J. RAMON GIL-GARCIA

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ACADEMIC APPOINTMENTS

2022-	**Professor,** Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York, Albany, NY, United States
2021-	**Director,** Center for Technology in Government, University at Albany, State University of New York, Albany, NY, United States
2014-2022	**Associate Professor,** Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York, Albany, NY, United States
2014-	**Chair of the Information and Technology Management (ITM) Concentration,** Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York, Albany, NY, United States
2013-2021	**Research Director,** Center for Technology in Government, University at Albany, State University of New York, Albany, NY, United States
2013-2014	**Professor,** Department of Public Administration, Centro de Investigacion y Docencia Economicas, Mexico City, Mexico (On sabbatical)
2010-2013	**Associate Professor,** Department of Public Administration, Centro de Investigacion y Docencia Economicas, Mexico City, Mexico
2008-2013	**Founding Director,** Data Center for Applied Research in Social Sciences, Centro de Investigacion y Docencia Economicas, Mexico City, Mexico
2007-2010	**Assistant Professor,** Department of Public Administration, Centro de Investigacion y Docencia Economicas, Mexico City, Mexico
1999-2001	**Lecturer,** Department of Public Administration, Centro de Investigacion y Docencia Economicas, Mexico City, Mexico

OTHER CURRENT AFFILIATIONS

2023-	**Fellow**, New York State Academy for Public Administration, Albany, New York, United States.
2022-	**Visiting Fellow**, Department for E-Governance and Administration, Faculty of Business and Globalisation, University for Continuing Education Krems, Krems, Austria
2020-	**Senior Research Fellow**, Lab Innovation, Technology and Public Management, Universidad Autonoma de Madrid, Madrid, Spain
2017-	**Affiliated Faculty**, School of Business and Economics, Universidad de las Americas Puebla, Cholula, Puebl, Mexico

2014-	**Affiliated Faculty**, Information Science Ph.D. Program, College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York, Albany, NY, USA
2012-	**Member**, Mexican Academy of Sciences, Mexico City, Mexico
2012-	**Founding Member**, Smart Cities, Smart Government: Research Practice Consortium, Center for Technology in Government, University at Albany, State University of New York, Albany, NY, USA
2007-	**Faculty Affiliate**, National Center for Digital Government, University of Massachusetts at Amherst, Massachusetts, United States

RESEARCH INTERESTS

Digital Government Determinants of Success, Measures, and Impacts; Collaborative Digital Government; Inter-Organizational Collaboration and Information Integration; Smart Cities and Smart Governments; Data and Data Analytics for Decision Making; Artificial Intelligence in Government; Adoption and Implementation of Emergent Technologies; Digital Divide Policies; Information Technologies in the Budget Process; Information Technologies and Organizations; Education Administration and Policy; New Public Management; Public Policy Evaluation; Research Design and Methods; and Multi-Method Research Approaches.

EDUCATION

2001-2005	**Ph.D. in Public Administration and Policy**, University at Albany, State University of New York, Albany, NY, USA *Concentration:* Public Management - Information Management and Policy in the Public Sector. *Dissertation:* Enacting State Websites: A Mixed Method Study Exploring E-Government Success in Multi-Organizational Settings *Committee:* Sharon S. Dawes (Chair), Jon P. Gant, Richard H. Hall, and R. Karl Rethemeyer. Reader: Jane E. Fountain. *Doctoral Fellowship:* National Center for Digital Government, John F. Kennedy School of Government, Harvard University (2004-2005)
2000-2001	**Graduate Certificate in Executive Government Information Management**, Instituto Nacional de Administracion Publica (INAP), Mexico City, Mexico
2001	**Technical Certificate in Information Systems Development**, Fundacion Mexicana de Computacion, Toluca, State of Mexico, Mexico
1999-2000	**Additional Courses in Business Administration, Accounting, and Informatics,** Universidad Nacional Autonoma de Mexico (UNAM), Mexico City, Mexico
1997-1999	**Master of Public Administration and Policy**, Centro de Investigacion y Docencia Economicas, Mexico City, Mexico *Specializations*: Public Management and Organization Theory *Academic Exchange*: Graduate School of Public Affairs, University of Colorado at Denver, Denver, Colorado, United States
1997	**Graduate Certificate in Political Analysis**, Universidad Iberoamericana (UIA), Mexico City, Mexico
1992-1997	**BA in Political Science and Public Administration**, Universidad Autonoma del

Estado de Mexico, Toluca, State of Mexico, Mexico

1996   **Technical Certificate in Information Systems Administration**, Instituto de Computacion y Metodos, Toluca, State of Mexico, Mexico

SELECTED DISTINCTIONS, AWARDS AND HONORS

2024   **Distinguished Public Engagement Award**, University at Albany, State University of New York, Albany, NY, USA. For project "Message Design Dashboard."

2024   **Honorable Mention – Camilla Stivers Award 2024.** Public Management Research Association. Gil-Garcia, J. Ramon, Mila Gasco-Hernandez, and Theresa Pardo. (2023). Making Sense of Open Government: A Proposal of an Integrative Model of Open Government Components and Potential Results. *Perspectives on Public Management and Governance*, 6 (2-3): 80-93. DOI: 10.1093/ppmgov/gvad005

2024   **2024 Excellence in Science and Technology Research Award.** ASPA Section on Science and Technology in Government (SSTIG). Valle-Cruz, David, Rigo Garcia, and J. Ramon Gil-Garcia. (2023). Exploring the Negative Impacts of Artificial Intelligence in Government: The Dark Side of Intelligent Algorithms and Cognitive Machines. *International Review of Administrative Sciences*. DOI: 10.1177/00208523231187051 [Social Science Citation Index]

2022   **Honoree.** First Invention Disclosure. UAlbany Inventor Recognition Ceremony. University at Albany, State University of New York, Albany, NY, USA

2021   **Digital Government Society Fellows Award**. Digital Government Society. ["*The DGS will honor yearly up to two members as DGS Fellows to celebrate their distinguished scholarly achievements and sustained accomplishments and contributions to digital government as a field of study.*"]

2020   **Chancellor's Award for Excellence in Scholarship and Creative Activities**, State University of New York, Albany, NY USA

2020   **Best Research Paper Award**, 21st Annual International Conference on Digital Government Research, Digital Government Society, "Towards Smarter Public Budgeting? Understanding the Potential of Artificial Intelligence Techniques to Support Decision Making in Government", Co-authored with David Valle-Cruz and Vanessa Fernandez-Cortez

2019   **One of the World's 100 Most Influential People in Digital Government in 2019**, Apolitical, London, United Kingdom.

2019   **President's Excellence in Research and Creative Activities Award**, University at Albany, State University of New York, Albany, NY, USA

2018   **One of the World's 100 Most Influential People in Digital Government in 2018**, Apolitical, London, United Kingdom.

2018   **Honoree.** Publications Category. 2018 Celebration of Scholarship. University at Albany, State University of New York, Albany, NY, USA

2016-2025   **National Researcher Level III**, National System of Researchers. National Council for Science and Technology (CONACYT), Mexico [*This is the highest distinction a researcher can obtain before becoming Researcher Emeritus as a result of a life-long career of research contributions*]

2016   **Ranked as the Second Most Prolific and one of the Top 5 Most Influential**

Researchers in the Field of Digital Government Worldwide. Scholl, Jochen. (2016). *Making Sense of Indices and Impact Numbers: Establishing Leading EGOV Scholars' "Signatures"* (page 8). Paper presented at the 15th IFIP Electronic Government (EGOV) and 8th Electronic Participation (ePart) Conference 2016, Guimarães, Portugal, September 5-8.

2015   **Best Paper Award**, 16th Annual International Conference on Digital Government Research, Digital Government Society, "The Effects of Technology Use on Efficiency, Transparency, and Corruption in Municipal Governments: Preliminary Results from a Citizen Perspective", Coauthored with David Valle-Cruz and Rodrigo Sandoval-Almazan

2014   **Ranked as the Second Most Prolific and one of the Top 5 Most Influential Researchers in the Field of Digital Government Worldwide**. Scholl, Jochen. (2014). *The EGOV Research Community: An Update on Where We Stand* (page 8). Paper presented at the 13th International EGOV Conference, Dublin, Ireland, September 1-3.

2013   **National Research Award 2013**, Social Sciences Category, Mexican Academy of Sciences, Mexico City, Mexico [*"This is the highest distinction given annually by the Mexican Academy of Sciences to outstanding young researchers"*]

2013   **Best Research Paper Award**, 14th Annual International Conference on Digital Government Research, Digital Government Society, "Understanding the Co-Evolution of Institutions, Technology, and Organizations: The Enactment of the State Government Portal of Puebla", Coauthored with Luis F. Luna-Reyes

2012-2015   **National Researcher Level II**, National System of Researchers. National Council for Science and Technology (CONACYT), Mexico

2009   **Ranked as the Most Prolific Researcher in the Field of Digital Government Worldwide**. Scholl, Jochen. (2009). *Profiling the EG Research Community and Its Core* (page 7). Paper presented at the 8th International Conference on Electronic Government, organized by DEXA. Linz, Austria, August 31 - September 4.

2009-2011   **National Researcher Level I**, National System of Researchers. National Council for Science and Technology (CONACYT), Mexico

2007   **John Wiley Best JASIST Paper Award 2008**, Journal of the American Society for Information Science and Technology, "Geographic Information Technologies, Structuration Theory, and the World Trade Center Crisis", Coauthored with Teresa Harrison, Theresa A. Pardo, Fiona Thompson, and Dubravka Juraga

2004-2005   **Doctoral Fellowship**, National Center for Digital Government, Harvard University, Cambridge, Massachusetts, United States

2001-2004   **Fulbright Scholarship**, Mexico–United States Commission for Educational and Cultural Exchange, U.S. Department of State

2001-2005   **CONACyT Scholarship**, National Council for Science and Technology (CONACYT), Mexico

1999   **Highest GPA of the 1997-1999 Class Cohort**, Master in Public Administration and Policy, Centro de Investigacion y Docencia Economicas, Mexico City, Mexico

1997-1999   **CONACyT Scholarship**, National Council for Science and Technology (CONACYT), Mexico

1997   **Highest GPA of the 1992-1997 Class Cohort**, School of Political Sciences and Public Administration, Universidad Autonoma del Estado de Mexico, Toluca, Mexico

1992-1997   **Scholarship**, Universidad Autonoma del Estado de Mexico, Toluca, Mexico

CITATIONS TO MY PUBLISHED WORK

Source: Google Scholar & Scopus, as of January 2025

Google Scholar Profile: https://scholar.google.com/citations?user=tUj_6EUAAAAJ&hl=en
Citations: 23,857.
h-Index: 64.
i10-Index: 211.

Scopus author ID: 57194992646.
Retrieved documents: 275.
h-Index: 39.
Citations: 9,621 in 7,150 documents.

PUBLICATIONS

* Current or former student; **Current or former post-doc

Books

1. Gil-Garcia, J. Ramon, Sharon S. Dawes, and Theresa A. Pardo. (2022). *Digital government and public management: Generating public sector innovation at the crossroads of research and practice*. London, United Kingdon: Taylor & Francis. [ISBN: 978-1-032-19343-4] [This is a reprint of the Special Issue entitled "Digital government and public management" published in *Public Management Review*]

2. Rodríguez Bolívar, Manuel Pedro, Laura Alcaide Muñoz, José Miguel López Quiles, J. Ramon Gil-Garcia, Gabriela Quintanilla**, Gabriel Purón-Cid*, Luis F. Luna-Reyes, Xiaoyi Zhao*, Eliot Rich, Yumei Chen, and Rodrigo Sandoval-Almazán. (2021). *The Resurgence of the Smart Cities (In Spanish)*. Asociación Española de Contabilidad y Administración de Empresas (AECA): Madrid, Spain. [ISBN: 978-84-16286-89-8]

3. Sandoval-Almazan, Rodrigo, Luis F. Luna-Reyes, Dolores E. Luna, J. Ramon Gil-Garcia, Gabriel Puron-Cid*, and Sergio Picazo-Vela. (2017). *Building Digital Government Strategies: Principles and Practices*. New York, NY: Springer. [ISBN: 978-3-319-60347-6]

4. Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazan. (2015). *Progress and Challenges of Digital Government in Mexico (In Spanish)*. Toluca, Mexico: Instituto de Administracion Publica del Estado de Mexico and Universidad Autonoma del Estado de Mexico. [ISBN: 978-607-422-681-2]

5. Quintanilla, Gabriela** and J. Ramon Gil-Garcia. (2013). *Open Government in Latin America: Conceptual Model, Action Plans and Preliminary Results* (In Spanish). Mexico City: National Institute of Public Administration. [ISBN: 978-607-9026-38-7]

6. Gil-Garcia, J. Ramon. (2012). *Enacting Electronic Government Success: An Integrative Study of Government-wide Websites, Organizational Capabilities, and Institutions*. New York, NY: Springer. [ISBN: 978-1-4614-2014-9]

Peer-Reviewed Journal Articles

1. Buyannemekh, Battulga*, J. Ramon Gil-Garcia, and Mila Gasco-Hernandez. (Forthcoming) Exploring Emergent Collaborations for Digital Transformation in Local Governments: The Engagement of Public Libraries in the

Development of Smart Cities. *Public Policy and Administration*. [Social Sciences Citation Index]

2. Cronemberger, Felippe*, and J. Ramon Gil-Garcia. (Forthcoming). Understanding the Importance of Collaborative Problem Formulation for Data Analytics: Some Lessons about Leadership, Governance, and Technology. *Information Polity*. [Social Science Citation Index]

3. Buyannemekh, Battulga*, J. Ramon Gil-Garcia, and Mila Gasco-Hernandez. (Forthcoming). The Expanding Role of Public Libraries in Tribal Settings: From Traditional Services to (Advanced) Digital Skills, Citizen Engagement, and Innovation. *Public Library Quarterly*. [Social Science Citation Index]

4. Li, Bo, Melissa A. Lyon, Mikhail Ivonchyk, Susan Appe, Jennifer Dodge, Ashley Fox, J. Ramon Gil-Garcia, Ellen Rubin and Luis F. Luna-Reyes. (Forthcoming). Using Generative AI in Public Affairs Education and Scholarly Activity: A Much-Needed Reflection. *Journal of Public Affairs Education*. [Social Science Citation Index]

5. Begany, Grace M.* and J. Ramon Gil-Garcia. (2024). Open Government Data Initiatives as Agents of Digital Transformation in the Public Sector: Exploring the Extent of Use among Early Adopters. *Government Information Quarterly*, 41 (3): 101955. DOI: 10.1016/j.giq.2024.101955 [Social Science Citation Index]

6. Buyannemekh, Battulga*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2024) Fostering Smart Citizens: The Role of Public Libraries in Smart City Development. *Sustainability*, 16: 1750. DOI: 10.3390/su16051750 [Social Science Citation Index]

7. Chen, Tzuhao*, J. Ramon Gil-Garcia, G. Brian Burke, Alessandria Dey, and Derek Werthmuller. (2024). Characterizing technology affordances, constraints, and coping strategies for information dissemination to the public: Insights from emergency messaging in US local government. *Government Information Quarterly*, 41 (1): 101910. DOI: 10.1016/j.giq.2024.101910 [Social Science Citation Index]

8. Gil-Garcia, J. Ramon, Mila Gasco-Hernandez, and Theresa Pardo. (2023). Making Sense of Open Government: A Proposal of an Integrative Model of Open Government Components and Potential Results. *Perspectives on Public Management and Governance*, 6 (2-3): 80-93. DOI: 10.1093/ppmgov/gvad005 [***Honorable Mention – Camilla Stivers Award 2024***]

9. Gil-Garcia, J. Ramon, Tzuhao Chen*, and Mila Gasco-Hernandez. (2023). Smart City Results and Sustainability: Current Progress and Emergent Opportunities for Future Research. *Sustainability*, 15 (10), 8082. DOI: 10.3390/su15108082 [Social Science Citation Index]

10. Long, Yi and J. Ramon Gil-Garcia. (2023). Understanding the Extent of Automation and Process Transparency Appropriate for Public Services: AI in Chinese Local Governments. *International Journal of Electronic Government Research*, 19 (1): 1-20. DOI: 10.4018/IJEGR.322550 [Emerging Sources Citation Index]

11. Valle-Cruz, David*, Rigo Garcia, and J. Ramon Gil-Garcia. (2023). Exploring the Negative Impacts of Artificial Intelligence in Government: The Dark Side of Intelligent Algorithms and Cognitive Machines. *International Review of Administrative Sciences*, 90 (2): 353-368. DOI: 10.1177/00208523231187051. [Social Science Citation Index] [***2024 Excellence in Science and Technology Research Award***]

12. Yuan, Qianli*, Mila Gasco-Hernandez, J. Ramon Gil-Garcia, Meghan E. Cook, and Theresa A. Pardo. (2023). Continuity of Operations and Organisational Resilience during the COVID-19 Pandemic: Lessons from City Governments in the US Northeast Region. *Public Management Review*, 27 (1): 29-49. DOI: 10.1080/14719037.2023.2222763 [Social Science Citation Index]

13. Susha, Iryna, Boriana Rukanova, Anneke Zuiderwijk, J. Ramon Gil-Garcia, and Mila Gasco-Hernandez. (2023). Achieving Voluntary Data Sharing in Cross Sector Partnerships: Three Partnership Models. *Information and Organization,* 33 (1). DOI: 10.1016/j.infoandorg.2023.100448 [Social Science Citation Index]

14. Valle-Cruz, David*, Vanessa Fernandez-Cortez, and J. Ramon Gil-Garcia. (2023). Artificial Intelligence and Budget Planning in Mexico: Promises and Challenges in Latin America for Public Spending Allocation (In Spanish). *Reforma*

y Democracia, No. 85, pp. 5-52. Latin American Center for Development Administration. [Social Sciences Citation Index]

15. Reggi, Luigi*, Sharon S. Dawes, and J. Ramon Gil-Garcia. (2022). The Effects of Open Government Data on the Inclusiveness of Governance Networks: Identifying Management Strategies and Success Factors. *Information Polity*, 27 (4): 473-490. DOI: 10.3233/IP-220004 [Emerging Sources Citation Index]

16. Valle-Cruz, David*, Vanessa Fernandez-Cortez, and J. Ramon Gil-Garcia. (2022). From E-budgeting to Smart Budgeting: Exploring the potential of artificial intelligence in government decision-making for resource allocation. *Government Information Quarterly*, 39 (2). DOI: 10.1016/j.giq.2021.101644 [Social Sciences Citation Index]

17. Choi, Iseul* and J. Ramon Gil-Garcia. (2022). Do Different Presentations of Performance Information in Government Websites Affect Citizen Decision Making? A Survey Experiment. *International Public Management Journal*, 25 (1): 140-158. DOI: 10.1080/10967494.2021.1913459 [Social Sciences Citation Index]

18. Park, Sora* and J. Ramon Gil-Garcia. (2022). Open Data Innovation: Visualizations and Process Redesign as a Way to Bridge the Transparency-Accountability Gap. *Government Information Quarterly*, 39 (1). DOI: 10.1016/j.giq.2020.101456 [Social Sciences Citation Index]

19. Cronemberger, Felippe A.* and J. Ramon Gil-Garcia. (2022). Characterizing stewardship and stakeholder inclusion in data analytics efforts: the collaborative approach of Kansas City, Missouri. *Transforming Government: People, Process and Policy*, 16 (4): 405-417. DOI: 10.1108/TG-05-2022-0065 [Emerging Sources Citation Index]

20. Puron-Cid, Gabriel* and J. Ramon Gil-Garcia. (2022). Are Smart Cities Too Expensive in the Long Term? Analyzing the Effects of ICT Infrastructure on Municipal Financial Sustainability. *Sustainability*, 14, 6055. DOI: 10.3390/su14106055. [Social Sciences Citation Index]

21. Gasco-Hernandez, Mila, J. Ramon Gil-Garcia, and Luis F. Luna-Reyes. (2022). Unpacking the role of technology, leadership, governance and collaborative capacities in inter-agency collaborations. *Government Information Quarterly*, 39 (3). DOI: 10.1016/j.giq.2022.101710 [Social Science Citation Index]

22. Chen, Tzuhao*, J. Ramon Gil-Garcia, and Mila Gasco-Hernandez. (2022). Understanding Social Sustainability for Smart Cities: The Importance of Inclusion, Equity, and Citizen Participation as both Inputs and Long-Term Outcomes. *Journal of Smart Cities and Society*, 1 (2): 135-148. DOI: 10.3233/SCS-210123

23. Gasco-Hernandez, Mila, Xiaoyi Yerden*, G. Brian Burke, and J. Ramon Gil-Garcia. (2022). The Potential Role of Public Libraries in a Quadruple Helix Model of Smart City Development: Lessons from Chattanooga, Tennessee. *Library Quar*terly, 92 (4): 419–436. DOI: 10.1086/721399 [United States] [Social Science Citation Index]

24. Puron, Gabriel*, Dolores E. Luna, Sergio Picazo-Vela, J. Ramon Gil-Garcia, Rodrigo Sandoval-Almazan, and Luis F. Luna-Reyes (2022). Improving the Assessment of Digital Services in Government Websites: Evidence from the Mexican State Government Portals Ranking. *Government Information Quarterly*, 39 (1). DOI: 10.1016/j.giq.2021.101589 [Social Sciences Citation Index]

25. Picazo-Vela, Sergio, Dolores Luna, J. Ramon Gil-Garcia, and Luis F. Luna-Reyes. (2022) Creating Public Value through Inter-Organizational Collaboration and Information Technologies. *International Journal of Electronic Government Research*, 18 (1): 1-18. DOI: 10.4018/IJEGR.288069 [Emerging Sources Citation Index]

26. Gil-Garcia, J. Ramon, Theresa A. Pardo, and Manuel De Tuya*. (2021). Information Sharing as a Dimension of Smartness: Understanding Benefits and Challenges in Two Mega Cities. *Urban Affairs Review*, 57 (1): 8–34. DOI: 10.1177/1078087419843190 [Social Sciences Citation Index]

