

## J. RAMON GIL-GARCIA

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### ACADEMIC APPOINTMENTS

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**University at Albany, State University of New York**, Albany, New York, United States.

**Rockefeller College of Public Affairs and Policy**

**Associate Professor of Public Administration and Policy**. August 2014 – Present.

**Chair of the Information and Technology Management (ITM) Concentration**.

**Research Director, Center for Technology in Government**, July 2013 – Present.

**Research Interests:** Digital Government Determinants of Success, Measures, and Impacts; Collaborative Digital Government; Inter-Organizational Collaboration and Information Integration; Smart Cities and Smart Governments; Data and Data Analytics for Decision Making; Artificial Intelligence in Government; Adoption and Implementation of Emergent Technologies; Digital Divide Policies; Information Technologies in the Budget Process; Information Technologies and Organizations; Education Administration and Policy; New Public Management; Public Policy Evaluation; and Multi-Method Research Approaches.

**Centro de Investigacion y Docencia Economicas (CIDE)**, Mexico City, Mexico.

**Department of Public Administration**

**Professor**. July 2013 – August 2014 (On sabbatical).

**Associate Professor**. October 2010 – June 2013.

**Assistant Professor**. August 2007 – September 2010.

**Founding Director, Data Center for Applied Research in Social Sciences**, January 2008 - June 2013.

**Lecturer**. August 1999 – August 2001.

### AFFILIATIONS

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**Senior Research Fellow**, 2020 – Present.

Lab Innovation, Technology and Public Management, Department of Political Science and International Relations, Universidad Autonoma de Madrid, Madrid. [Spain]

**Affiliated Professor**, 2017 – Present.

School of Business and Economics, Universidad de las Americas Puebla, Cholula, Puebla. [Mexico]

**Affiliated Faculty**, 2014 – Present.

Department of Information Science, College of Engineering and Applied Science / College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. [United States]

**Member of the Mexican Academy of Sciences**, 2012 – Present.

Academia Mexicana de Ciencias (AMC). [Mexico].

**Member**, 2012 – Present. [Founding Member - October 2012]

Smart Cities, Smart Government: Research Practice Consortium. Organized by the Center for Technology in Government, University at Albany, SUNY. [United States]

**Faculty Affiliate**, 2007 – Present.

National Center for Digital Government, University of Massachusetts at Amherst, Massachusetts. [United States]

## EDUCATION

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**University at Albany, SUNY, Rockefeller College of Public Affairs and Policy**, Albany, New York, United States.

**Ph.D. in Public Administration and Policy**. May 2005.

**Dissertation Title:** *Enacting State Websites: A Mixed Method Study Exploring E-Government Success in Multi-Organizational Settings*.

**Dissertation Committee:** Sharon S. Dawes (Chair), Jon P. Gant, Richard H. Hall, and R. Karl Rethemeyer. Reader: Jane E. Fountain.

**Concentration:** Public Management - Information Management and Policy in the Public Sector.

**Harvard University, John F. Kennedy School of Government**, Cambridge, Massachusetts, United States.

**National Center for Digital Government**

**Doctoral Fellowship**. September 2004 - August 2005.

**Centro de Investigacion y Docencia Economicas (CIDE)**, Mexico City, Mexico.

**Master of Public Administration and Policy**. August 1999.

**Thesis:** *The Planning and Evaluation Systems of the Autonomous University of the State of Mexico and the Center for Research and Teaching in Economics (In Spanish)*.

**Concentration:** Public Management and Organization Theory.

**University of Colorado at Denver, Graduate School of Public Affairs**, Denver, Colorado, United States.

**Academic Exchange** (Summer-Fall, 1998).

**Instituto Nacional de Administracion Publica (INAP)**, Mexico City, Mexico.

**Graduate Certificate in Executive Government Information Management**. July 2001.

**Certificate Thesis:** *Implementation Problems in Information Technology Related Programs in Public Administration. The Case of the System of Educational Information (In Spanish)*.

**Universidad Iberoamericana (UIA)**, Mexico City, Mexico.

**Graduate Certificate in Political Analysis**. October 1997.

**Universidad Autonoma del Estado de Mexico (UAEM)**, Toluca, State of Mexico, Mexico.

**Bachelor of Arts in Political Science and Public Administration**. February 1997.

**Thesis:** *Comparative Analysis of the Planning Process in Three Municipalities of the Region Toluca-Tenango, which are Governed by PAN, PRI, and PRD (different political parties), during the Period 1994-1996 (In Spanish)*.

**Concentration:** Planning in the Public Sector.

## SELECTED DISTINCTIONS, AWARDS AND HONORS

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**Chancellor's Award for Excellence in Scholarship and Creative Activities**. 2020. State University of New York (SUNY). [“*The Chancellor's Awards for Excellence are System-level honors conferred to acknowledge and provide system-wide recognition for consistently superior professional achievement and to encourage the ongoing pursuit of excellence.*”]

**Best Research Paper Award**. Valle-Cruz, David, J. Ramon Gil-Garcia, and Vanessa Fernandez-Cortez. (2020). *Towards Smarter Public Budgeting? Understanding the Potential of Artificial Intelligence Techniques to Support Decision Making in Government*. Paper presented at the 21<sup>st</sup> Annual International Conference on Digital Government Research, Organized by the Digital Government Society. Seoul, South Korea (Virtual Conference), June 15-19. [Proceedings published by the Association for Computing Machinery (ACM)].

**One of the World's 100 Most Influential People in Digital Government in 2019**. Apolitical, London, United Kingdom. Available at <https://apolitical.co/lists/digital-government-world100>

**Excellence in Research and Creative Activities Award**. 2019. University at Albany, State University of New York. [“*The Excellence*”]

*in Research and Creative Activities Award is designed to acknowledge and recognize consistently outstanding accomplishments in research and creative activities conducted by the University at Albany faculty.”]*

**One of the World’s 100 Most Influential People in Digital Government in 2018.** Apolitical, London, United Kingdom. Available at <https://apolitical.co/lists/digital-government-world100-2018>

**Honoree.** Publications Category. 2018 Celebration of Scholarship. University at Albany, State University of New York.

**National Researcher Level III.** National System of Researchers. National Council for Science and Technology (CONACYT). Mexico. 2016-2025. [*This is the highest distinction a researcher can obtain before becoming Researcher Emeritus as a result of a life-long career of research contributions.*]

**Ranked as the Second Most Prolific and one of the Top 5 Most Influential Researchers in the Field of Digital Government Worldwide.** Scholl, Jochen. (2016). *Making Sense of Indices and Impact Numbers: Establishing Leading EGOV Scholars’ “Signatures”* (page 8). Paper presented at the 15th IFIP Electronic Government (EGOV) and 8th Electronic Participation (ePart) Conference 2016, Guimarães, Portugal, September 5-8. [Proceedings published by Springer]

**Best Paper Award.** Valle-Cruz, David, Rodrigo Sandoval-Almazan, and J. Ramon Gil-Garcia. (2015). *The Effects of Technology Use on Efficiency, Transparency, and Corruption in Municipal Governments: Preliminary Results from a Citizen Perspective.* Paper presented at the 16th Annual International Conference on Digital Government Research, Organized by the Digital Government Society of North America. Phoenix, Arizona, USA, May 27-30. [Proceedings published by the Association for Computing Machinery (ACM)].

**Ranked as the Second Most Prolific and one of the Top 5 Most Influential Researchers in the Field of Digital Government Worldwide.** Scholl, Jochen. (2014). *The EGOV Research Community: An Update on Where We Stand* (page 8). Paper presented at the 13th International EGOV Conference, Dublin, Ireland, September 1-3. [Proceedings Published by Springer].

**National Research Award 2013.** Social Sciences Category, Mexican Academy of Sciences, Mexico, 2013. [*“This is the highest distinction given annually by the Mexican Academy of Sciences to outstanding young researchers.”*]

**Best Research Paper Award.** Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2013). *Understanding the Co-Evolution of Institutions, Technology, and Organizations: The Enactment of the State Government Portal of Puebla.* Paper presented at the 14th Annual International Conference on Digital Government Research, organized by the Digital Government Society of North America. Quebec City, Quebec, Canada, June 17-20. [Proceedings Published by the Association for Computing Machinery]

**National Researcher Level II.** National System of Researchers. National Council for Science and Technology (CONACYT). Mexico. 2012-2015.

**Ranked as the Most Prolific Researcher in the Field of Digital Government Worldwide.** Scholl, Jochen. (2009). *Profiling the EG Research Community and Its Core* (page 7). Paper presented at the 8th International Conference on Electronic Government, organized by DEXA. Linz, Austria, August 31 - September 4. [Proceedings Published by Springer]

**National Researcher Level I.** National System of Researchers. National Council for Science and Technology (CONACYT). Mexico. 2009 - 2011.

**John Wiley Best JASIST Paper Award 2008.** Harrison, Teresa, Theresa A. Pardo, J. Ramon Gil-Garcia, Fiona Thompson, and Dubravka Juraga. (2007). Geographic Information Technologies, Structuration Theory, and the World Trade Center Crisis. *Journal of the American Society for Information Science and Technology*, 58 (14): 2240-2254. [United States] [[Social Science Citation Index](#)]. American Society for Information Science and Technology (ASIS&T), 2008.

**Doctoral Scholarship** (one-year fellowship for the development of doctoral dissertation), Harvard University, United States, 2004-2005. [Funded by the US National Science Foundation]

**Fulbright Scholarship** (full tuition for three years of graduate studies at an American university), U.S. Department of State and the Mexico–United States Commission for Educational and Cultural Exchange, 2001-2004.

**CONACyT Scholarship** (living expenses for four years of graduate studies), National Council of Science and Technology (CONACyT-Mexico), 2001-2005.

**Highest GPA of the 1997-1999 Class Cohort,** Master in Public Administration and Policy, Centro de Investigacion y Docencia Economicas (CIDE), 1999.

**CONACyT Scholarship** (full tuition and living expenses for two years of graduate studies), National Council of Science and Technology

(CONACyT-Mexico), 1997-1999.

**Highest GPA of the 1992-1997 Class Cohort**, School of Political Sciences and Public Administration, Universidad Autonoma del Estado de Mexico, 1997.

**Scholarship** (partial or full tuition for four and a half years of undergraduate study), Universidad Autonoma del Estado de Mexico, 1992-1997.

## **OTHER DISTINCTIONS, AWARDS AND HONORS**

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**One of the World's Most Cited Scientist in 2017.** Ioannidis JPA, Baas J, Klavans R, Boyack KW. (2019). A standardized citation metrics author database annotated for scientific field. *PLoS Biol* 17(8): e3000384. <https://doi.org/10.1371/journal.pbio.3000384> [ranked as 27,428 out of the more than 100,000 most cited scientists from all disciplines and fields in 2017]

**Third Place in “The 4th Latin-American Competition of Public Administration: Open Government.”** Book: Quintanilla-Mendoza, Gabriela and J. Ramon Gil-Garcia (2013). *Open Government in Latin America: Ideal Model, Action Plans and Preliminary Results (In Spanish)*. Mexico City: National Institute of Public Administration.

**One of the Best contributions to the State of the Art and Future of ICT for Governance and Policy Modeling.** Ferro, Enrico and J. Ramon Gil-Garcia. (2011). *Computer-Based Simulation for Participatory Policy Intelligence*. CROSSROAD A Participative Roadmap for ICT Research in Electronic Governance and Policy Modeling.

**Most Read Paper in “Noticide Ciencias Sociales” 2011.** Gil-Garcia, J. Ramon, Judith Mariscal and Fernando Ramirez. (2008). *Electronic Government in Mexico (In Spanish)*. Centro de Investigacion y Docencia Economicas, Public Administration Department, Working Paper No. DTAP 214 (November). [Mexico]

**Third Place as the Best Teacher 2009 (School-wide).** Students' Assessment. School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico (UAEM), 2010.

**Runner-up for the Best Paper Award of the E-Government Track.** Gil-Garcia, J. Ramon and Theresa A. Pardo. *Multi-Method Approaches to Digital Government Research: Value Lessons and Implementation Challenges*. 39th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Manoa, United States, January 4-7, 2006.

**Travel Grant** (partially covering the costs of presenting dissertation results in an academic conference), Rockefeller College of Public Affairs and Policy, University at Albany, SUNY, 2005.

**Scholarship** (partial tuition to attend the ICPSR Summer Program in Quantitative Methods of Social Research), University of Michigan, 2003.

**Faculty Development Scholarship** (partial tuition – 80% – for 7 months of graduate study), Centro de Investigacion y Docencia Economicas (CIDE), 2001.

**Scholarship** (partial tuition – 50% – for 1 year of graduate study), Universidad Autonoma del Estado de Mexico, 1997.

**Scholarship** (partial living expenses for 18 months), Education, Culture and Social Welfare Secretary, Government of the State of Mexico, 1993-1994.

## **GRANTS (PI or Co-PI)**

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**University at Albany, State University of New York**, Albany, New York, United States

### **Research Projects:**

[34] *SCC: Integrating heterogeneous wide-area networks and advanced data science to bridge the digital divide in rural emergency preparedness and response*. Funded by the **National Science Foundation**, United States. September 2018 – September 2022. Co-Principal Investigator. (**\$1,494,805 USD**)

[33] *Enabling Smart, Inclusive, and Connected Communities: The Role of Public Libraries*. Funded by the **Institute of Museums and**

**Library Services**, United States. October 2017 – September 2021. Co-Principal Investigator. (**\$456,394 USD**)

- [32] *Government Web Portals as New Government Actors*. Funded by the **Australian Research Council**, Australia. July 2017 - August 2020. Partner Investigator (international Co-PI). (\$298,500 Australian Dollars, about **\$225,000 USD**)
- [31] *The Impact of Visualization Tools on the Use of Open Health Data for Citizens' Decision Making: Evidence from a State Level Project*. Funded as a FRAP B award by the **Faculty Research Award Program (FRAP), University at Albany, SUNY**. May 2017 – April 2019. Principal Investigator. (**\$3,468 USD**)
- [30] *Towards a Data and Technology Architecture for Smart Food Policy: Understanding the Critical Factors of Food Traceability for Small Farms*. Funded by the **National Science Foundation**, United States. September 2016 – August 2018. Principal Investigator. (**\$45,566 USD**)
- [29] *Creating Public Value through State Government Portals in Mexico*. Funded by the **National Council for Science and Technology (CONACyT)**, Mexico. December 2015 - December 2017. Co-Principal Investigator. (\$993,265 Pesos, about **\$70,000 USD**)
- [28] *Reinventing Government Organizations, Technology, and Networks for Managing Sharing Code Enforcement Information Within and Across Cities*. Funded as a FRAP B award by the **Faculty Research Award Program (FRAP), University at Albany, SUNY**. May 2015 – March 2016. Principal Investigator. (**\$3,285 USD**)
- [27] *Information Technologies and Public Administration (Development of a Book in Spanish)*. Funded by the **Research Center INFOTEC**. September 2014 - December 2015. Principal Investigator. (\$180,000 pesos, about **\$15,000 USD**)
- [26] *Current Practices in Digital Government and Government Internet Portals (Development of a Book in Spanish)*. Funded by the **Research Support Program of "Centro de Investigación y Docencia Económicas"**. February 2014 - August 2015. Principal Investigator. (\$150,000 pesos, about **\$12,000 USD**)

#### **Applied Research and Consulting Projects:**

- [25] *The political economy of interoperability*. Funded by the **Inter-American Development Bank**. March-December 2021. Co-Principal Investigator. (**\$50,000 USD**)
- [24] *Assessing the Digital Government Maturity of Ten Ministries of the Government of the United Arab Emirates (UAE): A Framework and Training Course*. Funded by the **UAE Telecommunications Regulatory Authority (TRA)**. March-November 2020. Co-Principal Investigator. (**\$121,544 USD**)
- [23] *NYS Water Quality Analytics Prototype*. Funded by the **NYS Department of Environmental Conservation**. September 2018 – March 2021. Principal Investigator. (**\$1,367,300 USD**)
- [22] *Assessing the Digital Readiness of the Seven Emirates of the Government of the United Arab Emirates (UAE)*. Funded by the **UAE Telecommunications Regulatory Authority (TRA)**. January-December 2018. Co-Principal Investigator. (**\$115,378 USD**)
- [21] *NYS Open Health Data Visualization Project: Amendment 1*. Funded by the **New York State Department of Health**, New York, USA. October 2016 – September 2017. Principal Investigator. (**\$303,506 USD**)
- [20] *NYS Open Health Data Visualization*. Funded by the **New York State Department of Health**, New York, USA. February 2016 – September 2016. Principal Investigator. (**\$90,466 USD**)
- [19] *MTA Data Visualization Project*. Funded by the **Metropolitan Transit Authority**, New York, USA. February 2014 - May 2014. Co-Principal Investigator. (**\$19,000 USD**)

#### **Centro de Investigación y Docencia Económicas (CIDE)**, Mexico City, Mexico.

##### **Research Projects:**

- [18] *Inter-Organizational Collaboration and Performance of State E-Government Portals in Mexico*. Funded by the **National Council for Science and Technology (CONACyT)**, Mexico. October 2009 - July 2014. Principal Investigator. (\$750,744. pesos, about **\$60,000 USD**)
- [17] *Experimental Design and Evaluation of a Program Based on Multi-user Virtual Environments to Promote the Development of Scientific Thinking among Students of Secondary Education in Aguascalientes*. Funded by the **National Council of Science and Technology (CONACyT) and the State Government of Aguascalientes**, Mexico. November 2010 - December 2013. Co-Principal Investigator. (\$1'200,000 pesos, about **\$100,000 USD**)
- [16] *Smart Cities and Service Integration in North America*. Funded by the **Social Sciences and Humanities Research Council**, Canada. March 2010 - February 2012. Co-Principal Investigator. (\$69,800 Canadian dollars, about **\$68,000 USD**)
- [15] *Evaluation of Electronic Government, Openness and Transparency in Central America*. Funded by the **Regional Dialogue on the Information Society (DIRSI)**, by its abbreviation in Spanish, Peru. February - May 2011. Co-Principal Investigator. (**\$5,000 USD**)
- [14] *Towards a Municipal Electronic Government Model for Mexico*. Funded by the **Center of Documentation and Information for Industry (INFOTEC)**, Mexico. September 2009 - March 2011. Co-Principal Investigator. (\$3'055, 500 pesos, about **\$240,000 USD**)

USD)

- [13] *Models of Inter-Organizational Collaboration and Performance of State Government Websites in Mexico*. Funded by the **National Council for Science and Technology (CONACyT)**, Mexico. October 2008 - January 2010. Principal Investigator. (\$130,000 pesos, about **\$12,000 USD**)
- [12] *Models of Complete Information Price (MCIP): ICT Strategies to Promote Local and Regional Development*. Funded by the **National Council for Science and Technology (CONACyT)**, Mexico. October 2008 - September 2009. Co-Principal Investigator. (\$130,000 pesos, about **\$12,000 USD**)
- [11] *Workshop: "Inter-Organizational Collaboration, Information Sharing and Interoperability in the North American Borders"*. Funded by the **Inter-Institutional Consortium for the Study of the North American Region** (PIERAN, by its abbreviation in Spanish), integrated by El Colegio de Mexico, Centro de Investigacion y Docencia Economicas, El Colegio de la Frontera Norte, Instituto Tecnologico de Estudios Superiores de Monterrey, Universidad de las Americas-Puebla, and Universidad Nacional Autonoma de Mexico, Mexico, February 2009. Principal Investigator. (\$40,000 pesos, about **\$3,500 USD**)
- [10] *Sub-Award: Modeling the Social and Technical Processes of Interorganizational Information Integration*. Funded by the **National Science Foundation**, United States. September 2007 - May 2009. Principal Investigator. (**\$27,000 USD**)

#### **Applied Research and Consulting Projects:**

- [9] *Evaluation of the SINED Platform for Managing Learning Objects*. Funded by the **National System for Distance Education**, Mexico. September 2011 - March 2012. Co-Principal Investigator. (\$90,000 pesos, about **\$7,000 USD**)
- [8] *Training on the Implementation and Operation of the Early Warning Network*. Funded by the **Federal Attorney for the Consumer** (PROFECO, by its abbreviation in Spanish), Mexico. October - December 2010. Principal Investigator. (\$200,000 pesos, about **\$15,000 USD**)
- [7] *Development of a National Census of all the Justice Bodies in the Country, by the Design, Production and Electronic Publication of a Judicial Yearbook*. Funded by the **Mexican Association of Judges** (AMIJ, by its abbreviation in Spanish). June 2009 - December 2010. Principal Investigator. (\$4'667, 880.92 pesos, about **\$360,000 USD**)
- [6] *Technical Assistance for the Functional Design of an Early Warning Network for Mexican Authorities (PROFECO) to exchange information with the European Union*. Funded by the **Federal Attorney for the Consumer** (PROFECO, by its abbreviation in Spanish). Mexico. October - December 2008. Principal Investigator. (\$200,000 pesos, about **\$15,000 USD**)
- [5] *Development of the White Book of the Information and Knowledge Society in Mexico*. Funded by the **e-Mexico National System**, Mexico. November 2007 - February 2008. Co-Principal Investigator. (\$210,000 pesos, about **\$19,000 USD**)

#### **University at Albany, State University of New York, Albany, New York, United States**

##### **Research Projects:**

- [4] *Electronic Government and Inter-Organizational Collaboration: The Case of Mexico (In Spanish)*. Funded by the **National Council of Science and Technology (CONACyT)**, Mexico. June 2005 – March 2007. Co-Principal Investigator. (\$397,750 pesos, about **\$35,000 USD**)
- [3] *Web Site Management Using XML: A Testbed Project*. Funded by the **New York State Governor's Office for Employee Relations**. May 2005 – July 2007. Co-Principal Investigator. (**\$184,012 USD**)
- [2] *Enacting State Websites: A Mixed Method Study Exploring E-Government Success in Multi-Organizational Settings*. (Doctoral Dissertation). Funded by the **National Science Foundation and Harvard University**, United States. September 2004 - August 2005. Principal Investigator. (**\$20,000 USD**)

##### **Applied Research and Consulting Projects:**

- [1] *Towards a Multidimensional Model of Electronic Government Measurement in Latin America and the Caribbean (In Spanish)*. Funded by **ECLAC and the European Union through their joint project "@LIS - Alianza para la Sociedad de la Informacion."** September 2006 – May 2007. Co-Principal Investigator. (**\$9,000 USD**)

#### **CITATIONS TO MY PUBLISHED WORK** (Source: Google Scholar & Scopus, as of April 2021)

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**Google Scholar Profile:** [https://scholar.google.com/citations?user=tUj\\_6EUAAAJ&hl=en](https://scholar.google.com/citations?user=tUj_6EUAAAJ&hl=en)

**Citations:** 13,463.

**h-Index:** 50.

**i10-Index:** 135.

**Scopus author ID:** 57194992646.

**Retrieved documents:** 185.

**h-Index:** 30.

**Citations:** 5246 in 3910 documents.

## **SUMMARY OF PUBLICATIONS**

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Since 1999, I have published, as author or coauthor, 4 books, 78 peer-reviewed journal articles, 21 additional articles published in academic journals (reviewed and accepted by the editor), 36 peer-reviewed book chapters, 18 additional book chapters (reviewed and accepted by the editor or the publisher), 108 peer-reviewed papers published in conference proceedings, 38 poster descriptions published in conference proceedings, 20 research reports and white papers, and 32 publicly available working papers. I have also been the editor of 19 special issues in peer-reviewed journals and 11 edited books and other volumes.

