

Setting the Stage for an Electronic Health Record: A Business Analysis for the New York State Department of Correctional Services

Thu, 10 Dec 2006

Theresa A. Pardo, Meghan E. Cook, Donna S. Canestraro, Jana Hrdinova, Anthony M. Cresswell, Benjamin French

This document reports on a project conducted by CTG on behalf of the New York State Department of Correctional Services (NYS DOCS) to explore the likely benefits and associated costs of an Electronic Health Record (EHR) for NYS DOCS. The project, moving towards an electronic health record for NYS DOCS, was initiated in the summer of 2005 by the former New York State Department of Correctional Services Commissioner, Glenn Goord.

The project report outlines the source of many of the environmental and organizational challenges facing NYS DOCS in the transition to an EHR. The benefits of an EHR both generally and in a correctional context are introduced together with barriers to implementation at NYS DOCS found in the environmental analysis. In addition, a set of recommendations was designed to assist NYS DOCS in their efforts to fully realize the benefits of an EHR as well as a brief discussion of related cost estimation issues. Since the release of the report, NYS DOCS has taken positive developments towards their goal, an update of which is now included in the report.