

New Models of Collaboration for Government Services to Citizens and Businesses is a multi-national research project designed to study innovative models of public-private partnerships and other networked organizational forms. The project is designed to understand how these partnerships use advanced networking and other informational technologies as the means of multi-organizational communications and coordination.

CTG and the Centre Francophone d'Informatisation des Organisations (CEFRIO) are the major research partners for this project. Both centers are leading the comparative analyses of successful partnerships worldwide through case studies developed by an international network of field researchers in Canada, the United States, and Europe.

Funded by a two-year, \$400,000 grant from the National Science Foundation, the U.S. portion of the project is examining cross-cultural similarities and differences, and identifying barriers and enablers to collaboration. Case studies examining the NYS GIS Coordination Program, the Internal Revenue Service E-file Program, FirstGov, and Access Indiana have been completed. Research partners at the University of Maryland, Baltimore County and Indiana University joined CTG in capturing the American cases.

In October, CEFRIO is hosting an international colloquium on the theme, "Public/Private Partnership: Myth or Reality?" to be held in Quebec City. The event will include presentations of cases, best practice workshops, roundtables, expert panels, and networking activities.

Partners

- National Science Foundation
- Centre Francophone d'Informatisation des Organisations (CEFRIO), Quebec, Canada
- Cellule Interfacultaire Technology Assessment, Belgium
- Hautes Etudes Commerciales, Quebec, Canada
- Indiana University
- University of Bremen, Germany
- University of Maryland, Baltimore County
- University of Quebec at Montreal, Canada