## **BOOKS**

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\* *Current or former student*

- [4] Sandoval-Almazan, Rodrigo, Luis F. Luna-Reyes, Dolores E. Luna, J. Ramon Gil-Garcia, Gabriel Puron-Cid\*, and Sergio Picazo-Vela. (2017). *Building Digital Government Strategies: Principles and Practices*. New York, NY: Springer. [ISBN: 978-3-319-60347-6] [Switzerland]
- [3] Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazan. (2015). *Progress and Challenges of Digital Government in Mexico (In Spanish)*. Toluca, Mexico: Instituto de Administracion Publica del Estado de Mexico and Universidad Autonoma del Estado de Mexico. [ISBN: 978-607-422-681-2] [Mexico]
- [2] Quintanilla, Gabriela and J. Ramon Gil-Garcia. (2013). *Open Government in Latin America: Conceptual Model, Action Plans and Preliminary Results (In Spanish)*. Mexico City: National Institute of Public Administration. [ISBN: 978-607-9026-38-7] [Mexico]
- [1] Gil-Garcia, J. Ramon. (2012). *Enacting Electronic Government Success: An Integrative Study of Government-wide Websites, Organizational Capabilities, and Institutions*. New York, NY: Springer. [ISBN: 978-1-4614-2014-9] [United States]

## **PEER-REVIEWED JOURNAL ARTICLES**

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\* *Current or former student*

- [78] Choi, Iseul\* and J. Ramon Gil-Garcia. (Forthcoming). Do Different Presentations of Performance Information in Government Websites Affect Citizen Decision Making? A Survey Experiment. *International Public Management Journal*. [United States] [[Social Science Citation Index](#)]
- [77] Reggi, Luigi\* and J. Ramon Gil-Garcia. (Forthcoming). Addressing territorial digital divides through ICT strategies: Are investment decisions consistent with local needs?. *Government Information Quarterly*. [United States] [[Social Science Citation Index](#)]
- [76] Park, Sora\* and J. Ramon Gil-Garcia. (Forthcoming). Open Data Innovation: Visualizations and Process Redesign as a Way to Bridge the Transparency-Accountability Gap. *Government Information Quarterly*. [United States] [[Social Science Citation Index](#)]
- [75] Ruvalcaba-Gomez, Edgar A. \*, J. Ignacio Criado and J. Ramon Gil-Garcia. (Forthcoming). Analyzing Open Government Policy Adoption through the Multiple Streams Framework: The Roles of Policy Entrepreneurs in the Case of Madrid. *Public Policy and Administration*. DOI: 10.1177/0952076720936349 [United Kingdom] [[Social Science Citation Index](#)]
- [74] Puron, Gabriel\*, Dolores E. Luna, Sergio Picazo-Vela, J. Ramon Gil-Garcia, Rodrigo Sandoval-Almazan, and Luis F. Luna-Reyes

- (Forthcoming). Improving the Assessment of Digital Services in Government Websites: Evidence from the Mexican State Government Portals Ranking. *Government Information Quarterly*. [United States] [[Social Science Citation Index](#)]
- [73] Quintanilla, Gabriela and J. Ramon Gil-Garcia. (Forthcoming). Proposing an Integrative Model for the Understanding and Development of Smart Cities (In Spanish). *Espacios Públicos*. [Mexico]
- [72] Gil-Garcia, J. Ramon, Theresa A. Pardo, and Manuel De Tuya\*. (2021). Information Sharing as a Dimension of Smartness: Understanding Benefits and Challenges in Two Mega Cities. *Urban Affairs Review*, 57 (1): 8–34. DOI: 10.1177/1078087419843190 [United States] [[Social Science Citation Index](#)]
- [71] Gil-Garcia, J. Ramon and Miguel Angel Flores Zuñiga\*. (2020). Towards a Comprehensive Understanding of Digital Government Success: Integrating Implementation and Adoption Factors. *Government Information Quarterly*, 37 (4). DOI: 10.1016/j.giq.2020.101518 [United States] [[Social Science Citation Index](#)]
- [70] Gil-Garcia, J. Ramon, Beatriz Barreto Brasileiro Lanza\*, James Costello, and Derek Werthmuller. (2020). Towards Mobile Government Readiness Assessment: Proposing a Multidimensional Framework and the Illustrative Example of a Potential Tool. *International Journal of Electronic Governance*, 12 (4): 404-425. [Switzerland] [Scopus]
- [69] Sandoval-Almazan, Rodrigo and J. Ramon Gil-Garcia. (2020). Understanding E-Justice and Open Justice through the Assessment of Judicial Websites: Towards a Conceptual Framework. *Social Science Computer Review*, 38 (3): 334–353. DOI: 10.1177/0894439318785957 [United States] [[Social Science Citation Index](#)]
- [68] Porumbescu, Gregory, Maria Cucciniello, J. Ramon Gil-Garcia. (2020). Accounting for Citizens when Explaining Open Government Effectiveness. *Government Information Quarterly*, 37 (2). DOI: 10.1016/j.giq.2019.101451 [United States] [[Social Science Citation Index](#)]
- [67] Guajardo Mendoza, Miguel Adolfo\* and J. Ramon Gil-Garcia. (2020). Advocacy Coalitions, External Perturbations and Policy Changes: Understanding the Intensity of Tobacco Control Policy in Spain, Mexico and Uruguay (In Spanish). *Gestión y Política Pública*, 29 (2): 477-501. DOI: 10.29265/gypp.v29i2.781 [Mexico] [[Social Science Citation Index](#)]
- [66] Doke, Karyn\*, Qianli Yuan\*, Mila Gasco-Hernandez, Megan Sutherland-Mitzer, J. Ramon Gil-Garcia, Petko Bogdanov, and Mariya Zheleva. (2020). Supporting Resilience in Rural Emergency Preparedness and Response Through Improved Information Access. *GetMobile: Mobile Computing and Communications*, 24 (2): 5-11.
- [65] Gil-Garcia, J. Ramon, Ahmet Guler\*, Theresa Pardo, and G. Brian Burke. (2019). Characterizing the Importance of Clarity of Roles and Responsibilities in Government Inter-Organizational Collaboration and Information Sharing Initiatives. *Government Information Quarterly*, 36 (4). DOI: 10.1016/j.giq.2019.101393 [United States] [[Social Science Citation Index](#)]
- [64] Fan, Lingjun, J. Ramon Gil-Garcia, Yi Song, Felipe Cronemberger\*, Gang Hua, Derek Werthmuller, G. Brian Burke, Jim Costello, Benjamin R. Meyers, and Xuehai Hong. (2019). Sharing Big Data Using Blockchain Technologies in Local Governments: Some Technical, Organizational and Policy Considerations. *Information Polity*, 24 (4): 419-435. DOI: 10.3233/IP-190156 [United States] [[Emerging Sources Citation Index](#)]
- [63] Park, Sora\*, J. Ramon Gil-Garcia, Theresa A. Pardo, Megan Sutherland, and Andrew Roepe\*. (2019). Cross-Boundary Information Sharing in Regulatory Contexts: The Case of Financial Markets. *Public Money and Management*, 39 (5): 346-354. DOI: 10.1080/09540962.2019.1611237. [United Kingdom] [[Social Science Citation Index](#)]
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- [61] Sayogo, Djoko\*, J. Ramon Gil-Garcia, and Felipe Cronemberger\*. (2018). Clarity of Roles and Responsibilities in Inter-Agency Information Sharing (IIS) Projects: Determinants and Impact on Success. *International Journal of Electronic Governance*, 10 (3): 296–316. [Switzerland] [Scopus]
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- [11] Pardo, Theresa, J. Ramon, Gil-Garcia and Brian Burke. (2006). *Building Response Capacity through Cross-Boundary Information Sharing: The Critical Role of Trust*. Paper presented at the eChallenges 2006 Conference, supported by the European Commission, Barcelona, Spain, October 25–27. [Proceedings published by IOS press]
- [10] Gil-Garcia, J. Ramon, Natalie Helbig, and Enrico Ferro. (2006). *Is It Only About Internet Access? An Empirical Test of a Multi-Dimensional Digital Divide*. Paper presented at the Fifth International Conference on Electronic Government, organized by DEXA 2006, Krakow, Poland, September 4–8. [Proceedings Published by Springer]
- [9] Luna-Reyes, Luis F., J. Ramon, Gil-Garcia and Cinthia Betiny Cruz\*. (2006). *Collaborative Digital Government in Mexico: Some Lessons from Federal Web-Based Inter-Organizational Information Integration Initiatives*. Paper presented at the Americas Conference of Information Systems 2006, organized by the Association for Information Systems, Acapulco, Guerrero, Mexico, August 1–6. [Proceedings published electronically at the AIS Electronic Library]
- [8] Gil-Garcia, J. Ramon. (2006). *Enacting State Websites: A Mixed Method Study Exploring E-Government Success in Multi-Organizational Settings*. Paper presented at the 39th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, United States, January 4-7. [Proceedings Published by the Institute of Electrical and Electronics Engineers (IEEE)]
- [7] Gil-Garcia, J. Ramon and Theresa A. Pardo. (2006). *Multi-Method Approaches to Digital Government Research: Value Lessons and Implementation Challenges*. Paper presented at the E-Government Track at the 39th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, United States, January 4-7. [Proceedings Published by the Institute of Electrical and Electronics Engineers (IEEE)] [Runner-up for the Best Paper Award]

- [6] Harrison, Teresa, J. Ramon, Gil-Garcia, Theresa Pardo, and Fiona Thompson. (2006). *Learning about Interoperability for Emergency Response: Geographic Information Technologies and the World Trade Center Crisis*. Paper presented at the 39th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, United States, January 4-7. [Proceedings Published by the Institute of Electrical and Electronics Engineers (IEEE)]
- [5] Helbig, Natalie, J. Ramon, Gil-Garcia, and Enrico Ferro. (2005). *Understanding the Complexity of Electronic Government: Implications from the Digital Divide Literature*. Paper presented at the Americas Conference of Information Systems 2005, organized by the Association for Information Systems, Omaha, NE, United States, August 11-14. [Proceedings Published Electronically at the AIS Electronic Library]
- [4] Gil-Garcia, J. Ramon. (2005). *What Does Lead to Highly Functional State Websites? Exploring the Effects of Organizational, Institutional, and Contextual Factors*. Paper prepared for the 2005 Information Resources Management Association International Conference, San Diego, California, May 15-18. [Proceedings published by Idea Group Inc.]
- [3] Sandoval Almazan, Rodrigo and J. Ramon, Gil-Garcia. (2005). *Assessing E-Government Evolution in Mexico: A Preliminary Analysis of the State Portals*. Paper presented at the 2005 Information Resources Management Association International Conference, San Diego, California, May 15-18. [Proceedings published by Idea Group Inc.]
- [2] Gil-Garcia, J. Ramon, Carrie Schneider, Theresa A. Pardo and Anthony M. Cresswell. (2005). *Interorganizational Information Integration in the Criminal Justice Enterprise: Preliminary Lessons from State and County Initiatives*. Paper presented at the 38th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, United States, January 3-6. [Proceedings Published by the Institute of Electrical and Electronics Engineers (IEEE)]
- [1] Martinez-Moyano, Ignacio and J. Ramon, Gil-Garcia (2004). *Rules, Norms, and Individual Preferences for Action: An Institutional Framework to Understand the Dynamics of E-Government Evolution*. Paper presented at the Third International Conference on Electronic Government, organized by DEXA 2004, Zaragoza, Spain, August 30–September 3. [Proceedings Published by Springer]

## **PAPERS PRESENTED AT ACADEMIC CONFERENCES**

\* *Current or former student*

- [45] Yuan, Qianli\*, Mila Gasco-Hernandez, J. Ramon Gil-Garcia, Meghan Cook, and Theresa Pardo. (2021). *Resiliency in Local Governments in a Post-COVID19 Era: Lessons from the Northeast Region in the United States*. Paper presented at the 82<sup>nd</sup> ASPA National Conference, organized by the American Society for Public Administration. Washigton, DC, United States, April 9-15. (virtual conference)
- [44] Yuan, Qianli\*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2021). *Understanding the dynamics and challenges of multi-actor collaborations in the co-creation of public value*. Presentation at the 30th RESER International Congress & COVAL Conference. Alcala de Henares, Spain, Janaury 21-22. (virtual conference)
- [43] Yuan, Qianli\*, Mila Gasco-Hernandez, and J. Ramon Gil-Garcia. (2021). *Social media in local governments: Comparing determinants of adoption and use across multiple platforms*. Presentation at the 30th RESER International Congress & COVAL Conference. Alcala de Henares, Spain, Janaury 21-22. (virtual conference)
- [42] Gasco-Hernandez, Mila, J. Ramon Gil-Garcia, and Luis F. Luna-Reyes. (2021). *Uncovering the intertwined nature of collaborative processes and structures in the digital transformation of state governments*. Presentation at the 30th RESER International Congress & COVAL Conference. Alcala de Henares, Spain, Janaury 21-22. (virtual conference)
- [41] Gasco-Hernandez, Mila, J. Ramon Gil-Garcia and Theresa A. Pardo. (2020). *Smart City Governance, Collaboration, and the Role of Public Libraries*. Presentation at the XXIV Annual Conference of the International Research Society for Public Management (IRSPM). Tampere, Finland, April 22-24. (conference canceled)
- [40] Luna-Reyes, Luis F., Dolores E. Luna, J. Ramon Gil-Garcia, Sergio Picazo-Vela, Rodrigo Sandoval-Almazan and Gabriel Puron-Cid\*. (2020). *Citizen's Perception of Value from Digital Government Services*. Paper accepted for presentation at the 81st ASPA National Conference, organized by the American Society for Public Administration. Anaheim, CA, United States, April 3-7. (conference canceled)
- [39] Choi, Iseul\* and J. Ramon Gil-Garcia. (2019). *Citizen Reactions to Different Presentations of Performance Information in Government Websites: A Survey Experiment*. Paper presented at the 80th ASPA National Conference, organized by the American

Society for Public Administration. Washington, DC, United States, March 8-12. [Junior Asian Scholarship Award; Second runner-up to the best Paper]

- [38] Luna-Reyes, Luis F., Rodrigo Sandoval-Almazan, Gabriel Puron-Cid\*, Sergio Picazo-Vela, Dolores E. Luna, and J. Ramon Gil-Garcia. (2019). *Understanding Public Value Creation in the Delivery of Electronic Services*. Paper presented at the 80th ASPA National Conference, organized by the American Society for Public Administration. Washington, DC, United States, March 8-12.
- [37] Mali, Nidhi and J. Ramon Gil-Garcia. (2018). *Evaluating Digital Governance with Empowerment Matrix*. Paper presented at the 2018 Public Administration Theory Network Conference. The Maxine Goodman Levine College of Urban Affairs. Cleveland State University, Cleveland, OH, USA, May 31-June 3.
- [36] Ruvalcaba-Gómez, Edgar A. \*, J. Ignacio Criado, and J. Ramon Gil-Garcia. (2018). *Explaining Public Management Change through Policy Entrepreneurs and Opportunity Windows: The Case of Open Government in Madrid*. Paper presented at the XXII IRSPM Annual Conference 2018, Centre for Service Excellence, University of Edinburgh Business School, United Kingdom, April 11-13.
- [35] Choi, Iseul\* and J. Ramon Gil-Garcia. (2018). *The Impact of Visualizations on Citizens' Decision Making and Open Data Transparency: Evidence from a State Open Health Data Portal*. Paper presented at the 79th ASPA National Conference, organized by the American Society for Public Administration. Denver, CO, United States, March 9-13.
- [34] Gasco-Hernandez, Mila, J. Ramon Gil-Garcia and Albert Meijer. (2018). *Smart Cities from a Public Management Perspective: Understanding Governance, Innovation, and Public Value in Local Governments*. Paper presented at the 79th ASPA National Conference, organized by the American Society for Public Administration. Denver, CO, United States, March 9-13.
- [33] Mali, Nidhi and J. Ramon Gil-Garcia. (2018). *Theoretical Perspectives on Information Technology Innovations to Reduce Administrative Burdens and Barriers in Performance Management*. Paper presented at the 79th ASPA National Conference, organized by the American Society for Public Administration. Denver, CO, United States, March 9-13.
- [32] Mali, Nidhi, J. Ramon Gil-Garcia, and Pedro Müller\*. (2018). *Citizens' Empowerment through Digital Governance: Empowerment Matrix and Evaluation of Digital Innovations in India*. Paper presented at the 79th ASPA National Conference, organized by the American Society for Public Administration. Denver, CO, United States, March 9-13.
- [31] Ruvalcaba-Gómez, Edgar A. \*, J. Ignacio Criado, and J. Ramon Gil-Garcia. (2017). *Beyond the Open Government Concept: An Evaluation of Public Managers' Perceptions and Implications for Theory and Practice*. Paper presented at the European Group of Public Administration (EGPA) Annual Conference, Milano, Italy, August 30-September 1.
- [30] Gasco-Hernandez, Mila and J. Ramon Gil-Garcia. (2017). *Public Engagement or Political Marketing? The Untold Story about the Use of Social Media in Local Governments*. Paper presented at the 2017 Public Management Research Association (PMRA) Conference, organized by the American University School of Public Affairs, Washington, DC, USA, June 8-10.
- [29] Gasco-Hernandez, Mila, Luis F. Luna-Reyes and J. Ramon Gil-Garcia. (2017). *The Role of Networks and Collaborative Processes in the Digital Transformation of State Governments*. Paper presented at the 2017 Public Management Research Association (PMRA) Conference, organized by the American University School of Public Affairs, Washington, DC, USA, June 8-10.
- [28] Choi, Iseul\* and J. Ramon Gil-Garcia. (2017). *The Impact of Information Technology Innovation on Public Employees' Performance Information Use: Evidence from a State Level Implementation of Open Health Data Visualizations*. Paper presented at the 78th ASPA National Conference, organized by the American Society for Public Administration. Atlanta, GA, United States, March 17-21.
- [27] Valenzuela Mendoza, Rafael Enrique and J. Ramon Gil-Garcia. (2016). *The National Open Data Policy in Mexico: A View Based on the Model of Integral Evaluation of Open Government (In Spanish)*. Paper presented at the XXI Congreso Internacional del CLAD, organized by the Centro Latinoamericano de Administracion para el Desarrollo. Santiago, Chile, November 8 – 11.
- [26] Criado, J. Ignacio, Francisco Rojas-Martin\*, and J. Ramon Gil-Garcia. (2016). *Enacting Social Media Success in Local Public Administrations: An Empirical Analysis of Organizational, Institutional, and Contextual Factors*. Paper presented at the 20th International Research Society on Public Management Conference. Hong Kong, April 13-15.
- [25] Ku, Minyoung\* and J. Ramon Gil-Garcia. (2016). *Fighting Urban Blight Through Networked Governance: A Cross-Network Approach to Information Sharing*. Paper presented at the 77th ASPA National Conference, organized by the American Society for Public Administration. Seattle, WA, United States, March 18-22.
- [24] Jo, Heyseoung\* and J. Ramon Gil-Garcia. (2016). *Open Data Portals and the Role of the Instruments of Government: Lessons*

*about Success from the Perspective of Users*. Paper presented at the 77th ASPA National Conference, organized by the American Society for Public Administration. Seattle, WA, United States, March 18-22.

