

The Center for Technology in Government will present the results of its "E-Government: Tools of the Trade" project as part of the Partners in Learning sessions at GTC East 2002 on Wednesday, September 25 at the Empire State Plaza Convention Center. The sessions will feature a broad range of e-government solutions created during CTG's yearlong "Tools of the Trade" project.

The project was conducted in response to an e-government roundtable where close to 100 New York state and local government professionals expressed their need for guidelines and frameworks that addressed e-government planning, design and implementation. They also asked for resources that encourage and enable e-government knowledge sharing, executive level briefings, technology awareness sessions, research and best practice reports, and case studies in collaboration.

The results of CTG's work with state and local agencies- as well as corporate and academic partners-to produce practical "tools of the trade" for e-government will be the highlight of the Partners in Learning presentation.

Topics will include:

- **Making smart e-government investments** - How can you make better long-term IT investment decisions?
- **e-Gov FirstStop** - Where can you find the best online resources for e-government?
- **Local e-government** - How are New York's local and county governments taking advantage of e-government?
- **Business process change** - How is e-government affecting your business processes?
- **Managing the new Web environment** - How can XML help you manage services and information on the Internet?

The program will include five sessions from 10 a.m. to 4 p.m. in Meeting Room 3 at the Empire State Plaza.