

Insider's Guide to Using Information in Government

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Every day, the people inside government use information to develop policies, make decisions, evaluate programs, and deliver services. The Insider's Guide to Using Information in Government draws from real agency experiences to provide a practical resource for government professionals. It covers six related topics (strategy, policy, data, costs, skills, and technology) and illustrates them with stories of state and local agency projects ranging in focus from internal knowledge sharing to statewide program evaluation.

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