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RECENT NEWS

Hrdinová and Helbig Contribute U.S. Case Study to Institute of Public Administration of Canada Report on Social Media

Jana Hrdinová and Natalie Helbig, both CTG program associates, recently wrote a case study, "Across the US: The Social Media Puzzle," which was included in the Institute of Public Administration of Canada's report, "Social Media and Public Sector Policy Dilemmas."

The overall report, authored by Paul Crookall and Toby Fyfe, examines the thoughts and attitudes of public servants from three levels of government, academics, consultants, and members of think tanks on the legislative, policy and operational implications that arise when new social media tools are used in public sector organizations.

To download the full report >><http://www.ipac.ca/documents/SocialMediaPublicSectorPolicyDilemmas.pdf> [CTG's case study can be found on page 30]

ALSO, DON'T MISS ...

A "Most Popular" article in Government Technology this week on CTG's new report: "Study: 8 Essential Elements for an Effective Government Social Media Policy"

Full article >><http://www.govtech.com/gt/764427>

Pardo and Cresswell Author Article on Collaboration in U.S. GSA's Intergovernmental Solutions Newsletter

Theresa Pardo, director, and Anthony Cresswell, deputy director, recently authored an article, "A Core Capability for 21st Century Government," which was included in the U.S. General Services Administration Office of Citizen Services and Communications' "Intergovernmental Solutions Newsletter."

To download the newsletter >>http://www.citizenservices.gov/pdf_docs/Government_by_Collaboration.pdf [CTG article can be found on page 20]

Cook Selected to Participate in US Office of Personnel Management's (OPM) Open Government Initiative

Meghan Cook has been selected to participate in the US Office of Personnel Management's (OPM) Open Government initiative. According to OPM, "We have determined the public can best be served by OPM if we improve our Knowledge Management infrastructure and the associated business processes." Cook was selected because of her expertise in this area.

More >>http://www.ctg.albany.edu/news/onlinenews_june_2010_cookOPM