27. Reggi, Luigi* and J. Ramon Gil-Garcia. (2021). Addressing territorial digital divides through ICT strategies: Are investment decisions consistent with local needs?. *Government Information Quarterly*, 38 (2). DOI: 10.1016/j.giq.2020.101562 [Social Sciences Citation Index]

28. Begany, Grace M.* and J. Ramon Gil-Garcia. (2021). Understanding the Actual Use of Open Data: Levels of Engagement and How They Are Related. *Telematics and Informatics*, 63. DOI: 10.1016/j.tele.2021.101673 [Social Sciences Citation Index]

29. Sayogo, Djoko Sigit*, J. Ramon Gil-Garcia, and Sri Budi Cantika Yuli. (2021). Assessing the Role of Leadership Mechanisms for Inter-agency Collaboration and Information Sharing Success in Indonesia. *eJournal of eDemocracy and Open Government*, 13 (1): 190-202. DOI: 10.29379/jedem.v13i1.629

30. Gil-Garcia, J. Ramon and Miguel Angel Flores Zuñiga*. (2020). Towards a Comprehensive Understanding of Digital Government Success: Integrating Implementation and Adoption Factors. *Government Information Quarterly*, 37 (4). DOI: 10.1016/j.giq.2020.101518 [Social Sciences Citation Index]

31. Gil-Garcia, J. Ramon, Beatriz Barreto Brasileiro Lanza*, James Costello, and Derek Werthmuller. (2020). Towards Mobile Government Readiness Assessment: Proposing a Multidimensional Framework and the Illustrative Example of a Potential Tool. *International Journal of Electronic Governance*, 12 (4): 404-425. DOI: 10.1504/IJEG.2020.112601

32. Sandoval-Almazan, Rodrigo and J. Ramon Gil-Garcia. (2020). Understanding E-Justice and Open Justice through the Assessment of Judicial Websites: Towards a Conceptual Framework. *Social Science Computer Review*, 38 (3): 334–353. DOI: 10.1177/0894439318785957 [Social Sciences Citation Index]

33. Porumbescu, Gregory, Maria Cucciniello, J. Ramon Gil-Garcia. (2020). Accounting for Citizens when Explaining Open Government Effectiveness. *Government Information Quarterly*, 37 (2). DOI: 10.1016/j.giq.2019.101451 [Social Sciences Citation Index]

34. Ruvalcaba-Gomez, Edgar A.*, J. Ignacio Criado, and J. Ramon Gil-Garcia. (2020). Analyzing Open Government Policy Adoption through the Multiple Streams Framework: The Roles of Policy Entrepreneurs in the Case of Madrid. *Public Policy and Administration*. DOI: 10.1177/0952076720936349 [Social Sciences Citation Index]

35. Guajardo Mendoza, Miguel Adolfo* and J. Ramon Gil-Garcia. (2020). Advocacy Coalitions, External Perturbations and Policy Changes: Understanding the Intensity of Tobacco Control Policy in Spain, Mexico and Uruguay (In Spanish). *Gestión y Política Pública*, 29 (2): 477-501. DOI: 10.29265/gypp.v29i2.781 [Social Sciences Citation Index]

36. Doke, Karyn*, Qianli Yuan*, Mila Gasco-Hernandez, Megan Sutherland-Mitzer, J. Ramon Gil-Garcia, Petko Bogdanov, and Mariya Zheleva. (2020). Supporting Resilience in Rural Emergency Preparedness and Response Through Improved Information Access. *GetMobile: Mobile Computing and Communications*, 24 (2): 5-11. DOI: 10.1145/3427384.3427386

37. Gil-Garcia, J. Ramon, Ahmet Guler*, Theresa Pardo, and G. Brian Burke. (2019). Characterizing the Importance of Clarity of Roles and Responsibilities in Government Inter-Organizational Collaboration and Information Sharing Initiatives. *Government Information Quarterly*, 36 (4). DOI: 10.1016/j.giq.2019.101393 [Social Sciences Citation Index]

38. Fan, Lingjun, J. Ramon Gil-Garcia, Yi Song, Felippe Cronemberger*, Gang Hua, Derek Werthmuller, G. Brian Burke, Jim Costello, Benjamin R. Meyers, and Xuehai Hong. (2019). Sharing Big Data Using Blockchain Technologies in Local Governments: Some Technical, Organizational and Policy Considerations. *Information Polity*, 24 (4): 419-435. DOI: 10.3233/IP-190156 [Emerging Sources Citation Index]

39. Park, Sora*, J. Ramon Gil-Garcia, Theresa A. Pardo, Megan Sutherland, and Andrew Roepe*. (2019). Cross-Boundary Information Sharing in Regulatory Contexts: The Case of Financial Markets. *Public Money and Management*, 39 (5): 346-354. DOI: 10.1080/09540962.2019.1611237. [Social Sciences Citation Index]

40. Quintanilla, Gabriela** and J. Ramon Gil-Garcia. (2019). Proposing an Integrative Model for the Understanding and Development of Smart Cities (In Spanish). *Espacios Públicos*, 22 (55): 7-28.

41. Gasco-Hernandez, Mila and J. Ramon Gil-Garcia. (2018). The Role of Management in Open Data Initiatives in Local

Governments: Opening the Organizational Black Box. *Journal of e-Democracy and Open Government*, 10 (1): 1-22.

42. Sayogo, Djoko*, J. Ramon Gil-Garcia, and Felippe Cronemberger*. (2018). Clarity of Roles and Responsibilities in Inter-Agency Information Sharing (IIS) Projects: Determinants and Impact on Success. *International Journal of Electronic Governance*, 10 (3): 296–316.

43. Quintanilla, Gabriela** and J. Ramon Gil-Garcia. (2018). A Comprehensive Vision of Open Government as an Ecosystem: Analyzing the Main Components and their Articulation (In Spanish). *Revista Especializada en Investigación Jurídica*, 2 (3): 68-92.

44. Müller, Pedro Antonio*, Claudia Tirelli, and J. Ramon Gil-Garcia. (2018). The Development of E-Government in the Local Sphere based on Political, Technological and Social Dimensions (In Portuguese). *Teoria e Evidência Econômica*, 24 (50): 141-167.

45. Criado, J. Ignacio, Francisco Rojas-Martin*, and J. Ramon Gil-Garcia. (2017). Enacting Social Media Success in Local Public Administrations: An Empirical Analysis of Organizational, Institutional and Contextual Factors. *International Journal of Public Sector Management*, 30 (1): 31-47. [Emerging Sources Citation Index]

46. Gil-Garcia, J. Ramon and Djoko Sigit Sayogo*. (2016). Government Inter-Organizational Information Sharing Initiatives: Understanding the Main Determinants of Success. *Government Information Quarterly*, 33 (3): 572–582. [Social Sciences Citation Index]

47. Gil-Garcia, J. Ramon, Theresa Pardo and Djoko S. Sayogo*. (2016). From Bureaucratic Machines to Inter-Organizational Networks: Lessons from the IT Response to September 11. *Transforming Government: People, Process and Policy*, 10 (4): 568-590. [Emerging Sources Citation Index]

48. Sandoval-Almazan, Rodrigo and J. Ramon Gil-Garcia. (2016). Towards an Integrative Assessment of Open Government: Proposing Conceptual Lenses and Practical Components. *Journal of Organizational Computing and Electronic Commerce*, 26 (1-2): 170-192, DOI: 10.1080/10919392.2015.1125190 [Science Citation Index]

49. Ku, Minyoung*, J. Ramon Gil-Garcia, and Jing Zhang. (2016). The Emergence and Evolution of Cross-boundary Research Collaborations: An Explanatory Study of Social Dynamics in a Digital Government Working Group. *Government Information Quarterly*, 33 (4): 796–806. [Social Sciences Citation Index]

50. Valle-Cruz, David*, Rodrigo Sandoval-Almazan, and J. Ramon Gil-Garcia. (2016). Citizens' Perceptions of the Impact of Information Technology Use on Transparency, Efficiency and Corruption in Local Governments. *Information Polity*, 21 (3): 321–334. [Emerging Sources Citation Index]

51. Quintanilla, Gabriela** and J. Ramon Gil-Garcia. (2016). Open Government and Linked Data: Experiences and Lessons for Latin America (In Spanish). *Reforma y Democracia*, No. 65, pp. 69-102. [Social Sciences Citation Index]

52. Puron-Cid Gabriel*, J. Ramon Gil-Garcia and Luis F. Luna-Reyes. (2016). Opportunities and Challenges of Policy Informatics: Tackling Complex Problems through the Combination of Open Data, Technology and Analytics. *International Journal of Public Administration in the Digital Age* 3 (2): 66-85. [Emerging Sources Citation Index]

53. Guajardo Mendoza, Miguel Adolfo* and J. Ramon Gil-Garcia. (2016). From Ambiguity to Practicality as a Strategic Process: The Case of the World Health Organization (In Spanish). *Revista Mexicana de Analisis Politico y Administracion Publica* 5 (1): 187-218.

54. Gil-Garcia, J. Ramon, Theresa A. Pardo and Taewoo Nam*. (2015). What Makes a City Smart? Identifying Core Components and Proposing an Integrative and Comprehensive Conceptualization. *Information Polity*, 20 (1): 61–87. [Emergent Sources Citation Index]

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Peer-Reviewed Papers Published in Conference Proceedings

1. Buyannemekh, Battulga*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2025). Public Libraries as Catalysts in Local Government-Led Innovation Ecosystems: Enabling Collaborative Innovation, Making Culture, and Entrepreneurship. Paper presented at the 58th Hawaii International Conference on System Sciences (HICSS), organized by the College of Bussiness, University of Hawai'i at Mãnoa, Hawaii, USA, January 7-10. [Proceedings published by the University of Hawai'i at Mãnoa]

2. Huang, Zong-Xian*, J. Ramon Gil-Garcia, and Mila Gasco-Hernandez. (2024). Exploring the Complexity of AI Applications in the Public Sector: The Interplay of Visibility, Autonomy, and Self Learning. Paper presented at the EGOV-CeDEM-ePart 2024 Conference, Ghent/Leuven, Belgium, September 1-5. [Proceedings published by CEUR-WS.org]

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11. Gil-Garcia, J. Ramon (Technical Review of Translation to Spanish and Introductory Article). (2013). *Building the Virtual State: Information Technology and Institutional Change* (In Spanish) by Jane Fountain. First Edition in Spanish. Mexico City: Centro de Investigacion y Docencia Economicas. [ISBN: 978-607-7843-59-7]

12. Gil-García, J. Ramón, Natalie Helbig and Adegboyega Ojo (Eds). (2012). *Procedings of the Six International Conference on Theory and Practice of Electronic Governance (ICEGOV)*. Albany, New York, USA: ACM International Proceedings Conference Series, ACM Press. [ISBN: 978-1-4503-1200-4]

13. Ferro, Enrico, Yogesh K. Dwivedi, J. Ramon Gil-Garcia and Michael D. Williams (Eds). (2009). *Overcoming Digital Divides: Constructing and Equitable and Competitive Information Society*. Hershey, PA: IGI Global. [ISBN: 978-1-60566-699-0]

14. Chun, Soon Ae, Marijn Janssen and J. Ramon, Gil-Garcia (Eds). (2008*). The Proceedings of the 9th Annual International Digital Government Research Conference "Partnerships for Public Innovation"*. Montreal, Canada: Digital Government Society of North America. [ISBN: 978-1-60558-009-9]

Non-Refereed Articles

1. Gabriel Puron-Cid*, Dolores E. Luna, Sergio Picazo-Vela, Rodrigo Sandoval Almazan, J. Ramon Gil-Garcia and Luis F. Luna-Reyes. (2023). Ranking of State Government Portals 2022: Impacts of the Digital Services on the Government Quality (In Spanish). *CIO Mexico*, February 24. [Mexico] Available at https://cio.com.mx/ranking-de-portales-de-gobierno-estatal-2022-impactos-de-los-servicios-digitales-en-la-calidad-gubernamental/

2. Valle-Cruz, David* and J. Ramon Gil-Garcia. (2021). Promises and risks of the fourth industrial revolution: Exploring the dark side of intelligent algorithms and cognitive machines (In Spanish). *UNIVERSITARIA* 4 (33): 31-33. [Mexico]

3. Luna, Dolores E., Sergio Picazo Vela, Rodrigo Sandoval-Almazan, Gabriel Puron-Cid*, J. Ramón Gil-García and Luis F. Luna-Reyes. (2021). Ranking of state government portals 2021: Creating public value with information technologies during and after the pandemic (In Spanish). *Revista U-gob: Tecnología en Gobierno* (September-December): 48-52. [Mexico] Available at https://issuu.com/carloscastanedagiron/docs/u-gob_32_digital_1_

4. Picazo Vela, Sergio, Rodrigo Sandoval Almazán, Dolores E. Luna, Gabriel Purón Cid*, J. Ramon Gil-Garcia, and Luis F. Luna Reyes. (2020). Ranking of state government portals 2020: Opportunities for citizen contact during the pandemic (In Spanish). *Revista U-gob: Tecnología en Gobierno* (October-November): 38-45. [Mexico]

5. Luna-Reyes, Luis F., Rodrigo Sandoval-Almazán, Dolores E. Luna, Gabriel Purón-Cid*, Sergio Picazo-Vela and J. Ramon Gil-Garcia. (2019). Ranking of state government portals 2019: Designing for public value creation (In Spanish). *Revista U-gob: Tecnología en Gobierno.* [Mexico] Available at https://u-gob.com/ranking-de-portales-de-gobierno-estatal-2019/

6. Sandoval Almazán, Rodrigo, Dolores E. Luna, Gabriel Purón Cid*, Sergio Picazo Vela, J. Ramón Gil García and Luis F. Luna Reyes. (2018). Ranking of state government portals 2018: Responding to citizen demands for electronic information and services (In Spanish). *Revista U-gob: Tecnología en Gobierno*. [Mexico] Available at https://u-gob.com/ranking-de-portales-de-gobierno-estatal-2018/

7. Puron Cid, Gabriel*, Rodrigo Sandoval Almazán, Dolores E. Luna, J. Ramon Gil-Garcia and Luis F. Luna Reyes (2017). Ranking of State Government Portals 2017 (In Spanish). *Revista U-gob: Tecnología en Gobierno*. [Mexico] Available at https://u-gob.com/ranking-de-portales-de-gobierno-estatal-2017/

8. Luna, Dolores E., Gabriel Puron-Cid*, Rodrigo Sandoval-Almazan, J. Ramon Gil-Garcia, and Luis F. Luna Reyes (2016). Data, Government Portals, and Open Government: Ranking of State Government Portals 2016 (In Spanish). *Revista U-gob: Tecnologia en Gobierno* 9: 31-36. [Mexico]

9. Gil-Garcia, J. Ramon and Beatriz Barreto-Brasileiro-Lanza*. (2016). Digital Government in Brazil, Mexico and the United States: Initial Efforts and Current Status (In English and Portuguese – pp. 45-53 and pp. 209-217). *ICT Electronic Government 2015*. São Paulo: CGI.br. [Brazil]

10. Luna-Reyes, Luis F., Rodrigo Sandoval-Almazan, J. Ramon Gil-Garcia, Dolores E. Luna and Gabriel Puron-Cid* (2015). Ten Years of Digital Government Evaluation in Mexico: Ranking of State Government Portals 2015 (In Spanish). *Revista U-gob: Tecnologia en Gobierno* 4: 56-64. [Mexico]

11. Gil-Garcia, J. Ramon, Dolores E. Luna, Luis F. Luna Reyes and Rodrigo Sandoval Almazán. (2014). Ranking of State Government Portals 2014 (In Spanish). *Revista PuntoGob*: 44-49. [Mexico]

12. Sandoval-Almazan, Rodrigo, Dolores E. Luna Reyes, Luis F. Luna-Reyes and J. Ramon Gil-Garcia. (2013). Ranking of State Portals .Gob 2013. (In Spanish). *CIO Mexico*: 1-6. [Mexico]

13. Sandoval-Almazan, Rodrigo, Dolores E. Luna, J. Ramon Gil-Garcia and Luis F. Luna-Reyes. (2012). Ranking of State Portals .gob 2012. (In Spanish). *Politica Digital* 69 (August-September): 18-21. [Mexico]

14. Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2012). Citizen Participation in the Development of e-Government: How to Encourage it? (In Spanish). *Politica Digital* 67 (April-May): 45-46. [Mexico]

15. Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2011) From Chaos to a Model in Municipal Electronic Governments. (In Spanish) *Politica Digital* 64 (October-November): 62-64. [Mexico]

16. Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazan. (2011). Ranking of State Portals .gob 2011. (In Spanish) *Politica Digital* 63 (August-September): 36-39. [Mexico]

17. Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Fernando Ramirez. (2011). E-Government Strategies in Local Governments, Where to Start? (In Spanish). *Politica Digital* 63 (August-September): 33-35. [Mexico]

18. Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Jose A. Celorio Mansi. (2011). Challenges to Municipal Electronic Government. (In Spanish) *Politica Digital* 61 (April-May): 45-47. [Mexico]

19. Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Jose A. Celorio Mansi. (2011). Municipal services with Citizens' Impact. (In Spanish) *Politica Digital* 60 (February-March): 42-43. [Mexico]

20. Sandoval-Almazan, Rodrigo, J. Ramon Gil-Garcia and Luis F. Luna-Reyes. (2010). Ranking of State Portals .gob 2010. (In Spanish) *Politica Digital* 57 (August-September): 35-37. [Mexico]

21. Gil-Garcia, J. Ramon, Judith Mariscal and Fernando Ramirez. (2010). Electronic Government in Mexico: Background, Objectives, Achievements and Challenges (In Spanish). *Buen Gobierno*, 8 (January-June): 8-41. [Fundacion Mexicana de Estudios Politicos y Administrativos, A. C.] [Mexico]

22. Luna-Reyes, Luis F., Rodrigo Sandoval-Almazan and J. Ramon, Gil-Garcia. (2009). Ranking of State Portals .gob 2010 (In Spanish). *Politica Digital* 51 (August-September): 10-12. [Mexico]

23. Sandoval-Almazan, Rodrigo, J. Ramon, Gil-Garcia and Luis F. Luna-Reyes. (2008). Ranking of State portals, Measurement 2008 (In Spanish). *Politica Digital* 45 (August-September): 48-50. [Mexico]

24. Gil-Garcia, J. Ramon. (2007). Managing Government Web Sites with XML. *The ITP News* 2 (3): 4. [Publication of the Information Technology and Politics Section of the American Political Science Association] [United States]

25. Sandoval-Almazan, Rodrigo, J. Ramon, Gil-Garcia, and Luis F. Luna-Reyes. (2007). Ranking of State Portals, Measurement 2007 (In Spanish). *Politica Digital* 38 (August-September): 30-32. [Mexico]

26. Gil-Garcia, J. Ramon. (2007). Modeling Information Integration across Government. *The ITP (Information Technology and Politics) News* 2 (2): 3. [Publication of the Information Technology and Politics Section of the American Political Science Association] [United States]

27. Sandoval-Almazan, Rodrigo, and J. Ramon Gil-Garcia. (2006). An Examination of the State Portals (In Spanish). *Politica Digital* 29 (April-May): 30-32. [Mexico]

28. Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2005). Security Implications for Electronic Government (In Spanish). *Revista IAPEM*, 60 (January-April): 181-205. [Mexico]

29. Gil-Garcia, J. Ramon and David Arellano-Gault. (2003). An Organizational Approach to the Electoral Process 1999-2000. The District Units of the Electoral Federal Institute: Esquizofrenic Organizations? (In Spanish). *Revista IAPEM* 53 (September-December): 37-65. [Mexico]

30. Sandoval Almazan, Rodrigo and J. Ramon, Gil-Garcia. (1996). Job Perspectives for Public Administrators in Times of

Government Re-Engineering (In Spanish). Revista Enlace 46 (September): 21-28. [Mexico]

Encyclopedia Entries, Book Reviews and other Publications

1. Wimmer, Maria A., J. Ramon Gil-Garcia, and Andriana Prentza. (2025). *Emerging Topics in Digital Government Mini-track (Introduction)*. Paper prepared for the 58th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Hawaii, USA, January 7-11. [Proceedings published by the University of Hawai'i at Mãnoa]

2. Prentza, Andriana, J. Ramon Gil-Garcia, and Maria A. Wimmer. (2024). *Emerging Topics in Digital Government Mini-track (Introduction)*. Paper prepared for the 57th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Hawaii, USA, January 3-7. [Proceedings published by the University of Hawai'i at Mãnoa]

3. Krimmer, Robert, J. Ramon Gil-Garcia, and Andriana Prentza. (2023). *Introduction to the Emerging Topics in Digital Government Minitrack*. Paper prepared for the 56th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Hawaii, USA, January 3-6. [Proceedings published by the University of Hawai'i at Mãnoa]

4. Puron-Cid, Gabriel* and J. Ramon Gil-Garcia. (2022). Smart Cities and Financial Sustainability. *Encyclopedia*. Available online: https://encyclopedia.pub/entry/24529 (accessed on 27 June 2022).

5. Gil-Garcia, J. Ramon, Andriana Prentza, and Robert Krimmer. (2022). *Emerging Topics in Digital Government Mini-track (Introduction)*. Paper prepared for the 55th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Hawaii, USA (Virtual Conference), January 4-7. [Proceedings published by the University of Hawai'i at Mãnoa]

6. Prentza, Andriana, J. Ramon Gil-Garcia, and Robert Krimmer. (2021). *Emerging Topics in Digital Government Mini-track (Introduction)*. Paper prepared for the 54th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Hawaii, USA (Virtual Conference), January 4-8.

7. Krimmer, Robert, Andriana Prentza, and J. Ramon Gil-Garcia. (2020). *Introduction to the Minitrack on Emerging Topics in Digital Government*. Paper prepared for the 53rd Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Maui, Hawaii, USA, January 7-10.

