

# Groupware Technology Testbed

Tue, 01 Nov 1994

Theresa A. Pardo, Mark Nelson

In recent years, both government and business have been experimenting with team-based organizations and work assignments organized around a complete service or administrative process. Since nearly every service follows an implicit order of action steps and information flow, government agencies have become increasingly interested in technologies to support group functioning and process-oriented operations.

This report presents the results of a series of prototyping experiments conducted by CTG and state agencies on custom workflow, project management, document management, and meeting support systems using groupware tools.