

Online Tools (6)



Open Government Portfolio Public Value Assessment Tool

Apr 2011

The **Open Government Portfolio Public Value Assessment Tool (PVAT)** offers government leaders with an approach to making better informed decisions about their portfolio of open government initiatives. This tool provides a structured way to assess the public value of an initiative so that an agency can review the expected public value across their entire portfolio of open government initiatives. The information generated from using this tool can then support decisions about the mix of initiatives in a portfolio and how to adjust the mix to enhance the agency's public value

The XML Toolkit

Apr 2006

The XML Toolkit is a Web site product of CTG's Web Site Management Using XML: A Testbed Project, which served to assist New York State agencies in examining the benefits as well as the challenges of Web site management using the emerging technology of XML. It contains a library of XML resources and is intended to grow over time and benefit from the contributions of the online community.

New Models of Collaboration for Delivering Government Services: A Guide for Managers

Jan 2004

Governments around the world are experimenting with public service delivery systems that rely on cross-boundary collaboration among government agencies or between government and the private and non-profit sectors. This guide focuses on the key elements of these new working arrangements of particular importance to the people who will design and manage them.

Opening Gateways: The Guide and Online Workbench

Dec 2003

The online workbench is provided as a companion piece to **Opening Gateways: A Practical Guide for Designing Electronic Records Access Programs**. It is an interactive version of the Guide enhanced with features that support groups of people as they collaborate on the development of electronic records programs.

e-Gov FirstStop

Apr 2002

The Internet offers an overwhelming amount of information about e-government. This new Web resource provides the top quality material by providing a carefully selected collection of e-government resources including executive-level briefings, research and best practice reports, case studies, and Web sites. Please note that **e-Gov FirstStop** was developed as a prototype resource and was operational from April through September of 2002. It has not been updated since September of 2002 and will not be updated in the future.

Insider's Guide to Using Information in Government

Nov 2000

Every day, the people inside government use information to develop policies, make decisions, evaluate programs, and deliver services. This Web resource draws from real agency experiences to provide a practical resource for government professionals who use information to do their jobs.