8. Kamal, Muhammad Mustafa, J. Ramon Gil-Garcia, and Ulf Melin. (2019). *Introduction to Government Innovation in the Digital Age Minitrack*. Paper prepared for the 52nd Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Maui, Hawaii, USA, January 8-11.

9. Flak, Leif Skiftenes, J. Ramon Gil-Garcia, and Miriam B. Lips. (2018). *Government Transformation and Digitalization: Governance, Organization, and Management Minitrack (Introduction)*. Paper prepared for the 51st Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Waikaloa, Hawaii, USA, January 2-6.

10. Lips, Miriam B., Leif Skiftenes Flak, and J. Ramon Gil-Garcia. (2017). *Transformational Government: Governance, Organization, and Management Minitrack Introduction*. Paper prepared for the 50th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Waikaloa, Hawaii, USA, January 4-7.

11. Lips, Miriam B., Leif Skiftenes Flak, and J. Ramon Gil-Garcia. (2016). *Transformational Government: Governance, Organization, and Management Minitrack (Introduction)*. Paper prepared for the 49th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Kauai, Hawaii, USA, January 5-8.

12. Flak, Leif Skiftenes, Miriam B. Lips and J. Ramon Gil-Garcia. (2015). *Transformational Government Minitrack (Introduction)*. Paper prepared for the 48th Hawaii International Conference on System Sciences (HIICS), organized by the College of Business, University of Hawai'i at Mãnoa, Big Island, Hawaii, USA, January 5-8.

13. Gil-Garcia, J. Ramon, Miriam B. Lips & Leif Skiftenes Flak. (2014). *Introduction to the Transformational Government Minitrack*. Paper prepared for the 47th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, Big Island, Hawaii, USA, January 6-9.

14. Gil-Garcia J. Ramon and Maria Gabriela Martinez Tiburcio*. (2012). The Process of Transformation and Institutional Consolidation of the Federal Police (In Spanish). (pp. 93-129). In David Arellano and Juan Salgado (Coords.). *Policia Federal: Una Nueva Institucion para Mexico*. Mexico City: Centro de Investigacion y Estudios en Seguridad. [ISBN: 978-607-95867-5-1]

15. Gil-Garcia, J. Ramon. (2010). Book Review: Wiki Government: How Technology Can Make Government Better, Democracy Stronger, and Citizens More Powerful by Beth Simone Noveck. *Information Polity*, 15 (1 and 2): 167-170.

16. Gil-Garcia, J. Ramon. (2010). Partial Least Squares (pp. 1183-1184). In George Thomas Kurian (Ed). *International Encyclopedia of Political Science (IEPS)*. Washington, DC: CQ Press.

17. Gil-Garcia, J. Ramon. (2010). Structural Equations Model (pp. 1625-1626). In George Thomas Kurian (Ed). *International Encyclopedia of Political Science (IEPS)*. Washington, DC: CQ Press.

18. Sandoval–Almazan, Rodrigo and J. Ramon Gil-Garcia. (2010). Violence and Homicide Against Women in the State of Mexico: Some Recommendations (pp. 169-237) (In Spanish). In Delgadillo, Leonor y Nelson Arteaga Botello (Eds.), *"That is Why I Killed Her" A Sociocultural Approach to Violence against Women (In Spanish).* School of Social and Political Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Mexico. [ISBN: 978-607-401-273-6]

19. Gil-Garcia, J. Ramon. (2008). Book Review: Information Economy Report 2006. The Development Perspective. Coordinated by Peter Frohler. *Social Science Computer Review,* 26 (1): 120-123.

20. Gil-Garcia, J. Ramon. (2006). Department of Homeland Security. In Otis Stephens and John M. Scheb II (Eds). *Encyclopedia of American Civil Rights and Liberties*. Westport, Connecticut: Greenwood Press.

21. Gil-Garcia, J. Ramon. (2006). Bureau of Citizenship and Immigration Services. In Otis Stephens and John M. Scheb II (Eds). *Encyclopedia of American Civil Rights and Liberties*. Westport, Connecticut: Greenwood Press.

22. Gil-Garcia, J. Ramon. (2006). Office for Civil Rights, U.S. Department of Education. In Otis Stephens and John M. Scheb II (Eds). *Encyclopedia of American Civil Rights and Liberties*. Westport, Connecticut: Greenwood Press.

23. Gil-Garcia, J. Ramon. (2006). Civil Service Reform Act of 1978. In Otis Stephens and John M. Scheb II (Eds). *Encyclopedia of American Civil Rights and Liberties*. Westport, Connecticut: Greenwood Press.

24. Gil-Garcia, J. Ramon and Triparna Vasavada. (2006). Visiting a Hindu Temple: A Description of a Subjective Experience and Some Preliminary Interpretations. *Ciencia Ergo Sum*, 13 (1): 81-89.

25. Macedo, Ignacio* and J. Ramon, Gil-Garcia. (2005). Book Review: Building the Virtual State: Information Technology and Institutional Change by Jane Fountain (In Spanish). *Gestion y Politica Publica*, 14 (1): 201-209.

26. Gil-Garcia, J. Ramon, and others. (2004). Electronic Government. In Rick Watson and Phil Brook (Eds). *IS World Encyclopedia*.

27. Gil-Garcia, J. Ramon and Raul Pacheco Murillo (1999). Interview to Dr. Jesus Silva Herzog Marquez, Professor of Political Science at the Instituto Tecnologico Autonomo de Mexico (ITAM): "It would be Terrible to Convert Democracy in a Supermarket Election" (In Spanish). *Medios, Academia y Politica*, CIDE (November).

28. Rodriguez, Reyes and J. Ramon, Gil-Garcia (1999). Interview to Dr. Jose Fernandez Santillan, Professor of Political Philosophy at the Instituto Tecnologico Autonomo de Mexico (ITAM): "The Autonomies would Mean the Separation of the Country" (In Spanish). *Medios, Academia y Politica*, CIDE (April).

29. Gil-Garcia, J. Ramon and Raul Pacheco Murillo. (1998). Interview to Dr. Mauricio Merino, Electoral Council Member in the Federal Electoral Institute (IFE): "It is Irresponsible to Propose a Parliamentarian Regime for Mexico" (In Spanish). *Medios, Academia y Politica*, CIDE (November).

30. Gil-Garcia, J. Ramon. (1997). Chevalier and Loschak: An Innovative Exposition (In Spanish). Boletin Informativo "Vinculo". ANECPAP, A.C. (September).

31. Gil-Garcia, J. Ramon. (1996). Book Review: Authoritarian Liberalism by Lorenzo Meyer (In Spanish). *El Pendulo* (August): 8-12.

32. Gil-Garcia, J. Ramon. (1995). And this is the Way we Want to Improve! (In Spanish). *Semanario Redes* (October).

33. Gil-Garcia, J. Ramon. (1994). Education for the System? …No! (In Spanish). *El Universal*, Estado de Mexico (May).

34. Gil-Garcia, J. Ramon. (1993). Interview to Dr. Ignacio Pagaza Garza, Fishing Coordinator at the Secretary of Agricultural Development, Government of the State of Mexico: "Aquaculture: An Alternative for the Future" (In Spanish). La Estrategia del Estado de Mexico (September).

GRANTS AND CONTRACTS

University at Albany, State University of New York, Albany, New York, United States

External Funding

Title:	Empowering Communities: Public Libraries, Inclusive Civic Engagement and Artificial Intelligence.
Funder:	Institute of Museums and Library Services [United States]
Role:	Co-Principal Investigator
Amount:	$637,469 USD
Dates:	September 2023 – September 2026

Title:	Message Design Dashboard: Development of a Standardized Messaging Tool.
Funder:	Federal Emergency Management Agency [United States]
Role:	Co-Principal Investigator
Amount:	$2,875,530 USD
Dates:	September 2021 – May 2025

Title:	SCC: Integrating heterogeneous wide-area networks and advanced data science to bridge the digital divide in rural emergency preparedness and response
Funder:	National Science Foundation [United States]
Role:	Co-Principal Investigator
Amount:	$1,494,805 USD
Dates:	September 2018 – September 2022

Title:	The political economy of interoperability
Funder:	Inter-American Development Bank
Role:	Co-Principal Investigator

Amount: $50,000 USD
Dates: March-December 2021

Title: Enabling Smart, Inclusive, and Connected Communities: The Role of Public Libraries
Funder: Institute of Museums and Library Services [United States]
Role: Co-Principal Investigator
Amount: $456,394 USD
Dates: October 2017 – September 2021

Title: Government Web Portals as New Government Actors
Funder: Australian Research Council [Australia]
Role: Partner Investigator (international Co-PI)
Amount: $298,500 Australian Dollars (about $225,000 USD)
Dates: July 2017 - August 2021

Title: NYS Water Quality Analytics Prototype
Funder: NYS Department of Environmental Conservation [United States]
Role: Principal Investigator
Amount: $1,367,300 USD
Dates: September 2018 – March 2021

Title: Assessing the Digital Government Maturity of Ten Ministries of the Government of the United
                 Arab Emirates (UAE): A Framework and Training Course
Funder: UAE Telecommunications Regulatory Authority [United Arab Emirates]
Role: Co-Principal Investigator
Amount: $121,544 USD
Dates: March-November 2020

Title: Assessing the Digital Readiness of the Seven Emirates of the Government of the United Arab
                 Emirates (UAE)
Funder: UAE Telecommunications Regulatory Authority [United Arab Emirates]
Role: Co-Principal Investigator
Amount: $115,378 USD
Dates: January-December 2018

Title: Towards a Data and Technology Architecture for Smart Food Policy: Understanding the Critical
                 Factors of Food Traceability for Small Farms
Funder: National Science Foundation [United States]
Role: Principal Investigator
Amount: $45,566 USD
Dates: September 2016 – August 2018

Title: Creating Public Value through State Government Portals in Mexico
Funder: National Council for Science and Technology (CONACyT) [Mexico]
Role: Co-Principal Investigator
Amount: $993,265 Pesos (about $70,000 USD)
Dates: December 2015 - December 2017

Title: NYS Open Health Data Visualization Project: Amendment 1.
Funder: New York State Department of Health [United States]
Role: Principal Investigator

Amount: $303,506 USD
Dates: October 2016 – September 2017

Title: NYS Open Health Data Visualization
Funder: New York State Department of Health [United States]
Role: Principal Investigator
Amount: $90,466 USD
Dates: February 2016 – September 2016

Title: Information Technologies and Public Administration (Development of a Book in Spanish)
Funder: Research Center INFOTEC [Mexico]
Role: Principal Investigator
Amount: $180,000 pesos (about $15,000 USD)
Dates: September 2014 - December 2015

Title: MTA Data Visualization Project
Funder: NYC Metropolitan Transit Authority [United States]
Role: Co-Principal Investigator
Amount: $19,000 USD
Dates: February 2014 - May 2014

Internal Funding

Title: Improving Government Policy Decisions: Applications of Artificial Intelligence with Publicly
               Available Data for Predicting Adverse Health Outcomes
Funder: Faculty Research Award Program (FRAP), University at Albany, SUNY
Role: Principal Investigator
Amount: $3,944 USD
Dates: May 2021 – April 2023

Title: The Impact of Visualization Tools on the Use of Open Health Data for Citizens' Decision
               Making: Evidence from a State Level Project
Funder: Faculty Research Award Program (FRAP), University at Albany, SUNY
Role: Principal Investigator
Amount: $3,468 USD
Dates: May 2017 – April 2019

Title: Reinventing Government Organizations, Technology, and Networks for Managing Sharing
               Code Enforcement Information Within and Across Cities
Funder: Faculty Research Award Program (FRAP), University at Albany, SUNY
Role: Principal Investigator
Amount: $3,285 USD
Dates: May 2015 – March 2016

Title: Current Practices in Digital Government and Government Internet Portals (Development of a
               Book in Spanish)
Funder: Centro de Investigación y Docencia Económicas
Role: Principal Investigator
Amount: $150,000 pesos (about $12,000 USD)
Dates: February 2014 - August 2015

Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico.

External Funding

Title:	Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico
Funder:	National Council for Science and Technology (CONACyT) [Mexico]
Role:	Principal Investigator
Amount:	$750,744. pesos (about $60,000 USD)
Dates:	October 2009 - July 2014

Title:	The International Context of Immigration Reform: US, Mexico, and Beyond
Funder:	"Global Migration and Human Mobility Program" of the John D. & Catherine T. MacArthur Foundation [United States]
Role:	Researcher
Amount:	$450,000 USD
Dates:	December 2010 - February 2014

Title:	Experimental Design and Evaluation of a Program Based on Multi-user Virtual Environments to Promote the Development of Scientific Thinking among Students of Secondary Education in Aguascalientes
Funder:	National Council of Science and Technology (CONACyT) and the State Government of Aguascalientes [Mexico]
Role:	Co- Principal Investigator
Amount:	$1'200,000 pesos (about $100,000 USD)
Dates:	November 2010 - December 2013

Title:	Smart Cities and Service Integration in North America
Funder:	Social Sciences and Humanities Research Council [Canada]
Role:	Co- Principal Investigator
Amount:	$69,800 Canadian dollars (about $68,000 USD)
Dates:	March 2010 - February 2012

Title:	Evaluation of Electronic Government, Openness and Transparency in Central America
Funder:	Regional Dialogue on the Information Society (DIRSI, by its abbreviation in Spanish) [Peru]
Role:	Co-Principal Investigator
Amount:	$5,000 USD
Dates:	February - May 2011

Title:	Towards a Municipal Electronic Government Model for Mexico
Funder:	Center of Documentation and Information for Industry (INFOTEC) [Mexico]
Role:	Co- Principal Investigator
Amount:	$3'055, 500 pesos (about $240,000 USD)
Dates:	September 2009 - March 2011

Title:	Models of Inter-Organizational Collaboration and Performance of State Government Websites in Mexico
Funder:	National Council for Science and Technology (CONACyT) [Mexico]
Role:	Principal Investigator
Amount:	$130,000 pesos (about $12,000 USD)

Dates:	October 2008 - January 2010
Title:	Models of Complete Information Price (MCIP): ICT Strategies to Promote Local and Regional Development
Funder:	National Council for Science and Technology (CONACyT) [Mexico]
Role:	Co-Principal Investigator
Amount:	$130,000 pesos (about $12,000 USD)
Dates:	October 2008 - September 2009
Title:	Workshop: "Inter-Organizational Collaboration, Information Sharing and Interoperability in the North American Borders".
Funder:	Inter-Institutional Consortium for the Study of the North American Region [Mexico]
Role:	Principal Investigator
Amount:	$40,000 pesos (about $3,500 USD)
Dates:	February 2009
Title:	Sub-Award: Modeling the Social and Technical Processes of Interorganizational Information Integration
Funder:	National Science Foundation [United States]
Role:	Principal Investigator
Amount:	$27,000 USD
Dates:	September 2007 - May 2009
Title:	Evaluation of the SINED Platform for Managing Learning Objects
Funder:	National System for Distance Education [Mexico]
Role:	Co-Principal Investigator
Amount:	$90,000 pesos (about $7,000 USD)
Dates:	September 2011 - March 2012
Title:	Training on the Implementation and Operation of the Early Warning Network
Funder:	Federal Attorney for the Consumer (PROFECO, by its abbreviation in Spanish) [Mexico]
Role:	Principal Investigator
Amount:	$200,000 pesos (about $15,000 USD)
Dates:	October - December 2010
Title:	Development of a National Census of all the Justice Bodies in the Country, by the Design, Production and Electronic Publication of a Judicial Yearbook
Funder:	Mexican Association of Judges (AMIJ, by its abbreviation in Spanish) [Mexico]
Role:	Principal Investigator
Amount:	$4'667, 880.92 pesos (about $360,000 USD)
Dates:	June 2009 - December 2010
Title:	Technical Assistance for the Functional Design of an Early Warning Network for Mexican Authorities (PROFECO) to exchange information with the European Union
Funder:	Federal Attorney for the Consumer (PROFECO, by its abbreviation in Spanish) [Mexico]
Role:	Principal Investigator
Amount:	$200,000 pesos (about $15,000 USD)
Dates:	October - December 2008
Title:	Development of the White Book of the Information and Knowledge Society in Mexico
Funder:	e-Mexico National System [Mexico]

Role:	Co-Principal Investigator
Amount:	$210,000 pesos (about $17,500 USD)
Dates:	November 2007 - February 2008

University at Albany, State University of New York, Albany, New York, United States

External Funding

Title:	Electronic Government and Inter-Organizational Collaboration: The Case of Mexico
Funder:	National Council of Science and Technology (CONACyT) [Mexico]
Role:	Co-Principal Investigator
Amount:	$397,750 pesos (about $35,000 USD)
Dates:	June 2005 – March 2007

Title:	Web Site Management Using XML: A Testbed Project
Funder:	New York State Governor's Office for Employee Relations [United States]
Role:	Co-Principal Investigator
Amount:	May 2005 – July 2007
Dates:	$184,012 USD

Title:	Enacting State Websites: A Mixed Method Study Exploring E-Government Success in Multi-Organizational Settings. (Doctoral Dissertation)
Funder:	National Science Foundation and Harvard University [United States]
Role:	Principal Investigator
Amount:	$20,000 USD
Dates:	September 2004 - August 2005

Title:	Towards a Multidimensional Model of Electronic Government Measurement in Latin America and the Caribbean
Funder:	ECLAC and the European Union through their joint project "@LIS - Alianza para la Sociedad de la Informacion."
Role:	Co-Principal Investigator
Amount:	$9,000 USD
Dates:	September 2006 – May 2007

Title:	Modeling the Social and Technical Processes of Interorganizational Information Integration
Funder:	National Science Foundation [United States]
Role:	Researcher
Amount:	$1,200,000 USD
Dates:	May 2005 – July 2007

Title:	Assessing Mobile Technologies in Child Protective Services
Funder:	NYS Office of Children and Family Services
Role:	Researcher
Dates:	June 2006 – January 2007

Title:	IT Workforce Skills Assessment Project
Funder:	New York State [United States]
Role:	Researcher

Dates:	August 2005 – August 2006

Title:	Turning to Digital Government in a Crisis: Coordinating Government, Business and Nonprofit Services in Response to the World Trade Center Attacks of September 11, 2001
Funder:	National Science Foundation [United States]
Role:	Researcher
Dates:	May 2005 – September 2005

Title:	Modeling the Social and Technical Processes of Interorganizational Information Integration
Funder:	National Science Foundation [United States]
Role:	Research Assistant
Dates:	September 2004 – May 2005

Title:	Turning to Digital Government in a Crisis: Coordinating Government, Business and Nonprofit Services in Response to the World Trade Center Attacks of September 11, 2001
Funder:	National Science Foundation
Role:	Research Assistant
Dates:	January 2002 – May 2005

Title:	Guidelines for Assessing and Building Information Sharing Capability in the Criminal Justice Enterprise: Developing an Interactive Assessment Toolkit
Funder:	U.S. Department of Justice [United States]
Role:	Research Assistant
Dates:	June 2004 – September 2004

Title:	Exploring the Feasibility of a Digital Government Journal
Funder:	National Science Foundation [United States]
Role:	Research Assistant
Dates:	October 2003 – April 2004

Title:	Increasing Information Sharing Effectiveness: Guidelines for Assessing and Building Capability in the Criminal Justice Enterprise
Funder:	U.S. Department of Justice [United States]
Role:	Research Assistant
Dates:	May 2002 – June 2004

Internal Funding

Title:	Redesign of the concentration in Information Strategy and Management for the Graduate Programs
Funder:	University at Albany, State University of New York [United States]
Role:	Research Assistant
Dates:	January 2002 – July 2003

Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico.

External Funding

Title: Organizational Structures and Networks in the Budgeting Process
Funder: National Council of Science and Technology (CONACyT) [Mexico]
Role: Researcher
Dates: August 1999 – August 2001

Title: Intervention Manual for Regulatory Improvement in the Municipalities
Funder: Federal Commission for Regulatory Improvement [Mexico]
Role: Researcher
Dates: June – August 2001

Title: Process Auditing and Elaboration of Administrative Manuals
Funder: Secretary of Environment, Natural Resources and Fishing [Mexico]
Role: Researcher
Dates: August – November 2000

Title: Manual of Strategic Planning and Performance Measurements
Funder: Secretary of Finance and Public Credit [Mexico]
Role: Researcher
Dates: May – June 2000

Title: Evaluation of the Decentralization of the Tourism Secretary
Funder: Secretary of Tourism [Mexico]
Role: Researcher
Dates: September 1999 – February 2000

PRESENTATIONS

* Current or former student; **Current or former post-doc

Papers Presented at Academic Conferences

1. Gasco-Hernandez, Mila and J. Ramon Gil-Garcia. (2025). *Understanding the Impact of Artificial Intelligence on Internal Organizational Dynamics*. Presentation at the IRSPM 2025 Conference: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, organized by the International Research Society for Public Management. Bologna, Italy, April 7-9.

2. Huang, Zong-Xian*, Mila Gasco-Hernandez, J. Ramon Gil-Garcia, and Aryamala Prasad**. (2025). *Enabling a Better Understanding of the Potential of AI in Communities: The Case of Palo Alto City Library*. Presentation at the IRSPM 2025 Conference: Civic engagement and social capital in contemporary public administration: facing the challenges of social equity and environmental sustainability, organized by the International Research Society for Public Management. Bologna, Italy, April 7-9.

3. Chen, Tzuhao*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2025). *How Does AI Change the Dynamics of Accountability in Public Organizations?* Paper presented at the 2025 Annual ASPA National Conference, organized by the American Society for Public Administration. Washington, DC, United States, March 28 – April 1.

4. Huang, Zong-Xian*, J. Ramon Gil-Garcia, and Mila Gasco-Hernandez. (2025). *Exploring AI-powered Applications in Law Enforcement Agencies*. Paper presented at the 2025 Annual ASPA National Conference, organized by the American Society for Public Administration. Washington, DC, United States, March 28 – April 1.

