

## Acknowledgments

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This book is a result of a special collaboration among many members of the government community in New York State sponsored by the Governor's Task Force on Information Resource Management. It reflects the best thinking of scores of public managers about principles and practices for conducting state-local information systems projects in an environment of devolution and boundary-spanning policy and program initiatives.

The core of this book was drawn from the experiences of eleven state-local information systems projects underway in New York State during the first half of 1997. These projects were represented in the study by 150 individuals from 67 state, county, and municipal agencies as well as a number of non-profit organizations and professional associations. The Center for Technology in Government (CTG) gathered information from these project teams through group brainstorming sessions, a formal survey, and a series of focus group interviews. This book is a compilation of many insights, experiences, and recommendations regarding effective intergovernmental information systems projects. The specific projects are:

- Aging Network Client Based Service Management Project (CBS)
- Electronic Filing of Local Government Annual Financial Reports
- Electronic Death Certificates
- Electronic Transfer of Dog Licenses
- Hunting and Fishing Licenses
- Immunization Reporting and Tracking System
- Probation Automation Project
- Real Property System Version 4 Project
- SALESNET
- Local Social Services
- District Imaging Project
- Electronic Voter Registration

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