

## Appendix C. Background papers

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In preparation for the workshop activities, we issued a Call for Papers to researchers and government practitioners for background papers addressing the themes of the workshop. The organizing committee selected the following papers to provide a backdrop for the workshop activities. All papers are available on the Workshop Web Site at [http:// www.ctg.albany.edu/research/workshop/background.html](http://www.ctg.albany.edu/research/workshop/background.html)

G. Scott Aikens, "Nexus: The Policy and Ideas Network: A Case Study" [ [gsa1001@cus.cam.ac.uk](mailto:gsa1001@cus.cam.ac.uk) ]

Janet Cichelli, "Designing Government Systems for Day- One Job Performance" [ [bwhite@wpiusa.com](mailto:bwhite@wpiusa.com) ]

Ernie Dornfeld, "City of Seattle Legislative and Historical Information on the Internet: A Case Study for Citizen Access" [ [ernie.dornfeld@ci.seattle.wa.us](mailto:ernie.dornfeld@ci.seattle.wa.us) ]

Brian Ellis, "Securing State and Local Government Web Sites Using Digital Certification Authority and Repository Services" [ [brian.elis@digsigtrust.com](mailto:brian.elis@digsigtrust.com) ]

Michael B. Fraser and John Boyer, "Electronic Permits for Government in the 21st Century" [ [michael.fraser@noaa.gov](mailto:michael.fraser@noaa.gov) ]

J. Gangolly, S.S. Ravi, D.J. Rosenkrantz, and G. Tayi, "Temporal Reconstruction of Authoritative Text in Legal, Accounting, and Regulatory Domains" [ [ravi@cs.albany.edu](mailto:ravi@cs.albany.edu) ]

Alice Hart, "Government and Technology: A Case History of the Pitfalls of Working with Enterprise Community Based Organizations" [ [ahart@flint.umich.edu](mailto:ahart@flint.umich.edu) ]

Mark Hedges, "Anonymity in Internet Voting" [ [hedges@infonex.com](mailto:hedges@infonex.com) ]

Richard Heeks, "Successful Approaches to Information Age Reform" [ [richard.heeks@man.ac.uk](mailto:richard.heeks@man.ac.uk) ]

Richard Heeks, "Reinventing Government in the Information Age: Explaining Success and Failure" [ [richard.heeks@man.ac.uk](mailto:richard.heeks@man.ac.uk) ]

Helene Heller, "Delivering Services Online: How to Manage Culture Change in Government Use of the Web" [ [hheller@incredibyte.net](mailto:hheller@incredibyte.net) ]

Ajit Kambil and Mark Ginsburg, "Public Access Web Information Systems: Lessons from the Internet EDGAR project" [ [akambil@stern.nyu.edu](mailto:akambil@stern.nyu.edu) ]

David Landsbergen and George Wolken, "Eliminating Legal and Policy Barriers to Interoperable Government Systems: Phase I: Policy Barriers" [ [landsbergen.1@osu.edu](mailto:landsbergen.1@osu.edu) ]

Rick Moore, "Information Needs Assessment Project" [ [emoore@dhr.state.nc.us](mailto:emoore@dhr.state.nc.us) ]

John O'Looney, "Identifying Opportunities for Effective Cross-Agency Electronic Services Delivery: Spanning the Gap Between Consumers' Needs and the Real Prospects for System Integration and Success" [ [looney@igs.cviog.uga.edu](mailto:looney@igs.cviog.uga.edu) ]

Priscilla Regan, "Privacy and Intelligent Transportation Systems: Results of a National Public Opinion Study and Insights from Investigations of Pilot Projects" [ [pregan@wpgate.gmu.edu](mailto:pregan@wpgate.gmu.edu) ]

Gary Stoneburner, "Common Barriers to IT Security" [ [gary.stoneburner@nist.gov](mailto:gary.stoneburner@nist.gov) ]

Eswaran Subrahmanian and James Garrett, "Two Experiences in Digital Government" [ [sub+@cs.cmu.edu](mailto:sub+@cs.cmu.edu) ]