5. Prasad, Aryamala**, Zong-Xian Huang*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2025). *How Can Public*

Libraries Foster Civic Engagement in AI: Lessons from Schaumburg. Paper presented at the 2025 Annual ASPA National Conference, organized by the American Society for Public Administration. Washington, DC, United States, March 28 – April 1.

6. Huang, Zong-Xian* and J. Ramon Gil-Garcia. (2024). *Understanding Algorithmic Bias in Artificial Intelligence Systems: Types, Origins, Consequences, and Solutions*. Presentation at the Northeast Conference on Public Administration (NECoPA), Pace University, New York, NY, United States, November 1-2.

7. Prasad, Aryamala**, Zong-Xian Huang*, Mila Gasco-Hernandez, and J Ramon Gil-Garcia. (2024). *A Participatory Approach to Mitigate Bias in AI: The Role of Public Libraries*. Presentation at the IRSPM 2024 Conference: Hybrid futures for public governance and management, organized by the International Research Society for Public Management. Tampere, Finland, April 16-18.

8. Chen, Tzuhao*, J. Ramon Gil-Garcia, G. Brian Burke, and Derek Werthmuller. (2024). *Navigating the Interplay of Technology, Organization, and Individual Aspects in Digital Transformation: Insights from Emergency Communication within US Local Governments*. Paper presented at the 2024 Annual ASPA National Conference, organized by the American Society for Public Administration. Minneapolis, MN, United States, April 12-16.

9. Prasad, Aryamala**, Zong-Xian Huang*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2024). *Exploring AI in Public Libraries: Programs for Communities*. Presentation at the first Library 2.024 mini-conference: "AI and Libraries: Applications, Implications, and Possibilities", organized by the Library 2.0 community. March 21. (virtual conference)

10. Chen, Tzuhao*, J. Ramon Gil-Garcia, G. Brian Burke, Alessandria Dey, and Derek Werthmuller. (2023). *The Use of Technology for Emergency Messaging in US Local Governments: A Perspective of Affordances, Constraints, and Coping Strategies*. Paper presented at the 2023 Annual ASPA National Conference, organized by the American Society for Public Administration. Washington, DC, United States, March 20-24. (virtual conference)

11. Prasad, Aryamala**, Qianli Yuan*, Mila Gasco Hernandez, and J Ramon Gil-Garcia. (2023). *Applying Human Centric Design for Technology Adoption: The Case of Emergency Preparedness and Response in Rural Communities*. Paper presented at the 2023 Annual ASPA National Conference, organized by the American Society for Public Administration. Washington, DC, United States, March 20-24. (virtual conference)

12. Buyannemekh, Battulga*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2022). *Understanding the Factors that Affect Collaboration in the Development of Smart Cities: The Perspective of Public Libraries*. Paper presented at the XXVI Annual Conference of the International Research Society for Public Management (IRSPM), Virtual Conference, April 19-22.

13. Chen, Tzuhao*, J. Ramon Gil-Garcia, and Mila Gasco-Hernandez. (2021). *The Importance of Social Sustainability for Smart Cities: Understanding Inclusion, Equity, and Citizen Participation as Long-term Outcomes*. Paper presented at the 12th Northeast Conference on Public Administration (NECoPA), November 5th-6th. (Virtual Conference)

14. Villodre, Julian*, J. Ignacio Criado, and J. Ramon Gil-Garcia. (2021). *Studying Social Media Institutionalization Through a Composite Index: An Empirical Study of Environmental and Organizational Factors*. Paper presented at the European Group of Public Administration (EGPA) Annual Conference, Brussels, Belgium, September 7-10.

15. Choi, Yongjin* and J. Ramon Gil-Garcia. (2021). *Do COVID-19 Vaccine Mandates Mitigate Hesitancy? Evidence from a Natural Experiment and Matching Using Deep Learning*. Paper presented at the Machine Learning and Policy Studies International Workshop, 2021 KAPS Autumn and International Conference. Daegu, South Korea, September 9-10. (virtual conference)

16. Cronemberger, Felippe A.*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2021). *Data Analytics Use in Local Governments: Evidence from Two U.S. Municipalities*. Paper presented at the 2021 Public Management Research Association (PMRA) Conference, organized by the University of Hawai'i at Mānoa, Hawaii, USA, June 23-25.

17. Yuan, Qianli*, Mila Gasco-Hernandez, J. Ramon Gil-Garcia, Meghan Cook, and Theresa Pardo. (2021). *Resiliency in*

Local Governments in a Post-COVID19 Era: Lessons from the Northeast Region in the United States. Paper presented at the 82nd ASPA National Conference, organized by the American Society for Public Administration. Washigton, DC, United States, April 9-15. (virtual conference)

18. Yuan, Qianli*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2021). *Understanding the dynamics and challenges of multi-actor collaborations in the co-creation of public value*. Presentation at the 30th RESER International Congress & COVAL Conference. Alcala de Henares, Spain, Janaury 21-22. (virtual conference)

19. Yuan, Qianli*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2021). *Social media in local governments: Comparing determinants of adoption and use across multiple platforms*. Presentation at the 30th RESER International Congress & COVAL Conference. Alcala de Henares, Spain, Janaury 21-22. (virtual conference)

20. Gasco-Hernandez, Mila, J. Ramon Gil-Garcia, and Luis F. Luna-Reyes. (2021). *Uncovering the intertwined nature of collaborative processes and structures in the digital transformation of state governments*. Presentation at the 30th RESER International Congress & COVAL Conference. Alcala de Henares, Spain, Janaury 21-22. (virtual conference)

21. Gasco-Hernandez, Mila, J. Ramon Gil-Garcia and Theresa A. Pardo. (2020). *Smart City Governance, Collaboration, and the Role of Public Libraries*. Presentation at the XXIV Annual Conference of the International Research Society for Public Management (IRSPM). Tampere, Finland, April 22-24. (conference canceled)

22. Luna-Reyes, Luis F., Dolores E. Luna, J. Ramon Gil-Garcia, Sergio Picazo-Vela, Rodrigo Sandoval-Almazan and Gabriel Puron-Cid*. (2020). *Citizen's Perception of Value from Digital Government Services*. Paper accepted for presentation at the 81st ASPA National Conference, organized by the American Society for Public Administration. Anaheim, CA, United States, April 3-7. (conference canceled)

23. Choi, Iseul* and J. Ramon Gil-Garcia. (2019). *Citizen Reactions to Different Presentations of Performance Information in Government Websites: A Survey Experiment*. Paper presented at the 80th ASPA National Conference, organized by the American Society for Public Administration. Washington, DC, United States, March 8-12. [Junior Asian Scholarship Award; Second runner-up to the best Paper]

24. Luna-Reyes, Luis F., Rodrigo Sandoval-Almazan, Gabriel Puron-Cid*, Sergio Picazo-Vela, Dolores E. Luna, and J. Ramon Gil-Garcia. (2019). *Understanding Public Value Creation in the Delivery of Electronic Services*. Paper presented at the 80th ASPA National Conference, organized by the American Society for Public Administration. Washington, DC, United States, March 8-12.

25. Mali, Nidhi and J. Ramon Gil-Garcia. (2018). *Evaluating Digital Governance with Empowerment Matrix*. Paper presented at the 2018 Public Administration Theory Network Conference. The Maxine Goodman Levine College of Urban Affairs. Cleveland State University, Cleveland, OH, USA, May 31-June 3.

26. Ruvalcaba-Gómez, Edgar A.*, J. Ignacio Criado, and J. Ramon Gil-Garcia. (2018). *Explaining Public Management Change through Policy Entrepreneurs and Opportunity Windows: The Case of Open Government in Madrid*. Paper presented at the XXII IRSPM Annual Conference 2018, Centre for Service Excellence, University of Edinburgh Business School, United Kingdom, April 11-13.

27. Choi, Iseul* and J. Ramon Gil-Garcia. (2018). *The Impact of Visualizations on Citizens' Decision Making and Open Data Transparency: Evidence from a State Open Health Data Portal*. Paper presented at the 79th ASPA National Conference, organized by the American Society for Public Administration. Denver, CO, United States, March 9-13.

28. Gasco-Hernandez, Mila, J. Ramon Gil-Garcia and Albert Meijer. (2018). *Smart Cities from a Public Management Perspective: Understanding Governance, Innovation, and Public Value in Local Governments*. Paper presented at the 79th ASPA National Conference, organized by the American Society for Public Administration. Denver, CO, United States, March 9-13.

29. Mali, Nidhi and J. Ramon Gil-Garcia. (2018). *Theoretical Perspectives on Information Technology Innovations to Reduce Administrative Burdens and Barriers in Performance Management*. Paper presented at the 79th ASPA National Conference, organized by the American Society for Public Administration. Denver, CO, United States, March

9-13.

30. Mali, Nidhi, J. Ramon Gil-Garcia, and Pedro Müller*. (2018). *Citizens' Empowerment through Digital Governance: Empowerment Matrix and Evaluation of Digital Innovations in India*. Paper presented at the 79th ASPA National Conference, organized by the American Society for Public Administration. Denver, CO, United States, March 9-13.

31. Ruvalcaba-Gómez, Edgar A.*, J. Ignacio Criado, and J. Ramon Gil-Garcia. (2017). *Beyond the Open Government Concept: An Evaluation of Public Managers' Perceptions and Implications for Theory and Practice*. Paper presented at the European Group of Public Administration (EGPA) Annual Conference, Milano, Italy, August 30-September 1.

32. Gasco-Hernandez, Mila and J. Ramon Gil-Garcia. (2017). *Public Engagement or Political Marketing? The Untold Story about the Use of Social Media in Local Governments*. Paper presented at the 2017 Public Management Research Association (PMRA) Conference, organized by the American University School of Public Affairs, Washington, DC, USA, June 8-10.

33. Gasco-Hernandez, Mila, Luis F. Luna-Reyes and J. Ramon Gil-Garcia. (2017). *The Role of Networks and Collaborative Processes in the Digital Transformation of State Governments*. Paper presented at the 2017 Public Management Research Association (PMRA) Conference, organized by the American University School of Public Affairs, Washington, DC, USA, June 8-10.

34. Choi, Iseul* and J. Ramon Gil-Garcia. (2017). *The Impact of Information Technology Innovation on Public Employees' Performance Information Use: Evidence from a State Level Implementation of Open Health Data Visualizations*. Paper presented at the 78th ASPA National Conference, organized by the American Society for Public Administration. Atlanta, GA, United States, March 17-21.

35. Valenzuela Mendoza, Rafael Enrique and J. Ramon Gil-Garcia. (2016). *The National Open Data Policy in Mexico: A View Based on the Model of Integral Evaluation of Open Government (In Spanish)*. Paper presented at the XXI Congreso Internacional del CLAD, organized by the Centro Latinomericano de Administracion para el Desarrollo. Santiago, Chile, November 8 – 11.

36. Criado, J. Ignacio, Francisco Rojas-Martin*, and J. Ramon Gil-Garcia. (2016). *Enacting Social Media Success in Local Public Administrations: An Empirical Analysis of Organizational, Institutional, and Contextual Factors*. Paper presented at the 20th International Research Society on Public Management Conference. Hong Kong, April 13-15.

37. Ku, Minyoung* and J. Ramon Gil-Garcia. (2016). *Fighting Urban Blight Through Networked Governance: A Cross-Network Approach to Information Sharing.* Paper presented at the 77th ASPA National Conference, organized by the American Society for Public Administration. Seattle, WA, United States, March 18-22.

38. Jo, Heyseoung* and J. Ramon Gil-Garcia. (2016). *Open Data Portals and the Role of the Instruments of Government: Lessons about Success from the Perspective of Users.* Paper presented at the 77th ASPA National Conference, organized by the American Society for Public Administration. Seattle, WA, United States, March 18-22.

39. Ku, Minyoung* and J. Ramon Gil-Garcia. (2015). *Challenges of Evidence-Based Decision Making to Combat Urban Blight: Revisiting Local Government Information Management through the Lens of Code Enforcement*. Paper presented at the 2015 APPAM Fall Research Conference, organized by the Association for Public Policy Analysis and Management. Miami, Florida, November 12-14.

40. Criado, J. Ignacio, Francisco Rojas-Martin* and J. Ramon Gil-Garcia (2015). *Enacting Social Media Success: A Comparative Analysis of Local Governments.* Paper presented at the 2015 European Group for Public Administration (EGPA) Conference, organized by L'Institut d'Ètudes Politiques de Touluse, Toulouse, France. August 26-28.

41. Alteri, Ashley*, J. Ramon Gil-Garcia, Natalie Helbig and Brian Burke. (2015). *Citizens as Sensors: Examining Co-Production, Sensor Technologies, and Data Analytics in Government.* Paper presented at the 2015 Public Management Research Association (PMRA) Conference, organized by the Hubert H. Humphrey School of Public Affairs of the University of Minnesota, Minneapolis, Minnesota, USA, June 11-13.

42. Vargas Marin, Evelyn* and J. Ramon Gil-Garcia. (2014). *Open Data for Research: The Case of the Data Center for Applied Research in Social Sciences (In Spanish).* Paper presented at the XIII Congreso Internacional de Información INFO´2014. La Habana, Cuba, April 14-18.

43. Luna-Reyes, Luis F., Dolores E. Luna, J. Ramon Gil-Garcia, Rodrigo Sandoval Almazan and Sergio Picazo Vela. (2013). *The Portal of the Government of the State of Puebla (In Spanish).* Paper presented at the Conference CREA 2013. Universidad Autonoma del Estado de Mexico, Toluca Estado de Mexico, September 26-27

44. Puron-Cid, Gabriel* and J. Ramon Gil-Garcia. (2012). *Open Government, Information Technology and Public Policy Analysis: Opportunities and Challenges for Latin America and the Caribbean (In Spanish).* Paper presented at the XVII Congreso Internacional del CLAD, organized by the Centro Latinomericano de Administracion para el Desarrollo. Cartagena de Indias, Colombia, October 30 – November 2.

45. Fierro, Ana Elena and J. Ramon Gil-Garcia. (2012). Transparency Websites as Tools for Decision Making in a Democratic Government. Paper presented at the Transatlantic Conference on Transparency Research. Utrecht University, Utrecht, Netherlands. June 7-9.

46. Gil-Garcia, J. Ramon and Rodrigo Sandoval Almazan. (2008). *Transforming Local Governments through the Strategic Use of IT: The Case of the City of Merida*. Paper presented at the 2008 Annual Conference of the American Society for Public Administration (ASPA). March 7-11, Dallas, Texas, United States.

47. Gil-Garcia, J. Ramon, Theresa Pardo and Brian Burke. (2007). *Government Leadership in Multi-Sector IT-Enabled Networks: Lessons from the Response to the West Nile Virus Outbreak.* Paper presented at "Leading the Future of the Public Sector"—The Third Transatlantic Dialogue, organized by the American Society for Public Administration and the European Group of Public Administration, Newark, Delaware, United States, May 31–June 2.

48. Pardo, Theresa, J. Ramon Gil-Garcia and Brian Burke. (2007). *IT-Enabled Collaboration in Intergovernmental Settings: Lessons from the Response to the West Nile Virus Outbreak.* Paper presented at the 68th ASPA National Conference, organized by the American Society for Public Administration, Washington, DC, United States, March 23-27.

49. Fountain, Jane E. and J. Ramon, Gil-Garcia. (2006). *Comparing Integrative Models of Technology and Structure in Government*. Paper presented at the 2006 APPAM Fall Conference "Tax and Spend: Designing, Implementing, Managing and Evaluating Effective Redistributional Policies", organized by the Association for Public Policy Analysis and Management, Madison, WI, November 2-4.

50. Puron-Cid, Gabriel* and J. Ramon, Gil-Garcia. (2006). *Performance and Accountability in E-Budgeting Projects: Understanding Embeddedness, Power, and Information Technologies in Government Settings*. Paper presented at the 2006 APPAM Fall Conference "Tax and Spend: Designing, Implementing, Managing and Evaluating Effective Redistributional Policies", organized by the Association for Public Policy Analysis and Management, Madison, WI, United States, November 2-4.

51. Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker*, and Derek Werthmuller. (2006). *Fostering Innovation in Electronic Government: Benefits and Challenges of XML for Web Site Management*. Paper presented at the 67th ASPA National Conference, organized by the American Society for Public Administration, Denver, CO, United States, April 1-4.

52. Gil-Garcia, J. Ramon. (2005). *Do Citizens Expectations Matter for E-Government? Exploring the Determinants of the Functionality of State Web Sites*. Paper presented at the 2005 APSA Annual Meeting, organized by the American Political Science Association, Washington, DC, September 1-4.

53. Gil-Garcia, J. Ramon. (2005). *Exploring the Success Factors of State Website Functionality: An Empirical Investigation*. Paper presented at the National Conference on Digital Government Research, organized by the National Science Foundation, Atlanta, GA, United States, May 15-18.

54. Pardo, Theresa A. and J. Ramon, Gil-Garcia. (2005). *Understanding the Complexity of E-Government: Multi-method Approaches to Social Phenomena*. Paper prepared for the 66th ASPA National Conference, organized by the American

Society for Public Administration, Milwaukee, WI, United States, April 2-5.

55. Gil-Garcia, J. Ramon and Ignacio Martinez-Moyano. (2004). *Exploring E-Government Evolution: The Influence of Systems of Rules on Organizational Action*. Paper presented at the Pre-ICIS eGovernment Workshop, International Conference on Information Systems, Washington, DC, United States, December 12-15.

56. Costello, Jim, Soumava Adhya, J. Ramon, Gil-Garcia, Theresa Pardo and Derek Werthmuller. (2004). *Beyond Data Exchange: XML as a Web Site Workflow and Content Management Technology*. Paper presented at the 2004 Annual Meeting of the Academy of Management: Creating Actionable Knowledge, New Orleans, LA, United States, August 6-11.

57. Cresswell, Anthony M., Donna S. Canestraro, J. Ramon, Gil-Garcia, Theresa Pardo and Carrie Schneider (2004). *Interorganizational Information Integration: Lessons from the field.* Paper presented at the 65th ASPA National Conference, organized by the American Society for Public Administration, Portland, OR, United States, March 27-30.

58. Gil-Garcia, J. Ramon and Gabriel Puron Cid. (2003). *Enacting E-Budgeting in Mexico: Bureaucracy, Institutions, and the Budget Process*. Paper presented at the International Conference on Public Participation and Information Technologies 2003 (ICPPIT03), organized by the Massachusetts Institute of Technology and the Research Center on Information Technologies and Participatory Democracy, Cambridge, MA, United States, November 10-12.

59. Luna-Reyes, Luis and J. Ramon, Gil-Garcia. (2003). *E-Government Security, Privacy and Information Access: Some Policy and Organizational Trade-offs*. Paper prepared for the International Conference on Public Participation and Information Technologies 2003 (ICPPIT03), organized by the Massachusetts Institute of Technology and the Research Center on Information Technologies and Participatory Democracy, Cambridge, MA, United States, November 10-12.

60. Luna-Reyes, Luis and J. Ramon, Gil-Garcia. (2003). *E-Government & Internet Security: Some Technical and Policy Considerations*. Paper presented at the National Conference on Digital Government Research, organized by the National Science Foundation, Boston, MA, United States, May 18-21.

61. Arellano-Gault, David, Jesus Ramirez, J. Ramon, Gil-Garcia and Angeles Rojano. (1999). *New Public Management in Action: Processes of Budgeting Modernization. An Initial Analysis in Organizational Terms: New Zealand, United Kingdom, Australia and Mexico (In Spanish)*. Paper presented at the IV International Conference about State Reform and Public Administration, Latin American Center for Development Administration, Mexico City, Mexico, October 19-22.

Invited Lectures, Panels and other Presentations

1. Gil-Garcia, J. Ramon. (2023). *Artificial Intelligence in the Public Sector: Artificial Intelligence in the Public Sector: Definitions, Benefits, and Negative Consequences*. Invited presentation at the AI in Evaluation Workshop, organized by the Center for Human Services Research, University at Albany, State University of New York. Albany, New York, November 1. (Virtual Presentation)

2. Gil-Garcia, J. Ramon. (2023). *Artificial Intelligence in the Public Sector: Promises and Limitations from a Multidimensional Perspective.* Invited presentation at the Inaugural SUNY AI Symposium, organized by the University at Albany and the Office of the Provost of the State University of New York. Albany, New York, October 16.

3. Gil-Garcia, J. Ramon. (2023). *Artificial Intelligence in the Public Sector: Promises and Limitations from a Multidimensional Perspective*. Invited presentation at Roundtable on Efforts Related to the Workplace and Artificial Intelligence and Decision Assistance Tech, Executive Board, Division 357 (ITS), Public Employees Federation. Albany, New York, September 22.

