

## **New Project to Explore Cross Agency Integration**

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Integrating and sharing information in a multi- organizational government setting involves complex interactions between people and technology systems.

With a two-year, \$1.2 million grant from the National Science Foundation (NSF), the Center has embarked on a project to study many of the issues associated with cross-agency information integration.

The grant is part of the Information Technology Research program, which is one of the most competitive research programs sponsored by NSF.

As part of this research, we will be participating in two state agency IT projects: one with the New York State Police and the other with the New York State Department of Environmental Conservation.

The work of these projects will be studied from a number of research perspectives including public policy, computer science, information management, organizational communication, and system dynamics. The goal is to develop a model or series of models that will help researchers and government professionals better understand the social, technical, and human challenges associated with cross-organizational integration initiatives.

Additional information about this project is available by contacting Project Manager Fiona Thompson (518) 442-3892 or by visiting CTG's Web site at [www.ctg.albany.edu/projects/miii](http://www.ctg.albany.edu/projects/miii).