

On the Calendar

UPCOMING

Dawes to Present Paper on Collaboration at APPAM International Conference

May 26-27, 2013 | Shanghai, China

Held annually, the Association for Public Policy Analysis and Management's international research conferences attract the best researchers from around the world and covers topical issues in the public policy community. The Fudan University School of International Relations and Public Affairs (SIRPA), the University of Maryland School of Public Policy (UMD), and the Association for Public Policy Analysis and Management (APPAM) are hosting this year's conference, entitled Collaboration Among Government, Market, and Society: Forging Partnerships and Encouraging Competition. Sharon Dawes will present the paper, Collaboration across Nations: Context and Dynamics, coauthored by Brian Burke and Lei Zheng (Fudan University). The paper focuses on the interactions among the participants during the six-year engagement that culminated in the implementation of AIRNow-I Shanghai, with particular attention to the ways in which their work was influenced by the need to deal with important contextual distances associated with culture, language, organizational factors, data, knowledge, and technology. [More>>](#)

Cook as Track Chair at 2013 Major Cities of Europe Annual Conference

June 3-5, 2013 | Ljubljana, Slovenia

The 2013 Major Cities of Europe Annual Conference will focus on "ICT:Fostering Cities' Prosperity." The annual conference brings together local government managers and CIOs with leading experts in the ICT field to identify innovative solutions for the most pressing challenges cities face today. Meghan Cook will be a Track Chair both facilitating and speaking in the session, DATA: Leveraging a City's Goldmine. The session will feature presentations and a roundtable from cities and public service ICT companies focused on maximizing a goldmine of data to promote new services, participation, economic development, societal changes. [More>>](#)

CTG to Help Organize dg.o 2013 Conference

June 17-20, 2013 | Quebec City, QuebecCanada

The 14th Annual International Conference on Digital Government Research (dg.o 2013) will focus on the theme, From e-Government to Smart Government. Natalie Helbig and Theresa Pardo are Track Chairs, Teresa Harrison and Jana Hrdinova are Panel Chairs, and Sharon Dawes and J. Ramon Garcia are co-chairs of the Doctoral Colloquium. Natalie, Theresa, Teresa, Sharon, and Ramon are also on the Program Committee. The dg.o meetings are an established forum for the presentation, discussion, and demonstration of interdisciplinary digital government research, technology innovation, applications, and practice. This year's conference is hosted by the Faculty of Business Administration at Laval University. Paper submissions are due February 1, 2013. [More>>](#)

PAST

Pardo Presenting Final Recommendations at Nigeria Open Data Forum

May 9, 2013 | Abuja, Nigeria

As part of a six month project to assist the Federal Government of Nigeria (FGN) in their

pursuit of a more open government and vibrant economy, Theresa Pardo will be presenting project results and recommendations to senior level ministers, ICT staff, civil society representatives, and industry leaders. With funding from The World Bank and the Korean Partnership Trust, CTG, as lead partner in the Open Government Alliance, is assisting the FGN to be more transparent, empower citizens, fight corruption, and harness new technologies to strengthen governance as a way to move towards a more open government. As part of this work, Theresa Pardo and Meghan Cook, program manager at CTG, travelled to Abuja, Nigeria to conduct a series of working meetings and workshops in late 2012 and early 2013.

Canestraro and Sutherland to Speak at NYSLGITDA Spring Conference

April 23, 2013 | Saratoga, NY

Donna Canestraro and Megan Sutherland will be speaking at the NY State Local Government IT Directors Association's (NYSLGITDA) spring conference. They will be highlighting CTG's broadband work with New York State and giving updates on the launch of the redesigned broadband speedtest website and ongoing efforts to collect broadband information from New York's community anchor institutions (CAI). CTG has been reaching out to the county IT directors for assistance in collecting the CAI data. NYSLGITDA is dedicated to the coordination and improvement of information technology in all types of governments in New York State. [More>>](#)

Pardo to Participate in Technology for Engagement Summit

April 18-19, 2013 | New York City, NY

The Governance Lab @ NYU is organizing a new kind of event that will bring together activists and researchers, industry designers and technologists, as well as academic, government, civil society and business leaders to design concrete methods through which institutions can reinvent themselves and citizens can organize themselves and engage response. Theresa Pardo has been invited to collaborate as part of this group of leaders who are willing to implement ground-breaking interventions and interested in engaging citizens in the process of governance. This event, Building a Research and Design Infrastructure: A Technology for Engagement Summit is supported by the John D. and Catherine T. MacArthur Foundation and the John S. and James L. Knight Foundation. [More on GovLab>>](#)

Cook to Moderate Panel on Transparency at NYS IT Leadership Academy

April 17-18, 2013 | Albany, NY

The IT Leadership Academy is a Government Technology event designed by and for government senior technology executives, and senior managers being groomed for leadership. The two day program features state leaders, well-known experts in leadership and technology, and topics of current interest. The Academy provides New York state and local government technology leaders a chance to sharpen their business skills and network with each other and industry leaders. At the 2013 Academy, Meghan Cook will moderate a panel session on Building Transparency through Citizen Engagement, Social Media, and Open Data. This session will leverage knowledge and expertise from public, private, nonprofit, and education institutions already engaged in open government initiatives and open your eyes, as an IT Leader, to what is possible. Showcasing a collection of expertise and real examples (including Super Storm Sandy and New York State's Open Data initiatives), experts will detail efforts in opening government, opening government data, engaging citizens, and leveraging social media - all with the goal of increasing transparency. [More>>](#)