- [23] Ku, Minyoung\* and J. Ramon Gil-Garcia. (2015). *Challenges of Evidence-Based Decision Making to Combat Urban Blight: Revisiting Local Government Information Management through the Lens of Code Enforcement*. Paper presented at the 2015 APPAM Fall Research Conference, organized by the Association for Public Policy Analysis and Management. Miami, Florida, November 12-14.
- [22] Criado, J. Ignacio, Francisco Rojas-Martin\* and J. Ramon Gil-Garcia (2015). *Enacting Social Media Success: A Comparative Analysis of Local Governments*. Paper presented at the 2015 European Group for Public Administration (EGPA) Conference, organized by L'Institut d'Études Politiques de Toulouse, Toulouse, France. August 26-28.
- [21] Alteri, Ashley\*, J. Ramon Gil-Garcia, Natalie Helbig and Brian Burke. (2015). *Citizens as Sensors: Examining Co-Production, Sensor Technologies, and Data Analytics in Government*. Paper presented at the 2015 Public Management Research Association (PMRA) Conference, organized by the Hubert H. Humphrey School of Public Affairs of the University of Minnesota, Minneapolis, Minnesota, USA, June 11-13.
- [20] Vargas Marin, Evelyn\* and J. Ramon Gil-Garcia. (2014). *Open Data for Research: The Case of the Data Center for Applied Research in Social Sciences (In Spanish)*. Paper presented at the XIII Congreso Internacional de Información INFO'2014. La Habana, Cuba, April 14-18.
- [19] Luna-Reyes, Luis F., Dolores E. Luna, J. Ramon Gil-Garcia, Rodrigo Sandoval Almazan and Sergio Picazo Vela. (2013). *The Portal of the Government of the State of Puebla (In Spanish)*. Paper presented at the Conference CREA 2013. Universidad Autonoma del Estado de Mexico, Toluca Estado de Mexico, September 26-27
- [18] Puron-Cid, Gabriel\* and J. Ramon Gil-Garcia. (2012). *Open Government, Information Technology and Public Policy Analysis: Opportunities and Challenges for Latin America and the Caribbean (In Spanish)*. Paper presented at the XVII Congreso Internacional del CLAD, organized by the Centro Latinoamericano de Administracion para el Desarrollo. Cartagena de Indias, Colombia, October 30 – November 2.
- [17] Fierro, Ana Elena and J. Ramon Gil-Garcia. (2012). *Transparency Websites as Tools for Decision Making in a Democratic Government*. Paper presented at the Transatlantic Conference on Transparency Research. Utrecht University, Utrecht, Netherlands. June 7-9.
- [16] Gil-Garcia, J. Ramon and Rodrigo Sandoval Almazan. (2008). *Transforming Local Governments through the Strategic Use of IT: The Case of the City of Merida*. Paper presented at the 2008 Annual Conference of the American Society for Public Administration (ASPA). March 7-11, Dallas, Texas, United States.
- [15] Gil-Garcia, J. Ramon, Theresa Pardo and Brian Burke. (2007). *Government Leadership in Multi-Sector IT-Enabled Networks: Lessons from the Response to the West Nile Virus Outbreak*. Paper presented at “Leading the Future of the Public Sector”—The Third Transatlantic Dialogue, organized by the American Society for Public Administration and the European Group of Public Administration, Newark, Delaware, United States, May 31–June 2.
- [14] Pardo, Theresa, J. Ramon Gil-Garcia and Brian Burke. (2007). *IT-Enabled Collaboration in Intergovernmental Settings: Lessons from the Response to the West Nile Virus Outbreak*. Paper presented at the 68<sup>th</sup> ASPA National Conference, organized by the American Society for Public Administration, Washington, DC, United States, March 23-27.
- [13] Fountain, Jane E. and J. Ramon, Gil-Garcia. (2006). *Comparing Integrative Models of Technology and Structure in Government*. Paper presented at the 2006 APPAM Fall Conference “Tax and Spend: Designing, Implementing, Managing and Evaluating Effective Redistributive Policies”, organized by the Association for Public Policy Analysis and Management, Madison, WI, November 2-4.
- [12] Puron-Cid, Gabriel\* and J. Ramon, Gil-Garcia. (2006). *Performance and Accountability in E-Budgeting Projects: Understanding Embeddedness, Power, and Information Technologies in Government Settings*. Paper presented at the 2006 APPAM Fall Conference “Tax and Spend: Designing, Implementing, Managing and Evaluating Effective Redistributive Policies”, organized by the Association for Public Policy Analysis and Management, Madison, WI, United States, November 2-4.
- [11] Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker\*, and Derek Werthmuller. (2006). *Fostering Innovation in Electronic Government: Benefits and Challenges of XML for Web Site Management*. Paper presented at the 67<sup>th</sup> ASPA National Conference, organized by the American Society for Public Administration, Denver, CO, United States, April 1-4.
- [10] Gil-Garcia, J. Ramon. (2005). *Do Citizens Expectations Matter for E-Government? Exploring the Determinants of the Functionality of State Web Sites*. Paper presented at the 2005 APSA Annual Meeting, organized by the American Political Science Association,

Washington, DC, September 1-4.

- [9] Gil-Garcia, J. Ramon. (2005). *Exploring the Success Factors of State Website Functionality: An Empirical Investigation*. Paper presented at the National Conference on Digital Government Research, organized by the National Science Foundation, Atlanta, GA, United States, May 15-18.
- [8] Pardo, Theresa A. and J. Ramon, Gil-Garcia. (2005). *Understanding the Complexity of E-Government: Multi-method Approaches to Social Phenomena*. Paper prepared for the 66<sup>th</sup> ASPA National Conference, organized by the American Society for Public Administration, Milwaukee, WI, United States, April 2-5.
- [7] Gil-Garcia, J. Ramon and Ignacio Martinez-Moyano. (2004). *Exploring E-Government Evolution: The Influence of Systems of Rules on Organizational Action*. Paper presented at the Pre-ICIS eGovernment Workshop, International Conference on Information Systems, Washington, DC, United States, December 12-15.
- [6] Costello, Jim, Soumava Adhya, J. Ramon, Gil-Garcia, Theresa Pardo and Derek Werthmuller. (2004). *Beyond Data Exchange: XML as a Web Site Workflow and Content Management Technology*. Paper presented at the 2004 Annual Meeting of the Academy of Management: Creating Actionable Knowledge, New Orleans, LA, United States, August 6-11.
- [5] Cresswell, Anthony M., Donna S. Canestraro, J. Ramon, Gil-Garcia, Theresa Pardo and Carrie Schneider (2004). *Interorganizational Information Integration: Lessons from the field*. Paper presented at the 65<sup>th</sup> ASPA National Conference, organized by the American Society for Public Administration, Portland, OR, United States, March 27-30.
- [4] Gil-Garcia, J. Ramon and Gabriel Puron Cid. (2003). *Enacting E-Budgeting in Mexico: Bureaucracy, Institutions, and the Budget Process*. Paper presented at the International Conference on Public Participation and Information Technologies 2003 (ICPPIT03), organized by the Massachusetts Institute of Technology and the Research Center on Information Technologies and Participatory Democracy, Cambridge, MA, United States, November 10-12.
- [3] Luna-Reyes, Luis and J. Ramon, Gil-Garcia. (2003). *E-Government Security, Privacy and Information Access: Some Policy and Organizational Trade-offs*. Paper prepared for the International Conference on Public Participation and Information Technologies 2003 (ICPPIT03), organized by the Massachusetts Institute of Technology and the Research Center on Information Technologies and Participatory Democracy, Cambridge, MA, United States, November 10-12.
- [2] Luna-Reyes, Luis and J. Ramon, Gil-Garcia. (2003). *E-Government & Internet Security: Some Technical and Policy Considerations*. Paper presented at the National Conference on Digital Government Research, organized by the National Science Foundation, Boston, MA, United States, May 18-21.
- [1] Arellano-Gault, David, Jesus Ramirez, J. Ramon, Gil-Garcia and Angeles Rojano. (1999). *New Public Management in Action: Processes of Budgeting Modernization. An Initial Analysis in Organizational Terms: New Zealand, United Kingdom, Australia and Mexico (In Spanish)*. Paper presented at the IV International Conference about State Reform and Public Administration, Latin American Center for Development Administration, Mexico City, Mexico, October 19-22.

## **LECTURES, PANELS AND OTHER PRESENTATIONS**

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\* Current or former student

- [45] Gil-Garcia, J. Ramon. (2021). *Towards Data-Driven Decision-Making in Government: Identifying Opportunities and Challenges for Data Use and Analytics*. Invited presentation at the SSTIG Virtual Brown Bag Series, Section on Science and Technology in Government, American Society for Public Administration, United States, February 11.
- [44] Gil-Garcia, J. Ramon. (2020). *Digital Governemnt Success*. Invited presentation at the Research Seminars in Information Systems, organized by The Latin America and Caribbean AIS Chapter, Association for Information Systems. Brasilia, Brazil (Virtual Seminar), November 11.
- [43] Gil-Garcia, J. Ramon. (2020). *Revisiting the Smart State: Two Stories about Information Sharing and Smartness and a Few Reflections about the Future of Digital Government*. Plenary Invited Presentation at the 21st Annual International Conference on Digital Government Research, organized by the Digital Government Society. Seoul, South Korea (Virtual Conference), June 15-19.
- [42] Ahn, Michael, Jesse Lecy, Luis F. Luna-Reyes, J. Ramon Gil-Garcia, Sherri Greenberg, Yu-Che Chen, and Stuart Bretschneider. (2019). *Artificial Intelligence and Big Data: An Agenda for Public Affairs Research and Education*. Panel organized at the 2019 NASPAA Annual Conference. Los Angeles, California, October 16-19.

- [41] Gil-Garcia, J. Ramon. (2018). Panelist in the Plenary Panel “Removing the Barriers for Personal Data Management” at the 19th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Delf, The Netherlands, May 30-June 1.
- [40] Wimmer, Maria A., Efthimios Tambouris, Robert Krimmer, J. Ramon Gil-Garcia, and Akemi Takeoka Chatefield. (2017). *Once Only Principle: Benefits, Barriers and Next Steps*. Panel organized at the 18th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Staten Island, NY, USA, June 7-9. [Proceedings published by the Association for Computing Machinery (ACM)]
- [39] Gil-Garcia, J. Ramon. (2016). *Partnering with Research Centers for Internationalization: Government Information Strategy and Management at University at Albany, SUNY*. Presentation in the Panel “New Models for Internationalizing Public Affairs Education” at the 2016 NASPAA Annual Conference. Columbus, Ohio, October 19-21.
- [38] Gil-Garcia, J. Ramon and Theresa A. Pardo. (2016). *The Smart Cities and Smart Government Research-Practice (SCSGRP) Consortium Workshop*. Workshop organized at the 15th IFIP Electronic Government (EGOV) and 8th Electronic Participation (ePart) Conference 2016, Guimarães, Portugal, September 5-8. [Proceedings published by IOS press].
- [37] Cook, Meghan E., J. Ramon Gil-Garcia, and Lei Zheng. (2016). *The Smart Cities and Smart Government Research-Practice (SCSGRP) Consortium Workshop*. Workshop organized at the 17th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Shanghai, China, June 8-10. [Proceedings published by the Association for Computing Machinery (ACM)]
- [36] Gil-Garcia, J. Ramon, Cesar Renteria\*, and Luis F. Luna-Reyes. (2015). *Enacting Collaborative Electronic Government: Empirical Evidence and Lessons from a Survey*. Lecture presented at the Symposium on Institutional Perspectives in Digital Government Research, organized by the National Center for Digital Government, University of Massachusetts Amherst. Amherst, MA, United States, June 8.
- [35] Gil-Garcia, J. Ramon. (2015). *Smart Cities and Services Provision (In Spanish)*. Lecture presented at the panel Innovation in Management and Information Technologies at the International Seminar: Local Government and the Centralization of Power: Debates and Alternatives, organized by the Grupo de Investigacion y Planeacion del Desarrollo Local (GEPLADEL) at the Universidad Autonoma Metropolitana Atzacapozalco, Mexico City, Mexico, May 21 y 22.
- [34] Gil-Garcia, J. Ramon. (2013). *Towards a Better Use of ICT's for more Efficient Governments (In Spanish)*. Lecture presented at the Experiences Exchange Meeting about Information Technologies between Mexico, Peru, and Canada 2013, ProGobernabilidad. Mexico City.
- [33] Gil-Garcia, J. Ramon. (2012). *Structural Equation Modeling and Partial Least Squares: A Brief Introduction (In Spanish)*. Presented at the “4° Encuentro de Matematicas Empresariales 2012” organized by the Universidad Anahuac Mexico Sur, the Center for Research and Teaching in Economics and Universidad Panamericana, Campus Mexico, Mexico City, November 23-24.
- [32] Gil-Garcia, J. Ramon. (2011). *Multi-Method Approaches in the Social Sciences (In Spanish)*. Lecture at the School of Social and Political Sciences, UAEM. Toluca, Mexico, November 24.
- [31] Gil-Garcia, J. Ramon. (2011). *E-Government Development in Outlying Regions: Digital Divide Axis*. Panel Presentation at the “E-Government Development in Outlying Regions” organized by Diane Poulin and Sehl Mellouli, as part of the 10th international conference EGOV 2011. Delft, The Netherlands, August 28-September 2.
- [30] Gil-Garcia, J. Ramon. (2011). *Mixed Methods in the Social Sciences (In Spanish)*. Lecture at the Universidad Autonoma del Estado de Mexico, School of Political and Social Sciences. Toluca, Mexico, May 24.
- [29] Gil-Garcia, J. Ramon. (2010). *E-Government Reform in Mexico (2000-2009) (In Spanish)*. Presentation at the Symposium “Public Sector Reform in Mexico: Experience and Prospects”, organized by the Instituto Tecnológico de Estudios Superiores de Monterrey (ITESM), Campus Mexico City, April 22.
- [28] Gil-Garcia, J. Ramon. (2010). *Multi-Method Approaches in Social Sciences (In Spanish)*. Lecture at the First Meeting of Graduate Students in Social Sciences “Methods for Analysis in the Social Sciences: Challenges and Perspectives for the Study of Public Affairs”, organized by Centro de Investigacion y Docencia Economicas (CIDE), Facultad Latinoamericana de Ciencias Sociales – Sede Mexico (FLACSO), Universidad Nacional Autonoma de Mexico (UNAM) and Universidad Autonoma del Estado de Mexico (UAEM). Mexico, D.F., November 17.
- [27] Gil-Garcia, J. Ramon. (2010). *Information Bank for Applied Research in Social Sciences (BIACS)*. Presentation at the Fourth

Seminar Polls and Elections in Mexico 2009-2010, organized by the Federal Electoral Institute, the Mexican Association of Marketing Research and Public Opinion Agencies (AMAI), the Council of Public Opinion Researchers, and the World Association for Public Opinion Research (WAPOR). Cocoyoc, Morelos, October 2. [Mexico]

- [26] Gil-Garcia, J. Ramon. (2010). *Shaping and Strengthening Academic Networks: The Case of the National Association of Students of Political Science and Public Administration (ANECAP) (In Spanish)*. Paper presented at the Second Regional Conference entitled "Mexico 2012: A Challenge for Effective Participation", organized by the National Association of Students of Political Science and Public Administration. Toluca, Mexico, August 20.
- [25] Gil-Garcia, J. Ramon. (2010). *Using Business Case for Information Technology Projects in the Government (In Spanish)*. Permanent Seminar presentation INFOTEC, INFOTEC, Mexico City, May 13.
- [24] Gil-Garcia, J. Ramon. (2010). *Electronic Government. (In Spanish)*. Paper presented at the Permanent Seminar on Trends and Challenges of Public Administration, organized by the Institute of Public Administration of the State of Mexico and the School of Social and Political Sciences of the Autonomous University of the State of Mexico. Toluca, State of Mexico, April 8.
- [23] Gil-Garcia, J. Ramon. (2010). *Using Business Case for Developing Information Technology Projects in the Government. (In Spanish)*. Seminar presentation "Bridging the Information Technology and Municipal Management" organized by INFOTEC, Mexico City, March 5.
- [22] Gil-Garcia, J. Ramon. (2009). Models of Structural Equations and Minimal Partial Squares: A Brief Introduction. Presentation at the Universidad Autonoma del Estado de Mexico, Toluca, State of Mexico, August.
- [21] Gil-Garcia, J. Ramon and Fernando Gonzalez Miranda\*. (2009). *E-Democracy and Participation in the State of Mexico Portals*. Presentation on Government 2.0 Summit, organized by Microsoft and other public and private organizations, Mexico City, November 18.
- [20] Gil-Garcia, J. Ramon. (2009). *Using a Business Case to Develop Projects and Programs. (In Spanish)*. Paper presented as part of the Workshop "Gender Equity and Public Policy" held at the Judicial College of the State of Mexico by the State Council of Women and Social Welfare. Toluca, Mexico, June 11.
- [19] Gil-Garcia, J. Ramon. (2008). Participation in the Presentation of the Book entitled "Who Lead: The Citizen." (In Spanish) Instituto de Administracion Publica del Estado de Mexico, Toluca, Mexico, November 13.
- [18] Gil-Garcia, J. Ramon. (2008). Participation in Panel Discussion: "Organization Theory and the Public Sector. Instrument, Culture and Myth" (In Spanish). Universidad Autonoma Metropolitana and Centro de Investigacion y Docencia Economicas, DF, Mexico, September 19.
- [17] Pardo, Theresa A., J. Ramon, Gil-Garcia and G. Brian Burke. (2007). *Leadership and Cross-Boundary Information Sharing Insights from the U.S. West Nile Virus Outbreak*. Paper presented at the 7th Global Forum on Reinventing Government: Building Trust in Government, Capacity Development Workshop on Managing Knowledge to Build Trust in Government, organized by the United Nations, Vienna, Austria, June 28-29.
- [16] Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker\*, and Derek Werthmuller. (2006). *Web Site Management Using XML: The XML Toolkit*. Presentation at FedWeb West 2006, San Diego, CA, United States, May 22-24.
- [15] Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker\*, and Derek Werthmuller. (2006). *XML for Web Site Management in Government: State of the Art and Future Research*. A Birds-of-a-Feather session prepared for the 7<sup>th</sup> International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24. [Proceedings Published in the ACM Digital Library]
- [14] Luna-Reyes, Luis F. and J. Ramon, Gil-Garcia. (2006). *E-Government Measurement and Evaluation*. A Birds-of-a-Feather session prepared for the 7<sup>th</sup> International Conference on Digital Government Research, organized by the National Science Foundation, San Diego, CA, United States, May 21-24. [Proceedings Published in the ACM Digital Library]
- [13] Pardo, Theresa A. and J. Ramon Gil-Garcia. (2005). *Understanding Context through a Comprehensive Prototyping Experience: A Testbed Research Strategy for Emerging Technologies*. Presentation at the Pre-ICIS International Symposium on Research Methods, International Conference on Information Systems, Las Vegas, Nevada, United States, December 11-14.
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## **POSTERS**

