

# Assessing Mobile Technologies in Child Protective Services: A Demonstration Project in 23 New York State Local Departments of Social Services

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NYS's Office of Children and Family Services (OCFS) and the Center for Technology in Government (CTG) partnered to learn more about the impact of mobile technology use in child protective services (CPS) in New York State. In the Demonstration Project in 23 Local Social Service Districts, 450 laptops and tablets were deployed to CPS caseworkers in 23 NYS Local Social Services Districts. CTG conducted the independent assessment where the evaluation focused on mobility, productivity, and satisfaction as well as addressed environmental factors in statewide IT deployment. The summary report looks at high level impacts across all districts and the profiles detail findings from each individual district.

The individual district profiles can be selected below:

- Albany County Department for Children, Youth and Families Programs & Services Children and Family Services
- Broome County Department of Social Services
- Chemung County Department of Social Services
- Clinton County Department of Social Services
- Columbia County Department of Social Services
- Fulton County Department of Social Services
- Jefferson County Department of Social Services
- Nassau County Department of Social Services
- Niagara County Department of Social Services
- Onondaga County Department of Social Services
- Orleans County Department of Social Services
- Putnam County Department of Social Services & Mental Health
- Rockland County Department of Social Services
- Schenectady County Department of Social Services, Children and Family Services
- Seneca County Children and Family Services
- St. Lawrence County Department of Social Services, Protective Services
- Suffolk County Department of Social Services, Child Protective Services Bureau
- Ulster County Department of Social Services, Children and Family Services
- Washington County Department of Social Services, Child Protective Services Unit
- Wayne County Department of Social Services