 | Ines Mergel (faculty). University of Konstanz (Konstanz, Germany). |

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| 2022-2023 | Yu Zhang (faculty). Shanxi Finance and Economics University (Shanxi, Taiyuan, China). |
| 2022 | Isabelle Fest (graduate student). Utrecht University (Utrecht, The Netherlands). |
| 2022 | Francesco Gualdi (faculty), London School of Economics (London, United Kingdon). |
| 2019 | Juan Pablo Ramirez Madrid (graduate student), University of Medellin (Medellin, Colombia). |
| 2019 | Mergime Ibrahimi (graduate student), TalTech – Tallinn University of Technology (Tallinn, Estonia). |
| 2018 | Marcelo Henrique de Araujo (graduate student), University of Sao Paulo (Sao Paulo, Brazil). |
| 2017 | Rafael Valenzuela (faculty), Autonomous University of Ciudad Juarez (Juarez City, Mexico). |

**General academic advising**

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|---|---|
| 2019- | Academic advisor. Public Policy and Management (undergraduate). University at Albany. |
| 2018- | Academic advisor. Master in Public Administration (MPA) (graduate). University at Albany. |
| 2006-2014 | Academic advisor. Master on Information and Knowledge Society. Open University of Catalonia (Barcelona, Spain). |
| 2000-2006 | Academic advisor. PhD Program on the Information Society. Open University of Catalonia (Barcelona, Spain). |
| 1999-2009 | Academic advisor. Business (undergraduate). Open University of Catalonia (Barcelona, Spain). |

**Participation in Center for the Advancement of Teaching, Learning, and Online Education (CATLOE)/Institute for Teaching, Learning and Academic Leadership (ITLAL) workshops, University at Albany**

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|---|---|
| 2024 | Publish & Flourish: Become a Prolific Scholar. |
| 2023 | Brightspace Tools: Introduction to Quizzes. |
| 2023 | Introduction to Brightspace. |
| 2022 | Brightspace Focus Group. |
| 2020 | Designing for Online Learning: Facilitating Discussions across Time and Space. |
| 2019 | Boosting Attendance and Participation. |
| 2018 | Designing for Online Learning: Essential Preparations for Teaching Online. |
| 2018 | Instructional Leadership Academy on Course Design for Deeper and More Lasting Student Learning. |
| 2017 | Designing for Online Learning: Building a Classroom Environment through Essential Interactions. |
| 2017 | Instructional Leadership Academy on Team-Based Learning. |
| 2016 | Make your Lectures more Interactive. |

**Participation in Information Technology Services (ITS) workshops, University at Albany**

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| 2022 | Blackboard Webinar: Using Groups to Facilitate Collaborative Learning. |
| 2022 | Blackboard Webinar: Effective Use of Blackboard Discussions. |
| 2022 | Blackboard Webinar: The Power of Using Rubrics in Blackboard. |
| 2021 | Blackboard Webinar: Effective Use of Online Discussions. |
| 2021 | Blackboard Webinar: Introducing the Spring 2021 Course Template. |
| 2020 | VoiceThread Advanced - Best Practices for Creating Collaborative Asynchronous Online Discussions. |

**ACADEMIC SERVICE**

**Editorial boards**

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|---|---|
| 2023- | Member, Government Information Quarterly. |
| 2023- | Member, International Journal of Public Sector Management. |
| 2022- | International advisor, Revista de Gestión Pública. |
| 2022- | Associate editor, Public Management Review. |

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| 2021-2024 | Member, Public Administration Review. |
| 2021 | Contact point for equity and diversity complaints, Public Management Review. |
| 2020- | Advisor, Gestión y Análisis de Políticas Públicas. |
| 2020- | Member, Local Government Studies. |
| 2019- | International advisor, International Journal of E-Government Research. |
| 2019- | International advisor, International Journal of Political Activism and Engagement. |
| 2018- | Member, Administrative Culture (Halduskultuur). |
| 2018- | Member, Journal of Theoretical and Applied Electronic Commerce Research. |
| 2017-2022 | Member, Public Management Review. |
| 2017- | Associate editor for North America, Information Polity. |
| 2015-2020 | Member, Government Information Quarterly. |
| 2014- | Member, Journal for E-Democracy and Open Government. |
| 2013-2019 | Associate editor, International Journal of Civic Engagement and Social Change. |
| 2012- | Member, International Journal of Public Administration in the Digital Age. |
| 2012- | Member, Electronic Journal of E-Government. |
| 2011- | Member, Social Science Computer Review. |
| 2009-2016 | Associate editor, International Journal of Information Communication Technologies and Human Development. |
| 2007-2009 | Editor in chief, International Journal of Information Communication Technologies and Human Development. |
| 2006-2019 | Associate editor, International Journal of E-Government Research. |
| 2006-2009 | Book review editor, Social Science Computer Review. |
| 2005- | Member, Journal of Information Technology and Politics. |