\* Current or former student

- [38] Long, Yi and J. Ramon Gil-Garcia. (2020). *The Cost of Citizen Access to Government Services in China. A Survey of Eight Common Services in All Provinces*. Poster presented at the 21st Annual International Conference on Digital Government Research, organized by the Digital Government Society. Seoul, South Korea (Virtual Conference), June 15-19.
- [37] Fernandez-Cortez, Vanessa, David Valle-Cruz\*, and J. Ramon Gil-Garcia. (2020). *Can Artificial Intelligence Help Optimize the Public Budgeting Process? Lessons about Smartness and Public Value from the Mexican Federal Government*. Poster presented at the International Conference on eDemocracy & eGovernment (ICEDEG). Buenos Aires, Argentina, April 22-24. [Proceedings published in IEEE Xplore digital library]
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- [30] Jo, Heyseoung\* and J. Ramon Gil-Garcia. (2016). *User Acceptance of Open Data Portals in Korea: The Role of Policy Tools*. Poster presented at the 17th Annual International Conference on Digital Government Research, organized by the Digital Government Society. Shanghai, China, June 8-10. [Proceedings published by the Association for Computing Machinery (ACM)]
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- [6] Estrada-Marroquin, Mireya\*, Victor M. Moran-Rodriguez\*, J. Ramon, Gil-Garcia and Luis F. Luna-Reyes. (2007). *The Impact of Institutions on Inter-Organizational IT Projects in the Mexican Federal Government*. Poster presented at the 8th International Conference on Digital Government Research, organized by the Digital Government Society of North America and the National Science Foundation, Philadelphia, PA, United States, May 20-23. [Proceedings Published in the ACM Digital Library]
- [5] Gil-Garcia, J. Ramon, Donna Canestraro, Jim Costello, Andrea Baker\*, and Derek Werthmuller. (2006). *Structuration Theory and the Use of XML for Web Site Content Management in Government: Comprehensive Prototyping as an Induced Change Episode*. Poster presented at the ASIS&T 2006 Annual Meeting “Information Realities: Shaping the Digital Future for All”, organized by the American Society for Information Science and Technology, Austin, Texas, November 3–8.
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## **RESEARCH REPORTS AND WHITE PAPERS**

\* *Current or former student*

- [20] Mersand, Shannon\*, Mila Gasco-Hernandez, Xiaoyi Zhao\*, J. Ramon Gil-Garcia, G. Brian Burke, Megan Sutherland, and Miguel Figueroa. (2018). *The Role of Public Libraries in Engaging Citizens in Smart, Inclusive and Connected Communities. A Current Practices Report*. Albany, NY: The Research Foundation of State University of New York. [United States]
- [19] Pardo, Theresa A., Richard Kerby, J. Ramon Gil-Garcia, Jillian Palmer, and Cesar Renteria\*. (2018). *Digital Government Maturity in the United Arab Emirates*. Albany, NY: Center for Technology in Government, University at Albany and Richard Kerby LLC. [United States]

- [18] Pardo, Theresa A., Richard Kerby, J. Ramon Gil-Garcia, Jillian Palmer, and Cesar Renteria\*. (2018). *Digital Government Services in the United Arab Emirates*. Albany, NY: Center for Technology in Governemnt, University at Albany and Richard Kerby LLC. [United States]
- [17] Burke, Brian, Jim Costello, J. Ramon Gil-Garcia, Megan Sutherland, and Derek Werthmuller. (2017). *Visualization Ready: Making Government Data More Useful*. Albany, NY: The Research Foundation of State University of New York. [United States]
- [16] Mariscal, Judith and J. Ramon Gil-Garcia. (2013). Cloud Computing in Mexico: Prospects and Challenges for the Public and the Private Sectors (pp. 31-44). In Peter Cowhey and Michael Kleeman (Eds). *Unlocking the Benefits of Cloud Computing for Emerging Economies - A Policy Overview*. UC San Diego. [United States]
- [15] Ferro, Enrico and J. Ramon Gil-Garcia. (2011). Computer-Based Simulation for Participatory Policy Intelligence. *CROSSROAD A Participative Roadmap for ICT Research in Electronic Governance and Policy Modeling: European Union*. [Selected as one of the Best contributions to the State of the Art and Future of ICT for Governance and Policy Modeling]
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- [13] Gil-Garcia, J. Ramon and Maria Gabriela Martinez Tiburcio\*. (2010). *Recommendations to Consider in the Design and Integration of Databases in Social Sciences (In Spanish)*. Research Report of the Project "Mexico Estatal: Calidad de Gobierno y Rendicion de Cuentas en las Entidades Federativas en Mexico", No. 9. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico]
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- [11] Caballero, Jose Antonio and J. Ramon Gil-Garcia [Coordinators]. (2010). *Judicial Statistics Yearbook 2007 (In Spanish)*. Asociacion Mexicana de Impartidores de Justicia. [Mexico]
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- [9] Pardo, Theresa A., J. Ramon, Gil-Garcia, G. Brian Burke and Ahmet Guler\*. (2009). *Factors Influencing Government Cross-Boundary Information Sharing: Preliminary Analysis of a National Survey*. Albany, NY: The Research Foundation of State University of New York. [United States]
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- [1] Dawes, Sharon S., Natalie Helbig, and J. Ramon, Gil-Garcia. (2004). *Highlights: Exploring the Feasibility of a Digital Government Journal*. Albany, NY: Center for Technology in Government. [United States]

## **PUBLICLY AVAILABLE WORKING PAPERS**

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\* Current or former student

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- [25] Gil-Garcia, J. Ramon, Sara A. Berg\*, Theresa A. Pardo, G. Brian Burke and Ahmet Guler\*. (2012). *Conducting Web Surveys in Social Sciences: Some Practical Lessons for Investigators and Analysts* (In Spanish). Working Paper No. 272. Centro de Investigación y Docencia Economicas, Public Administration Department. [Mexico]
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- [22] Fierro Ana Elena and J. Ramon Gil-Garcia. (2011). *Beyond Information Access: Using information Technologies to Promote Transparency, Participation and Collaboration in the Public Sector* (In Spanish). Working Paper No. 262. Centro de Investigación y Docencia Economicas, Public Administration Department. [Mexico]
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- [20] Gil-Garcia, J. Ramon and Luis F. Luna-Reyes. (2010). *Institutional Theory and Dynamic Simulation to Better Understand Electronic Government: The Case of the Web Portals of the E-Mexico System* (In Spanish). Working Paper No. 247. Centro de Investigación y Docencia Economicas, Public Administration Department. [Mexico]
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- [16] Gonzalez, Fernando\* and Jose Ramon Gil-Garcia. (2009). *E-Democracy and Civic Participation Opportunities in the State Web Portals* (In Spanish). Working Paper No. 235. Centro de Investigacion y Docencia Economicas, Public Administration Department. [Mexico]
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- [14] Gil-Garcia, J. Ramon, Judith Mariscal and Fernando Ramirez\*. (2008). *Electronic Government in Mexico* (In Spanish). Working Paper No. 214. Centro de Investigacion y Docencia Economicas, Public Administration Department. [Mexico]
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- [12] Mariscal, Judith, J. Ramon, Gil-Garcia and Armando Aldama\*. (2008). *Policies Access to Information Technology: The Case of e-Mexico* (In Spanish). Working Paper No.SDTPA215. Centro de Investigacion y Docencia Economicas, Public Administration Department. [Mexico]
- [11] Mariscal, Judith, J. Ramon, Gil-Garcia and Fernando Ramirez\*. (2008). *e-Health* (In Spanish). Working Paper No. SDTPA208. Centro de Investigacion y Docencia Economicas, Public Administration Department. [Mexico]
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*Developing World*. The Rockefeller College Review Working Papers Series 1 (2): 24-38. [United States]

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## **SPECIAL ISSUES IN PEER-REVIEWED JOURNALS**

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\* *Current or former student*

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- [18] Medaglia, Rony, Theresa A. Pardo, and J. Ramon Gil-Garcia (Eds). (In Progress). Artificial Intelligence in Government. *Social Science Computer Review*. [United States] [[Social Science Citation Index](#)]
- [17] Gil-Garcia, J. Ramon, Mila Gasco, and Theresa Pardo (Eds). (2020). Transparency and Open Government. *Public Performance and Management Review*. [United States] [[Social Science Citation Index](#)]
- [16] Criado, Ignacio and J. Ramon Gil-Garcia (Eds). (2019). Generation of Public Value Through Smart Technologies and Strategies. *International Journal of Public Sector Management*, 32 (5). [United Kingdom] [[Emergent Sources Citation Index](#)]
- [15] Wilson, Rob, Sue Baines, James Cornford, Stephen Curtis, J. Ramon Gil-Garcia, Sue Richardson, and Nicola Underdown. (2019). Information-sharing—easy to say, but harder to do well. *Public Money & Management*, 39 (5). [United Kingdom] [[Social Science Citation Index](#)]
- [14] Pardo, Theresa A. and J. Ramon Gil-Garcia (Eds). (2019). Smart Cities, Innovation, and Multi-Dimensionality. *Future Internet*. [United States]
- [13] Valenzuela Mendoza, Rafael Enrique and J. Ramon Gil-Garcia (Eds). (2019). Open Government for the Modernization of the State (In Spanish). *NOESIS, Revista de Ciencias Sociales y Humanidades*, 28 (56). [Mexico]
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- [10] Gil-Garcia, J. Ramon, Jing Zhang and Gabriel Puron\* (Eds). (2016). Open and Smart Governments: Strategies, Tools, and Experiences. *Government Information Quarterly*, 33 (3). [United States] [[Social Science Citation Index](#)]
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- [7] Puron-Cid, Gabriel\*, J. Ramon Gil-Garcia and Jing Zhang (Eds). (2015). Smart Cities, Smart Government, and Smart Citizens. *International Journal of E-Planning Research*, 4 (2). [United States] [[Emerging Sources Citation Index](#)]
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- [5] Zuiderwijk, Anneke, Natalie Helbig, J. Ramon Gil-Garcia and Marijn Janssen (Eds). (2014). Special Issue on Innovation Through Open Data. *Journal of Theoretical and Applied Electronic Commerce Research* 9 (2). [Chile] [[Social Science Citation Index](#)]
- [4] Gil-Garcia, J. Ramon and Ignacio Criado (Eds). (2013). Electronic Government (In Spanish). *Gestion y Politica Publica* (Special Issue). [Mexico] [[Social Science Citation Index](#)]

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## **EDITED BOOKS AND OTHER VOLUMES**

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\* *Current or former student*

- [11] Gil-Garcia, J. Ramon, Mila Gasco-Hernandez, and Theresa Pardo (Eds). (2020). *Beyond Smart and Connected Governments: Sensors and the Internet of Things in the Public Sector*. New York, NY: Springer. [ISBN: 978-3-030-37463-1] [Switzerland]
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## **OTHER PUBLICATIONS**

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\* *Current or former student*

- [29] Prentza, Andriana, J. Ramon Gil-Garcia, and Robert Krimmer. (2021). *Emerging Topics in Digital Government Mini-track*



(Introduction). Paper prepared for the 54th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, Hawaii, USA (Virtual Conference), January 4-8. [Proceedings published by the University of Hawai'i at Mānoa]

- [28] Krimmer, Robert, Andriana Prentza, and J. Ramon Gil-Garcia. (2020). *Introduction to the Minitrack on Emerging Topics in Digital Government*. Paper prepared for the 53<sup>rd</sup> Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, Maui, Hawaii, USA, January 7-10. [Proceedings published by the University of Hawai'i at Mānoa]
- [27] Kamal, Muhammad Mustafa, J. Ramon Gil-Garcia, and Ulf Melin. (2019). *Introduction to Government Innovation in the Digital Age Minitrack*. Paper prepared for the 52<sup>nd</sup> Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, Maui, Hawaii, USA, January 8-11. [Proceedings published by the University of Hawai'i at Mānoa]
- [26] Flak, Leif Skiftenes, J. Ramon Gil-Garcia, and Miriam B. Lips. (2018). *Government Transformation and Digitalization: Governance, Organization, and Management Minitrack (Introduction)*. Paper prepared for the 51st Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, Waikaloa, Hawaii, USA, January 2-6. [Proceedings published by the University of Hawai'i at Mānoa]
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- [22] Gil-Garcia, J. Ramon, Miriam B. Lips & Leif Skiftenes Flak. (2014). *Introduction to the Transformational Government Minitrack*. Paper prepared for the 47th Hawaii International Conference on System Sciences (HICSS), organized by the College of Business, University of Hawai'i at Mānoa, Big Island, Hawaii, USA, January 6-9. [Proceedings Published by the Institute of Electrical and Electronics Engineers (IEEE)]
- [21] Gil-Garcia J. Ramon and Maria Gabriela Martinez Tiburcio\*. (2012). The Process of Transformation and Institutional Consolidation of the Federal Police (In Spanish). (pp. 93-129). In David Arellano and Juan Salgado (Coords.). *Policia Federal: Una Nueva Institucion para Mexico*. Mexico City: Centro de Investigacion y Estudios en Seguridad. [ISBN: 978-607-95867-5-1] [Mexico]
- [20] Gil-Garcia, J. Ramon. (2010). Book Review: Wiki Government: How Technology Can Make Government Better, Democracy Stronger, and Citizens More Powerful by Beth Simone Noveck. *Information Polity*, 15 (1 and 2): 167-170. [Holland]
- [19] Gil-Garcia, J. Ramon. (2010). Partial Least Squares (pp. 1183-1184). In George Thomas Kurian (Ed). *International Encyclopedia of Political Science (IEPS)*. Washington, DC: CQ Press. [United States]
- [18] Gil-Garcia, J. Ramon. (2010). Structural Equations Model (pp. 1625-1626). In George Thomas Kurian (Ed). *International Encyclopedia of Political Science (IEPS)*. Washington, DC: CQ Press. [United States]
- [17] Sandoval–Almazan, Rodrigo and J. Ramon Gil-Garcia. (2010). Violence and Homicide Against Women in the State of Mexico: Some Recommendations (pp. 169-237) (In Spanish). In Delgadillo, Leonor y Nelson Arteaga Botello (Eds.), *"That is Why I Killed Her" A Sociocultural Approach to Violence against Women (In Spanish)*. School of Social and Political Sciences, Universidad Autonoma del Estado de Mexico, Toluca, Mexico. [ISBN: 978-607-401-273-6] [Mexico]
- [16] Gil-Garcia, J. Ramon. (2008). Book Review: Information Economy Report 2006. The Development Perspective. Coordinated by Peter Frohler. *Social Science Computer Review*, 26 (1): 120-123. [United States] [[Social Science Citation Index](#)]
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- [11] Gil-Garcia, J. Ramon and Triparna Vasavada. (2006). Visiting a Hindu Temple: A Description of a Subjective Experience and Some Preliminary Interpretations. *Ciencia Ergo Sum*, 13 (1): 81-89. [Mexico]
- [10] Macedo, Ignacio\* and J. Ramon, Gil-Garcia. (2005). Book Review: Building the Virtual State: Information Technology and Institutional Change by Jane Fountain (In Spanish). *Gestion y Politica Publica*, 14 (1): 201-209. [Mexico] [[Social Science Citation Index](#)]
- [9] Gil-Garcia, J. Ramon, and others. (2004). Electronic Government. In Rick Watson and Phil Brook (Eds). *IS World Encyclopedia*. [United States]
- [8] Gil-Garcia, J. Ramon and Raul Pacheco Murillo (1999). Interview to Dr. Jesus Silva Herzog Marquez, Professor of Political Science at the Instituto Tecnologico Autonomo de Mexico (ITAM): "It would be Terrible to Convert Democracy in a Supermarket Election" (In Spanish). *Medios, Academia y Politica*, CIDE (November). [Mexico]
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- [6] Gil-Garcia, J. Ramon and Raul Pacheco Murillo. (1998). Interview to Dr. Mauricio Merino, Electoral Council Member in the Federal Electoral Institute (IFE): "It is Irresponsible to Propose a Parliamentary Regime for Mexico" (In Spanish). *Medios, Academia y Politica*, CIDE (November). [Mexico]
- [5] Gil-Garcia, J. Ramon. (1997). Chevalier and Loschak: An Innovative Exposition (In Spanish). Boletin Informativo "Vinculo". ANECPAP, A.C. (September). [Mexico]
- [4] Gil-Garcia, J. Ramon. (1996). Book Review: Authoritarian Liberalism by Lorenzo Meyer (In Spanish). *El Pendulo* (August): 8-12. [Mexico]
- [3] Gil-Garcia, J. Ramon. (1995). And this is the Way we Want to Improve! (In Spanish). *Semanario Redes* (October). [Mexico]
- [2] Gil-Garcia, J. Ramon. (1994). Education for the System? ...No! (In Spanish). *El Universal*, Estado de Mexico (May). [Mexico]
- [1] Gil-Garcia, J. Ramon. (1993). Interview to Dr. Ignacio Pagaza Garza, Fishing Coordinator at the Secretary of Agricultural Development, Government of the State of Mexico: "Aquaculture: An Alternative for the Future" (In Spanish). *La Estrategia del Estado de Mexico* (September). [Mexico]

## **TEACHING EXPERIENCE**

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**University at Albany, State University of New York**, Albany, New York, United States.

**Rockefeller College of Public Affairs and Policy**

**Associate Professor**

**Public Administration and Information Technologies (Undergraduate Level)**. Spring 2021 (February-May).

**Course content:** Public administration, information technology and multi-dimensional thinking; Online and mobile services; Information sharing and interoperability; E-democracy and e-participation; Open government; Open data and mobile apps; Social media; Smart governments and smart cities; Privacy and security; Access and use; and Leadership.

**Introduction to Public Policy (Undergraduate Level)**.

**Dates:** Fall 2019 (August-December), Fall 2020 (August-December).

**Course content:** Overview of the public policy process; How to prepare an effective policy presentation or policy memo; Elements of the Policy Making System; The Historical and Structural Context of Public Policy Making; Official Actors and their Roles in Public Policy; Unofficial Actors and their Roles in Public Policy; Agenda Setting, Power, and Interest Groups; Policies and Policy Types; Decision-Making and Policy Analysis; Policy Design and Policy Tools; Policy Implementation, Failure, and Learning; Science and Theory in the Study of Public Policy; Education Policy; Health Care Policy; Energy and Environmental Policy; Welfare and Social Policy; Defense and Homeland Security; Infrastructure Policy; Criminal Justice Policy; Foreign Policy; Immigration Policy; Science Policy; Economic Policy; Tax Policy; Information Policy.

**Strategic Management of Information Technology (Masters Level).**

**Dates:** Spring 2019 (January-May), Spring 2020 (January-May).

**Foundations of Government Information Strategy and Management (Masters Level).**

**Dates:** Fall 2014 (September-December), Spring 2015 (January-May), Fall 2015 (August-December), Fall 2016 (August-December), Spring 2017 (January-May), Fall 2017 (August-December), Spring 2018 (January-May).

**Course content:** The public sector information environment; Multi-dimensional thinking for government IT initiatives; Information policy; Information, technology and organizational effectiveness; Information systems in organizations; Using information and technology to implement public policy; Using information and technology for strategic change; Government and society: impact of open government; Global perspectives: E-government around the world; Future prospects for digital age government.

**Seminar on Social Perspectives of Information Technologies in Public and Private Organizations (Ph.D. Level).**

**Dates:** Spring 2016 (January-May), Fall 2018 (August-December).

**Course content:** Research Assumptions in studying Organizational Phenomena; Research Assumptions in studying Information Technology; Functional Perspectives on Technology; Contextual/Institutional/Political Perspectives on Technology; Constructivist Perspectives on Technology; Structural Perspectives on Technology; Post-Humanist/Practice Perspectives on Technology; Sociomaterial Perspectives on Technology; Technology and Change; Technology, Knowledge, and Information Sharing; Technology and Transparency; Technology, Collaboration, and Co-Production.

**Adjunct Professor, Data, Models and Decisions (Masters Level).** Fall 2005 (August-December).

**Course content:** Probability; Spreadsheets (Excel); Probability and Decision Trees; Administrative Models in Spreadsheets; Government Information Systems; Difference Equations, System Dynamics and Vensim; Linear Systems, Matrix Notation, and Markov Chains; Internet, Networking and Public Administration, Database Design, Database Normalization, Decision Analysis in Spreadsheets; Multi-attribute Utility Models; Optimization; Formal Models in Public Administration and Policy.