4. Gil-Garcia, J. Ramon. (2023). *Smart Cities from a Multidimensional Perspective and the Role of Public Libraries in their Development.* Invited presentation at the Smart City Practicum, Urban Information Lab, The University of Texas

at Austin, March 28. (Virtual Presentation)

5. Gil-Garcia, J. Ramon. (2022). *Cross-Boundary Information Sharing Flows in Emergency Management: Proposing a Conceptual Framework*. Invited presentation at the Knowledge Café, organized by the Center for E-Governance at the University of Continuing Education Krems, Krems, Austria, November 30. (Virtual Seminar)

6. Gil-Garcia, J. Ramon. (2022). *Artificial Intelligence in the Public Sector: Promises, Challenges and Implications.* Keynote at the First Innovation and Smart Government Conference "Challenges for Public Innovation in Post-Pandemic Government", organized by Universidad Autonoma de Tamaulipas, Universidad Autonoma del Estado de Mexico y Laboratorio de Innovacion Publica e Inteligencia Artificial, Tampico, Tamaulipas, Mexico, September 12-14. (Virtual Keynote)

7. Gil-Garcia, J. Ramon. (2022). *Artificial Inteligence in the Public Sector: Promises, Challenges and Implications (In Spanish).* Keynote at the "Conferencias Magistrales INFOTEC 2022: Transformacion Digital e Innovacion Publica", organized by INFOTEC: Centro de Investigacion e Innovacion en Tecnologias de la Informacion y Comunicacion, Mexico City, Mexico, May 31. (Virtual Keynote)

8. Gil-Garcia, J. Ramon. (2022). *Towards a Multidimensional View of Smart Cities: Discussing an Illustrative Example and a General Framework*. Invited presentation at the Thursday Seminar at the LGCgE (Laboratoire de Génie Civil et de géo-Environnement), University of Lille, France, May 12. (Virtual Seminar)

9. Gil-Garcia, J. Ramon. (2021). *Understanding Willingness to Share Information among Citizens, First Responders, and Public Organizations in Emergency Situations*. Invited presentation at the 2nd International Conference on Public Safety and Global Governance: "Risk Governance and Emergency Management: China and the World", organized by the School of Public Administration and Emergency Management (SEM) of Jinan University, Tianhe District, Guangzhou, Guangdong, China. December 23-24. (Virtual Conference)

10. Luna-Reyes, Luis F., Gabriel Puron-Cid*, Sherri Greenberg, Michael Ahn, Aroon P Manoharan, J. Ramon Gil-Garcia, and Yu-Che Chen. (2021). *Inclusion and Technology Access in Public Affairs Education: Lessons Learned from the Crisis and Beyond*. Panel organized at the 2021 NASPAA Annual Conference. October 25-29. (Virtual Conference)

11. Sandoval-Almazan, Rodrigo, Ignacio Criado, Rita Grandinetti and J. Ramon Gil-Garcia. (2021). *Public Innovation Laboratories in America and Europe: Challenges and perspectives (In Spanish)*. Panel organized by the Laboratorio de Innovación Pública e Inteligencia Artificial (i-Lab México), Toluca, Mexico. October 20. (Virtual Panel)

12. Gil-Garcia, J. Ramon. (2021). *Open Government and Citizen Participation (In Spanish)*. Invited presentation at the Panel "La Participación Ciudadana y la Idea de Gobierno Abierto", organized by the Colegio de Contadores Públicos Santa Fe de Guanajuato and the Instituto Mexicano de Contadores Públicos, Guanajuato, Mexico, September 8. (Virtual Panel)

13. Gil-Garcia, J. Ramon. (2021). *Towards Data-Driven Decision-Making in Government: Identifying Opportunities and Challenges for Data Use and Analytics*. Invited presentation at the SSTIG Virtual Brown Bag Series, Section on Science and Technology in Government, American Society for Public Administration, United States, February 11.

14. Gil-Garcia, J. Ramon. (2020). *Digital Government Success*. Invited presentation at the Research Seminars in Information Systems, organized by The Latin America and Caribbean AIS Chapter, Association for Information Systems. Brasilia, Brazil (Virtual Seminar), November 11.

15. Gil-Garcia, J. Ramon. (2020). *Revisiting the Smart State: Two Stories about Information Sharing and Smartness and a Few Reflections about the Future of Digital Government*. Plenary Invited Presentation at the 21st Annual International Conference on Digital Government Research, organized by the Digital Government Society. Seoul, South Korea (Virtual Conference), June 15-19.

16. Ahn, Michael, Jesse Lecy, Luis F. Luna-Reyes, J. Ramon Gil-Garcia, Sherri Greenberg, Yu-Che Chen, and Stuart Bretschneider. (2019). *Artificial Intelligence and Big Data: An Agenda for Public Affairs Research and Education*. Panel organized at the 2019 NASPAA Annual Conference. Los Angeles, California, October 16-19.

17. Gil-Garcia, J. Ramon. (2018). Panelist in the Plenary Panel "Removing the Barriers for Personal Data Management" at the 19th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Delf, The Netherlands, May 30-June 1.

18. Wimmer, Maria A., Efthimios Tambouris, Robert Krimmer, J. Ramon Gil-Garcia, and Akemi Takeoka Chatefield. (2017). *Once Only Principle: Benefits, Barriers and Next Steps*. Panel organized at the 18th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Staten Island, NY, USA, June 7-9. [Proceedings published by the Association for Computing Machinery (ACM)]

19. Gil-Garcia, J. Ramon. (2016). *Partnering with Research Centers for Internationalization: Government Information Strategy and Management at University at Albany, SUNY.* Presentation in the Panel "New Models for Internationalizing Public Affairs Education" at the 2016 NASPAA Annual Conference. Columbus, Ohio, October 19-21.

20. Gil-Garcia, J. Ramon and Theresa A. Pardo. (2016). *The Smart Cities and Smart Government Research-Practice (SCSGRP) Consortium Workshop*. Workshop organized at the 15th IFIP Electronic Government (EGOV) and 8th Electronic Participation (ePart) Conference 2016, Guimarães, Portugal, September 5-8. [Proceedings published by IOS press].

21. Cook, Meghan E., J. Ramon Gil-Garcia, and Lei Zheng. (2016). *The Smart Cities and Smart Government Research-Practice (SCSGRP) Consortium Workshop*. Workshop organized at the 17th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Shanghai, China, June 8-10. [Proceedings published by the Association for Computing Machinery (ACM)]

22. Gil-Garcia, J. Ramon, Cesar Renteria*, and Luis F. Luna-Reyes. (2015). *Enacting Collaborative Electronic Government: Empirical Evidence and Lessons from a Survey.* Lecture presented at the Symposium on Institutional Perspectives in Digital Government Research, organized by the National Center for Digital Government, University of Massachusetts Amherst. Amherst, MA, United States, June 8.

23. Gil-Garcia, J. Ramon. (2015). *Smart Cities and Services Provision (In Spanish)*. Lecture presented at the panel Innovation in Management and Information Technologies at the International Seminar: Local Government and the Centralization of Power: Debates and Alternatives, organizaed by the Grupo de Investigacion y Planeacion del Desarrollo Local (GEPLADEL) at the Universidad Autonoma Metropolitana Atzcapotzalco, Mexico City, Mexico, May 21 y 22.

24. Gil-Garcia, J. Ramon. (2013). *Towards a Better Use of ICT's for more Efficient Governments (In Spanish).* Lecture presented at the Experiences Exchange Meeting about Information Technologies between Mexico, Peru, and Canada 2013, ProGobernabilidad. Mexico City.

25. Gil-Garcia, J. Ramon. (2012). *Structural Equation Modeling and Partial Least Squares: A Brief Introduction* (In Spanish). Presented at the "4° Encuentro de Matematicas Empresariales 2012" organized by the Universidad Anahuac Mexico Sur, the Center for Research and Teaching in Economics and Universidad Panamericana, Campus Mexico, Mexico City, November 23-24.

26. Gil-Garcia, J. Ramon. (2011). *Multi-Method Approaches in the Social Sciences* (In Spanish). Lecture at the School of Social and Political Sciences, UAEM. Toluca, Mexico, November 24.

27. Gil-Garcia, J. Ramon. (2011). *E-Government Development in Outlying Regions: Digital Divide Axis*. Panel Presentation at the "E-Government Development in Outlying Regions" organized by Diane Poulin and Sehl Mellouli, as part of the 10th international conference EGOV 2011. Delft, The Netherlands, August 28-September 2.

28. Gil-Garcia, J. Ramon. (2011). *Mixed Methods in the Social Sciences (In Spanish).* Lecture at the Universidad Autonoma del Estado de Mexico, School of Political and Social Sciences. Toluca, Mexico, May 24.

29. Gil-Garcia, J. Ramon. (2010). *E-Government Reform in Mexico (2000-2009)* (In Spanish). Presentation at the Symposium "Public Sector Reform in Mexico: Experience and Prospects", organized by the Instituto Tecnologico de Estudios Superiores de Monterrey (ITESM), Campus Mexico City, April 22.

30. Gil-Garcia, J. Ramon. (2010). *Multi-Method Approaches in Social Sciences* (In Spanish). Lecture at the First Meeting of Graduate Students in Social Sciences "Methods for Analysis in the Social Sciences: Challenges and Perspectives for the Study of Public Affairs", organized by Centro de Investigacion y Docencia Economicas (CIDE), Facultad Latinoamericana de Ciencias Sociales – Sede Mexico (FLACSO), Universidad Nacional Autonoma de Mexico (UNAM) and Universidad Autonoma del Estado de Mexico (UAEM). Mexico, D.F., November 17.

31. Gil-Garcia, J. Ramon. (2010). *Information Bank for Applied Research in Social Sciences (BIIACS)*. Presentation at the Fourth Seminar Polls and Elections in Mexico 2009-2010, organized by the Federal Electoral Institute, the Mexican Association of Marketing Research and Public Opinion Agencies (AMAI), the Council of Public Opinion Researchers, and the World Association for Public Opinion Research (WAPOR). Cocoyoc, Morelos, October 2. [Mexico]

32. Gil-Garcia, J. Ramon. (2010). *Shaping and Strengthening Academic Networks: The Case of the National Association of Students of Political Science and Public Administration (ANECPAP) (In Spanish).* Paper presented at the Second Regional Conference entitled "Mexico 2012: A Challenge for Effective Participation", organized by the National Association of Students of Political Science and Public Administration. Toluca, Mexico, August 20.

33. Gil-Garcia, J. Ramon. (2010). *Using Business Case for Information Technology Projects in the Government* (In Spanish*).* Permanent Seminar presentation INFOTEC, INFOTEC, Mexico City, May 13.

34. Gil-Garcia, J. Ramon. (2010*). Electronic Government.* (In Spanish*).* Paper presented at the Permanent Seminar on Trends and Challenges of Public Administration, organized by the Institute of Public Administration of the State of Mexico and the School of Social and Political Sciences of the Autonomous University of the State of Mexico. Toluca, State of Mexico, April 8.

35. Gil-Garcia, J. Ramon. (2010). *Using Business Case for Developing Information Technology Projects in the Government*. (In Spanish). Seminar presentation "Bridging the Information Technology and Municipal Management" organized by INFOTEC, Mexico City, March 5.

36. Gil-Garcia, J. Ramon. (2009). Models of Structural Equations and Minimal Partial Squares: A Brief Introduction. Presentation at the Universidad Autonoma del Estado de Mexico, Toluca, State of Mexico, August.

37. Gil-Garcia, J. Ramon and Fernando Gonzalez Miranda*. (2009). *E-Democracy and Participation in the State of Mexico Portals*. Presentation on Government 2.0 Summit, organized by Microsoft and other public and private organizations, Mexico City, November 18.

38. Gil-Garcia, J. Ramon. (2009). *Using a Business Case to Develop Projects and Programs*. (In Spanish). Paper presented as part of the Workshop "Gender Equity and Public Policy" held at the Judicial College of the State of Mexico by the State Council of Women and Social Welfare. Toluca, Mexico, June 11.

39. Gil-Garcia, J. Ramon. (2008). Participation in the Presentation of the Book entitled "Who Lead: The Citizen." (In Spanish) Instituto de Administracion Publica del Estado de Mexico, Toluca, Mexico, November 13.

40. Gil-Garcia, J. Ramon. (2008). Participation in Panel Discussion: "Organization Theory and the Public Sector. Instrument, Culture and Myth" (In Spanish). Universidad Autonoma Metropolitana and Centro de Investigacion y Docencia Economicas, DF, Mexico, September 19.

41. Pardo, Theresa A., J. Ramon, Gil-Garcia and G. Brian Burke. (2007). *Leadership and Cross-Boundary Information Sharing Insights from the U.S. West Nile Virus Outbreak*. Paper presented at the 7th Global Forum on Reinventing Government: Building Trust in Government, Capacity Development Workshop on Managing Knowledge to Build Trust in Government, organized by the United Nations, Vienna, Austria, June 28-29.

42. Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker*, and Derek Werthmuller. (2006). *Web Site Management Using XML: The XML Toolkit*. Presentation at FedWeb West 2006, San Diego, CA, United States, May 22-24.

43. Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker*, and Derek Werthmuller. (2006). *XML for Web Site Management in Government: State of the Art and Future Research.* A Birds-of-a-Feather session prepared for the 7th International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24. [Proceedings Published in the ACM Digital Library]

44. Luna-Reyes, Luis F. and J. Ramon, Gil-Garcia. (2006). *E-Government Measurement and Evaluation.* A Birds-of-a-Feather session prepared for the 7th International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24. [Proceedings Published in the ACM Digital Library]

45. Pardo, Theresa A. and J. Ramon Gil-Garcia. (2005). *Understanding Context through a Comprehensive Prototyping Experience: A Testbed Research Strategy for Emerging Technologies.* Presentation at the Pre-ICIS International Symposium on Research Methods, International Conference on Information Systems, Las Vegas, Nevada, United States, December 11-14.

46. Gil-Garcia, J. Ramon and Theresa A. Pardo. (2005). *Multiple Methods and Multiple Paradigms for Digital Government Research: Understanding the Promises and Challenges.* A Birds-of-a-Feather session prepared for the National Conference on Digital Government Research, organized by the National Science Foundation, Atlanta, GA, United States, May 15-18. [Proceedings Published in the ACM Digital Library]

47. Gil-Garcia, J. Ramon. (2005). *Enacting E-Government State Websites.* KSG Work in Progress Seminar. Kennedy School of Government, Harvard University, Cambridge, MA, United States, February 4.

48. Harrison, Teresa, J. Ramon, Gil-Garcia, Dubravka Juraga, Theresa Pardo, and Fiona Thompson. (2004). *The Coming of Age of Geographic Information Technologies in the World Trade Center Crisis. Presentation at "Learning from Crisis: A Research Symposium on the World Trade Center Response"*, organized by the Center for Technology in Government, University at Albany, Albany, NY, United States, June 14.

49. Dawes, Sharon S., Natalie Helbig, and J. Ramon, Gil-Garcia. (2004). *Exploring the Feasibility of a Digital Government Journal.* Presentation at the National Conference on Digital Government Research, organized by the National Science Foundation, Seattle, Washington, United States, May 24-26. [Proceedings Published in the ACM Digital Library]

50. Ho, Jinwon*, J. Ramon, Gil-Garcia and Theresa A. Pardo. (2004). *Toward the Success of eGovernment Initiatives: Mapping Known Success Factors to the Design of Practical Tools.* Presentation at the 37th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mãnoa, United States, January 5-8.

51. Gil-Garcia, J. Ramon. (2003). *Network Formation and Academic Development. The Case of the National Association of Political Science and Public Administration Students* (In Spanish). Paper prepared for the X Anniversary of the National Association of Students of Political Science and Public Administration (ANECPAP), Valle de Bravo, Mexico, June 27-29.

52. Gil-Garcia, J. Ramon. (2003). *Improving the Public function: Professionalization or Civil Service?* (In Spanish). Paper presented at the "Foro de Consulta Ciudadana sobre Federalismo". Toluca, State of Mexico, Mexico.

53. Gil-Garcia, J. Ramon. (2001). *An Organizational Approach to the Electoral Process 1999-2000* (In Spanish). Paper presented at the Symposium "Democratic Transition and Electoral Process 1999-2000. Analysis and Perspectives", organized by the Center of Research and Advanced Studies in Political Science and Public Administration, Autonomous University of the State of Mexico, Toluca, Mexico, March 15.

54. Gil-Garcia, J. Ramon. (2000). *Citizen Participation and Public Management Efficiency* (In Spanish). Paper presented at the Symposium "Citizen Participation in Public Management", organized by the Secretary of the Comptroller and Administrative Development (SECODAM), Mexico City, Mexico, October 24.

55. Chavez Ramos, Edith and J. Ramon, Gil-Garcia. (2000). *International Co-operation, Local Public Policy, and Non Governmental Organizations: The Decentralized Co-operation of the European Union* (In Spanish). Paper presented at the permanent seminar of the Colegio Mexiquense, Zinacantepec, Mexico, September 28.

56. Gil-Garcia, J. Ramon. (1999). *New Public Management. Some Basic Concepts* (In Spanish). Paper presented at the School of Political Science and Public Administration, Autonomous University of Campeche, Campeche, Mexico, December 16.

57. Gil-Garcia, J. Ramon. (1996). *Initial Formation of the Public Servant* (In Spanish). Paper presented at the Forum "The Professionalization of the Public Service, organized by the Autonomous University of the State of Mexico, the Public Administration Institute of the State of Mexico, and the Association of Political Science and Public Administration of the State of Mexico, Toluca, State of Mexico, Mexico, August 28.

Posters

1. Huang, Zong-Xian*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2024). *Exploring the Role of Public Libraries in Promoting Inclusive Civic Engagement in Artificial Intelligence*. Poster presented at the 2024 Capital Region AI Plus Symposium, organized by the University at Albany, State University of New York, October 22.

2. Huang, Zong-Xian*, J. Ramon Gil-Garcia, and Mila Gasco-Hernandez. (2023). *Exploring AI-related Technologies in Law Enforcement Agencies: The Case of Facial Recognition and Predictive Policing Systems*. Poster presented at the Inaugural SUNY AI Symposium, organized by the University at Albany and the Office of the Provost of the State University of New York. Albany, New York, United States, October 16.

3. Long, Yi and J. Ramon Gil-Garcia. (2020). *The Cost of Citizen Access to Government Services in China. A Survey of Eight Common Services in All Provinces*. Poster presented at the 21st Annual International Conference on Digital Government Research, organized by the Digital Government Society. Seul, South Korea (Virtual Conference), June 15-19.

4. Fernandez-Cortez, Vanessa, David Valle-Cruz*, and J. Ramon Gil-Garcia. (2020). *Can Artificial Intelligence Help Optimize the Public Budgeting Process? Lessons about Smartness and Public Value from the Mexican Federal Government*. Poster presented at the International Conference on eDemocracy & eGovernment (ICEDEG). Buenos Aires, Argentina, April 22-24.

5. Fan, Lingjun, J. Ramon Gil-Garcia, Derek Werthmuller, Brian Burke, and Xuehai Hong. (2018). *Investigating Blockchain as a Data Management Tool for IoT Devices in Smart City Initiatives*. Poster presented at the 19th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Delf, The Netherlands, May 30-June 1.

6. Mersand, Shannon*, Mila Gasco-Hernandez, J. Ramon Gil-Garcia, G. Brian Burke, Miguel Figueroa, and Megan Sutherland. (2018). *The Role of Public Libraries in Smart, Inclusive, and Connected Communities: Current and Best Practices*. Poster presented at the 19th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Delf, The Netherlands, May 30-June 1.

7. Mersand, Shannon*, Mila Gasco-Hernandez, J. Ramon Gil-Garcia, G. Brian Burke, Miguel Figueroa, and Megan Sutherland. (2018). *Current Good Practices in Public Libraries to Support Smart Community Initiatives*. Poster presented at 13th Annual New Trends in Information Science Research Conference, Universiyt at Albany, SUNY, Albany, New York, USA, March 23.

8. Ruvalcaba Gómez, Edgar A.*, J. Ignacio Criado, and J. Ramon Gil-Garcia. (2017). *Public Managers' Perceptions about Open Government: A Factor Analysis of Concepts and Values*. Poster presented at the 18th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Staten Island, NY, USA, June 7-9.

9. Picazo-Vela, Sergio, Rodrigo Sandoval-Almazan, Gabriel Puron-Cid*, Dolores E. Luna, Luis F. Luna-Reyes, J. Ramon Gil-Garcia, and L. Hernandez-Juarez*. (2017). *The Role of Social Media Sites on Social Movements against Policy Changes*. Poster presented at the 18th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Staten Island, NY, USA, June 7-9.

10. García-García, Luz María*, and J. Ramon Gil-Garcia. (2016). *Are Results from E-Government Agency-Centered or Citizen-Centered? A Review of the Literature*. Poster presented at the 15th IFIP Electronic Government (EGOV) and 8th Electronic Participation (ePart) Conference 2016, Guimarães, Portugal, September 5-8.

11. Jo, Heyseoung* and J. Ramon Gil-Garcia. (2016). *User Acceptance of Open Data Portals in Korea: The Role of Policy Tools*. Poster presented at the 17th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Shanghai, China, June 8-10.

12. Barreto-Brasileiro-Lanza, Beatriz*, J. Ramon Gil-Garcia, Jim Costello, and Derek Werthmuller. (2016). Proposing a Multidimensional Framework to Assess Mobile Government Readiness. Poster presented at the 9th International Conference on Theory and Practice of Electonic Governance. Montevideo, Uruguay, March 1-3.

13. Barreto-Brasileiro-Lanza, Beatriz*, J. Ramon Gil-Garcia and Fernando A. Prado-Gimenez. (2015). *The Value of Low Cost Technologies: Proposing a Business Model for SMS-based Government Services.* Poster presented at the 16th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Phoenix, Arizona, May 27-29.

14. Garcia-Garcia, Luz, Maria*, J. Ramon, Gil-Garcia and Victor Gomez. (2015). *Citizen Centered E-Government? The Case of the National Migration Institute in the Southern Mexican Border*. Poster presented at the 16th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Phoenix, Arizona, May 27-29.

15. Garcia-Garcia, Luz Maria* and J. Ramon Gil Garcia. (2014). *Citizen-Centered e-Government: Towards a more Integral Aproach.* Poster presented at the 15th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Aguascalientes, Aguascalientes, Mexico, June 18-21.

16. Mercado-Lara, Eunice* and J. Ramon Gil-Garcia. (2014). *Open Government and Data Intermediaries: The Case of AidData.* Poster presented at the 15th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Aguascalientes, Aguascalientes, Mexico, June 18-21.

17. Gil-Garcia, J. Ramon, Leonardo F. Vivanco*, Luis F. Luna-Reyes, Rodrigo Sandoval-Almazan and Dolores E. Luna. (2013). *Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico: Understanding the Role of Politics in the Enactment Process.* Poster presented at the 14th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Quebec City, Quebec, Canada, June 17-20.

18. Quintanilla, Gabriela** and J. Ramon Gil-Garcia. (2013). *E-Governance in Federal Government Websites: The Cases of Canada and Mexico.* Poster presented at the 14th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Quebec City, Quebec, Canada, United States, June 17-20.