**Guest editor**

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|---|---|
| In preparation | Special Issue on Unveiling the Dynamics of Digital Transformation in Public Administrations, Public Administration |
| In preparation | Special Issue on Digital Government: Current Trends and Future Developments, Government Information Quarterly. |
| In preparation | Special Issue on Intelligent Technologies, Governments and Citizens, Government Information Quarterly. |
| 2024 | Special Issue on Data Economy in a Globalized World: Opportunities and Challenges for Public and Private Organizations, Electronic Markets. |
| 2023 | Special Issue on AI in the Public Sector, Public Management Review. |
| 2022 | Special Issue on Building Smart and Sustainable Cities: Emerging Technologies and Innovation Strategies for Digital-Era Urban Governance, Sustainability. |
| 2021 | Special Issue on Co-Creation and Participation Fuelled by Open Data: Evidence and Impact, JeDEM (eJournal of eDemocracy and Open Government). |
| 2021 | Special Issue on Gender and E-Government, Information Polity. |
| 2020 | Symposium on Transparency and Open Government, Public Performance & Management Review. |
| 2020 | Special Issue on Information and Technology in Open Justice, Social Science Computer Review. |
| 2015 | Special Issue on Open Government, Social Science Computer Review. |
| 2014 | Special Issue on Transparency and Open Data, Journal of Theoretical and Applied Electronic Commerce Research. |
| 2012 | Special Issue on E-Government Interoperability, Social Science Computer Review. |
| 2008 | Special Issue on E-Government in Developing Countries, International Journal of Electronic Government Research. |

**Conference leadership**

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| 2025 | Conference co-chair, 2025 American Society for Public Administration (ASPA) Annual Conference. |
| 2025 | Conference international chair, 2025 International Conference on the Theory and Practice of Intelligent Cities (IC$^2$). |
| 2025 | Member, Scientific Committee, 2025 Annual Conference of the International Research Society for Public Management (IRSPM). |
| 2024 | Member, Scientific Committee, 1st International Conference on Open State and Governance. |
| 2022- | Chair, Finance Committee, Annual International Conference on Digital Government Research (dg.o). |
| 2022 | Member, Program Committee, Innovation and Smart Government Conference (ISGOV). |
| 2021- | Member, Program Committee, several tracks (Social Media, Smart Cities). EGOV-CeDEM-ePart. |
| 2021 | Member, Program Committee, 5th International Conference on Information and Knowledge Systems (ICIKS). |
| 2021- | Co-chair, Digital Government Track, Hawaii International Conference on System Sciences (HICSS). |
| 2015- | Co-chair, several minitracks (E-Justice, Smart and Connected Cities and Communities, Artificial Intelligence in Government). Hawaii International Conference on System Sciences (HICSS). |
| 2015-2016 | Member, IFIP Conference on e-Business, e-Services, and e-Society (I3E). |
| 2015 | Member, Technical Program Committee, 1st IEEE International Smart Cities Conference. |
| 2014 | Member, Program Committee, IFIP Electronic Government (EGOV). |
| 2012 | Program Chair, European Conference on E-Government (ECEG). |
| 2011-2018 | Member, Program Committee, International Conference on Theory and Practice of Electronic Governance (ICEGOV). |
| 2011- | Member, Program Committee, Annual International Conference on Digital Government Research (dg.o). |
| 2011 | Member, Organizing Committee, International Conference Place Branding Online. |
| 2010-2016 | Member, Academic Committee, European Conference on E-Government (ECEG). |
| 2009 | Member, Executive Committee, European Conference on E-Government (ECEG). |
| 2009 | Member, Support Committee, Online Congress for the Observatory of the CiberSociety |
| 2005-2010 | Member, Academic Committee, International Conference on E-Government (ICEG). |
| 2001-2006 | American Political Science Association (APSA) Liaison, Public and Nonprofit Division, Academy of Management (AoM). |

