

### Enterprise architecture

*Enterprise Architecture Development Tool-Kit, Version 2*, National Association of State Chief Information Officers, July 2002. <https://www.nascio.org/hotIssues/EA/>.

*The Business Reference Model, Version 1.1*, Federal Enterprise Architecture Program Management Office, 2002. <http://www.feapmo.gov/feaBrm.htm>.

State-specific Enterprise Architecture initiatives

- Connecticut: <http://www.doit.state.ct.us/policy/domain/index.htm>
- Kentucky: <http://www.state.ky.us/kirm/arcstand.htm>
- North Dakota: <http://www.state.nd.us/ea/>

### Stakeholder analysis

*Making Smart IT Choices*. Center for Technology in Government. University at Albany-SUNY. <http://www.ctg.albany.edu/resources/abstract/absmartit.html>.

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### Business process analysis and modeling

Business Process Resource Center, University of Warwick, UK <http://bprc.warwick.ac.uk/index.html#BPRCTOP>.

*The Workflow Handbook 2002*. Published in association with the Workflow Management Coalition (WfMC) Edited by Layna Fischer. March 2002, 428 pages. ISBN 0-9703509-2-9.

Workflow And Reengineering International Association <http://www.waria.com>.

Workflow/BRP application vendors: <http://www.waria.com/databases/wfvendors-A-L.htm>

*Business Process Management Journal*: <http://www.emeraldinsight.com/bpmj.htm>.

### Formal modeling

#### Agent-based modeling

Center for Computational Analysis of Social and Organizational Systems  
[http://www.casos.ece.cmu.edu/home\\_frame.html](http://www.casos.ece.cmu.edu/home_frame.html).

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Michael J. Prietula, Kathleen M. Carley & Les Gasser (Eds.), (1998) *Simulating Organizations: Computational Models of Institutions and Groups*, Menlo Park, CA: AAAI Press/The MIT Press.

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Thomas Schelling, *Micromotives and Macrobehavior*. New York: WW Norton & Co. Inc., 1978.

#### UML modeling

Object Management Group. *OMG Unified Modeling Language Specification, Version 1.3*. Framingham, MA: OMG Headquarters, 1999.

Doug Rosenberg, Kendall Scott (Contributor). *Use Case Driven Object Modeling With UML: A Practical Approach (Addison Wesley Object Technology Series)*. New York: Addison-Wesley, 1999.

### Workflow modeling

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MIT Sloan School Center for Coordination Science. <http://ccs.mit.edu>.

Workflow Management Coalition. <http://www.wfmc.org>.

INSEAD Workflow Site. <http://www.insead.fr/CALT/Encyclopedia/ComputerSciences/Groupware/Workflow/>.

### Operations research

Michael Trick's Operations Research Page. <http://mat.gsia.cmu.edu/> INFORMS: Home Page: Institute for Operations Research and the Management Sciences. [www.informs.org/](http://www.informs.org/).

Operations Research Society. [www.mors.org/](http://www.mors.org/).

MIT, Operations Research Center. <http://Web.mit.edu/orc/www/>.

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