19. Gil-Garcia, J. Ramon, Leonardo F. Vivanco*, Luis F. Luna-Reyes, Rodrigo Sandoval-Almazan and Dolores E. Luna. (2012). *Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico: A Progress Report*. Poster presented at the 13th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 4–7.

20. Aldama, Armando*, J. Ramon Gil-Garcia, Suha Alawadhi, Hafedh Chourabi*, Sehl Mellouli, Taewoo Nam*, Theresa Pardo, Hans J Scholl and Shawn Walker*. (2012). *Smart Cities and Service Integration Initiatives in North American Cities: A Status Report*. Poster presented at the 13th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Collage Park, MD, United States, June 4–7.

21. Gil-Garcia, J. Ramon, Theresa Pardo, Sehl Mellouli, Jing Zhang, Celene Navarrete* and Luis F. Luna-Reyes. (2011). *Research Group on Digital Government in North America: A Comparative and Transnational Agenda*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America College Park MD United States, June 12-15.

22. Aldama-Nalda, Armando* and J. Ramon Gil-Garcia. (2011). *First Steps towards Studying Government Information Sharing and Integration in Metropolitan Areas*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15.

23. Sandoval-Almazan Rodrigo, Jeanett Mendoza Colin*, J. Ramon Gil-Garcia, Luis F. Luna-Reyes and Dolores E. Luna. (2011). *Local Government Websites: Cases of Innovation and Best Practices in Mexico.* Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15.

24. Luna Dolores E., Luis F. Luna- Reyes, J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazan. (2011). *Government Web Portals Performance Evaluation Using Data Envelopment Analysis.* Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15.

25. Gil-Garcia, J. Ramon, Leonardo F. Vivanco*, Luis F. Luna-Reyes, Rodrigo Sandoval-Almazan and Dolores E. Luna. (2011). *Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15.

26. Nam, Taewoo*, F. Armando Aldama*, Hafedh Chourabi*, Sehl Mellouli, Theresa A. Pardo, J. Ramon Gil-Garcia, Hans Jochen Scholl, Adegboyega Ojo, Elsa Estevez and Lei Zheng. (2011). *Smart Cities and Service Integration*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15.

27. Gonzalez-Martinez Sergio*, Luis F. Luna- Reyes, Dolores E. Luna, J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazan. (2011). *Comparing Usability of Government Web Portals during Governor Change of Terms*. Poster presented at the 12th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. College Park, MD, United States, June 12-15.

28. Sehl Mellouli, J. Ramon Gil-Garcia, Celene Navarrete*, Theresa A. Pardo and H. Jochen Scholl. (2010). *Integration and Interoperability at the Border in North America: A Status Report.* Poster presented at the 11th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Puebla, Mexico, May 17-20.

29. Luna-Reyes, Luis F., Sehl Mellouli, J. Ramon Gil-Garcia, Theresa A. Pardo, Jing Zhang and Celene Navarrete*. (2010). *Comparing Digital Government Agendas in Canada, Mexico and the United States.* Poster presented at the 11th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Puebla, Mexico, May 17-20.

30. Gil-Garcia J. Ramon, Sehl Mellouli, Theresa Pardo, Luis F. Luna-Reyes, Celene Navarrete* and Jing Zhang. (2009*) Research Group on Digital Government in North America: Developing a Comparative and Transnational Agenda*. Poster prepared for the 10th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America.

31. Gil-Garcia J. Ramon, Celene Navarrete*, Theresa Pardo, Anthony Cresswell, Lei Zheng, Sehl Mellouli and H. Jochen Scholl. (2009*). Integration and Interoperation at the Border States in North America*. Poster presented at the 10th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America.

32. Navarrete, Celene*, Theresa A. Pardo, J. Ramon Gil-Garcia, Zhang Jing and Luis F. Luna-Reyes. (2008). *North American Digital Government Working Group: Initial Steps in the Development of a Comparative and Transnational Agenda*. Poster presented at the 8th International Conference on Digital Government Research, organized by the Digital Government Society of North America, Philadelphia, Pennsylvania, United States, May 18-21.

33. Gil-Garcia, J. Ramon, Theresa Pardo, and Brian Burke. (2007). *Inter-Organizational Information Integration in Government: Understanding Politics, Technology, and Bureaucratic Decision-Making*. Poster presented at the 2007 APSA Annual Meeting, organized by the American Political Science Association, Chicago, IL, United States, August 30 - September 2.

34. Gil-Garcia, J. Ramon, Natalie Helbig, Theresa A, Pardo, Luis F. Luna-Reyes and Celene Navarrete*. (2007). *Working Group on Comparative and Transnational Digital Government in North America*. Poster presented at the 8th International Conference on Digital Government Research, organized by the Digital Government Society of North America and the National Science Foundation, Philadelphia, PA, United States May 20-23.

35. Estrada-Marroquin, Mireya*, Victor M. Moran-Rodriguez*, J. Ramon, Gil-Garcia and Luis F. Luna-Reyes. (2007). *The Impact of Institutions on Inter-Organizational IT Projects in the Mexican Federal Government*. Poster presented at the 8th International Conference on Digital Government Research, organized by the Digital Government Society of North America and the National Science Foundation, Philadelphia, PA, United States, May 20-23.

36. Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker*, and Derek Werthmuller. (2006). *Structuration Theory and the Use of XML for Web Site Content Management in Government: Comprehensive Prototyping as an Induced Change Episode.* Poster presented at the ASIS&T 2006 Annual Meeting "Information Realities: Shaping the Digital Future for All", organized by the American Society for Information Science and Technology, Austin, Texas, November 3–8.

37. Fountain, Jane E. and J. Ramon, Gil-Garcia. (2006). *Technology Enactment Theory: Understanding the Role of Power, Bureaucracy, and Institutions in Government Information Technology Initiatives*. Poster presented at the 2006 APSA Annual Meeting, organized by the American Political Science Association, Philadelphia, PA, August 31 - September 3.

38. Gil-Garcia, J. Ramon and Luis F. Luna-Reyes. (2006). *Enacting Inter-Organizational E-Government in the Mexican Federal Government.* Poster presented at the 7th International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24.

39. Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker*, and Derek Werthmuller. (2006). *Improving the Workflow while Reducing the Costs: Using XML for Web Site Content Management in Government Agencies.* Poster presented at the 7th International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24.

40. Gil-Garcia, J. Ramon, Teresa Harrison, Dubravka Juraga, Theresa Pardo, and Fiona Thompson. (2004). *The Structuring of GIS Technologies: The World Trade Center Crisis as a Change Episode.* Poster presented at the ASIS&T 2004 Annual Meeting "Managing and Enhancing Information: Cultures and Conflicts", organized by the American Society for Information Science and Technology, Providence, Rhode Island, November 13 – 18.

OTHER SCHOLARLY ACTIVITIES

2021   **Endorsement of the book "Research Handbook on E-Government".** Book edited by Eric Welch. Published by Edward Elgar Publishing Ltd, Cheltenham, May 2021. [United Kingdom]

2018   **Endorsement of the book "E-Government and Information Technology Management".** Book written by Marc Holzer, Aroon Manoharan and Jim Melitski. Published by Melvin & Leigh, Irvine, California, August 2018. [United States]

2017   **Endorsement of the book "Access to Information, Technology, and Justice".** Book written by Ursula Gorham. Published by Rowman & Littlefield, Lanham, Maryland, June 2017. [United States]

2015   **Foreword to the book "Transforming City Governments for Successful Smart Cities: Empirical Experiences".** Authored by Manuel Pedro Rodriguez-Bolivar, New York, NY: Springer. [United States]

2015   **"J. Ramon Gil-Garcia, PhD on info tech and social media".** Video. Rockefeller College of

Public Affairs and Policy YouTube Channel:
https://www.youtube.com/watch?v=Uf_tPhGfHxE, September 2015. [United States]

2015 **"Information technology expert J. Ramon Gil-Garcia, PhD".** Video. Rockefeller College of Public Affairs and Policy YouTube Channel:
https://www.youtube.com/watch?v=VR8DDPYalYQ, September 2015. [United States]

2015 **Endorsement of the book "Social Media for Government: Theory and Practice".** Book written by Staci M. Zavattaro and Thomas A. Bryer. Published by Routledge, New York, NY, August 2015. [United States]

2014-2015 **Donation Campaign of Electronic Government Publications.** Donation of over 250 electronic government publications authored or coauthored by Dr. Gil-Garcia to the libraries of "Universidad de la Sierra Sur", "Universidad Autonoma del Estado de Mexico", and "Centro Público de Investigación e Innovación en Tecnologías de la Información y la Comunicación (INFOTEC)". [Mexico]

2012 **Donation of the Database "Index of State Electronic Government: 2009-2012" (In Spanish).** Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS), December 2012. [Mexico]

2012 **"Dr. J. Ramon Gil-Garcia Presents BIIACS" (In Spanish).** Video. Center for Research and Teaching in Economics YouTube Channel: https://www.youtube.com/watch?v=X-HHnPPtsJc, November 2012. [Mexico]

2012 **Public Administration Introductory Course: Session "The Orthodoxy" (In Spanish).** Video. Center for Research and Teaching in Economics YouTube Channel:
https://www.youtube.com/watch?v=ALramgNpz9c, May 2012. [Mexico]

2011 **Donation of the Database "Information and Communication Technologies in Local Public Administrations" (In Spanish).** Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS), January 2011. [Mexico]

2008 **"We all are the Google Generacion" (In Spanish).** Conference open to the public. Organizer. Public Administration Department. Center for Research and Teaching in Economics, September 2008. [Mexico]

TEACHING EXPERIENCE

University at Albany, State University of New York, Albany, New York, United States.
Rockefeller College of Public Affairs and Policy

2021 Public Administration and Information Technologies (PAD305, Undergraduate Level).
2019- Introduction to Public Policy (PAD140, Undergraduate Level)
2019- Strategic Management of Information Technology (PAD550, Masters Level)
2016-2018 Seminar on Social Perspectives of Information Technologies in Public and Private Organizations (PAD750, Ph.D. Level)
2014-2018 Foundations of Government Information Strategy and Management (PAD550, Masters Level)
2005 Data, Models and Decisions (PAD504, Masters Level)

School of Business, Department of Management Science and Information Systems
2004 Quantitative Analysis for Business (MSI513, Masters Level)
2003 Statistical Analysis for Managers (MSI513, Masters Level)

School of Information Science and Policy
2003 Database Applications (INF523R, Masters/Ph.D. Level)
2003 Web Technologies (INF523R, Masters/Ph.D. Level)

Universidad de los Andes, Bogota, Colombia.
School of Government "Alberto Lleras Camargo"
2019   Using Information Technologies and Digital Government Strategies in Public Management
                (Masters Level).

Universidad de las Americas - Puebla, Cholula, Puebla, Mexico.
School of Business and Economics
2022-   Field Work in Business Management II (MNE5083, Masters Level)
2018-2022   Integrative Project (MNE5132, Masters Level)
2018   Selected Topics in Information Technology Managment (MIT5062, Masters Level)
2017   Systems Analysis, Modeling, and Design (MIT5052, Masters Level)

Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico.
Department of Public Administration
2013   Electronic Government (Masters Level)
2012   Seminar of Qualitative Analysis Using Atlas. ti (Ph. D. Level)
2011-2013   Research Methods Seminar II (Ph.D. Level)
2010-2012   Research Methods Seminar I (Ph.D. Level)
2010   Information Technologies and Government Innovation (Masters Level)
2009-2013   Statistics for Public Administration and Policy I (Masters Level)
2009-2013   Statistics for Public Administration and Policy II (Masters Level)
2009-2012   Dissertation Seminars I, II, III, IV, V and VI (Ph. D. Level)
2000-2001   Organizational Intervention (Masters Level)
2000   Organization Theory (Masters Level)
2000   Introduction to Public Administration (Masters Level)

Universidad Autonoma del Estado de Mexico, Toluca, State of Mexico, Mexico.
School of Political and Social Sciences
2009   Permanent Seminar II – Social Sciences (Masters Level)
2000   Global and Sector-Specific Policies (Masters Level)
2000   Theory of Public Administration I (Undergraduate Level)
1999   Selected Topics of Public Administration (Undergraduate Level)

Instituto Nacional de Administracion Publica, Mexico City, Mexico.
2001   Administrative Technologies for Process Change (Graduate Level)
2000   Regional Economic Analysis (Graduate Level)

RESEARCH MENTORING AND ADVISING

Doctoral Dissertations

2022-   **Committee Co-Chair.** Chen, Tzuhao. *Exploring the Determinants for Accountability of AI-*

based Systems in the Public Sector. Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Committee Co-Chair: Dr. Mila Gasco-Hernandez.

2022   **Committee Member.** Bonduki, Manuel. *Coordination of Digital Transformation in Federalist Context: Hierarchy, Markets and Network-Based Instruments' Effects on Subnational Governments' digital service delivery*. Ph.D. in Public Administration and Government, Fundação Getúlio Vargas. Committee Chair: Dr. Maria Alexandra Viegas Cunha.

2024   **External Reviewer.** Schuch de Azambuja, Luiza. *Exploring the Journey towards Smarter Sustainable Cities: Capacity Development for Evolving Governance Practices*. Ph.D. in Public Administration, Tallinn University of Technology. Supervisors: Dr. Ralf-Martin Soe, Prof. Gabriela Viale, and Dr. Robert Krimmer.

2022   **External Examiner.** Van Staden, David. *Towards Smart City implementation as an engagement practice: The case of Cape Town, South Africa*. Doctorate of Applied Arts in Design, Faculty of Informatics and Design, Cape Peninsula University of Technology. Committee Chair: Prof. Johannes Cronje.

2021   **External Reader.** Villodre, Julian. *Social Media Mediated Transparency in Public Administrations. A Comparative Analysis of Spanish City Councils*. Ph.D. in Law, Government, and Public Policy, Universidad Autonoma de Madrid. Committee Chair: Dr. J. Ignacio Criado.

2018-2024   **Committee Member.** Cho, Beomgeun. *How Regional Innovation Networks Are Governed: Three Essays on the Roles of Network Management in Network Effectiveness and Evolution*. Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Committee Chair: Dr. R. Karl Rethemeyer.

2016-2022   **Committee Member.** Yuan, Qianli. *Innovation Capacity in Local Government Organizations: A Comparative Case Study of Three Innovation Labs in the U.S*. Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Committee Chair: Dr. Mila Gasco-Hernandez.

2015-   **Committee Member.** Avila-Maravilla, Martha. *Collaborative Governance for Data Exchange and Data Quality in the NYS Child Welfare System*. Ph.D. in Information Science, College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. Committee Chair: Luis F. Luna-Reyes.

2017-2022   **Committee Member.** Choi, Yongjin. *Policy Side Effects: How Do Policies Become a Source of Social Problems?*. Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Committee Chair: Dr. Ashley M. Fox.

2015-2021   **Committee Chair.** Renteria, Cesar. *Decentralized Mechanisms for Coordinating Citizen Participation.* Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York.

2015-2021   **Committee Member.** Yerden, Xiaoyi. *An Investigation on Open Government Data Utilization and Impact: Influential Factors and Stakeholders*. Ph.D. in Information Science, College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. Committee Chair: Luis F. Luna-Reyes.

2014-2020   **Committee Chair.** Reggi, Luigi. *Open Government Data Strategies and Governance Networks Inclusiveness: Lessons about Transparency, Use, and the Creation of Ecosystems*. Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York.

2014-2018   **Committee Chair.** Cronemberger, Felippe. *Factors Influencing Data Analytics Use in Local Governments*. Ph.D. in Information Science, College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York.

2013-2016   **Commitee Member.** Barreto Brasileiro Lanza, Beatriz. *Configurations and Business Model in Mobile Government: The Use of Short Message Service (SMS) (In Portuguese)*. Ph.D. in

Business Administration, Business School, Universidade Federal do Paraná, Curitiba-PR, Brazil. Committee Chair: Dr. Fernando Antonio Prado Gimenez.

2012-2018 **Committee Member.** Begany, Grace. *Consumers' Health Information Behavior on a New York State Open Health Data Website: A 360º View of User Engagement and Intent*. Ph.D. in Information Science, College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. Committee Chair: Dr. Erika Martin.

2012-2018 **Committee Chair.** Garcia Garcia, Luz Maria. *User-Centered Electronic Government? The Roles of Diverse Intermediaries in the Provision of Migration Services at the Mexican Southern Border (In Spanish)*. PhD in Electronic Government, Division of Graduate Studies, Universidad de la Sierra Sur, Oaxaca, Mexico.

2010-2015 **Commitee Member.** Jasso Lopez, Lucia Carmina. *Situational Crime Prevention Policy. The Fear of Crime in Public Spaces (In Spanish)*. Ph. D. in Public Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico. October 2015. Committee Chair: Carlos J. Vilalta.

2009-2015 **Committee Member.** Alampalli, Sharada. *Complex Information Technology Systems and Public Private Partnerships: Factors Influencing Development*. Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Committee Chair: Dr. Theresa A. Pardo.

2009-2014 **Committee Member.** Elizondo Cordero, Alejandra. *Mexico's Biofuel Policy. Etanol Promotion, Feasibility Elements and Economic Evaluation (In Spanish)*. Ph.D. in Public Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico. May 2014. Committee Chair: Roy Boyd.

2009-2014 **Committee Member.** Gonzalez Sanchez, Georgina Maria de la Luz. *The Digital Gap in the New Public Management 2001-2009 (In Spanish)*. PhD in Political and Social Science, School of Political and Social Sciences, Universidad Nacional Autonoma de Mexico, Mexico City, Mexico, June 2014. Committee Chair: Edgar Ortiz Calisto.

2009-2013 **Committee Co-Chair.** Guajardo Mendoza, Miguel Adolfo. *Policy Evaluation of the Tobacco control in Mexico under the Tobacco Control Convention Framework of the World Health Organization (In Spanish)*. Ph.D. in Public Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, December 2013. Committee Co-Chair: David Arellano Gault.

2008-2012 **Committee Chair.** Patiño Calderon, Carlos Alberto. *Awakening the Digital Mexico: A Governance Strategy for a Smart Nation (In Spanish)*. Ph.D. in Public Policy, Graduate School of Public Administration and Public Policy, Instituto Tecnologico de Estudios Superiores de Monterrey, Mexico City, Mexico, December 2012.

2007-2012 **Committee Member.** Nam, Taewoo. *Modeling Municipal Service Integration: A Comparative Case Study of New York and Philadelphia 311 Systems*. Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Commitee Chair: Dr. Theresa A. Pardo.

2007-2012 **External Reader.** Martinez Tiburcio, Maria Gabriela. *Social Control as an Accountability Element of State Public Administration (In Spanish)*. PhD in Political and Social Science Oriented to Public Administration, School of Political and Social Sciences, Universidad Nacional Autonoma de Mexico, Mexico City, Mexico, March 2012. Director: Dr. Carlos Martinez Assad.

2005-2010 **Committee Member.** Puron Cid, Gabriel. *Extending Structuration Theory: A Study of an IT-Enabled Budget Reform in Mexico.* Ph.D. in Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. Commitee Chair: Dr. Theresa A. Pardo.

Master and Undergraduate Thesis

2021   **Committee Member.** Valle González, Lizbeth. *Barriers that Limit the Implementation of Open Government in Mexico (In Spanish)*. Master in Public Administration and Government, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Estado de Mexico, Mexico, February, 2021.

2017   **Committee Co-Chair.** Zea Jiménez, Luis Alfonzo. *Proposal for a Measurement Index of the Development of the Web Portals in Local Governments (In Spanish)*. Master in Policy and Management of Technological Change, Instituto Politécnico Nacional, Mexico City, Mexico. Committee Co-Chair: Dra. Katya Amparo Luna López.

2016   **Committee Co-Chair.** Flores Zúñiga, Miguel Ángel. *Electronic Government Development: An Integral Model of Users-Government. A Subnational Study in Mexico, 2012-2014 (In Spanish)*. Master in Government and Public Affairs, Facultad Latinoamericana de Ciencias Sociales (FLACSO), Mexico City, Mexico. Committee Co-Chair: Dra. Irma Méndez de Hoyos.

2015   **Committee Chair.** Vargas Marin, Evelyn. *The Role of Government Portals in the Digital Inclusión of Disadvantaged Groups: The Case of the Youth and Elderly in the State of Mexico (In Spanish)*. Master in Public Policies for Development with Social Inclusion, Facultad Latinoamericana de Ciencias Sociales (FLACSO), Buenos Aires, Argentina, October 2015. Available at: http://hdl.handle.net/10469/7802

2014   **Committee Chair.** Morales Guzmán, Luis Miguel. *E-Participation in Mexico's City Local Governments: The Case of the 2013 Iztapalapa's Delegation Participative Budgeting (In Spanish)*. Master in Political Sociology, Instituto de Investigaciones Jose Maria Luis Mora, Mexico City, Mexico, June 2014.

2014   **Committee Co-Chair.** Gonzalez Rivera Juan Francisco. *Knowledge Economy: A Model to foster Nayarit's Economic Development (In Spanish)*. Master in Local Economic Development, Department of Economics, Universidad Autonoma de Nayarit, Nayarit, Mexico, December 2014. Committee Chair: Héctor Ramón Ramírez Partida.

2013   **Committee Chair.** Orozco Gomez, Jose Ramon. *Civil Consultations: Public Policies for Good Information Management (In Spanish)*. Master in Public Management, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico. August 2013.

2013   **Committee Chair.** Zavaleta Cordero, Paola. *Maximizing Efforts for the Sports Success: Public Policies for High Performance Athletes (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico. July 2013.

2013   **Committee Chair.** Avendaño, Olga Rosario. *The Economic Dependence of Oaxaca's Newspapers towards the State Government, an Obstacle for the Free Exercise of the Freedom of Expression, the Transparency and the Law to the Information (In Spanish)*. Master in Journalism and Public Affairs, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico. May 2013.

2012   **Committee Chair.** Valdes Villalobos, Senen. *Factors that Influence Initiatives of Government Interorganizational Information Integration Through Information and Communication Technologies. The Case of the Government Programs Records Information Integration System (SIIPPG) (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico. June 2012.