**Other boards/committees**

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|---|---|
| 2024- | Executive Board Member, American Society of Public Administration (ASPA)'s Section on Science and Technology in Government (SSTIG). |
| 2023- | Member, American Society of Public Administration (ASPA)'s Audit Committee. |
| 2023- | Special Interest Groups (SIGs) coordinator, Board of Directors, International Research Society for Public Management (IRSPM). Member of the Strategic Planning Committee and the Value for Members Committee. |
| 2022- | Co-chair, Special Interest Group "Agile and Digital Transformation of the Public Sector", International Research Society for Public Management (IRSPM). |
| 2022- | Treasurer, Digital Government Society (DGS). |
| 2021 | Member, Advisory Board, The Digital Government Academy (Gov Design Academy). |
| 2020- | Syllabus core contributor, Teaching Public Service in the Digital Age, Harvard Kennedy School of Government. |
| 2020- | Member, Scientific Committee, PhD Program in Business for Society, University of Milano – Bicocca. |
| 2020-2023 | Member at large, Board of Directors, International Research Society for Public Management (IRSPM). Member of the Strategic Planning Committee and the Rosemary O'Leary Award Committee. |

| 2019-2021 | Chair, Managing Board, Academic Women in Public Administration (AWPA). |
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| 2018 | Member, Managing Board, Academic Women in Public Administration (AWPA). |
| 2016-2021 | Member, Academic Advisory Board, Erasmus + Knowledge Alliance project "International Security Management (ISM): Developing Executive Master Education". |
| 2002-2003 | Member, Best Paper in Management Education Award Committee, Management Education and Development Division, Academy of Management (AoM). |

## Association membership

| 2023- | Public Management Research Association. |
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| 2023- | American Society of Public Administration. |
| 2023- | Academy of Management. |
| 2021- | Digital Government Society (dg.o). |
| 2020- | International Research Society for Public Management (IRSPM). |
| 2016-2021 | Women Leaders of the Americas Committee. |

## Ad hoc peer reviewer

| Journals | International Review of Administrative Sciences, Cities, Administrative Theory and Practice, European Journal of Information Systems, Gestión y Política Pública, Revista del CLAD Reforma y Democracia, Journal of Public Administration Research and Theory, Government Information Quarterly, Transforming Government: People, Process and Policy, Public Administration Quarterly, Review of Public Personnel Administration. |
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| Books | Wiley, Springer, Inter-American Development Bank (IADB). |
| Conferences | European Conference on Information Systems, International Conference on Theory and Practice of Electronic Governance, Annual International Conference on Digital Government Research, Hawaiian International Conference on System Sciences, Information Resources Management Association, European Conference on E-Government, Academy of Management. |
| Grants | National Science Foundation (NSF), Institute of Museum and Library Services (IMLS), Research Foundation – Flanders (FWO). |

## State University of New York

| 2023-2024 | Member, Social Impact; Ethics and Trustworthiness working group of the SUNY Artificial Intelligence Task Force |
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| 2023 | Member, Organizing Committee of the Inaugural SUNY Artificial Intelligence (AI) Symposium |

## University at Albany

| 2024- | Chair, Programming Committee, Artificial Intelligence Institute. |
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| 2023- | Member, BILPOC (Black, Indigenous, Latinx, People of Color) Steering Committee. |
| 2023 | Member, Search Committee for an Assistant Dean for Academic Planning and Assessment, College of Emergency Preparedness, Homeland Security and Cybersecurity. |
| 2023 | Member, Search Committee for an Applications' Developer, Center for Technology in Government. |
| 2022-2023 | Member, UAlbany Leadership Academy. |
| 2022-2023 | Member, AI Curriculum Committee. |
| 2022- | Member, BILPOC (Black, Indigenous, Latinx, People of Color) Mentoring Group. |
| 2021- | Member, Council on Promotion and Continuing Appointments. |
| 2021- | Member, The Center for Undergraduate Research and Creative Engagement (CURCE) Funding Review Committee. |
| 2019-2021 | Member, University Senate (Governance Council). |