**Guest Lecturer, Research Methods II (Ph.D. Level).** November 2006, March 2006.

**Session title:** Introduction to Structural Equation Modeling and Partial Least Squares.

**Teaching Assistant, Organization Theory and Behavior (Masters Level).** Summer 2004 (May-July).

**Course content:** Management and Leadership; Organizational Structure; Organizational Design; Power; Job Motivation; Teams and Working Groups; Strategy; Culture; Technology and Organizations; and Stress Management. In collaboration with Dr. Mark Preston.

**School of Business, Department of Management Science and Information Systems**

**Adjunct Professor, Quantitative Analysis for Business (Masters Level).** Spring 2004 (January-May).

**Course content:** Information and Business Decisions; Descriptive Statistics; Random Variables and Probability Distributions; Sampling and Statistical Inference; Regression Analysis; Forecasting and Time Series; Risk Analysis and Monte Carlo Simulation; System Simulation Modeling and Analysis; and Selection Models and Decision Analysis.

**Adjunct Professor, Statistical Analysis for Managers (Masters Level).** Spring 2003 (January-May).

**Course content:** Descriptive Statistics; Probability; Confidence Intervals; Hypothesis Testing; Sampling Distributions; Variance Analysis; Regression Analysis; Decision Making; and Statistics Applications in Quality and Productivity Management.

**School of Information Science and Policy**

**Adjunct Professor, Database Applications (Masters/Ph.D. Level).** Fall 2003 (November-December).

**Course content:** Introduction to Databases; Introduction to Microsoft Access; Relational Model; ER Diagrams; Normalization; SQL; Relational Algebra; Forms and Reports; Distributed Databases; and Advanced Queries.

**Adjunct Professor, Web Technologies (Masters/Ph.D. Level).** Fall 2003 (September-October).

**Course content:** Introduction and History of the *World Wide Web*; Internet Browsers; HTML Basic Code; Design and Modification of Web Pages; Tools for Web Design; Web Content Accessibility Guidelines; Tables and Frames; JavaScript; Cascading Style Sheets; CGI; and Client/Server Computing.

**Guest Lecturer, Proseminar in Information Theory (Ph.D. Level).** March 2006.

**Session title:** Structuration Theory in Information Systems Research.

**Project Client, Electronic Databases Searching (Bachelors/Masters Level).** January – April 2002.

**Description:** Client of an electronic databases search. The topic of the search was electronic government and the use of information technologies in different functions of the criminal justice system. Prof. Rong Tang was the instructor of this course.

**Universidad de los Andes,** Bogota, Colombia.

**School of Government “Alberto Lleras Camargo”**

**Adjunct Professor, Using Information Technologies and Digital Government Strategies in Public Management (Masters Level).** Summer 2019 (July).

**Course content:** The Public Sector Information Environment; Multi-Dimensional Thinking for Digital Government; Information Policy; Information and Technology in Organizations; Public Value, Information Technology and Public Policy; Using Information and Technology for Strategic Change; Digital Government in Context; Future Prospects for Digital Age Governance.

**Universidad de las Americas - Puebla,** Cholula, Puebla, Mexico.

**School of Business and Economics, Executive Masters in Business Administration**

**Affiliated Professor**

**Selected Topics in Information Technology Management (Masters Level).** Fall 2018.

**Course content:** Emergent Technologies and Information Technology Management; Managing in a Digital World; Improving Business Intelligence through the Use of Big Data and Data Analytics; Improving Organizational Communication and Collaboration through the Use of Social Media; Information Systems Security and the Potential of Blockchain; Other Emergent Technologies and their Potential Applications.

**Integrative Project in Information Technology Management (Masters Level).**

**Dates:** Spring 2018, Fall 2019, Spring 2020, Fall 2020, Spring 2021.

**Course content:** Conceptualizing a Research Project; Qualitative and Quantitative Methods; Literature Review; Hypotheses; Development of the Theoretical Perspective; Collection and Analysis of Qualitative Data; Reporting the Results of Quantitative Analysis; Reporting the Results of Qualitative Analysis.

**Systems Analysis, Modeling, and Design (Masters Level).** Fall 2017.

**Course content:** Systems, Roles and Development Methodologies; Feasibility Analysis and the Development of a Plan for the Project; Requirement Analysis; Use of Data Flow Diagrams; Process Specifications and Structured Decisions; User Interface Design; Quality Assurance and Implementation; Usability Tests.

**Guest Lecturer, Information Management (Masters Level).**

**Session title:** Making Smart IT Choices: Succeeding in IT-Enabled Innovation.

**Dates:** September 2008, June 2007, October 2006.

**Centro de Investigacion y Docencia Economicas (CIDE),** Mexico City, Mexico.

**Department of Public Administration, Master of Public Policy & Administration**

**Assistant Professor/Associate Professor**

**Statistics (Masters Level).**

**Dates:** Summer 2009 (May-July), Summer 2010 (May-July), Summer 2011 (May-July), Summer 2012 (May-July), Summer 2013 (May-July).

**Course content:** Basic Issues on Data, Information and Decisions; Descriptive Statistics; Basic Probability; Normal Distribution and Sampling Distributions; Introduction to Confidence Intervals; and Introduction to Hypothesis Testing.

**Econometrics (Masters Level).**

**Dates:** Spring 2009 (January-June), Spring 2010 (January-June), Spring 2011 (January-June), Spring 2012 (January-June), Spring 2013 (January-June).

**Course content:** Data, Information and Decisions; Review of Descriptive Statistics; Probability and Discrete Probability Distributions; Normal Distribution and Sampling Distributions; Confidence Intervals; Hypothesis Testing; Analysis of Variance; Non-Parametric Tests; Simple Linear Regression; Multivariate Regression; Violations to the OLS assumptions; Time Series and Forecasting; Decision Making; Dichotomous Dependent Variable: Logit and Probit; Factor Analysis; and Structural Equation Models and Partial Least Squares.

**Research Methods Seminar II (Ph.D. Level).**

**Dates:** Spring 2011 (January-June), Spring 2012 (January-June), Spring 2013 (January-June).

**Course content:** Hierarchical Linear Models; Structural Equation Systems and Partial Least Squares; Continuous Simulation and System Dynamics; Discourse Analysis; Multilevel Case Studies; and Social Network Analysis.

**Electronic Government (Masters Level).** Spring 2013 (March).

**Course content:** Course taught in collaboration with professors Gabriel Puron Cid and Rodrigo Sandoval Almazan including topics such

as Introduction to Electronic Government, Open Government, Government Networks, Inter-organizational Collaboration and Information Sharing, and Introduction and Applications of Government 2.0.

**Research Methods Seminar I (Ph.D. Level).**

**Dates:** Spring 2010 (April-June), Fall 2010 (August-December), Fall 2011 (August-December), Fall 2012 (August-December).

**Course content:** Strategies for Social Research; Research Design; Research Questions; Epistemological and Ontological Positions; Literature Review; Quantitative Analysis; Sampling; Structured Interviews; Surveys; Structured Observation; Content Analysis; Analysis of Secondary Data and Official Statistics; Qualitative Analysis; Ethnography; Participant Observation; Qualitative Interviews; Focus Groups; Document Analysis; Discourse Analysis.

**Seminar of Qualitative Analysis Using Atlas. ti (Ph. D. Level).** Fall 2012 (August-December).

**Course content:** Tutorial course taught to the student Miguel Adolfo Mendoza Guajardo, including topics such as Interactive codification; Analysis of Codified Information; Construction of Conceptual Maps; Search Functions; Creation of Hypertext and Analysis of Interviews for Case Studies.

**Dissertation Seminars I, II, III, IV, V and VI (Ph. D. Level).**

**Dates:** Spring 2009 (February-June), Summer 2009 (June-August), Fall 2009 (August-December), Spring 2010 (February-June), Fall 2010 (August-December), Spring 2011 (January-June), Fall 2011 (August-December), Spring 2012 (January-June), Fall 2012 (August-December).

**Courses content:** Series of independent study courses to help doctoral students to make progress with their dissertations.

**Summer Course "Government 2.0: New Trends in the Use of IT in the Public Sector" (Professional).**

**Dates:** Summer 2009 (July), Summer 2010 (July).

**Course content:** The course offered a review of recent issues related to the use of information and communication technologies in government, with an emphasis on some new trends sometimes grouped under the concept of Government 2.0. It was conducted in collaboration with Dr. Luis F. Luna-Reyes and Dr. Rodrigo Sandoval-Almazan.

**Information Technologies and Government Innovation (Masters Level).** Spring 2010 (February-June).

**Course content:** Electronic Government; Inter-Organizational Collaboration and Information Sharing; Information Policy in the Public Sector; E-Government Success Factors; and E-Government Benefits.

**Lecturer, Organizational Intervention (Masters Level).** Spring 2001 (February-April).

**Course content:** Theory of the Organizational Structure; Models of Organizational Reconfiguration; Organizational Learning; Total Quality Management; Process Re-engineering; and Performance Evaluation. Course taught in collaboration with Jesus Ramirez.

**Lecturer, Organization Theory (Masters Level).** Fall 2000 (August-December).

**Course content:** New Economic Institutionalism; Contingency Theory; Population Ecology; Rational Choice; Principal-Agent Theory; and Organizational Culture. Course taught in collaboration with David Arellano-Gault and Jesus Ramirez.

**Lecturer, Introduction to Public Administration (Masters Level).** Summer 2000 (July).

**Course content:** Foundations of Public Management; and Administrative Reform. Course taught in collaboration with David Arellano-Gault.

**Lecturer, Organizational Intervention (Masters Level).** Spring 2000 (February-March).

**Course content:** Theory of the Organizational Structure; Models of Organizational Reconfiguration; and Organizational Learning. Course taught in collaboration with David Arellano-Gault and Jesus Ramirez.

**Guest Lecturer, Public Management Seminar (Masters Level).**

**Session title:** "Promises and Limits of Digital Government: Reflections on Technology, Organization and Context"

**Dates:** April 2008, April 2009, May 2012, May 2013.

**Session title:** "Electronic Government, Access to Information, Transparency and Citizen Participation."

**Dates:** April 2010, May 2011.

**Guest Lecturer, Research Seminar (Masters Level).**

**Session title:** "Designing and Conducting Quantitative Research in Social Sciences." October 2009.

**Session title:** "A Brief Introduction to Structural Equation Modeling and Partial Least Squares." October 2008.

**Guest Lecturer, Certificate in Local Government and Management (Professional).**

**Session title:** "Promises and Limits of Digital Government: Reflections on Technology, Organization and Context"

**Dates:** July 2008, August 2009.

**Guest Lecturer, Public Economics and Regulation (Masters Level).**

**Session title:** "Digital Divide". March 2009.

**Guest Lecturer, Public Policy Course for Microsoft (Graduate Level).**

**Session title:** "Promises and Limits of Electronic Government: Reflections on Technology, Organization, and Context." October 2007.

**Ecole Polytechnique Federale de Lausanne**, Switzerland.

**Universidad Cristobal Colon**, Mexico.

**EPFL Executive Master in e-Governance**

**Adjunct Professor, Sessions “e-Government Research” and “e-Government in Mexico” (Masters Level)**. Summer 2010 (June).

**Course content:** E-Government Success Factors; Research Topics in E-Government (with an emphasis on inter-organizational collaboration and information sharing); the Mexican Experience in e-Government; and Multi-Method Approaches to E-Government Research.

**Universidad Autonoma del Estado de Mexico**, Toluca, State of Mexico, Mexico.

**School of Political and Social Sciences**

**Affiliated Professor, Permanent Seminar II – Social Sciences. (Masters Level)**. Fall 2009 (August-December).

**Course content:** Teaching and/or organizing sessions on topics related to diverse aspects of social sciences, emphasizing both theoretical and methodological elements. This course was taught as part of the Masters for Peace and Development.

**Adjunct Professor, Global and Sector-Specific Policies (Masters Level)**. Fall 2000 (September-December).

**Course content:** Public Policy Analysis; New Public Management; New Economic Institutionalism; Organization Theory Applications; State Reform; Evaluation in the Public Sector; Performance-Oriented Budget Reforms; Civil Service; Information Management Policy; Education Services Decentralization; Higher Education Evaluation Policy; Social and Welfare Policy; Municipal Public Policies; and Environmental Policy.

**Adjunct Professor, Theory of Public Administration I (Bachelors Level)**. Spring 2000 (March-July).

**Course content:** Introduction to Public Administration; Object of Study in Public Administration; Public Administration Functions; Evolution of the Study of Public Administration; Legitimacy and Public Administration; Scientific Management School; Administrative Classical Theory School; Human Relations School; Structuralism; General Systems Theory; Quantitative School; New Human Relations School; Introduction to the Study of Organizations; Organizational Structure; Organization Theory; Organization Types; Organizational Configurations; Introduction to the Analysis of Public Policies; Administrative Reform; Public Management; and Process Re-engineering.

**Adjunct Professor, Selected Topics of Public Administration (Bachelors Level)**. Winter 1999 (September 1999 – February 2000).

**Course content:** Civil Service Systems; Current Situation of the Civil Service in Some Countries; Technocracy in Mexico; Public Management; Social Management; Municipal Public Management; Process Re-engineering; New Public Management; and Introduction to Non-Government Organizations.

**Guest Lecturer, E-Government for IT Leaders Course (Professional)**.

**Session title:** “Networked Government, Inter-Organizational Collaboration and Information Sharing” The course was jointly organized with United Nations University. December 2014.

**Guest Lecturer, Social Research Methods (Bachelors level)**.

**Session title:** "Multi-Method Approaches in Social Sciences: Foundations and Examples."

**Fechas:** December 2009, May 2010, December 2010.

**Guest Lecturer, Seminar for Bachelors Thesis Development (Bachelors Level)**.

**Session title:** eNew Institutionalism and Public Administration.” October 1999.

**Teaching Assistant, Economics of the Public Sector II (Bachelors Level)**. Spring 1997 (March-July).

**Course content:** Support in the preparation of materials and presentation of topics related to the economics of the public sector with an emphasis in Mexico. This course was taught by Erwin Lino Zarate.

**Universidad de Colima**, Colima, Colima: Mexico.

**School of Political and Social Science**

**Guest Lecturer, Public Policies and the Use of New Technologies in Government Management (Faculty Members)**.

November 2011.

**Session title:** Public Policy and the Use of New Technologies in Public Administration.

**Adjunct Directorate of Innovation and Knowledge (INFOTEC)**, Mexico City, Mexico.

**Research Seminar in Information and Communication Technologies (TIC)**

**Guest Lecturer, Models for Municipal E-Government (Masters Level).** October 2011.

**Session description:** The objective of the seminar was to present the results of the project "Municipal E-Government Model", which was studying how local governments use information technologies and what are their main benefits and challenges. The overall goal was to propose an implementation model for electronic government in local governments.

**Digital Government Society of North America (DGSNA),** United States.

**International Digital Government Research Conference (dg.o)**

**Instructor, Tutorial Course "Using Partial Least Squares (PLS) for Digital Government Research" (Professional).**

**Dates:** May 2008, May 2009, May 2010.

**Course content:** Use of PLS (Partial Least Squares) and how this statistical technique helps to incorporate more realistic assumptions and better measurements in digital government research.

**Instructor, Tutorial Course "Government 2.0: New Trends in the use of IT in the Public Sector" (Professional).**

May 2010.

**Course content:** Introduction to Electronic Government; Networked Government and Inter-Organizational Collaboration, Introduction to Web 2.0 and Government 2.0 Applications. In collaboration with Dr. Luis F. Luna-Reyes and Dr. Rodrigo Sandoval-Almazan.

**Instituto Tecnológico y de Estudios Superiores de Monterrey,** Toluca, State of Mexico, Mexico.

**Graduate School of Public Administration**

**Guest Lecturer, Politics and Public Administration in Mexico. (Masters Level).** April 2010.

**Session title:** Using Business Cases for Information Technology Projects in Government.

**Instituto Nacional de Administracion Publica,** Mexico City, Mexico.

**Graduate Certificate in Process Re-Engineering for Public Administration**

**Adjunct Professor, Administrative Technologies for Process Change (Graduate Level).** June 2001.

**Session title:** New Public Management: The Institutional and Organizational Transformation.

**Graduate Certificate in Regional Development**

**Adjunct Professor, Regional Economic Analysis (Graduate Level).** October 2000.

**Course content:** Introduction to the Economic Analysis of Sub-national Areas; External Demand and Economic Regional Growth; Quotients of Localization; and Minimum Requirements. The course included both theoretical lectures and hands-on practical exercises using different techniques of regional economic analysis.

**Universidad Autonoma de Baja California Sur,** La Paz, Baja California Sur, Mexico.

**Department of Social Sciences, Master of Public Policy and Administration**

**Adjunct Professor, Masters Thesis Workshop (Masters Level).** August 2001.

**Course content:** Research Methods; Problem Definition; Research Questions and Hypothesis; Data Collection Techniques; Qualitative Case Studies; Quantitative and Qualitative Analysis; Presentation of Research Results. In addition to the lectures, there were individual sessions with each of the students with the objective to help them to develop or improve their research proposals.

**Adjunct Professor, Qualitative Approaches to Public Policy Analysis (Masters Level).** December 2000.

**Course content:** Public Administration and Policy Analysis; Public Policy Formulation; Implementation and Evaluation of Public Policies; New Economic Institutionalism; Organization Theory; New Public Management.

**University of Guanajuato,** Guanajuato, Guanajuato, Mexico.

**School of Law, Master of Public Administration**

**Adjunct Professor, Administration of the Local and Regional Development (Masters Level).** July 2001.

**Course content:** Sustainable Development; Local Government Agenda Formation; Environmental Policy; and Administration of the Local and Regional Development. Course taught in cooperation with Allison Rowland, Rodolfo Garcia del Castillo, and Jesus Ramirez.

**Government of the State of Aguascalientes,** Aguascalientes, Aguascalientes, Mexico.

## Secretary of Finance, Coordination of Advisors

**Instructor, Reform and Institutional Change in Government Agencies (Practitioner Audience).** August 2000.

**Course content:** Strategic Planning; Organizational Change; and Performance Evaluation. In collaboration with Dr. David Arellano-Gault and Dr. Jesus Ramirez.

**Government of the State of Mexico,** Toluca, State of Mexico, Mexico.

## Secretary of Finance and Planning

**Instructor, Workshop “Developing Performance Measurements” (Practitioner Audience).** March – April 2000.

**Course content:** Strategic Planning; Performance Evaluation; and Performance Measurements Development. In collaboration with Dr. Enrique Cabrero, Dr. David Arellano-Gault, and Dr. Jesus Ramirez.

**Association of Researchers in Development,** Toluca, State of Mexico, Mexico.

## Specialization Course “Mexico towards the 21<sup>st</sup> Century” (In Spanish)

**Instructor, Political Factors of the Municipal Government (Practitioner Audience).** January 2000.

**Sessions content:** Municipal Government; Local Dynamics; Strategic Planning; Scenarios Theory; Political Situation for Local Governments; Political Party System in the State of Mexico; and Tools for Political Analysis.

## RESEARCH MENTORING AND ADVISING

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**University at Albany, State University of New York,** Albany, New York, United States.

## Rockefeller College of Public Affairs and Policy

**Committee Chair:** Renteria, Cesar. *Decentralized Mechanisms for Coordinating Citizen Participation*. Ph.D. in Public Administration and Policy, January 2021.

**Committee Chair:** Reggi, Luigi. *Open Government Data Strategies and Governance Networks Inclusiveness: Lessons about Transparency, Use, and the Creation of Ecosystems*. Ph.D. in Public Administration and Policy, November 2020.

**Committee Member:** Yuan, Qianli. *Enhancing Public Innovation Capacity in Local Governments: How can Innovation Labs Make a Contribution?*. Ph.D. in Public Administration and Policy, In Progress. Committee Chair: Dr. Mila Gasco-Hernandez.

**Committee Member:** Choi, Yongjin. *Policy Side Effects: How Do Policies Become a Source of Social Problems?*. Ph.D. in Public Administration and Policy, In Progress. Committee Chair: Dr. Ashley M. Fox.

**Committee Member:** Cho, Beomgeun. *Government as Catalyst for R&D Networks: Network Management for Facilitating Performance and Evolution of Renewable Energy R&D Networks in South Korea*. Ph.D. in Public Administration and Policy, In Progress. Committee Chair: Dr. R. Karl Rethemeyer.

**Committee Member:** Alampalli, Sharada. *Complex Information Technology Systems and Public Private Partnerships: Factors Influencing Development*. Ph.D. in Public Administration and Policy, November 2015. Committee Chair: Dr. Theresa A. Pardo.

**Committee Member:** Nam, Taewoo. *Modeling Municipal Service Integration: A Comparative Case Study of New York and Philadelphia 311 Systems*. Ph.D. in Public Administration and Policy, July 2013. Committee Chair: Dr. Theresa A. Pardo.

