People at CTG

Theresa Pardo
Center Director

Specialty

- Information technology innovation in the public sector
- Electronic records management
- Interagency and intergovernmental information sharing and integration
- Information technology business case planning and development

Brief Bio

Under Theresa’s leadership, CTG works closely with multi-sector and multi-disciplinary teams from the U.S. and
around the world to carry out applied research and problem solving projects focused on the intersections of policy, management, and technology in the governmental context.

With funding from organizations such as the U.S. National Science Foundation, Ford Foundation, U.S. Department of Justice, United Nations, World Bank, U.S. Library of Congress, U.S. National Archives and Records Administration, SAP, Microsoft Corporation, and New York State, among others, CTG's work has broken ground in information and knowledge sharing, open government and open data, e-government, social media policy, and mobile technologies and human services delivery.

Theresa serves as Open NY Adviser to New York State’s Governor Andrew Cuomo and was recently appointed Expert Advisor to the Open Data 500 Project. She serves as International Advisor to the E-Government Committee for the China Information Association and is President of the Digital Government Society, a global multi-disciplinary organization of scholars and practitioners interested in the development and impacts of digital government. Dr. Pardo serves on a number of national and international advisory and editorial boards, including the International Conference on Theory and Practice of Electronic Governance (ICEGOV) conference series Advisory Committee; Government Information Quarterly, the leading journal in the field of digital government; the U.S. Government Accountability Office Executive Council on Information, Management, and Technology; and the Data Center for Applied Research in Social Sciences at Centro de Investigacion y Docencia Economicas (CIDE) in Mexico City. She is also a Senior Adviser to the Informatización Research Institution, State Information Center in China and is a member of the Board of Champions for the New York State Science, Technology, Engineering, Arts, and Math (STEAM) Girls Collaborative.

Theresa has published over 125 articles, research reports, practice guides, book chapters and case studies and is ranked among the top five scholars in her field in terms of productivity and citations to her published work. She has received numerous awards including best journal and conference paper awards for her published work, the University at Albany’s Excellence in Teaching Award and the Rockefeller College Distinguished Service Award. Theresa is also a contributing author to practitioner publications such as Public CIO and regularly participates as an instructor in professional development programs for government executives.

Theresa is also a Research Associate Professor at the Rockefeller College of Public Administration and Policy and an Associate Professor of Informatics at the College of Computing and Information at the University at Albany. She is one of the founding developers of the highly ranked Government Information Strategy and Management curriculum at Rockefeller College. The academic program focuses on the policy, management and technology dimensions of information and technology use in the design and delivery of government programs. In 2008, Theresa received the University at Albany’s Excellence in Teaching Award.

Selected Publications


Education

- M.S. Educational Administration, 1990, University at Albany/State University of New York.
- B.A. Political Science, 1982, University at Albany/State University of New York.