2012   **Committee Co-Chair.** Flores Vivanco, Leonardo. *Differentiation and Integration in the Political System within the Theory of Niklas Luhmann: The Case of Information and Communication Technologies (ICT) unit in Puebla (In Spanish)*. Master in Sociology, Department of Sociology, Universidad Iberoamericana, Mexico City, Mexico, June 2012.

2012   **Committee Member.** Hernandez Tella Ramon. *Construction of National Identity through the*

Participation in Warlike Conflicts. Case of Study: Three Mexican Americans Veterans, Three Conflicts (In Spanish). Masters in Studies for the Peace and Development, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Estado de Mexico, Mexico, March 2012.

2012   **Committee Member.** Cruz Vazquez, Porfirio. *The Profile of the Victims of Phone Extortion in the Federal District and State of Mexico: Sociodemographic Correlates (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico. August 2012.

2012   **Committee Member.** Arriaga Martinez, Roberto Arturo. *Measurement Multidimensional Quality of Elementary Education in Mexico (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, September 2012.

2012   **Committee Member.** Paez Ortega, Mario. *The Importance of Anti-Corruption Mechanisms in the Private Sector. Lessons for Public Policies about Procurement" (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, May 2012.

2012   **External Reader.** Castro Salazar, Jesus Ignacio. *Online Environmental Management: An Assessment Based on the Goals Established in the Plans and Programs of the Governments in the Northern Border (In Spanish)*. Masters in Integral Administration of the Environment, El Colegio de la Frontera Norte, Tijuana, Baja California, Mexico, March 2012.

2011   **Committee Member.** Flores Martinez, Ivan. *What Use is Given to the "Enlace" Test in Public Schools in Mexico? A Study in the Capital of San Luis Potosi (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico. August 2011.

2011   **External Reader.** Garcia Antonio, Miriam Nancy. *"How Is Efficiency Constructed in the Modernization of Public Management? An Experience of Electronic Government in the State of Mexico" (In Spanish)*. Masters of Public Administration and Government, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Estado de Mexico, Mexico, June 2011.

2010   **Committee Chair.** Garcia Perez, Ivan Felipe. *Inside and Outside School Factors for the Academic Performance of Students in 6th Grade in Mexico. An Analysis using Structural Equation Models (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, July 2010.

2010   **Committee Chair.** Rios Marroquin, Jose Ivan. *Factors that Influence the Design of Initiatives that Use and Manage Information in the Government Sector: An Exploratory Study of an Agricultural Program in Mexico (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, November 2010.

2010   **Committee Member.** Garcia Castro, Jorge Gustavo. *Recruiting Merit in Professional Service: A Perspective based on the Hiring Subsystem of the Civil Service in Mexico (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, June 2010.

2009   **Committee Member.** Caudillo Martinez Jesus Ruben. *Stakeholders Strategies of Influence in Public Policy: The Case of the Catholic Church in the Decriminalization of Abortion in Mexico City (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, June 2009.

2008   **Committee Chair.** Herrera Duran, Lizbeth. *Factors Influencing the Development of E-Government: The Case of the "Alternative Channels of Attention (CAA)" Strategy of INFONAVIT (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, June

2008.

2008   **Committee Chair.** Gonzalez, Fernando. *E-Democracy and Participation Opportunities in the Mexican State Portals (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, August 2008.

2008   **Committee Member.** Moreno Arcos, Oscar. *Problems Implementation Performance Budgeting: The Case of the "Oportunidades" in Mexico (In Spanish)*. Masters of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, August 2008.

2007   **Committee Co-Chair.** Estrada Marroquin, Mireya. *Effects of Organizational and Institutional Factors on the Performance of Interorganizational Projects based on the Use of Information and Communication Technologies (ICTs) (In Spanish)*. Master in Production Management, School of Engineering and Sciences, Universidad de las Americas Puebla, Cholula, Puebla, Mexico, January 2007.

2007   **Committee Co-Chair.** Moran Rodriguez, Victor Manuel. *Determinants of Success of the Use and Development of Information and Communication Technologies in Interinstitutional Projects in the Federal Government: A Contingency Approach (In Spanish)*. Master in Production Management, School of Engineering and Sciences, Universidad de las Americas Puebla, Cholula, Puebla, Mexico, January 2007.

2006   **External Reader.** Morales Gomez, Claudia Abigail. *The PRI Governmental Elites of the State of Mexico: Their Conformation and Networks 1942-2005 (In Spanish)*. Master in Sociology, Department of Sociology, Universidad Iberoamericana, Mexico City, Mexico, April 2006.

2006   **External Reader.** Hernandez Garcia, Juan Manuel. *Building a Model to Understand the Determinants of Success of the State Government Portals in Mexico: An Approximation to the Variables that Have an Influence on the Success of Digital Government (In Spanish)*. Master in Business Administration, Business School, Universidad de las Americas Puebla, Cholula, Puebla, Mexico, December 2006.

2003   **Committee Member.** Rodriguez Guerrero, Maria Cristina Eugenia. *Implementation of the Performance Evaluation System in Public Administration. Case: State Government of Mexico (In Spanish)*. Masters of Public Administration and Policy, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Estado de Mexico, Mexico, January 2003.

2003   **External Reader.** Palomeque Morales, Rafael. *The Evaluation and Managerial Control in the Northwest Center of Biological Research (CIBNOR): Is it Accomplishing its Mission? (In Spanish)*. Master of Public Policy and Administration, Department of Social Sciences, Universidad Autonoma de Baja California Sur, La Paz, Baja California Sur, Mexico, May 2003.

2002   **External Reader.** Cunningham Velis, Arturo. *Training in Basic Education and its Impact on the Teaching Practice and Results (In Spanish)*. Master of Public Policy and Administration, Department of Social Sciences, Universidad Autonoma de Baja California Sur, La Paz, Baja California Sur, Mexico, May 2002.

2002   **External Reader.** Chavira Renova, Francisca. *Public Personnel Performance: The Case of the Hospital "B", La Paz of the Institute for Social Security and Services of the State Employees (In Spanish)*. Master of Public Policy and Administration, Department of Social Sciences, Universidad Autonoma de Baja California Sur, La Paz, Baja California Sur, Mexico, December 2002.

2002   **External Reader.** Beltran Morales, Jose Antonio. *Internal Regulatory Policy for the State Electoral Institute of Baja California Sur through the creation of a Government Regulation (In Spanish)*. Master of Public Policy and Administration, Department of Social Sciences, Universidad Autonoma de Baja California Sur, La Paz, Baja California Sur, Mexico, January 2002.

2001   **Committee Chair.** Aragon Diaz, Adriana Guadalupe. *Management Structures in Inter-*

Organizational Networks: The Case of the Social Co-Inversion Program of the Mexico City Government/Novib and Civil Organizations (In Spanish). Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, August 2001.

2001   **Committee Chair.** Ortiz Bueno, Andres. *Organizational Innovation in Federal Public Administration: The Case of the Office for Education Development (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, July 2001.

2001   **Committee Chair.** Cuenca Villagran, Victor Manuel. *A Comparative Analysis of the Provision of Public Services in the Municipalities of Toluca and Metepec (1994-2000) (In Spanish)*. Bachelors in Political Science and Public Administration, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Estado de Mexico, Mexico, June 2001.

2001   **Committee Member.** Signoret Solis, Alejandro M. *Basic Education in Mexico. Decentralization and Organization in Local Public Administrations (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, July 2001. [Second Place in the Thesis Competition 2004 of the Public Administration Institute of the State of Mexico (IAPEM)]

2000   **Committee Chair.** Martinez Tiburcio, Maria Gabriela. *An Organizational Analysis of the Implementation of the Program "Red Escolar" (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, September 2000.

2000   **Committee Member.** Ramirez de la Cruz, Edgar. *The Impact of the Rotation of Public Servants in the Professionalization of the Public Administration in Mexico (In Spanish)*. Master of Public Administration and Policy, Public Administration Division, Centro de Investigacion y Docencia Economicas (CIDE), Mexico City, Mexico, September 2000.

2000   **Committee Member.** Jimenez Perez, Justino. *Adult Education Policies as a Response to Social Needs in the National Environment and with Reference to the State of Mexico (In Spanish)*. Master of Public Administration and Policy, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Estado de Mexico, Mexico, November 2000.

1999   **Committee Member.** Diaz Posadas, Victor Eduardo. *Public Administration in Times of Change: From the Bureaucratic Paradigm towards a New Public Management Culture as an Alternative to Improve Governmental Action (In Spanish)*. Bachelors in Political Science and Public Administration, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Estado de Mexico, Mexico, November 1999.

SERVICE

Department and College

2023-   **Chair**, Public Management Concentration, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2023-   **Committee Member**, Ph.D. Committee, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2022-   **Rockefeller College Representative**, AI Curriculum Committee, University at Albany, State

University of New York. [United States]

2021- **Committee Chair**, PhD Student Awards committee, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2020- **Committee Member**, Grievance Committee, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2019- **Advisor of Undergradute Students**, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2018- **UAlbany Fund Ambassador**, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2016- **Mentor of Adjunct Professors**, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States] [Three Instructors since 2016]

2015- **Committee Member**, Admissions to the Master of Public Administration (MPA) program. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2015- **Committee Member**, Mentoring Committees of Junior Faculty. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States] [Three Faculty Members since 2015]

2015- **Committee Member/Chair**, Review and Promotion Committees. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States] [Four Faculty Members since 2015]

2015- **Advisor of PhD Students**, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2014- **Member of the "Math Team"**, Welcome Week for Master of Public Administration (MPA) students. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2014- **Chair of the Information and Technology Management (ITM) Concentration**, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States] [Coordination of 4 faculty members and 4-5 adjunct professors]

2014- **Advisor of MPA Students**, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2023-2024 **Chair of the Faculty**, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2022-2023 **Committee Member**, Undergraduate Committee, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2020 **Committee Member**, Competitive Advantage Committee. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2019-2020 **Committee Member**, Master of Public Administration (MPA) Redesign Committee. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2019 **Search Committee Member**, Search Committee for "Assistant/Associate Professor of Public Budgeting and Financial Management". Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

2019	**Committee Chair**, Committee to develop a proposal for Literature Review Paper for the PhD in Public Administration and Policy. Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]
2019	**Search Committee Member**, Search Committee for "Visiting Assistant Professor of Public Policy". Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]
2018-2019	**Committee Chair**, Committee to develop a proposal of Comprehensive Exams for the PhD in Public Administration and Policy. Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]
2017-2019	**Mentor in the Development of Three New Courses**, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States] PAD310 – Managing Technology-Driven Change. [Undergraduate] PAD576 – The Justice System in the 21st century: Management, Innovation, and Emergent Technologies. [MPA] PAD672 – Information Technology and Change Management in the Public Sector. [MPA]
2017-2018	**Search Committee Member**, Search Committee for "Assistant/Associate Professor of Public Management". Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]
2016-2017	**Admissions Committee Member**, Admissions to the Ph.D. program. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]
2016-2017	**Search Committee Member**, Search Committee for "Assistant/Associate Professor of Public Management". Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]
2015-2016	**Search Committee Chair**, Search Committee for "Assistant/Associate Professor of Government Information Strategy and Management and CTG Assistant/Associate Research Director". Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy and Center for Technology in Government, University at Albany, State University of New York. [United States]
2015-2016	**Committee Member**, Redesign the courses on Data Models and Decisions (PAD504) and Statistics (PAD505). Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]
2015	**Search Committee Member**, Search Committee for "Assistant/Associate Professor for Global Public Management". Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]
2014-2015	**Development of Three New Courses**, Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States] PAD305 – Public Administration and Information Technology. [Undergraduate] PAD570 – Comparative and International Perspectives of Government Information Strategy and Management. [MPA] PAD750 – Seminar on Social Perspectives to Information Technology in Public and Private Organizations. [PhD]
2010-2011	**Chair**, Permanent Seminar of the Public Administration Department. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico]

University

2025   **Reviewer,** SUNY Empire Innovation Program, Office of Research, Innovation, and Economic Development, State University of New York. [United States]

2023 - 2024   **Member,** Social Impact, Ethics and Trustworthiness working group, SUNY Artificial Intelligence Task Force, State University of New York. [United States]

2023   **Committee Member,** Commencement Grand Marshal Selection Committee, University at Albany, SUNY. [United States]

2023-2024   **Member of the Review Committee**, President's Excellence in Research and Creative Activities, Council on Research, Senate, University at Albany, SUNY. [United States]

2022-2023   **Member of the Advisory Board**, Task Force on Digital Transformation. Division for Research and Economic Development, University at Albany, SUNY. [United States]

2022-2023   **Applications Reviewer**, Leadership Academy. Office of the Provost, University at Albany, SUNY. [United States]

2022-   **Research Proposal Reviewer**, Seed Grants. Office of the Vice-president for Research and Economic Development, University at Albany, SUNY. [United States]

2021-2022   **Committee Chair**, University Facilities Committee, University Planning and Policy Council, Senate, University at Albany, SUNY. [United States]

2021-   **Committee Member,** Latinx Student Success Advisory Committee, University at Albany, SUNY. [United States]

2021-   **Director**, Center for Technology in Government, University at Albany, SUNY. [United States]

2021   **Search Committee Member**, Search Committee for the "Vice President for Research and Economic Development". University at Albany, State University of New York. [United States]

2021   **Search Committee Member**, Search Committee for the "Director of Administration and Finance", Center for Technology in Government, University at Albany, State University of New York. [United States]

2021   **Search Committee Member**, Search Committee for "Applications Developer", Center for Technology in Government, University at Albany, State University of New York. [United States]

2020   **Task Force Member**, Task Force on Diversity and Inclusive Excellence, University at Albany, SUNY. [United States]

2020   **Member**, Administrative Function & Policy Working Group. Task Force on Diversity and Inclusive Excellence, University at Albany, SUNY. [United States]

2019-2022   **Senator**, University Senate, University at Albany, SUNY. [United States]

2019-2022   **Council Member**, University Planning and Policy Council, Senate, University at Albany, SUNY. [United States]

2019-2021   **Committee Member**, Resource Analysis and Planning Committee, University Planning and Policy Council, Senate, University at Albany, SUNY. [United States]

2019   **Search Committee Member**, Search Committee for "Applications Developer", Center for Technology in Government, University at Albany, State University of New York. [United States]

2019   **Search Committee Member**, Search Committee for "Program Assistant", Center for Technology in Government, University at Albany, State University of New York. [United States]

2017-2021   **Committee Member**, Committee on Admissions and Academic Standing, Graduate Academic Council, University at Albany, SUNY. [United States]

2017   **Search Committee Member**, Search Committee for "Program Assistant", Center for Technology in Government, University at Albany, State University of New York. [United States]

2017	**Search Committee Member**, Search Committee for "Communications Manager", Center for Technology in Government, University at Albany, State University of New York. [United States]
2015	**Search Committee Member**, Search Committee for "Post-Doctoral Researcher", Center for Technology in Government, University at Albany, State University of New York. [United States]
2014-	**Advisor of Ph.D. Students**, Information Science Ph.D. Program, College of Engineering and Applied Science / College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. [United States].
2014-	**Mentor for Visiting Sholars**, Center for Technology in Government, University at Albany, State University of New York. [United States] [Eight Visiting Scholars since 2014]
2014-2015	**Mentor of Postdoctoral Researchers**, Center for Technology in Government, University at Albany, State University of New York. [United States] [Two Postdoctoral Researchers]
2014-	**Grader of Comprehensive Exams of the Information Science Ph.D. Program**, College of Engineering and Applied Science / College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. [United States]
2014	**Search Committee Member**, Search Committee for "Communications Manager", Center for Technology in Government, University at Albany, State University of New York. [United States]
2014	**Search Committee Member**, Search Committee for "Assistant to the Director", Center for Technology in Government, University at Albany, State University of New York. [United States]
2013-2021	**Research Director**, Center for Technology in Government, University at Albany, SUNY. [United States]
2008-2013	**Director**, Data Center for Applied Research in Social Sciences. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico]

Service to the Field and Profession

Editorships and Editorial Boards

2022	**Member of the Editorial Board,** Special Issue on IS and sustainability/grand challenges. Jacqueline Corbett, Denis Dennehy and Lemuaria Carter (Eds.) (2022). *Communications of the AIS* [United States]
2021-2022	**Member of the Editorial Advisory Board,** Book: Charalabidis, Yannis, Rony Medaglia and Colin Van Noordt, (Eds.) (2022-2023). *Research Handbook on Public Management and Artificial Intelligence*. Cheltenhaan: Edward Elgar Publishing. [England]
2020-	**Member of the Editorial Board**, *Public Administration Review*. [United States]
2019-	**Member of the Editorial Board**, *UNIANDES EPISTEME revista digital de Ciencia, Tecnología e Innovación*, Universidad Regional Autónoma de los Andes. [Ecuador]
2018-	**Member of the Editorial Board**, *Convergencia Revista de Ciencias Sociales*, Universidad Autónoma del Estado de México. [Mexico]
2018-	**Member of the Editorial Board**, *Revista e-Ciencias de la Información*, Universidad de Costa Rica. [Costa Rica]
2010-	**Member of the Editorial Board**, *Information Polity*. [Holland]
2010-	**Member of the Editorial Board**, *International Journal of Electronic Government Research*. [United States]
2008-	**Member of the Editorial Board**, *Government Information Quarterly*. [United States]
2008-	**Member of the Editorial Board**, *Transforming Government: People, Process and Policy*.

[United Kingdom]

2006-	**Member of the Editorial Board**, *Journal of Information Technology and Politics*. [United States]
2017-2020	**Associate Editor**, *Electronic Journal of Electronic Government*. [England]
2013-2019	**Associate Editor**, *International Journal of Electronic Government Research*. [United States]
2016	**Member of the Editorial Board**, Book: Jiménez, Carlos and Mila Gascó, (Eds.) (2016). Achieving Open Justice Through Citizen Participation and Transparency. Hershey, PA: IGI Global. [United States]
2013-2015	**Editor-in-Chief**, *Gestion y Politica Publica*. Department of Public Administration. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico]
2011-2014	**Member of the Editorial Board**, *Electronic Journal of Management Science and Informatics (In Spanish)*. [Mexico]
2012	**Member of the Editorial Board**, Book: Mahmood, Zaigham (Ed). E-Government Implementation and Practice in Developing Countries. Hershey, PA: IGI Global. [United States]
2007-2010	**Member of the Editorial Board**, *Information and Communication Technologies for Human Development*. [United States]
2009-2010	**Member of the Editorial Board**, Book: Reddick, C. (Eds.) (2010). Citizens and E-Government: Evaluating Policy and Management. Hershey PA: IGI Global. [United States]

Conference Leadership

2020-	**Co-Chair of the "Emerging Topics in Digital Government Minitrack"**, Hawaii International Conference on Systems Sciences (HICSS): January 2020, January 2021, January 2022, January 2023, January 2024, January 2025. [United States]
2018-	**Co-Chair of the "Open Data: Social and Technical Aspects" Track** [Different track names have been used throughout the years], International IFIP Electronic Government Conference (IFIP EGOV): September 2018 [Austria], September 2019 [Italy], September 2020 [Sweden/Virtual Conference], September 2021 [Spain/Virtual Conference], September 2022 [Sweden], September 2023 [Hungary], September 2024 [Belgium].
2016-	**Co-Chair of the Doctoral Colloquium**, International IFIP Electronic Government Conference (IFIP EGOV): August 2016 [Portugal], September 2017 [Russia], September 2018 [Austria], September 2019 [Italy], September 2020 [Sweden/Virtual Conference], September 2021 [Spain/Virtual Conference], September 2022 [Sweden], September 2023 [Hungary], September 2024 [Belgium].
2012-	**Co-Chair of the Doctoral Colloquium**, International Conference on Digital Government Research (dg.o): June 2012 [United States], June 2013 [Canada], June 2014 [Mexico], June 2015 [United States], June 2016 [China], June 2017 [United States], May 2018 [The Netherlands], June 2019 [United Arab Emirates], June 2020 [South Korea/Virtual Conference], June 2021 [United States/Virtual Conference], June 2022 [South Korea/Virtual Conference].
2025	**Co-Chair of the Track "Digital Transformation in Subnational Governments"**, 26th Annual International Conference on Digital Government Research (dg.o), Pontifical Catholic University of Rio Grande do Sul, Porto Alegre City. [Brazil]
2017	**Associate Editor of the "E-Business and E-Government Track"**, International Conference of Information Systems (ICIS), Seoul. [South Korea]
2017	**Co-Chair of the "Open Data, Transparency and Open Innovation" Track**, International Conference for E-Democracy and Open Government, Krems. [Austria]
2016-2017	**Program Committee Member**, International Conference "Digital Transformations and Global Society", ITMO University. June. [Rusia]
2014	**Co-Chair of the Academic Program**, The 15th International Conference on Digital

Government Research (dg.o), Digital Government Society, Aguascalientes, Aguascalientes. [Mexico]

2013	**Co-Chair of the "Transformation of Work: Working Smart with ICT" Minitrack**, 19th Americas Conference on Information Systems (AMCIS2013). Chicago, Illinois. [United States]
2013	**Co-Chair of the Track "Smart Cities and Smart Work"**, 14th Annual International Conference on Digital Government Research (dg.o), Laval University, Quebec. [Canada]
2012	**Co-Chair of the Academic Program**, The 6th International Conference on Theory and Practice of Electronic Governance (ICEGOV2012), Albany, NY. [United States]
2009-2019	**Co-Chair of the "Government Innovation in the Digital Age Minitrack"** [Different minitrack names have been used throughout the years], Hawaii International Conference on Systems Sciences (HICSS): January 2009, January 2010, January 2011, January 2012, January 2013, January 2014, January 2015, January 2016, January 2017, January 2018, January 2019. [United States]
2008	**Co-Chair of the Academic Program**, The 9th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Montreal, Quebec. [Canada]
2007	**Chair of the Poster and Demo Sessions**, The 8th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Philadelphia, Pennsylvania [United States]
2006	**Chair of the Birds-of-a-Feather Sessions**, The 7th International Conference on Digital Government Research (dg.o), National Science Foundation, San Diego, California [United States]
2005	**Chair of the Student Session**, National Conference on Digital Government Research, National Science Foundation, Atlanta, Georgia. [United States]