**Committee Member:** Puron Cid, Gabriel. *Extending Structuration Theory: A Study of an IT-Enabled Budget Reform in Mexico*. Ph.D. in Public Administration and Policy, July 2010. Committee Chair: Dr. Theresa A. Pardo.

## College of Emergency Preparedness, Homeland Security and Cybersecurity / College of Engineering and Applied Sciences

**Committee Member:** Avila-Maravilla, Martha. *Collaborative Governance for Data Exchange and Data Quality in the NYS Child Welfare System*. Ph.D. in Information Science, In Progress. Committee Chair: Luis F. Luna-Reyes.

**Committee Member:** Yerden, Xiaoyi. *An Investigation on Open Government Data Utilization and Impact: Influential Factors and Stakeholders*. Ph.D. in Information Science, In Progress. Committee Chair: Luis F. Luna-Reyes.

**Committee Chair:** Cronemberger, Felipe. *Factors Influencing Data Analytics Use in Local Governments*. Ph.D. in Information



Science, August 2018.

**Committee Member:** Begany, Grace. *Consumers' Health Information Behavior on a New York State Open Health Data Website: A 360° View of User Engagement and Intent*. Ph.D. in Information Science, August 2018. Committee Chair: Dr. Erika Martin.

**Universidad de la Sierra Sur**, Oaxaca, Oaxaca.

**Division of Graduate Studies**

**Committee Chair:** Garcia Garcia, Luz Maria. *User-Centered Electronic Government? The Roles of Diverse Intermediaries in the Provision of Migration Services at the Mexican Southern Border (In Spanish)*. PhD in Electronic Government. July 2018.

**Instituto Politécnico Nacional**, México, Distrito Federal.

**Committee Co-Chair:** Zea Jiménez, Luis Alfonzo. *Proposal for a Measurement Index of the Development of the Web Portals in Local Governments (In Spanish)*. Master in Policy and Management of Technological Change. November 2017. Committee Co-Chair: Dra. Katya Amparo Luna López.

**Universidade Federal do Paraná**, Curitiba-PR, Brazil.

**Business School**

**Committee Member:** Barreto Brasileiro Lanza, Beatriz. *Configurations and Business Model in Mobile Government: The Use of Short Message Service (SMS) (In Portuguese)*. Ph.D. in Business Administration. August 2016. Committee Chair: Dr. Fernando Antonio Prado Gimenez.

**Facultad Latinoamericana de Ciencias Sociales (FLACSO)**, Mexico City, Mexico.

**Committee Co-Chair:** Flores Zúñiga, Miguel Ángel. *Electronic Government Development: An Integral Model of Users-Government. A Subnational Study in Mexico, 2012-2014 (In Spanish)*. Master in Government and Public Affairs. August 2016. Committee Co-Chair: Dra. Irma Méndez de Hoyos.

**Centro de Investigacion y Docencia Economicas (CIDE)**, Mexico City, Mexico.

**Public Administration Division**

**Committee Member:** Jasso Lopez, Lucia Carmina. *Situational Crime Prevention Policy. The Fear of Crime in Public Spaces (In Spanish)*. Ph. D. in Public Policy. October 2015. Committee Chair: Carlos J. Vilalta.

**Committee Member:** Cordero Elizondo Alejandra. *Mexico's Biofuel Policy. Etanol Promotion, Feasibility Elements and Economic Evaluation (In Spanish)*. Ph.D. in Public Policy. May 2014. Committee Chair: Roy Boyd.

**Committee Co-Chair:** Guajardo Mendoza, Miguel Adolfo. *Policy Evaluation of the Tobacco control in Mexico under the Tobacco Control Convention Framework of the World Health Organization (In Spanish)*. Ph.D. in Public Policy, December 2013. Committee Co-Chair: David Arellano Gault.

**Committee Member:** Bisanz Behler, Jason. *An Organizational Analysis of Management Control and Performance Management in PEMEX Gas and Basic Petrochemicals (In Spanish)*. Master of Public Administration and Policy. May 2011.

**Committee Chair:** Orozco Gomez, Jose Ramon. *Civil Consultations: Public Policies for Good Information Management (In Spanish)*. Master in Public Management. August 2013.

**Committee Chair:** Zavaleta Cordero, Paola. *Maximizing Efforts for the Sports Success: Public Policies for High Performance Athlets (In Spanish)*. Master of Public Administration and Policy. July 2013.

**Committee Chair:** Avendaño, Olga Rosario. *The Economic Dependence of Oaxaca's Newspapers towards the State Government, an Obstacle for the Free Exercise of the Freedom of Expression, the Transparency and the Law to the Information (In Spanish)*. Master in Journalism and Public Affairs. May 2013.

**Committee Chair:** Valdes Villalobos, Senen. *Factors that Influence Initiatives of Government Interorganizational Information Integration Through Information and Communication Technologies. The Case of the Government Programs Records Information Integration System (SIIPPG) (In Spanish)*. Master of Public Administration and Policy. June 2012.

**Committee Member:** Cruz Vazquez, Porfirio. *The Profile of the Victims of Phone Extortion in the Federal District and State of*

*Mexico: Sociodemographic Correlates (In Spanish)*. Master of Public Administration and Policy, August 2012.

**Committee Member:** Arriaga Martinez, Roberto Arturo. *Measurement Multidimensional Quality of Elementary Education in Mexico (In Spanish)*. Master of Public Administration and Policy, September 2012.

**Committee Member:** Paez Ortega, Mario. *The Importance of Anti-Corruption Mechanisms in the Private Sector. Lessons for Public Policies about Procurement" (In Spanish)*. Master of Public Administration and Policy, May 2012.

**Committee Member:** Flores Martinez, Ivan. *What Use is Given to the "Enlace" Test in Public Schools in Mexico? A Study in the Capital of San Luis Potosi (In Spanish)*. Master of Public Administration and Policy, August 2011.

**Committee Chair:** Garcia Perez, Ivan Felipe. *Inside and Outside School Factors for the Academic Performance of Students in 6th Grade in Mexico. An Analysis using Structural Equation Models (In Spanish)*. Master of Public Administration and Policy, July 2010.

**Committee Chair:** Rios Marroquin, Jose Ivan. *Factors that Influence the Design of Initiatives that Use and Manage Information in the Government Sector: An Exploratory Study of an Agricultural Program in Mexico (In Spanish)*. Master of Public Administration and Policy, November 2010.

**Committee Member:** Garcia Castro, Jorge Gustavo. *Recruiting Merit in Professional Service: A Perspective based on the Hiring Subsystem of the Civil Service in Mexico (In Spanish)*. Master of Public Administration and Policy, June 2010.

**Committee Member:** Caudillo Martinez Jesus Ruben. *Stakeholders Strategies of Influence in Public Policy: The Case of the Catholic Church in the Decriminalization of Abortion in Mexico City (In Spanish)*. Master of Public Administration and Policy, June 2009.

**Committee Chair:** Herrera Duran, Lizbeth. *Factors Influencing the Development of E-Government: The Case of the "Alternative Channels of Attention (CAA)" Strategy of INFONAVIT (In Spanish)*. Master of Public Administration and Policy, June 2008.

**Committee Chair:** Gonzalez, Fernando. *E-Democracy and Participation Opportunities in the Mexican State Portals (In Spanish)*. Master of Public Administration and Policy, August 2008.

**Committee Member:** Moreno Arcos, Oscar. *Problems Implementation Performance Budgeting: The Case of the "Oportunidades" in Mexico (In Spanish)*. Masters of Public Administration and Policy, August 2008.

**Committee Chair:** Aragon Diaz, Adriana Guadalupe. *Management Structures in Inter-organizational Networks: The Case of the Social Co-Inversion Program of the Mexico City Government/Novib and Civil Organizations (In Spanish)*. Master of Public Administration and Policy, August 2001.

**Committee Chair:** Ortiz Bueno, Andres. *Organizational Innovation in Federal Public Administration: The Case of the Office for Education Development (In Spanish)*. Master of Public Administration and Policy, July 2001.

**Committee Member:** Signoret Solis, Alejandro M. *Basic Education in Mexico. Decentralization and Organization in Local Public Administrations (In Spanish)*. Master of Public Administration and Policy, July 2001. Second Place in the Thesis Competition 2004 of the Public Administration Institute of the State of Mexico (IAPEM).

**Committee Chair:** Martinez Tiburcio, Maria Gabriela. *An Organizational Analysis of the Implementation of the Program "Red Escolar" (In Spanish)*. Master of Public Administration and Policy, September 2000.

**Committee Member:** Ramirez de la Cruz, Edgar. *The Impact of the Rotation of Public Servants in the Professionalization of the Public Administration in Mexico (In Spanish)*. Master of Public Administration and Policy, September 2000.

**Facultad Latinoamericana de Ciencias Sociales (FLACSO)**, Buenos Aires, Argentina.

**Committee Chair:** Vargas Marin, Evelyn. *The Role of Government Portals in the Digital Inclusion of Disadvantaged Groups: The Case of the Youth and Elderly in the State of Mexico (In Spanish)*. Master in Public Policies for Development with Social Inclusion. October 2015. Available at: <http://hdl.handle.net/10469/7802>

**Instituto de Investigaciones Jose Maria Luis Mora**, Mexico City, Mexico.

**Committee Chair:** Morales Guzmán, Luis Miguel. *E-Participation in Mexico's City Local Governments: The Case of the 2013 Iztapalapa's Delegation Participative Budgeting (In Spanish)*. Master in Political Sociology. June 2014.

**Universidad Autonoma de Nayarit**, Nayarit, Nayarit.

**Department of Economics**

**Committee Co-Chair:** Gonzalez Rivera Juan Francisco. *Knowledge Economy: A Model to foster Nayarit's Economic*

*Development*. Master in Local Economic Development. December 2014. Committee Chair: Héctor Ramón Ramírez Partida.

**Universidad Nacional Autónoma de México**, Mexico, D.F., Mexico.  
**School of Political and Social Science**

**Committee Member:** Gonzalez Sanchez, Georgina Maria de la Luz. *The Digital Gap in the New Public Management 2001-2009 (In Spanish)*. PhD in Political and Social Science. June 2014. Committee Chair: Edgar Ortiz Calisto.

**External Reader:** Martinez Tiburcio, Maria Gabriela. *Social Control as an Accountability Element of the State Public Administration (In Spanish)*. PhD in Political and Social Science Oriented Public Administration, March 2012. Director: Dr. Carlos Martinez Assad.

**Instituto Tecnológico de Estudios Superiores de Monterrey**, Mexico, D.F., Mexico.  
**Graduate School of Public Administration and Public Policy**

**Committee Chair:** Patiño Calderon, Carlos Alberto. *Awakening the Digital Mexico: A Governance Strategy for a Smart Nation (In Spanish)*. Ph.D. in Public Policy, December 2012.

**El Colegio de la Frontera Norte**, Tijuana, Baja California.

**External Reader:** Castro Salazar, Jesus Ignacio. *Online Environmental Management: An Assessment Based on the Goals Established in the Plans and Programs of the Governments in the Northern Border (In Spanish)*. Masters in Integral Administration of the Environment, March 2012.

**Universidad Iberoamericana**, Mexico City, Mexico.  
**Department of Sociology**

**Committee Co-Chair:** Flores Vivanco, Leonardo. *Differentiation and Integration in the Political System within the Theory of Niklas Luhmann: The Case of Information and Communication Technologies (ICT) unit in Puebla. (In Spanish)*. Master in Sociology, June 2012.

**External Reader:** Morales Gomez, Claudia Abigail. *The PRI Governmental Elites of the State of Mexico: Their Conformation and Networks 1942-2005 (In Spanish)*. Master in Sociology, April 2006.

**Universidad Autónoma del Estado de México**, Toluca, Estado de México, Mexico.  
**School of Political and Social Sciences**

**Committee Member:** Romero Gutiérrez, Tania. *Electronic Portals of the Municipalities of the State of Mexico: A Change in the Government-Society Interaction (In Spanish)*. Master in Public Administration and Government. In Process.

**Committee Member:** Valle González, Lizbeth. *Barriers that Limit the Implementation of Open Government in Mexico (In Spanish)*. Master in Public Administration and Government. February, 2021.

**Committee Member:** Hernandez Tella Ramon. *Construction of National Identity through the Participation in Warlike Conflicts. Case of Study: Three Mexican Americans Veterans, Three Conflicts (In Spanish)*. Masters in Studies for the Peace and Development. March 2012.

**External Reader:** Garcia Antonio, Miriam Nancy. *"How Is Efficiency Constructed in the Modernization of Public Management? An Experience of Electronic Government in the State of Mexico" (In Spanish)*. Masters of Public Administration and Government. June 2011.

**Committee Member:** Rodriguez Guerrero, Maria Cristina Eugenia. *Implementation of the Performance Evaluation System in Public Administration. Case: State Government of Mexico (In Spanish)*. Masters of Public Administration and Policy, January 2003.

**Committee Chair:** Cuenca Villagran, Victor Manuel. *A Comparative Analysis of the Provision of Public Services in the Municipalities of Toluca and Metepec (1994-2000) (In Spanish)*. Bachelors in Political Science and Public Administration, June 2001.

**Committee Member:** Jimenez Perez, Justino. *Adult Education Policies as a Response to Social Needs in the National Environment and with Reference to the State of Mexico (In Spanish)*. Master of Public Administration and Policy, November 2000.

**Committee Member:** Diaz Posadas, Victor Eduardo. *Public Administration in Times of Change: From the Bureaucratic Paradigm*

towards a New Public Management Culture as an Alternative to Improve Governmental Action (In Spanish). Bachelors in Political Science and Public Administration, November 1999.

**Universidad de las Americas - Puebla**, Cholula, Puebla, Mexico.

### **School of Engineering and Sciences**

**Committee Co-Chair:** Moran Rodriguez, Victor Manuel. *Determinants of Success of the Use and Development of Information and Communication Technologies in Interinstitutional Projects in the Federal Government: A Contingency Approach (In Spanish)*. Master in Production Management, January 2007.

**Committee Co-Chair:** Estrada Marroquin, Mireya. *Effects of Organizational and Institutional Factors on the Performance of Interorganizational Projects based on the Use of Information and Communication Technologies (ICTs) (In Spanish)*. Master in Production Management, January 2007.

### **Business School**

**External Reader:** Hernandez Garcia, Juan Manuel. *Building a Model to Understand the Determinants of Success of the State Government Portals in Mexico: An Approximation to the Variables that Have an Influence on the Success of Digital Government (In Spanish)*. Master in Business Administration, December 2006.

**Universidad Autonoma de Baja California Sur**, La Paz, Baja California Sur, Mexico.

### **Department of Social Sciences**

**External Reader:** Palomeque Morales, Rafael. *The Evaluation and Managerial Control in the Northwest Center of Biological Research (CIBNOR): Is it Accomplishing its Mission? (In Spanish)*. Master of Public Policy and Administration, May 2003.

**External Reader:** Chavira Renova, Francisca. *Public Personnel Performance: The Case of the Hospital "B", La Paz of the Institute for Social Security and Services of the State Employees (In Spanish)*. Master of Public Policy and Administration, December 2002.

**External Reader:** Cunningham Velis, Arturo. *Training in Basic Education and its Impact on the Teaching Practice and Results (In Spanish)*. Master of Public Policy and Administration, May 2002.

**External Reader:** Beltran Morales, Jose Antonio. *Internal Regulatory Policy for the State Electoral Institute of Baja California Sur through the creation of a Government Regulation (In Spanish)*. Master of Public Policy and Administration, January 2002.

## **SERVICE**

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### **Department and College**

**Committee Member**, 2020 – Present.

Grievance Committee, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Advisor of Undergraduate Students**, 2019 – Present.

Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**UAlbany Fund Ambassador**, 2018 – Present.

Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Mentor of Adjunct Professors**, 2016 – Present. [Three Instructors]

Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

**Committee Member**, 2015 - Present.

Admissions to the Master of Public Administration (MPA) program. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Committee Member**, 2015 - Present. [Three Faculty Members]

Mentoring Committees of Junior Faculty. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

**Committee Member/Chair**, 2015 - Present. [Three Faculty Members]

Review and Promotion Committees. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]

**Advisor of PhD Students**, 2015 – Present.

Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]. [Chair: 2]; [Committee Member: 3]

**Member of the “Math Team”**, 2014 - Present.

Welcome Week for Master of Public Administration (MPA) students. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Chair of the Information and Technology Management (ITM) Concentration**, 2014 – Present.

Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States]. [Coordination of 4 faculty members and 4-5 adjunct professors]

**Advisor of MPA Students**, 2014 – Present.

Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**College and Departmental Activities**, 2014 – Present.

*Specific Activities:* Student Open Houses, Public Service Weekend, Admissions and Recruitment Events, Marketing Photo Sessions, Commencement Events, Faculty Meetings, Participation in Admissions to the Ph.D. program.

Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Committee Member**, Spring 2020.

Committee to discuss the Competitive Advantage of the Department of Public Administration and Policy and the academic programs we currently offer. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Committee Member**, Fall 2019 and Spring 2020.

Committee to redesign the Master of Public Administration (MPA), including moving the MPA program from 4- to 3-credit hours and some changes in the program content and structure. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Search Committee Member**, Summer and Fall 2019.

Search Committee for “Assistant/Associate Professor of Public Budgeting and Financial Management”. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Committee Chair**, 2019.

Committee to develop a proposal for Literature Review Paper for the PhD in Public Administration and Policy. Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Search Committee Member**, Spring 2019.

Search Committee for “Visiting Assistant Professor of Public Policy”. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Committee Chair**, 2018 – 2019.

Committee to develop a proposal of Comprehensive Exams for the PhD in Public Administration and Policy. Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Mentor in the Development of Three New Courses**, 2017-2019.

PAD310 – Managing Technology-Driven Change. [Undergraduate]

PAD576 – The Justice System in the 21st century: Management, Innovation, and Emergent Technologies. [MPA]  
PAD672 – Information Technology and Change Management in the Public Sector. [MPA]  
Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Search Committee Member**, Fall 2017 and Spring 2018.

Search Committee for “Assistant/Associate Professor of Public Management”. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Admissions Committee Member**, 2016, 2017.

Admissions to the Ph.D. program. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Search Committee Member**, Fall 2016 and Spring 2017.

Search Committee for “Assistant/Associate Professor of Public Management”. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Search Committee Chair**, Fall 2015 and Spring 2016.

Search Committee for “Assistant/Associate Professor of Government Information Strategy and Management and CTG Assistant/Associate Research Director”. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy and Center for Technology in Government, University at Albany, State University of New York. [United States].

**Committee Member**, Fall 2015 and Spring 2016.

Redesign the courses on Data Models and Decisions (PAD504) and Statistics (PAD505). Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Search Committee Member**, Fall 2015.

Search Committee for “Assistant/Associate Professor for Global Public Management”. Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Development of Three New Courses**, 2014-2015.

PAD305 – Public Administration and Information Technology. [Undergraduate]  
PAD570 – Comparative and International Perspectives of Government Information Strategy and Management. [MPA]  
PAD750 – Seminar on Social Perspectives to Information Technology in Public and Private Organizations. [PhD]  
Department of Public Administration and Policy, Rockefeller College of Public Affairs and Policy, University at Albany, State University of New York. [United States].

**Chair**, 2010 – 2011.

Permanent Seminar of the Public Administration Department. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico]

**University**

**Search Committee Member**, Spring-Summer 2021.

Search Committee for the “Vice President for Research and Economic Development”. University at Albany, State University of New York. [United States].

**Task Force Member**, 2020.

Task Force on Diversity and Inclusive Excellence, University at Albany, SUNY. [United States]

**Member**, 2020.

Administrative Function & Policy Working Group. Task Force on Diversity and Inclusive Excellence, University at Albany, SUNY. [United States]

**Senator**, 2019-2021.

University Senate, University at Albany, SUNY. [United States]

**Council Member**, 2019-2021.

University Planning and Policy Council, Senate, University at Albany, SUNY. [United States]

**Committee Member, 2019-2021.**

Resource Analysis and Planning Committee, University Planning and Policy Council, Senate, University at Albany, SUNY. [United States]

**Committee Member, 2017-2020.**

Committee on Admissions and Academic Standing, Graduate Academic Council, University at Albany, SUNY. [United States]

**Advisor of Ph.D. Students, 2014 – Present.**

Department of Information Science, College of Engineering and Applied Science / College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. [United States]. [Chair: 1]; [Committee Member: 3]; [Program: 1]

**Mentor for Visiting Scholars, 2014 – Present. [Eight Visiting Scholars]**

Center for Technology in Government, University at Albany, State University of New York. [United States].

