

Electronic Government: A Vision of the Future that is Already Here

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In a poll conducted last year for the Council for Excellence in Government, only 34 percent of citizens were familiar with electronic government. Though they may be going publicly unnoticed, e-government initiatives are changing the way that the public sector works and interacts with citizens, businesses, and other governments. This article introduces a four-faceted vision of e-government and describes some of the ways that it is already changing the way government works.