Grant Reviewer

2022-	**Evaluator of Graduate Scholarships**, Fulbright-García Robles - US Student Researchers. Comisión México-Estados Unidos para el Intercambio Educativo y Cultural (COMEXUS) [Mexico/United States]
2021-	**Applied Research Proposal Reviewer**, Maryland Industrial Partnerships. [United States]
2020-	**Research Proposal Reviewer**, The Dutch Research Council. [The Netherlands]
2018	**Research Proposal Reviewer**, Austrian Science Fund. [Austria]
2016-	**Research Proposal Reviewer**, National Science Foundation. [United States]
2016	**Research Proposal Reviewer**, Paris Institute for Advanced Studies Fellowships. [France]
2015-	**Research Proposal Reviewer**, Swiss National Science Foundation. [Switzerland]
2013	**Research Proposal Reviewer**, Humanistic, Scientific and Technological Development Research Projects, UAEM. [Mexico]
2009	**Research Proposal Reviewer**, National Council for Science and Technology (CONACYT). [Mexico]
2009	**Evaluator of Graduate Scholarships**, General Directorate of International Relations, Secretaria de Educacion Publica. [Mexico]
2004	**Grants Reviewer**, Graduate Students Organization, University at Albany, Albany, NY. [United States]

Boards and Advisory Boards

2022-2023	**Member**, Strategic Advisory Group of CIDE Region Centro, Centro de Investigacion y Docencia Economicas, Mexico City. [Mexico]
2022	**Subject Matter Specialist**, Leading Practices to Enhance Interagency Collaboration and

Address Crosscutting Challenges. Government Performance Management. Report to Congressional Committees. U.S. Government Accountability Office (GAO). [United States]

2013-2019 **Member of the Advisory Board**, NovaGob: The Social Network in Public Administration, Madrid. [Spain]

2016-2018 **Member of the Advisory Board**, Smart Mature Resilience project, funded by the European Union's Horizon 2020 research and innovation programme under grant agreement no. 653569. [Europe]

2009-2011 **Board Member**, Center for Research on Latin America and the Caribbean, University of Connecticut. [United States]

2008-2011 **Board Member**, Digital Government Society of North America, Washington, DC. [United States]

Award Committees

2021 **Member of the Best Paper Prize Committee,** The most compelling, critical research reflection, IFIP EGOV-CeDEM-EPART 2021. Granada. [Spain]

2020 **Member of the Best Paper Awards Committee**, International Conference on Theory and Practice of Electronic Governance (ICEGOV) 2020. Athens. [Greece]

2020 **Member of the Best Paper Prize Committee,** The most promising practical concept, IFIP EGOV-CeDEM-EPART 2020. Linköping. [Sweden]

2016 **Member of the Best Research Paper Award Committee**, The 17th International Conference on Digital Government Research (dg.o), Digital Government Society, Shaghai. [China]

2016 **Award Committee Member**, Selection of the Recipient of the "Digital Governance Junior Scholar Award 2016", ASPA Section on Science and Technology in Government and Digital Government Society. [United States]

2013 **Member of the Best Research Paper Award Committee**, IFIP e-Government Conference 2013. Koblenz. [Germany]

Reviewer for Peer-Reviewed Journals and Conferences

2021- *Digital Government: Research and Practice* [United States]
2020- *Public Administration* [United Kingdom]
2018- *Public Management Review* [United Kingdom]
2017- *International Public Management Journal* [United Kingdom]
2017- *Perspectives on Public Management and Governance* [United States]
2013- *American Review of Public Administration* [United States]
2013- *Reforma y Democracia* [Venezuela]
2012- *Journal of Public Administration Research and Theory* [United States]
2012- *Espacios Publicos* [Mexico]
2011- *Information Polity* [The Netherlands]
2010- *Journal of the American Society for Information Science and Technology* [United States]
2010- *Public Administration, an International Quarterly* [United States]
2010 18th European Conference on Information Systems [South Africa]
2009- *Organization Studies* [United Kingdom]
2009- *The Information Society, An International Journal* [United States]
2008- *Management Information Systems Quarterly* [United States]
2008- International Conference on Theory and Practice of Electronic Governance (ICEGOV)
2008- *Revista de Administracion Publica* [Mexico]
2008 Congreso Anual del Consejo Latinoamericano de Escuelas de Administracion [Mexico]

2007-	*Communications of the ACM (Association for Computing Machinery)* [United States]
2007-	*Politica y Gobierno* [Mexico]
2007-	IFIP Electronic Government Conference (IFIP EGOV, formerly DEXA EGOV)
2006-	*Public Administration Review* [United States]
2006-	*Government Information Quarterly* [United States]
2006-	*European Journal of Information Systems* [United Kingdom]
2006-	*Journal of Information Technology and Politics* [United States]
2006	Americas Conference of Information Systems (AMCIS) [Mexico]
2005-	International Conference on Digital Government Research (dg.o)
2005-	*CONVERGENCIA Revista de Ciencias Sociales* [Mexico]
2005	eGovernment Workshop 2005 (eGOV05), Information Systems Evaluation and Integration Group, Brunel University [United Kingdom]
2004-	Hawaii International Conference on System Sciences (HICSS)
2003-	*CIENCIA ergo sum* [Mexico]
2001-2002	*The Rockefeller College Review Working Paper Series*, University at Albany [United States]
1999-	*Gestion y Politica Publica* [Mexico]

Other

2023	**Member,** Nominating Committee for the Election Process, Digital Government Society. [United States].
2023	**External Partner,** Project "Decentralised Decision-Making in DAOs: Learnings for Digital Democracy" (Principal Investigators: Professor Claudio Tessone and Professor Uwe Serdült), funded by the Swiss National Science Foundation. University of Zurich [Switzerland].
2023	**External Reviewer,** Promotion Case. Faculty of Information Technology, Al al-Bayt University [Jordan].
2022	**External Reviewer**, Promotion Case. School of Public Administration, University of Nebraska at Omaha [United States].
2020	**Co-Chair**, panel "Smart services in smart cities: a public management perspective", Annual Conference of the International Research Society for Public Management (IRSPM). Tampere, April 22nd-24th. [Finland] (conference canceled).
2019	**External Reviewer**, Promotion Case. Faculty of Public Affairs, Carleton University [Canada].
2019	**Evaluator**, Gov3.0 - Scientific foundations training and entrepreneurship activities in the domain of ICT-enabled Governance. Erasmus + project. The Lisbon Council. [Portugal].
2015	**Panel Chair**, Trust and Distrust in Collaborations. At the Biennial Public Management Research Association, organized by the Humphrey School of Public Affairs. University of Minnesota, Minneapolis, MN, June 10-13. [United States].
2011-2014	**Senior Faculty Member in the Ph.D. Colloquium**, International IFIP EGOV Conference: August 2011 (The Netherlands), August 2012 (Norway), September 2013 (Germany), September 2014 (Ireland).
2013	**Co-Chair**, Workshop "Smart Cities and Smart Governments: Using Information Technologies to address Urban Challenges", 14th Annual International Conference on Digital Government Research (dg.o), Laval University, Quebec. [Canada]
2013	**Co-Chair**, Panel "Supporting Public Policy and Governance: The Emerging Role of Policy Informatics", XVII Conference IRSPM. International Research Society for Public Management. Praga, Czech Republic.
2013	**Discussant**, International Seminar of Social Network Analysis and Public Policies (In Spanish). Centro de Investigacion y Docencia Economicas. [Mexico]
2011	**Invited Faculty Member**, Ph.D. Colloquium. The 12th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Washington, DC,

June 12-15. [United States]

2010	**Moderator**, Seminar entitled "In Search for Development: A Comparison of the Development Strategies of Brazil and Mexico." (In Spanish). Centro de Investigacion y Docencia Economicas. [Mexico]
2010	**International Expert**, Basis for the Development of a Latin American Interoperability Strategy (In Spanish). Centro Latinoamericano de Administracion para el Desarrollo (CLAD). [Venezuela]
2010	**Expert Advisor and Coordinator of the Advisory Group**, Development of Curricula and Programs of Graduate Studies: Master in Electronic Government and Ph.D. in Government, Information Technologies and Society. Division of Graduate Studies, Universidad de la Sierra Sur, Oaxaca. [Mexico]
2006	**Moderator**, Panel "Federal Agencies and the Web". The 7th International Conference on Digital Government Research (dg.o), National Science Foundation, San Diego, California. [Estados Unidos]
2000	**Moderator**, Panel "Transparent and Efficient Resources Management and Re-Building Public Administration" (In Spanish), Colloquium about Mexico City, organized by Universidad Autónoma Metropolitana, Universidad Nacional Autónoma México, and Instituto Nacional de Antropología e Historia. Mexico City. [Mexico]
1996	**Rapporteur**, Panel "Initial Academic Formation", National Forum for Public Service Professionalization, National Institute of Public Administration (INAP). Mexico City. [Mexico]

MEDIA MENTIONS

2024	**UAlbany Researchers Make Top 2% Worldwide List.** News article. University at Albany, State University of New York, December 3, 2024. [United States]
2024	**CTG UAlbany Study Examines Role of Technology in Emergency Messaging.** News article. University at Albany, State University of New York, October 31, 2024. [United States]
2024	**CTG UAlbany Launches AI in Government Lab.** News article. University at Albany, State University of New York, August 29, 2024. [United States]
2024	**CTG UAlbany Deploys AI to Assist Local Governments.** News article. University at Albany, State University of New York, April 18, 2024. [United States]
2024	**CTG UAlbany Students Using AI to Help City of Schenectady Track Government Resources.** News article. University at Albany, State University of New York, February 29, 2024. [United States]
2023	**CTG UAlbany Examines Libraries' Role in AI.** News article. University at Albany, State University of New York, September 28, 2023. [United States]
2023	**Researchers Examine AI's role for Improving Government Services.** News article. News8Plus, July 26, 2023. [United States]
2023	**Researchers Examine AI's role for Improving Government Services.** News article. University at Albany, State University of New York, July 25, 2023. [United States]
2023	**30 Years of Transforming Government through Innovation.** News article. University at Albany, State University of New York, March 23, 2023. [United States]
2022	**Exploring the Potential of AI in Government Decision-Making.** News article. University at Albany, State University of New York, December 1, 2022. [United States]
2022	**UAlbany Honors its Inventors.** News article. University at Albany, State University of New York, July 7, 2022. [United States]
2022	**Why data-driven decision making is harder than it looks.** News article. GCN The Technology that Drives Government IT, February 17, 2022. [United States]

2022	**UAlbany Among Best Universities for Social Research.** News article. University at Albany, State University of New York, February 17, 2022. [United States]
2022	**Building Cybersecurity Preparedness in Local Governments.** News article. University at Albany, State University of New York, February 10, 2022. [United States]
2022	**The Case for Data-Driven Decision Making in Government.** News article. University at Albany, State University of New York, February 1, 2022. [United States]
2021	**UAlbany Awarded $2.8 Million for FEMA Project Aimed at Improving Disaster Messaging.** News article. University at Albany, State University of New York, December 2, 2021. [United States]
2021	**Exploring the Role of AI in Government.** News article. University at Albany, State University of New York, November 16, 2021. [United States]
2021	**CTG UAlbany Partners with New York State on Water Quality Data Analytics.** News article. University at Albany, State University of New York, July 22, 2021. [United States]
2021	**5 Questions with J. Ramon Gil-Garcia.** News article. University at Albany, State University of New York, July 8, 2021. [United States]
2021	**CTG Research Addresses the Digital Divide at the Local Level**. News article. University at Albany, State University of New York, February 25, 2021. [United States]
2020	**CTG UAlbany Examines Megacity Smartness.** News release. University at Albany, State University of New York, July 21, 2020. [United States]
2018	**Article "The Boom of Government Apps" (In Spanish)**. Article by Lilia Chacon with quotes from an interview with Dr. Gil-Garcia. Magazine "Alcaldes de Mexico", March 2018. [Mexico]
2017	**Governments Increasingly A-Twitter**. News release. University at Albany, State University of New York, February 13, 2017. [United States]
2017	**Article "Ramon Gil, one of the 10 Most Influential Researchers in the Study of Digital Government"**. Article written by Carmen Baez and published by the Agencia Informativa CONACyT, Mexico City. March 2017. [Mexico]
2016	**"Responsibility, Honesty, Transparency, and Legality" (In Spanish)**. Article about the Autonomous University of the State of Mexico President's Third Annual State of the University Report, including an acknowledgement of Dr. Gil-Garcia as a Distinguished Alumnus. "Uno mas Uno" Newspaper. March 4th, 2016. [Mexico]
2015	**"Making Cities Smarter".** Article with Interview. Rockefeller College of Public Affairs and Policy News Magazine, Fall 2015, University at Albany, SUNY, August 2015. [United States]
2015	**"BC, DF and Jalisco have the best Electronic Governments" (In Spanish).** Article. Newspaper "La Cronica de Hoy". July 2015. [Mexico]
2015	**"Web, Apps and other Trends for Tax Collection" (In Spanish).** Interview. Magazine "Alcaldes de Mexico". February 2015. [Mexico]
2014	**"BIIACS Contributes to the Development of Digital Databases" (In Spanish).** Newspaper article about Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS) mentioning J. Ramon Gil-Garcia as the Founding Director. Newpaper "El Universal". Data Journalism, October 2014. [Mexico]
2014	**"The Web, a Support for Governing. The System for Claims against Public Servants Provides Certainty and Foster Citizen Participation" (In Spanish).** Interview. Magazine "Alcaldes de Mexico", September 2014. [Mexico]
2013	**Center for Technology in Government Appoints J. Ramon Gil-Garcia as Research Director**. Press Release. University at Albany, State University of New York, April 18, 2013. [United States]
2011	**"BIIACS: The Mexican Google in Social Sciences" (In Spanish).** Article about Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS), published at the CUPECOMI Blog, March 2011. [Mexico]
2009	**"IT Tools to the Service of Social Sciences: The Future of BIIACS" (In Spanish).** Article

about Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS). Ciencia y Desarrollo Magazine, March 2009. [Mexico]

2008   **"New Database Bank for Social Sciences" (In Spanish).** Article about Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS). "La Jornada" Newspaper, December 2008. [Mexico]

2008   **"Database Bank in Social Sciences" (In Spanish).** Article about Banco de Información para la Investigacion Aplicada en Ciencias Sociales (BIIACS). "Ciudad Tijuana" Newspaper, December 2008. [Mexico]

ACADEMIC AND PROFESSIONAL ASSOCIATIONS

2015-   Public Management Research Association (PMRA) [United States]
2011-   Association for Computing Machinery (ACM) [United States]
2009-   IFIP Working Group 8.5 "Information Systems in Public Administration" [Austria]
2006-   **Founding Member**, Digital Government Society (DGS) [United States]
2005-   Association for Policy Analysis and Management (APPAM) [United States]
2004-   Fulbright Association [United States]
2004-   Association for Information Systems [United States]
2004-2006   Harvard University Mexican Association [United States]
2002-   American Political Science Association (APSA) [United States]
2002-   Information Systems Society, Institute for Operations Research and the Management Sciences [United States]
1998-   American Society for Public Administration (ASPA) [United States]
1997-   Centro de Investigação de Tecnologias de Informação para uma Democracia Participativa [Portugal]
1997-2001   Colegio Nacional de Ciencias Politicas y Administracion Publica, A.C. [Mexico]

ADDITIONAL RESEARCH AND PROFESSIONAL EXPERIENCE

2005-2007   **Post-Doctoral Fellow,** Center for Technology in Government, University at Albany, SUNY, Albany, New York, United States, May 2005 – July 2007.

2002-2005   **Graduate Research Assistant,** Center for Technology in Government, University at Albany, SUNY, Albany, New York, United States, January 2002 – May 2005.

1997-1999   **Consultant and Researcher,** Centro de Estudios Politicos y de Administracion, S.C., Toluca, State of Mexico, Mexico, July 1997 – August 1999.

1995-1997   **Assistant to the General Director,** General Direction of Rural Development, Secretary of Agricultural Development, Government of the State of Mexico, Metepec, State of Mexico, Mexico, November 1995 – June 1997.

1994-1995   **Analyst of Computational and Administrative Systems,** General Direction of Rural Development, Secretary of Agricultural Development, Government of the State of Mexico, Metepec, State of Mexico, Mexico, August 1994 – October 1995.

1994   **Responsible of the Data Processing System,** State Office of "INCA Rural, A.C.", Secretary of Agriculture, Livestock, and Rural Development, Mexican Government, Toluca, State of Mexico, Mexico, January – July 1994.

1993   **Research Assistant,** Program of Technical Support and Training "INCA Rural – Sedagro", Secretary of Agricultural Development, Government of the State of Mexico, Metepec, State of

Mexico, Mexico, January – December 1993.

OTHER ACTIVITIES AND PAST AFFILIATIONS

2007-2012   **Research Fellow,** Center for Technology in Government, University at Albany, SUNY. [United States]

2007-2009   **Management Team Member,** North American Digital Government Working Group funded by the National Science Foundation. [United States]

2005-2007   **Post-Doctoral Research Fellow,** National Center for Digital Government, University of Massachusetts at Amherst, Massachusetts. [United States]

1999-2001   **Electoral Council Member,** Electoral District No. 34, Federal Electoral Institute. Toluca, State of Mexico, December 1999 – September 2001. [Mexico]

1999-2000   **National Executive Director (Volunteer)**, Juventudes de la O.N.U.-Sede Mexico, A.C. [Non Government Organization], Mexico City, May 1999 – October 2000. [Mexico]

1998   **Secretary,** International Club of Public Affairs, University of Colorado at Denver, Denver, Colorado, September – December 1998. [United States]

1996-1999   **Director (Volunteer),** Center of Research for Development and New Generations, Juventudes de la O.N.U.-Sede Mexico, A.C. [Non Government Organization], Mexico City, October 1996 – January 1999. [Mexico]

1995-1996   **President and Executive Director (Volunteer),** National Association of Political Science and Public Administration Students, Mexico City, September 1995-1996. [Mexico]

PROFESSIONAL DEVELOPMENT

2023   **SUNY Startup Summer School (8 weeks),** SUNY Research Foundation, State University of New York, Albany, NY, United States, August 2023.

2020   **SUNY Hispanic Leadership 'Institute in Training' (6 hours),** Hispanic Leadership Institute, State University of New York, Albany, NY, United States, August 2020.

2019   **NYCRIN SUNY Short-Course Program (2 weeks),** The New York City Regional Innovation Node. National Science Foundation, Albany, NY, United States, April 2019.

2017   **Course "Designing for Online Learning: Building a Classroom Environment Through Essential Interactions" (2 hours),** Institute for Teaching, Learning and Academic Leadership, University at Albany, State University of New York, Albany, NY, United States, September 2017.

2014   **Workshop "Publish and Flourish" (1 day),** Institute for Teaching, Learning and Academic Leadership, University at Albany, State University of New York, Albany, NY, United States, September 2014.

2013   **Course on DSpace (2 days),** Centro de Investigacion y Docencia Ecomomicas, Mexico City, Mexico, May 2013. (In Spanish)

2011   **Course "Atlas.ti: New Tools for Qualitative Analysis" (2 days),** Centro de Investigacion y Docencia Economicas, Mexico City, Mexico, November 2011. (In Spanish)

2008   **Course "Structural Equation Modeling (SEM) using SmartPLS" (2 days),** J. Mack Robinson College of Business, Georgia State University, Atlanta, GA, United States, June 2008.

2007   **Course "Beyond Institutions: Regulatory Reforms and Trascending New Public Management" (3 days),** Centro de Investigacion y Docencia Economicas, Mexico City, Mexico, November 2007. (In Spanish)

2005	**Course "Redesigning your Website Using XML" (1 day),** Center for Technology in Government, University at Albany, SUNY, United States, August 2005.
2003	**Virtual Course "Formulation of Electronic Government Strategies" (5 weeks),** Inter-American Agency for Cooperation and Development (IACD), OAS, United States, November-December 2003. (In Spanish)
2003	**Course "LISREL Models: General Structural Equations" (4 weeks),** Inter-university Consortium for Political and Social Research (ICPSR), University of Michigan, Ann Arbor, MI, United States, July-August 2003.
2003	**Course "Longitudal Analysis" (4 weeks),** Inter-university Consortium for Political and Social Research (ICPSR), University of Michigan, Ann Arbor, MI, United States, July-August 2003.
2002	**Workshop "Spatial Analysis and Geographic Information Systems" (3 days),** Center for Social and Demographic Analysis, University at Albany, Albany, NY, United States, May 2002.
2000	**Virtual Course "Inter-Organizational Networks in Public Administration" (4 months),** Centro Latinoamericano de Administracion para el Desarrollo (CLAD) - Universidad de Santiago de Chile, Distance Education, Chile, July-November 2000. (In Spanish)
2000	**Course "Computational Logic" (3 weeks),** Instituto de Computacion y Metodos, Toluca, State of Mexico, October 2000. (In Spanish)
1997	**Seminar in Demography and Electoral Processes (10 weeks),** Center for Research in Population, U.A.E.M., Toluca, State of Mexico, March-May 1997. (In Spanish)
1997	**Course "Didactic Communication" (5 days),** University Center for Academic Development, U.A.E.M., Toluca, State of Mexico, Mexico, February 1997. (In Spanish)
1996	**Course "Basic and Advanced Internet (7 weeks),** Computing Services Direction, U.A.E.M., Toluca, State of Mexico, April-May 1996. (In Spanish)
1996	Course "Formation of Instructors" (6 days), Secretary of Agricultural Development, Government of State of Mexico, Metepec, State of Mexico, Mexico, March 1996. (In Spanish)