**Mentor for Postdoctoral Researchers, 2014 – Present. [Two Postdoctoral Researchers]**

Center for Technology in Government, University at Albany, State University of New York. [United States].

**Grader of Comprehensive Exams of the Ph.D. Program, 2014 – Present.**

Department of Information Science, College of Engineering and Applied Science / College of Emergency Preparedness, Homeland Security and Cybersecurity, University at Albany, State University of New York. [United States].

**Search Committee Member, 2013 – 2021. [Nine Positions]**

Center for Technology in Government, University at Albany, State University of New York. [United States].

**Multiple positions:** (1) Staff Assistant (SL2)/Assistant to the Director, Spring 2013, 95 applicants; (2) Senior Staff Assistant (SL3)/Communications Manager, Fall 2014, 77 applicants; (3) Post-Doctoral Researcher, Spring 2015, 14 applicants; (4) Senior Staff Assistant (SL3)/Communications Manager, Fall 2017, 86 applicants; (5) Staff Assistant (SL2)/Program Assistant, Fall 2017, 73 applicants; (6) Program Assistant, Spring 2019, 32 applicants; (7) Applications Developer, Spring 2019, 16 applicants; (8) Director of Administration and Finance, Spring 2021, 5 applicants; (9) Applications Developer, Spring 2021, 12 applicants.

**Research Director, 2013 – Present.**

Center for Technology in Government, University at Albany, SUNY. [United States]

**Director, 2008 – 2013.**

Data Center for Applied Research in Social Sciences. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico]

**Service to the Field and Profession**

**Editorships and Editorial Boards**

**Member of the Editorial Board, 2020 – Present.**

Public Administration Review. [United States]

**Member of the Editorial Board, 2019 – Present.**

UNIANDES EPISTEME revista digital de Ciencia, Tecnología e Innovación, Universidad Regional Autónoma de los Andes. [Ecuador]

**Member of the Editorial Board, 2018 – Present.**

Journal: “Convergencia Revista de Ciencias Sociales”, Universidad Autónoma del Estado de México. [Mexico]

**Member of the Editorial Board, 2018 – Present.**

Journal: “Revista e-Ciencias de la Información”, Universidad de Costa Rica. [Costa Rica]

**Member of the Editorial Board, 2010 – Present.**

Information Polity. [Holland]

**Member of the Editorial Board, 2010 – Present.**

International Journal of Electronic Government Research. [United States]

**Member of the Editorial Board, 2008 – Present.**

Government Information Quarterly. [United States]

**Member of the Editorial Board, 2008 – Present.**

Transforming Government: People, Process and Policy. [United Kingdom]

**Member of the Editorial Board, 2006 – Present.**

Journal of Information Technology and Politics. [United States]

**Associate Editor, 2017 – 2020.**

Electronic Journal of Electronic Government. [England]

**Associate Editor, 2013 – 2019.**

International Journal of Electronic Government Research. [United States]

**Member of the Editorial Board, 2016.**

Book: Jiménez, Carlos and Mila Gascó, (Eds.) (2016). *Achieving Open Justice Through Citizen Participation and Transparency*. Hershey, PA: IGI Global. [United States]

**Editor-in-Chief, June 2013 – January 2015.**

Journal “Gestion y Politica Publica”. Department of Public Administration. Centro de Investigacion y Docencia Economicas (CIDE). [Mexico City, Mexico] [Social Science Citation Index]

**Member of the Editorial Board, April 2011 – 2014.**

Electronic Journal of Management Science and Informatics (In Spanish). [Mexico]

**Member of the Editorial Board, 2012.**

Book: Mahmood, Zaigham (Ed). *E-Government Implementation and Practice in Developing Countries*. Hershey, PA: IGI Global. [United States]

**Member of the Editorial Board, 2007 – 2010.**

Information and Communication Technologies for Human Development. [United States]

**Member of the Editorial Board, 2009-2010.**

Book: Reddick, C. (Eds.) (2010). *Citizens and E-Government: Evaluating Policy and Management*. Hershey PA: IGI Global. [United States]

#### Conference Leadership

**Co-Chair of the “Emerging Topics in Digital Government Minitrack”, 2020 – Present.**

Hawaii International Conference on Systems Sciences (HICSS): January 2020, January 2021, January 2022. [United States]

**Co-Chair of the “Open Data: Social and Technical Aspects” Track, 2018 – Present.**

[Different track names have been used throughout the years]

International IFIP Electronic Government Conference (IFIP EGOV): September 2018 [Austria], September 2019 [Italy], September 2020 [Sweden/Virtual Conference], September 2021 [Spain/Virtual Conference].

**Co-Chair of the Doctoral Colloquium, 2016 – Present.**

International IFIP Electronic Government Conference (IFIP EGOV): August 2016 [Portugal], September 2017 [Russia], September 2018 [Austria], September 2019 [Italy], September 2020 [Sweden/Virtual Conference], September 2021 [Spain/Virtual Conference].

**Co-Chair of the Doctoral Colloquium, 2012 – Present.**

International Conference on Digital Government Research (dg.o): June 2012 [United States], June 2013 [Canada], June 2014 [Mexico], June 2015 [United States], June 2016 [China], June 2017 [United States], May 2018 [The Netherlands], June 2019 [United Arab Emirates], June 2020 [South Korea/Virtual Conference], June 2021 [United States/Virtual Conference].

**Co-Chair of the “Government Innovation in the Digital Age Minitrack”, 2009 – 2019.**

[Different minitrack names have been used throughout the years]



Hawaii International Conference on Systems Sciences (HICSS): January 2009, January 2010, January 2011, January 2012, January 2013, January 2014, January 2015, January 2016, January 2017, January 2018, January 2019. [United States]

**Associate Editor of the “E-Business and E-Government Track”**, December 2017.  
International Conference of Information Systems (ICIS), Seoul. [South Korea]

**Co-Chair of the “Open Data, Transparency and Open Innovation” Track**, May 2017.  
International Conference for E-Democracy and Open Government, Krems. [Austria]

**Program Committee Member “Digital Transformations and Global Society”**, 2016 – 2017.  
International Conference “Digital Transformations and Global Society”, ITMO University. June. [Russia]

**Co-Chair of the Academic Program**, June 2014.  
The 15<sup>th</sup> International Conference on Digital Government Research (dg.o), Digital Government Society, Aguascalientes, Aguascalientes. [Mexico]

**Co-Chair of the “Transformation of Work: Working Smart with ICT” Minitrack**, August 2013.  
19th Americas Conference on Information Systems (AMCIS2013). Chicago, Illinois. [United States]

**Co-Chair of the Track “Smart Cities and Smart Work”**, June 2013.  
14th Annual International Conference on Digital Government Research (dg.o), Laval University, Quebec. [Canada]

**Co-Chair of the Academic Program**, October 2012.  
The 6th International Conference on Theory and Practice of Electronic Governance (ICEGOV2012), Albany, NY. [United States]

**Co-Chair of the Academic Program**, May 2008.  
The 9th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Montreal, Quebec. [Canada]

**Chair of the Poster and Demo Sessions**, May 2007.  
The 8th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Philadelphia, Pennsylvania [United States]

**Chair of the Birds-of-a-Feather Sessions**, May 2006.  
The 7th International Conference on Digital Government Research (dg.o), National Science Foundation, San Diego, California [United States]

**Chair of the Student Session**, May 2005.  
National Conference on Digital Government Research, National Science Foundation, Atlanta, Georgia. [United States]

#### Grant Reviewer

**Research Proposal Reviewer**, 2020 – Present.  
The Dutch Research Council. [The Netherlands]

**Research Proposal Reviewer**, 2016 – Present.  
National Science Foundation. [United States]

**Research Proposal Reviewer**, 2015 – Present.  
Swiss National Science Foundation. [Switzerland]

**Research Proposal Reviewer**, 2009 - Present.  
Register of Accredited Evaluators (RCEA). National Council for Science and Technology (CONACYT). [Mexico]

**Research Proposal Reviewer**, 2018.  
Austrian Science Fund. [Austria]

**Research Proposal Reviewer, 2016.**

Paris Institute for Advanced Studies Fellowships. [France]

**Research Proposal Reviewer, 2013.**

Humanistic, Scientific and Technological Development Research Projects, UAEM. [Mexico]

**Evaluator of Graduate Scholarships, 2009.**

General Directorate of International Relations, Secretaria de Educacion Publica. [Mexico]

**Grants Reviewer, 2004.**

Graduate Students Organization, University at Albany, Albany, NY. [United States]

Boards and Advisory Boards

**Member of the Advisory Board, 2013 – 2019.**

NovaGob: The Social Network in Public Administration, Madrid. [Spain]

**Member of the Advisory Board, 2016 – 2018.**

Smart Mature Resilience project, funded by the European Union's Horizon 2020 research and innovation programme under grant agreement no. 653569. [Europe]

**Board Member, 2009 – 2011.**

Center for Research on Latin America and the Caribbean, University of Connecticut. [United States]

**Board Member, 2008 – 2011.**

Digital Government Society of North America, Washington, DC. [United States]

Award Committees

**Member of the Best Paper Awards Committee, September 2020.**

International Conference on Theory and Practice of Electronic Governance (ICEGOV) 2020. Athens. [Greece]

**Member of the Best Research Paper Prize Committee, August 2020.**

IFIP EGOV-CeDEM-EPART 2020. Linköping. [Sweden]

**Member of the Best Research Paper Award Committee, June 2016.**

The 17th International Conference on Digital Government Research (dg.o), Digital Government Society, Shanghai. [China]

**Award Committee Member, March 2016.**

Selection of the Recipient of the "Digital Governance Junior Scholar Award 2016", ASPA Section on Science and Technology in Government and Digital Government Society. [United States]

**Member of the Best Research Paper Award Committee, September 2013.**

IFIP e-Government Conference 2013. Koblenz. [Germany]

Other

**External Reviewer, 2019.**

Promotion Case. Faculty of Public Affairs, Carleton University [Canada].

**Evaluator, May 2019.**

Gov3.0 - Scientific foundations training and entrepreneurship activities in the domain of ICT-enabled Governance. Erasmus + project. The Lisbon Council. [Portugal].

**Panel Chair, June 2015.**

*Trust and Distrust in Collaborations*. At the Biennial Public Management Research Association, organized by the Humphrey School of Public Affairs. University of Minnesota, Minneapolis, MN, June 10-13. [United States].

**Senior Faculty Member in the Ph.D. Colloquium**, 2011 – 2014.

International IFIP EGOV Conference: August 2011 (The Netherlands), August 2012 (Norway), September 2013 (Germany), September 2014 (Ireland).

**Co-Chair of the Workshop “Smart Cities and Smart Governments: Using Information Technologies to address Urban Challenges”**, June 2013.

14th Annual International Conference on Digital Government Research (dg.o), Laval University, Quebec. [Canada]

**Co-Chair of the Panel “Supporting Public Policy and Governance: The Emerging Role of Policy Informatics”**, April 2013.

XVII Conference IRSPM. International Research Society for Public Management. Praga, Czech Republic.

**Discussant**, March 2013.

*International Seminar of Social Network Analysis and Public Policies (In Spanish)*. Centro de Investigacion y Docencia Economicas. [Mexico]

**Invited Faculty Member**, June 2011.

Ph.D. Colloquium. The 12th International Conference on Digital Government Research (dg.o), Digital Government Society of North America, Washington, DC, June 12-15. [United States]

**Moderator**, November 2010.

Seminar entitled “In Search for Development: A Comparison of the Development Strategies of Brazil and Mexico.” (In Spanish). Centro de Investigacion y Docencia Economicas. [Mexico]

**International Expert**, October 2010.

Basis for the Development of a Latin American Interoperability Strategy (In Spanish). Centro Latinoamericano de Administracion para el Desarrollo (CLAD). [Venezuela]

**Expert Advisor and Coordinator of the Advisory Group**, April 2010.

Development of Curricula and Programs of Graduate Studies: Master in Electronic Government and Ph.D. in Government, Information Technologies and Society. Division of Graduate Studies, Universidad de la Sierra Sur, Oaxaca. [Mexico]

**Moderator**, May 2006.

Panel “Federal Agencies and the Web”. The 7th International Conference on Digital Government Research (dg.o), National Science Foundation, San Diego, California. [Estados Unidos]

**Moderator**, November 2000.

Panel “Transparent and Efficient Resources Management and Re-Building Public Administration” (In Spanish), Colloquium about Mexico City, organized by Universidad Autónoma Metropolitana, Universidad Nacional Autónoma México, and Instituto Nacional de Antropología e Historia. Mexico City. [Mexico]

**Rapporteur**, September 1996.

Panel “Initial Academic Formation”, National Forum for Public Service Professionalization, National Institute of Public Administration (INAP). Mexico City. [Mexico]

## **REVIEWER FOR PEER-REVIEWED JOURNALS AND CONFERENCES**

*Digital Government: Research and Practice*. United States, 2021 – present.

*Public Administration*. United Kingdom, 2020 – present.

*Public Management Review*. United Kingdom, 2018 – present.

*International Public Management Journal*. United Kingdom, 2017 – present.

*Perspectives on Public Management and Governance*. United States, 2017 – present.

*American Review of Public Administration*. United States, 2013 – present.

*Reforma y Democracia*, Centro Latinoamericano de Administracion para el Desarrollo (CLAD). Venezuela, 2013 – present.

*Journal of Public Administration Research and Theory*. United States, 2012 – present.

*Espacios Publicos, Revista de la Facultad de Ciencias Politicas y Sociales*, UAEM. Toluca, Mexico, 2012 – present,

*Information Polity*. The Netherlands, 2011 – present.

*Journal of the American Society for Information Science and Technology*. Maryland, United States, 2010 - present.

*Public Administration, an International Quarterly*. Malden MA, United States, 2010 - present.

*Organization Studies*. CA, United States, 2009 - present.

*The Information Society*. United States, 2009 - present.

*Management Information Systems Quarterly (MISQ)*. MN, United States, 2008 - present.

*International Conference on Theory and Practice of Electronic Governance (ICEGOV)*, 2008 - present.

*Revista de Administracion Publica*. Instituto Nacional de Administracion Publica (INAP). Mexico City, Mexico, 2008 - present.

*Communications of the ACM (Association for Computing Machinery)*. United States, 2007 – present.

*Politica y Gobierno. Centro de Investigacion y Docencia Economicas. Mexico City, Mexico, 2007 – present.*

*IFIP Electronic Government Conference (IFIP EGOV, formerly DEXA EGOV)*, 2007 – present.

*European Journal of Information Systems*. United Kingdom, 2006 – present.

*Journal of Information Technology and Politics*. United States, 2006 – present.

*International Conference on Digital Government Research (dg.o)*, 2005 – present.

*Hawaii International Conference on System Sciences (HICSS)*, 2004 - present.

*Public Administration Review*. United States, 2006 – present.

*Government Information Quarterly*. United States, 2006 – present.

*CONVERGENCIA Revista de Ciencias Sociales*, School of Political and Social Sciences, Universidad Autonoma del Estado de Mexico (UAEM). Toluca, Mexico, 2005 – present.

*CIENCIA ergo sum*, Universidad Autonoma del Estado de Mexico. Toluca, Mexico, 2003 – present.

*Gestion y Politica Publica*, Centro de Investigacion y Docencia Economicas. Mexico City, Mexico, 1999 – present.

*18th European Conference on Information Systems*. Pretoria, South Africa, 2010.

*Congreso Anual del Consejo Latinoamericano de Escuelas de Administracion (CLADEA 2008)*. Puebla, Mexico, 2008.

*Americas Conference of Information Systems (AMCIS)*. Acapulco, Mexico, 2006.

*eGovernment Workshop 2005 (eGOV05), Information Systems Evaluation and Integration Group*, Brunel University. United Kingdom, 2005.

*The Rockefeller College Review Working Paper Series*, University at Albany. Albany, United States, 2001 – 2002.

## SCIENCE DISSEMINATION ARTICLES

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Picazo Vela, Sergio, Rodrigo Sandoval Almazán, Dolores E. Luna, Gabriel Purón Cid, J. Ramon Gil-Garcia, and Luis F. Luna Reyes. (2020). Ranking of state government portals 2020: Opportunities for citizen contact during the pandemic. *Revista U-gob: Tecnología en Gobierno* (October-November): 38-45. [Mexico]

Luna-Reyes, Luis F., Rodrigo Sandoval-Almazán, Dolores E. Luna, Gabriel Purón-Cid, Sergio Picazo-Vela and J. Ramon Gil-Garcia. (2019). Ranking of state government portals 2019: Designing for public value creation (In Spanish). *Revista U-gob: Tecnología en Gobierno*. [Mexico] Available at <https://u-gob.com/ranking-de-portales-de-gobierno-estatal-2019/>

Sandoval Almazán, Rodrigo, Dolores E. Luna, Gabriel Purón Cid, Sergio Picazo Vela, J. Ramón Gil García and Luis F. Luna Reyes. (2018). Ranking of state government portals 2018: Responding to citizen demands for electronic information and services (In Spanish). *Revista U-gob: Tecnología en Gobierno*. [Mexico] Available at <https://u-gob.com/ranking-de-portales-de-gobierno-estatal-2018/>

Puron Cid, Gabriel, Rodrigo Sandoval Almazán, Dolores E. Luna, J. Ramon Gil-Garcia and Luis F. Luna Reyes (2017). Ranking of State Government Portals 2017 (In Spanish). *Revista U-gob: Tecnología en Gobierno*. [Mexico] Available at <https://u-gob.com/ranking-de-portales-de-gobierno-estatal-2017/>

Luna, Dolores E., Gabriel Puron-Cid, Rodrigo Sandoval-Almazán, J. Ramon Gil-Garcia, and Luis F. Luna Reyes (2016). Data, Government Portals, and Open Government: Ranking of State Government Portals 2016 (In Spanish). *Revista U-gob: Tecnología en Gobierno* 9: 31-36. [Mexico]

Gil-Garcia, J. Ramon and Beatriz Barreto-Brasileiro-Lanza. (2016). Digital Government in Brazil, Mexico and the United States: Initial Efforts and Current Status (In English and Portuguese – pp. 45-53 and pp. 209-217). *ICT Electronic Government 2015*. São Paulo: CGI.br. [Brazil]

Luna-Reyes, Luis F., Rodrigo Sandoval-Almazán, J. Ramon Gil-Garcia, Dolores E. Luna and Gabriel Puron-Cid (2015). Ten Years of Digital Government Evaluation in Mexico: Ranking of State Government Portals 2015 (In Spanish). *Revista U-gob: Tecnología en Gobierno* 4: 56-64. [Mexico]

Gil-Garcia, J. Ramon, Dolores E. Luna, Luis F. Luna Reyes and Rodrigo Sandoval Almazán. (2014). Ranking of State Government Portals 2014 (In Spanish). *Revista PuntoGob*: 44-49. [Mexico]

Sandoval-Almazán, Rodrigo, Dolores E. Luna Reyes, Luis F. Luna-Reyes and J. Ramon Gil-Garcia. (2013). Ranking of State Portals .Gob 2013. (In Spanish). *CIO Mexico*: 1-6. [Mexico]

Sandoval-Almazán, Rodrigo, Dolores E. Luna, J. Ramon Gil-Garcia and Luis F. Luna-Reyes. (2012). Ranking of State Portals .gob 2012. (In Spanish). *Politica Digital* 69 (August-September): 18-21. [Mexico]

Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2012). Citizen Participation in the Development of e-Government: How to Encourage it? (In Spanish). *Politica Digital* 67 (April-May): 45-46. [Mexico]

Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2011) From Chaos to a Model in Municipal Electronic Governments. (In Spanish) *Politica Digital* 64 (October-November): 62-64. [Mexico]

Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Rodrigo Sandoval-Almazán. (2011). Ranking of State Portals .gob 2011. (In Spanish) *Politica Digital* 63 (August-September): 36-39. [Mexico]

Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Fernando Ramirez. (2011). E-Government Strategies in Local Governments, Where to Start? (In Spanish). *Politica Digital* 63 (August-September): 33-35. [Mexico]

Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Jose A. Celorio Mansi. (2011). Challenges to Municipal Electronic Government. (In Spanish) *Politica Digital* 61 (April-May): 45-47. [Mexico]

Luna-Reyes, Luis F., J. Ramon Gil-Garcia and Jose A. Celorio Mansi. (2011). Municipal services with Citizens' Impact. (In Spanish) *Politica Digital* 60 (February-March): 42-43. [Mexico]

Sandoval-Almazán, Rodrigo, J. Ramon Gil-Garcia and Luis F. Luna-Reyes. (2010). Ranking of State Portals .gob 2010. (In Spanish)

*Politica Digital* 57 (August-September): 35-37. [Mexico]

Gil-Garcia, J. Ramon, Judith Mariscal and Fernando Ramirez. (2010). Electronic Government in Mexico: Background, Objectives, Achievements and Challenges (In Spanish). *Buen Gobierno*, 8 (January-June): 8-41. [Fundacion Mexicana de Estudios Politicos y Administrativos, A. C.] [Mexico]

Luna-Reyes, Luis F., Rodrigo Sandoval-Almazan and J. Ramon, Gil-Garcia. (2009). Ranking of State Portals .gob 2010 (In Spanish). *Politica Digital* 51 (August-September): 10-12. [Mexico]

Sandoval-Almazan, Rodrigo, J. Ramon, Gil-Garcia and Luis F. Luna-Reyes. (2008). Ranking of State portals, Measurement 2008 (In Spanish). *Politica Digital* 45 (August-September): 48-50. [Mexico]

Gil-Garcia, J. Ramon. (2007). Managing Government Web Sites with XML. *The ITP News* 2 (3): 4. [Publication of the Information Technology and Politics Section of the American Political Science Association] [United States]

Sandoval-Almazan, Rodrigo, J. Ramon, Gil-Garcia, and Luis F. Luna-Reyes. (2007). Ranking of State Portals, Measurement 2007 (In Spanish). *Politica Digital* 38 (August-September): 30-32. [Mexico]

Gil-Garcia, J. Ramon. (2007). Modeling Information Integration across Government. *The ITP (Information Technology and Politics) News* 2 (2): 3. [Publication of the Information Technology and Politics Section of the American Political Science Association] [United States]

Sandoval-Almazan, Rodrigo, and J. Ramon Gil-Garcia. (2006). An Examination of the State Portals (In Spanish). *Politica Digital* 29 (April-May): 30-32. [Mexico]

Luna-Reyes, Luis F. and J. Ramon Gil-Garcia. (2005). Security Implications for Electronic Government (In Spanish). *Revista IAPEM*, 60 (January-April): 181-205. [Mexico]

Gil-Garcia, J. Ramon and David Arellano-Gault. (2003). An Organizational Approach to the Electoral Process 1999-2000. The District Units of the Electoral Federal Institute: Esquizofrenic Organizations? (In Spanish). *Revista IAPEM* 53 (September-December): 37-65. [Mexico]

Sandoval Almazan, Rodrigo and J. Ramon, Gil-Garcia. (1996). Job Perspectives for Public Administrators in Times of Government Re-Engineering (In Spanish). *Revista Enlace* 46 (September): 21-28. [Mexico]

## **OTHER SCIENCE DISSEMINATION AND COMMUNITY ENGAGEMENT ACTIVITIES**

**Endorsement of the book “E-Government and Information Technology Management”.** August 2018.  
Book written by Marc Holzer, Aroon Manoharan and Jim Melitski. Published by Melvin & Leigh, Irvine, California.