**Information Science PhD Program, University at Albany**

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| 2021-2023 | Member, Admissions Committee. |
| 2022-2023 | Chair, Candidacy Requirements Committee. |

**Rockefeller College of Public Affairs and Policy, University at Albany**

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| 2022-2023 | Member, Search Committee, AI Cluster Hire. |
| 2018-2024 | Faculty advisor, Rockefeller Brown Bag. |

**Department of Public Administration and Policy, University at Albany**

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| 2024- | Member, Jennifer Dodge Promotion Committee. |
| 2023-2024 | Member, Edmund Stazyk Promotion Committee. |
| 2023- | Chair, Kayla Schowerer's Mentoring Committee. |
| 2023 | Member, Certificate for Data Science for Public Affairs Committee. |
| 2021- | Faculty leader, MPA Orientation Workshop "Being a Learner in the Digital Age" |
| 2021 | Member, PAD507 Revisions Committee. |
| 2020- | Member, Competitive Advantage Working Group. |
| 2020-2021 | Chair, Doctoral Dissertation Award Committee. |
| 2019- | Member, Undergraduate Committee. |
| 2019 | Member, Doctoral Dissertation Award Committee. |
| 2018-2020 | Member, Executive Master in Public Administration Committee. |
| 2018-2021 | Chair, Candidacy and Teaching Awards Committee. |
| 2018-2020 | Member, MPA Welcome Week Case Study Team. |
| 2018-2019 | Member (junior faculty representative), Executive Committee. |
| 2017 | Member, NASPAA Competency 5 Review Committee. |
| 2016- | Member, Information and Technology Management (before Government Information Strategy and Management) Concentration. |

**PROFESSIONAL AND COMMUNITY SERVICE**

**Professional service**

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| 2024- | Member, Government AI Coalition (San Jose, CA). |
| 2024 | Member, AI Committee, Capital District Library Council (Albany, NY). |
| 2023- | Board member and fellow, New York State Academy for Public Administration (Albany, NY). |
| 2023 | Member, GovStack Gender Community of Practice Expert Group (online). |
| 2022 | Chair, Best Open Government for Sustainable Development Practices Awards Committee, Academic Network of Open Government (RAGA in Spanish) and United Nations Economic Commission for Latin America and the Caribbean (Santiago, Chile). |
| 2019-2023 | Member, Expert Committee on Artificial Intelligence and Big Data, Gava City Council (Gava, Spain). |
| 2019- | Member, Scientific Committee, Novagob Foundation (Madrid, Spain). |
| 2018 | Member, Gobernarte Awards Committee, Inter-American Development Bank (Washington, DC, United States). |
| 2016-2017 | Member, DNA Forum: The future of the Catalan digital administration. Autonomous Government of Catalonia and Localret (Barcelona, Spain). |
| 2015-2017 | Member, BCN'42 Working Group: The Barcelona model - Revision and proposal for a new city model. Catalunya Europa Foundation (Barcelona, Spain). |
| 2015-2016 | Member, Citizen Services Working Group, Spanish Ministry of Justice (Madrid, Spain). |
| 2013-2015 | Member, Technical Committee, World Smart Cities Awards (Barcelona, Spain). |
| 2013-2015 | Member, Evaluation Committee, Smart City Expo World Congress (Barcelona, Spain). |

| 2013-2020 | Member, Advisory Board, Smart Cities Council (Washington, DC, United States). |
| 2013-2018 | Member, Advisory Board, Novagob (Madrid, Spain). |
| 2012 | Chair, Awards Committee, WeGo (World E-Governments Organization of Cities and Local Governments) (Seoul, South Korea). |

**Community service**

| 2020 | Member of the Reopening Task Force Athletics Subcommittee. Niskayuna Central School District (Niskayuna, NY). |
| 1997-2000 | Volunteer on strategic planning, marketing, and human resources management. Education without Borders (Barcelona, Spain). |
| 1997-2000 | Coordinator of the Tarragona Local Group. Intermón-Oxfam (Barcelona, Spain). |