

## Tools (4)

The goal of every CTG partnership project is to build knowledge that improves the way government works. We incorporate that knowledge into practical tools designed to help government managers and project teams working on information technology initiatives. These tools are based on our work with other government managers in exploring challenging information and IT issues questions.

### The XML Toolkit

Apr 2006

The XML Toolkit is a Web site product of CTG's Web Site Management Using XML: A Testbed Project, which served to assist New York State agencies in examining the benefits as well as the challenges of Web site management using the emerging technology of XML. It contains a library of XML resources and is intended to grow over time and benefit from the contributions of the online community.

### New York State-Local Internet Gateway Prototype Demonstration

Apr 2004

This online demonstration shows the features and functions of the New York State-Local Internet Gateway Prototype. The Prototype was built to identify, demonstrate, and evaluate key factors associated with the design, development, and deployment of a single point of contact for G2G work among state and local governments in New York State.

### New Models of Collaboration for Delivering Government Services: A Guide for Managers

Jan 2004

Governments around the world are experimenting with public service delivery systems that rely on cross-boundary collaboration among government agencies or between government and the private and non-profit sectors. This guide focuses on the key elements of these new working arrangements of particular importance to the people who will design and manage them.

### Insider's Guide to Using Information in Government

Nov 2000

Every day, the people inside government use information to develop policies, make decisions, evaluate programs, and deliver services. This Web resource draws from real agency experiences to provide a practical resource for government professionals who use information to do their jobs.