**Article “The Boom of Government Apps” (In Spanish).** March 2018.  
Article by Lilia Chacon with quotes from an interview with Dr. Gil-Garcia. Magazine “Alcaldes de Mexico”.

**Endorsement of the book “Access to Information, Technology, and Justice”.** June 2017.  
Book written by Ursula Gorham. Published by Rowman & Littlefield, Lanham, Maryland.

**Article “Ramon Gil, one of the 10 Most Influential Researchers in the Study of Digital Government”.** March 2017.  
Article written by Carmen Baez and published by the Agencia Informativa CONACyT, Mexico City, Mexico.

**“Responsability, Honesty, Transparency, and Legality” (In Spanish).** March 2016.  
Article about the Autonomous University of the State of Mexico President’s Third Annual State of the University Report. Acknowledgement of Dr. Gil-Garcia as a Distinguished Alumnus. “Uno mas Uno” Newspaper. March 4<sup>th</sup>, 2016.

**Foreword to the book “Transforming City Governments for Successful Smart Cities: Empirical Experiences”.** 2015  
Authored by Manuel Pedro Rodriguez-Bolivar. New York, NY: Springer. [United States]

**"J. Ramon Gil-Garcia, PhD on info tech and social media"**. September 2015.

Video. Rockefeller College of Public Affairs and Policy YouTube Channel: [https://www.youtube.com/watch?v=Uf\\_tPhGfHxE](https://www.youtube.com/watch?v=Uf_tPhGfHxE)

**"Information technology expert J. Ramon Gil-Garcia, PhD"**. September 2015.

Video. Rockefeller College of Public Affairs and Policy YouTube Channel: <https://www.youtube.com/watch?v=VR8DDPYaYQ>

**"Making Cities Smarter"**. August 2015.

Article with Interview. Rockefeller College of Public Affairs and Policy News Magazine, Fall 2015. University at Albany, SUNY.

**Endorsement of the book "Social Media for Government: Theory and Practice"**. August 2015.

Book written by Staci M. Zavattaro and Thomas A. Bryer. Published by Routledge, New York, NY.

**"BC, DF and Jalisco have the best Electronic Governments" (In Spanish)**. July 2015.

Interview. Newspaper "La Cronica de Hoy".

**"Web, Apps and other Trends for Tax Collection" (In Spanish)**. February 2015.

Interview. Magazine "Alcaldes de Mexico".

**"BIIACS Contributes to the Development of Digital Databases" (In Spanish)**. October 2014.

Newspaper article about Banco de Información para la Investigación Aplicada en Ciencias Sociales (BIIACS) mentioning J. Ramon Gil-Garcia as the Founding Director. Newspaper "El Universal". Data Journalism.

**"The Web, a Support for Governing. The System for Claims against Public Servants Provides Certainty and Foster Citizen Participation" (In Spanish)**. September 2014.

Interview. Magazine "Alcaldes de Mexico".

**Donation Campaign of Electronic Government Publications**. June 2014 - present.

Donation of over 250 electronic government publications authored or coauthored by Dr. Gil-Garcia to the libraries of "Universidad de la Sierra Sur", "Universidad Autonoma del Estado de Mexico", and "Centro Público de Investigación e Innovación en Tecnologías de la Información y la Comunicación (INFOTEC)".

**Donation of the Database "Index of State Electronic Government: 2009-2012" (In Spanish)**. December 2012.

Banco de Información para la Investigación Aplicada en Ciencias Sociales (BIIACS).

**"Dr. J. Ramon Gil-Garcia Presents BIIACS" (In Spanish)**. November 2012.

Video. Center for Research and Teaching in Economics YouTube Channel: <https://www.youtube.com/watch?v=X-HHnPPtsJc>

**Public Administration Introductory Course: Session "The Orthodoxy" (In Spanish)**. May 2012.

Video. Center for Research and Teaching in Economics YouTube Channel: <https://www.youtube.com/watch?v=ALramgNpz9c>

**"BIIACS: The Mexican Google in Social Sciences" (In Spanish)**. March 2011.

Article about Banco de Información para la Investigación Aplicada en Ciencias Sociales (BIIACS), published at the CUPECOMI Blog.

**Database Donation "Information and Communication Technologies in Local Public Administrations" (In Spanish)**. January 2011.

Banco de Información para la Investigación Aplicada en Ciencias Sociales (BIIACS).

**"IT Tools to the Service of Social Sciences: The Future of BIIACS" (In Spanish)**. March 2009.

Article about Banco de Información para la Investigación Aplicada en Ciencias Sociales (BIIACS). Ciencia y Desarrollo Magazine.

**"New Database Bank for Social Sciences" (In Spanish)**. December 2008.

Article about Banco de Información para la Investigación Aplicada en Ciencias Sociales (BIIACS). "La Jornada" Newspaper.

**"Database Bank in Social Sciences" (In Spanish)**. December 2008.

Article about Banco de Información para la Investigación Aplicada en Ciencias Sociales (BIIACS). "Ciudad Tijuana" Newspaper.

**"We all are the Google Generacion" (In Spanish)**. September 2008.

Conference Organizer. Public Administration Department. Center for Research and Teaching in Economics.

## **ACADEMIC AND PROFESSIONAL ASSOCIATIONS**

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### **Public Management Research Association (PMRA)**

Member, 2015 - present. [United States]

### **Association for Computing Machinery (ACM)**

Member, 2011 - present. [United States]

### **IFIP Working Group 8.5 “Information Systems in Public Administration”**

Member, 2009 - present. [Austria]

### **Digital Government Society (DGS)**

Founding Member, 2006 - present. [United States]

### **Association for Policy Analysis and Management (APPAM)**

Member, 2005 – present. [United States]

### **Fulbright Association**

Member, 2004 – present. [United States]

### **Association for Information Systems (AIS)**

Member, 2004 – present. [United States]

### **Harvard University Mexican Association**

Member, 2004 – 2006. [United States]

### **American Political Science Association (APSA)**

Member, 2002 – present. [United States]

### **Information Systems Society, Institute for Operations Research and the Management Sciences**

Member, 2002 – present. [United States]

### **American Society for Public Administration (ASPA)**

Member, 1998 – present. [United States]

### **Centro de Investigação de Tecnologias de Informação para uma Democracia Participativa**

Member, 1997 – present. [Portugal]

### **Colegio Nacional de Ciencias Politicas y Administracion Publica, A.C.**

Member, 1997 – 2001. [Mexico]

## **OTHER ACTIVITIES AND PAST AFFILIATIONS**

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### **Research Fellow, 2007 – 2012.**

Center for Technology in Government, University at Albany, SUNY. [United States]

### **Management Team Member, 2007 – 2009**

North American Digital Government Working Group funded by the National Science Foundation. [United States]

### **Post-Doctoral Research Fellow, 2005 – 2007.**

National Center for Digital Government, University of Massachusetts at Amherst, Massachusetts. [United States]



**Electoral Council Member**, December 1999 – September 2001.  
Electoral District No. 34, Federal Electoral Institute. Toluca. [Mexico]

**National Executive Director (Volunteer)**, May 1999 – October 2000.  
Juventudes de la O.N.U.-Sede Mexico, A.C. [Non Government Organization]. Mexico City. [Mexico]

**Secretary**, September – December 1998.  
International Club of Public Affairs, University of Colorado at Denver. Denver, Colorado. [United States]

**Elections Observer (Observador Electoral)**, July the 1997.  
Federal Elections 1996-1997, Instituto Federal Electoral, Mexico City. [Mexico]

**Director (Volunteer)**, October 1996 – January 1999.  
Center of Research for Development and New Generations, Juventudes de la O.N.U.-Sede Mexico, A.C. [Non Government Organization]. Mexico City. [Mexico]

**President and Executive Director (Volunteer)**, September 1995-1996.  
National Association of Political Science and Public Administration Students. Mexico City. [Mexico]

## **ADDITIONAL RESEARCH AND PROFESSIONAL EXPERIENCE**

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**Center for Technology in Government, University at Albany, SUNY**, Albany, New York, United States.

**Post-Doctoral Fellow.** May 2005 – July 2007.

**Activities:** Active participation and coordination of research and consulting projects related to the use of information and communication technologies in the public sector. Preparing and writing academic articles, research reports, and practitioner-oriented publications and presentations.

**Graduate Research Assistant.** January 2002 – May 2005.

**Activities:** Active participation in the design and development of research and consulting projects related to the use of information and communication technologies in the public sector.

**Centro de Estudios Políticos y de Administración, S.C.**, Toluca, State of Mexico, Mexico.

**Consultant and Researcher.** July 1997 – August 1999.

**Activities:** Research, consulting and support for projects about Public Policy (analysis and evaluation), Political Science (public opinion studies, image management, and speech preparation), and Public Administration (local government planning and management).

**Government of the State of Mexico, Secretary of Agricultural Development**

**General Direction of Rural Development**, Metepec, State of Mexico, Mexico.

**Assistant to the General Director.** November 1995 – June 1997.

**Activities:** Analysis and evaluation of government programs, coordination of activities between directions (sub-areas), preparation of speeches, organization of political visits for the general director, the secretary and the governor, collaboration with rural leaders.

**Analyst of Computational and Administrative Systems.** August 1994 – October 1995.

**Activities:** Support related to information systems and administration, help to use information technology resources, support for administrative control and accounting activities.

**Secretary of Agriculture, Livestock, and Rural Development (Mexican Government)**

**State Office of “INCA Rural, A.C.”**, Toluca, State of Mexico, Mexico.

**Responsible of the Data Processing System.** January – July 1994.

**Activities:** Coordination of different activities related to information and computational resources to support the substantive objectives of the organization.

**Program of Technical Support and Training “INCA Rural – Sedagro”**, Metepec, State of Mexico, Mexico.

**Research Assistant.** January – December 1993.

**Activities:** Search for and organize information from books, academic journals, and magazines related to topics about rural development, economics, law, and political science.

## **ADDITIONAL EXPERIENCE IN FUNDED PROJECTS (Researcher and other Non-PI Roles)**

**Centro de Investigacion y Docencia Economicas (CIDE)**, Mexico City, Mexico.

### **Research Projects:**

[16] *The International Context of Immigration Reform: US, Mexico, and Beyond*. Funded by the “Global Migration and Human Mobility Program” of the John D. & Catherine T. MacArthur Foundation, United States. December 2010 - February 2014. Researcher.

**University at Albany, State University of New York**, Albany, New York, United States

### **Research Projects:**

[15] *Modeling the Social and Technical Processes of Interorganizational Information Integration*. Funded by the National Science Foundation. May 2005 – July 2007. Researcher

[14] *Turning to Digital Government in a Crisis: Coordinating Government, Business and Nonprofit Services in Response to the World Trade Center Attacks of September 11, 2001*. Funded by the National Science Foundation. May 2005 – September 2005. Researcher

[13] *Modeling the Social and Technical Processes of Interorganizational Information Integration*. Funded by the National Science Foundation. September 2004 – May 2005. Research Assistant

[12] *Turning to Digital Government in a Crisis: Coordinating Government, Business and Nonprofit Services in Response to the World Trade Center Attacks of September 11, 2001*. Funded by the National Science Foundation. January 2002 – May 2005. Research Assistant

[11] *Exploring the Feasibility of a Digital Government Journal*. Funded by the National Science Foundation. October 2003 – April 2004.

[10] *Redesign of the concentration in Information Strategy and Management* for the Graduate Programs in Public Administration. Rockefeller College of Public Affairs and Policy. January 2002 – July 2003. Research Assistant

### **Applied Research and Consulting Projects:**

[9] *Assessing Mobile Technologies in Child Protective Services*. Funded by the NYS Office of Children and Family Services. June 2006 – January 2007. Researcher

[8] *IT Workforce Skills Assessment Project*. Funded by New York State. August 2005 – August 2006. Researcher

[7] *Guidelines for Assessing and Building Information Sharing Capability in the Criminal Justice Enterprise: Developing an Interactive Assessment Toolkit*. Funded by the U.S. Department of Justice. June 2004 – September 2004. Research Assistant

[6] *Increasing Information Sharing Effectiveness: Guidelines for Assessing and Building Capability in the Criminal Justice Enterprise*. Funded by the U.S. Department of Justice. May 2002 – June 2004. Research Assistant

**Centro de Investigacion y Docencia Economicas (CIDE)**, Mexico City, Mexico.

### **Research Projects:**

[5] *Organizational Structures and Networks in the Budgeting Process (In Spanish)*. Funded by the National Council of Science and Technology (CONACyT) Mexico. August 1999 – August 2001. Researcher

### **Applied Research and Consulting Projects:**

[4] *Intervention Manual for Regulatory Improvement in the Municipalities (In Spanish)*. Funded by the Federal Commission for Regulatory Improvement, Mexican Government. June – August 2001. Researcher

[3] *Process Auditing and Elaboration of Administrative Manuals (In Spanish)*. Funded by the Secretary of Environment, Natural Resources and Fishing, Mexican Government. August – November 2000. Researcher

[2] *Manual of Strategic Planning and Performance Measurements (In Spanish)*. Funded by the Secretary of Finance and Public Credit, Mexican Government. May – June 2000. Researcher

[1] *Evaluation of the Decentralization of the Tourism Secretary (In Spanish)*. Funded by the Secretary of Tourism, Mexican Government.

September 1999 – February 2000. Researcher

## **ADDITIONAL EDUCATION**

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**Universidad Nacional Autonoma de Mexico (UNAM)**, Mexico City, Mexico.

**Additional Courses in Business Administration, Accounting, and Informatics.** January 2000.

**Coursework:** Administration I and II; Accounting I and II; Informatics I, II and III; Social Dynamics; Computing Workshop I; Mercantile Law; Civil Law; Economics I, II and III; Mathematics I; Workshop of Administrative Reports Writing; Research Methods; Fiscal Law I; Humanistic I.

**Fundacion Mexicana de Computacion**, Toluca, State of Mexico, Mexico.

**Technical Certificate in Information Systems Development.** August 2001.

**Coursework:** Computational Logic; Visual FoxPro; Clipper; Visual Basic.

**Instituto de Computacion y Metodos**, Toluca, State of Mexico, Mexico.

**Technical Certificate in Information Systems Administration.** October 1996.

**Coursework:** Operative System DOS; MS Windows; Support Tools; MS Word; MS Excel; IPC-COI; IPA-SAE; Harvard Graphics.

## **PROFESSIONAL DEVELOPMENT**

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**SUNY Hispanic Leadership ‘Institute in Training’ (6 hours)**

Hispanic Leadership Institute, State University of New York, Albany, NY, United States, August 2020.

**NYCRIN SUNY Short-Course Program (2 weeks)**

The New York City Regional Innovation Node. National Science Foundation, Albany, NY, United States, April 2019.

**Course “Designing for Online Learning: Building a Classroom Environment Through Essential Interactions” (2 hours)**

Institute for Teaching, Learning and Academic Leadership, University at Albany, State University of New York, Albany, NY, United States, September 2017.

**Workshop “Publish and Flourish” (1 day)**

Institute for Teaching, Learning and Academic Leadership, University at Albany, State University of New York, Albany, NY, United States, September 2014.

**Course on DSpace (2 days)**

Centro de Investigacion y Docencia Economicas, Mexico City, Mexico, May 2013. (In Spanish)

**Course “Atlas.ti: New Tools for Qualitative Analysis” (2 days)**

Centro de Investigacion y Docencia Economicas, Mexico City, Mexico, November 2011. (In Spanish)

**Course “Structural Equation Modeling (SEM) using SmartPLS” (2 days)**

J. Mack Robinson College of Business, Georgia State University, Atlanta, GA, United States, June 2008.

**Course “Beyond Institutions: Regulatory Reforms and Trascending New Public Management” (3 days)**

Centro de Investigacion y Docencia Economicas, Mexico City, Mexico, November 2007. (In Spanish)

**Course “Redesigning your Website Using XML” (1 day)**

Center for Technology in Government, University at Albany, SUNY, United States, August 2005.

**Virtual Course “Formulation of Electronic Government Strategies” (5 weeks)**

Inter-American Agency for Cooperation and Development (IACD), OAS, United States, November-December 2003. (In Spanish)

**Course “LISREL Models: General Structural Equations” (4 weeks)**

Inter-university Consortium for Political and Social Research (ICPSR), University of Michigan, Ann Arbor, MI, United States, July-August 2003.

**Course “Longitudinal Analysis” (4 weeks)**

Inter-university Consortium for Political and Social Research (ICPSR), University of Michigan, Ann Arbor, MI, United States, July-August 2003.

**Workshop “Spatial Analysis and Geographic Information Systems” (3 days)**

Center for Social and Demographic Analysis, University at Albany, Albany, NY, United States, May 2002.

**Virtual Course “Inter-Organizational Networks in Public Administration” (4 months)**

Centro Latinoamericano de Administracion para el Desarrollo (CLAD) - Universidad de Santiago de Chile, Distance Education, Chile, July-November 2000. (In Spanish)

**Course “Computational Logic” (3 weeks)**

Instituto de Computacion y Metodos, Toluca, State of Mexico, October 2000. (In Spanish)

**Seminar in Demography and Electoral Processes (10 weeks)**

Center for Research in Population, U.A.E.M., Toluca, State of Mexico, March-May 1997. (In Spanish)

**Course “Didactic Communication” (5 days)**

University Center for Academic Development, U.A.E.M., Toluca, State of Mexico, Mexico, February 1997. (In Spanish)

**Course “Basic and Advanced Internet (7 weeks)**

Computing Services Direction, U.A.E.M., Toluca, State of Mexico, April-May 1996. (In Spanish)

**Course “Formation of Instructors” (6 days)**

Secretary of Agricultural Development, Government of State of Mexico, Metepec, State of Mexico, Mexico, March 1996. (In Spanish)