

CTG Web News Volume VI, Issue 11

Sent: Thursday, December 18, 2003 9:07 AM

New Online Resources

A pair of online resources now available on CTG's Web site aim to help government agencies design affordable and manageable information access programs that put citizens and other users in control of their search for public information.

The resources provide a framework that guides agency work teams through the process of designing programs that enable direct access to electronic government information. The Opening Gateways Guide and Online Workbench help government managers design these programs in an interactive Web-based collaborative environment. They walk program designers through the assessment, diagnosis, design, and cost estimation phases of developing an access program.

To access the Opening Gateways resources, visit www.ctg.albany.edu/publications/online/gateways/portal.