

## CTG Web News Volume XI, Issue 3

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### UPCOMING EVENT

CTG will host the latest in a series of Research Discussions. This series provides attendees an opportunity to hear about and discuss research-in-progress on a variety of government IT topics.

Electronic Governance at United Nations University and Programmable Messaging for Electronic Government  
Tomasz Janowski, Senior Research Fellow, UNU-IIST & Head, Center for Electronic Governance at UNU-IIST  
Thursday, March 20, 2008, 8:30 - 10:00 am For more information >>  
<http://www.ctg.albany.edu/news/events?eventID=32>

Improving Citizen Access to Government in China Lin Zhu, CTG Visiting Scholar and Assistant Professor of Public Administration, East China University of Science and Technology, Shanghai Thursday, April 3, 2008, 8:30 - 9:30 am For more information >> <http://www.ctg.albany.edu/news/events?eventID=33>

### SPOTLIGHT ON

#### CTG's Vision for the Future

CTG recently prepared a self-evaluation report as part of the University at Albany's periodic review of research centers and institutes. The report, prepared by Center staff, covers the period from our founding in 1993 to the present. It includes an overview of the Center's history, where we stand today, and our vision for the future. Through this report we are sharing our vision and our progress with our University colleagues, the broader academic community, and our government and private sector partners and friends.

Learn More >> [http://www.ctg.albany.edu/about/about?sub=center\\_review](http://www.ctg.albany.edu/about/about?sub=center_review)

### LATEST NEWS

#### CTG staff recently presented "The Web as a Productivity Tool" at NYS Forum Webmasters' Guild Meeting

More >> [http://www.ctg.albany.edu/news/onlinenews\\_mar\\_2008\\_webmasters](http://www.ctg.albany.edu/news/onlinenews_mar_2008_webmasters)

#### Interim director, Anthony Cresswell, presented at NYS Forum's seminar on "ROI for Your IT Security Investments"

More >> [http://www.ctg.albany.edu/news/onlinenews\\_mar\\_2008\\_roi\\_nysforum](http://www.ctg.albany.edu/news/onlinenews_mar_2008_roi_nysforum)

#### CTG hires three new staff members to support expanding programs

More >> [http://www.ctg.albany.edu/news/onlinenews\\_mar\\_2008\\_newstaff](http://www.ctg.albany.edu/news/onlinenews_mar_2008_newstaff)

### PROJECT HIGHLIGHT

#### Mobile Technology in Child Protective Services

The promise of mobile technology to improve child protective services will require strategies that include significant attention to training and change management, and ongoing evaluation. CTG, in collaboration with the New York State Office of Children and Family Services (OCFS), recently completed a third assessment on the use of mobile technologies in child protective services (CPS) in New York State. This assessment covered over 450 laptops and tablets deployed to 23 Local Social Service Districts in NYS.

Learn More >> <http://www.ctg.albany.edu/projects/mobile>

### RECENT PUBLICATIONS

**Assessing Mobile Technologies in Child Protective Services: A Demonstration Project in 23 New York State Local Social Service Districts**

Full report >> [http://www.ctg.albany.edu/publications/reports/assessing\\_mobile\\_demo](http://www.ctg.albany.edu/publications/reports/assessing_mobile_demo)

**Using XML for Web Site Management: Lessons Learned**

Full report >> [http://www.ctg.albany.edu/publications/reports/xml\\_lessons](http://www.ctg.albany.edu/publications/reports/xml_lessons)

**International Digital Government Research: A Reconnaissance Study**

Full report >> [http://www.ctg.albany.edu/publications/reports/recon\\_study](http://www.ctg.albany.edu/publications/reports/recon_study)