

This publication provides an overview of the issues you'll encounter and resources you'll need when developing your government's Web site. But this is just a start. CTG has several resources that contain more in-depth information that may be useful as you move through the Web site creation and implementation process.

Developing and Delivering Government Services on the World Wide Web: Recommended Practices for New York State, from which this guide was adapted, contains more detailed lessons and tools. An electronic version of this report is available at www.ctg.albany.edu/projects/inettb/pract2.pdf

A companion piece, **WWW Starter Kit**, gives some quick tips and techniques to help you get started. The kit is available online at www.ctg.albany.edu/projects/inettb/startkit.html

Making Smart IT Choices is a handbook that presents CTG's signature methodology designed to help government managers evaluate information technology options. It contains a number of analytical tools that can help you make your way through the development process. Access the handbook online at www.ctg.albany.edu/resources/smartit.pdf

Did You Know? Using the Internet to Find Current and Best Practices offers more detailed instructions on how to find best and current practices in Web site designs and services. The kit is available online at www.ctg.albany.edu/resources/news/didyouknow7-00.pdf