

Appendix. Suggested Readings and Resources

Resource	Brief Description
Roadmap for E-government in the Developing World: 10 Questions E-Government Leaders Should Ask Themselves. The Working Group on E-Government in the Developing World, April 2002. http://www.pacificcouncil.org/pdfs/e-gov.paper.f.pdf	This project was motivated by a desire to leverage e-government lessons already learned in the developing world to maximize the chances of success for future projects. The "Roadmap for E-government" that follows highlights issues and problems common to e-government efforts and offers options for managing them.
e-Government Interoperability: Overview. Bangkok: United Nations Development Programme, 2007. Available at http://www.apdip.net/projects/gif/GIF-Overview.pdf .	UNDP created a Study Group of government officials from 14 nations, supported by a team of industry experts, to help countries, especially those in the Asia-Pacific region, reverse the trend of fractured ICT projects by developing and promoting Government Interoperability Frameworks (GIFs).
The Justice Information Sharing Capability Assessment Toolkit. http://www.ctg.albany.edu/publications/guides/sharing-justice-info	This toolkit is designed for use when considering or planning a justice information-sharing initiative. It provides a process for assessing where capability for interoperability exists and where it must be developed in order to achieve public safety goals. Assessment results provide a basis for action planning to fill capability gaps both within and across organizations.
Enterprise Interoperability Centre http://new.eic-community.org	The EIC defines and applies integration methodology and tools leveraging existing standards where possible to define common public business processes for achieving interoperability of networked organizations across multiple industries. The EIC is a product of Project Athena. The Centre includes an eLearning Portal with a variety of courses including Concepts of Interoperability and Business Interoperability.
European Commission Interoperable Delivery of European eGovernment Services to public Administrations, Business and Citizens (IDABC) http://ec.europa.eu/idabc	EIDABC works on behalf of the EC to improve the interchange of data between members States' administrations and the European Institutions. To achieve the objectives of the program, IDABC operates by issuing recommendations, developing solutions and providing services that will enable national and European administrations to communicate electronically.
European Interoperability Framework v1.0 http://europa.eu.int/idabc/en/document/3761	Issued by the EC to support the delivery of pan-European eGovernment services to citizens and enterprises.
Gasser, Urs and Palfrey, John G., Breaking Down Digital Barriers: When and How ICT Interoperability Drives Innovation. Berkman Center Research Publication No. 2007-8 Available at SSRN: http://ssrn.com/abstract=1033226	This study attempts to understand a range of views on how interoperability comes to pass, what is optimal in terms of interoperability, how interoperability relates to innovation, and how to approach achieving greater interoperability.
Open GIS Consortium http://www.opengeospatial.org/	The Open Geospatial Consortium, Inc.® (OGC) is a non-profit, international, voluntary consensus standards organization that is leading the development of standards for geospatial and location based services.
Roberta Balstad Miller. Toward Global Interoperability. Directions Magazine , April 30, 2004. http://www.directionsmag.com/article.php?article_id=527&more	There is a growing recognition worldwide that interoperability is essential to the Information Society. Increasingly, however, interest in interoperability is spreading beyond information, hardware, and software

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	professionals and is being expressed both by longstanding and new users of data and information and by those who wish to advance development around the globe.
Study on Interoperability at Local and Regional Level http://ec.europa.eu/idabc/en/document/7038/254	This interoperability study was prepared for the egovernment unit, DG Information Society and Media, European Commission, April 2007. It presents a extensive discussion of key factors and includes an extensive set of current practice case studies.
The European Virtual Laboratory for Enterprise Interoperability http://interop-vlab.eu/INTEROP-V/LAV	INTEROP-VLab is a virtual, i.e. distributed and coordinated research organization. One of the services it provides is an education program with tutorials and two masters on Enterprise Interoperability.
