

Project participants by type of organization and type of contribution

(80 participants contributed to the overall project. Some served in more than one capacity.)

Organization type	Advisory Committee	Prototype Team	Field testers	Corporate partners
State	14	13	14	
County	5	6	13	
Municipality	3	10	29	
University	2			
Professional association	2			
Private sector	2			15
Total	28	29	56	15

Prototype functions and percentage of field testers with access to each

Prototype function	Percent of field testers whose role gave access to this function
Gateway and Contact Directory	100%
Contact Repository Application -- data owner	49%
Contact Repository Application -- data entry operator	26%
Dog Licensing Application -- agent	39%
Dog Licensing Application -- NYS Dept. Agriculture and Markets	7%
Parcel Transfer Verification Check Application -- local assessor	7%
Parcel Transfer Verification Check Application -- county RPTS	9%
Parcel Transfer Verification Check Application -- NYS ORPS	6%

Ease of use ratings for specific Prototype functions

(1= very easy, 5= very difficult)

Function	Composite mean rating
Sign-on / Sign out	1.18
Resources -- Locate items	2.28
Contact Directory -- Using searchable map	1.85
Contact Directory -- Using custom search and export	2.14
Contact Repository Application -- Performing data management tasks	2.03
Dog Licensing Application -- Performing transactions and reports	2.07
Parcel Transfer Verification Check Application -- Update and review records	1.22

General satisfaction with the Gateway Prototype

(1= very negative opinion, 7= very positive opinion)

Questions	Composite mean rating
Confidence in the security of the Gateway Prototype	5.13
Ease of learning the functions in the Gateway Prototype	5.75
Convenience of the Gateway Prototype compared to current way of working	5.28
Usefulness of the Gateway Prototype compared to current ways of working	5.28
Speed of the Gateway Prototype compared to current way of working	5.17
Severity of data quality problems (reverse coded)	4.07
Usefulness of help options (online Help, online FAQs, and Help Desk)	5.19

Technology problems encountered

(1= never encountered, 7= encountered very often)

Questions	Mean rating
Gateway Prototype was down when I wanted to use it	1.48
Lacked ready access to the internet from my desk	1.36
Lacked online access to a printer from my desk	1.40
Telecommunications speed at my desk was too slow	1.82