CTG to Help Coordinate Policy Informatics Session at IRSPM2013

April 10-12, 2013 | Prague, Czech Republic

CTG and collaborators will coordinate a panel of papers that focuses on the emerging role of policy informatics in supporting public policy and governance at the International Research Society for Public Management (IRSPM) annual conference. Hosted in Prague, Czech Republic, the 2013 conference is expected to bring together academics and practitioners from different world regions addressing issues related to the topic of the conference. [More>>](#)

Pardo to Speak at Bahrain International eGovernment Forum

April 9-11, 2013 | Manama, Kingdom of Bahrain

The Forum brings together the brightest minds and the latest solutions in the eGovernment arena with a focus on the private sector. Prominent international speakers will share their visions, experiences and future forecasts regarding e-Government technologies and innovations from across the world. [More>>](#)

Hrdinova to Guest Lecture at UAlbany Graduate Class Focused on Urban Planning in Developing Countries

April 9, 2013 | Albany, NY

Jana Hrdinova will be a guest lecturer for the class, Planning for Jobs, Housing & Community Services in Third World Cities, taught by Corianne P. Scally, Ph.D. Assistant Professor and Co-Director of UAlbany's Master's in Urban and Regional Planning Program. Jana's lecture will focus on the issues surrounding government use of technology in developing countries. The Master's program provides education for professional planning practice, to research and publish on planning-related issues, and to apply planning methods to improve the quality of life in communities and regions. [More>>](#)

Canestraro to Speak at Sabadell Smart Congress

April 8-9, 2013 | Barcelona, Spain

The Sabadell Smart Congress is a unique meeting point for advanced thinking over the smart cities of the future. Recognized speakers from national and international spheres will give their views on the city in all its dimensions: economy, energy, environment, social welfare, technology and governance. Presentations, roundtables and exhibits will show and directly apply technologically based R&D from multinationals and small creative entrepreneurs. Donna Canestraro will participate at the session SMART SAFETY: Innovating in health care services to improve citizens quality of life. [More>>](#)

Hrdinova and Sayogo Present on iChoose at RPI as part of Ontology Summit 2013

April 3, 2013 | Troy, NY

Jana Hrdinová and Djoko Sigit Sayogo (PhD student at Rockefeller College & graduate assistant at CTG), jointly presented with team members from CCI/UAlbany and Tetherless World Constellation/RPI: Semantic Web Development Methodology in Practice: The iChoose Ontology as a Use Case at RPI as part of Ontology Summit 2013. In addition, they are holding a Ontology Summit Hackathon Clinic at RPI this Saturday also based on the iChoose project. [More>>](#)

Dawes to Participate at tGov Workshop 2013

March 22-23, 2013 | London, UK

The tGov (Transforming Government) Workshop 2013 is organized by the Information Systems Evaluation and Integration Group (ISEing) to provide a common platform for academics and practitioners to discuss and present original research highlighting issues

related with technical, organisational, managerial and socioeconomic aspects of both (e) and (t)-Government implementation and adoption. Sharon Dawes is participating in the workshop as a member of the eGovPoliNet Consortium, which is collaborating with tGov 2013 in organizing a set of presentation and panel discussions to bring together researchers and practitioners to present their approaches on ICT for governance and policy modelling. [More>>](#)

Hrdinova to Speak about Social Media at Regional Technology & Social Networking Forum

March 16-18, 2013 | Badaa, Kuwait

The objective of the 1st Regional Technology and Social Networking Forum is to bring together leading scholars, authorities, practitioners and experts to discuss emerging trends and future opportunities of technology and social networking, and its economic impact on the region. Jana Hrdinova will be speaking on social media policies and guidelines for governments. [More>>](#)

Pardo to Speak at John Jay College of Criminal Justice

March 12, 2013 | New York, NY

Theresa Pardo will give a talk on Information Sharing, Emergency Response and Homeland Security: Lessons from the Field at John Jay College of Criminal Justice. The talk will be a snapshot of the field and a primer focusing on the challenges of emergency response to large scale events such as Hurricane Sandy, which increasingly fall into the realm of data sharing, communications, and computing. The recent recognition of “Big Data” -- the massive quantities of electronic information stored from myriad sources across our society -- and their productive use via analytics to improve the timeliness and quality of applied decisions, will be discussed. [More>>](#)

Dawes to Speak at MENA ICT Forum 2013

March 6-7, 2013 | Dead Sea, Jordan

The main theme of the MENA ICT Forum™ 2013 is Arab ICT Spring: Realizing Potential. The Forum features a content-rich agenda that covers vital current and future issues related to regional investment climates, legislative supportive systems, infrastructure & communications, emerging technologies, as well as education and human capital development. In particular, the Forum addresses these issues in a context that is highly relevant to the MENA (Middle East and North Africa) region, thus providing the business community, decision makers and stakeholders with a holistic overview of the region’s current position, opportunities on hand and recommended approach for leveraging its potential. Sharon Dawes will be on a panel discussing ICTs in government. [More>>](#)

Pardo and Cook to Participate at The World Bank ICT Solutions Day 2013

February 28, 2013 | Washington, DC

The ICT Solutions Day is a day-long session where client countries and internal and external experts will come together to get hands-on experience on developing Smart Solutions using information and communications technologies (ICT) to tackle development challenges. This event will be centered around leveraging the best global thinking to explore the power of collective intelligence and the latest technology enablers to co-create smart solutions across the sectors. Theresa Pardo and Meghan Cook will participate as expert discussants to engage participating countries in design thinking – a client-driven, open, collaborative process of building up meaningful ICT-enabled solutions that will address the challenges in a new way. [More>>](#)

Dawes to Participate on Panel at Transatlantic Research on Policy Modeling Workshop

January 28-29, 2013 | Washington, DC

The Transatlantic Research on Policy Modeling Workshop aims to collect and share knowledge on sectorial and integrated modeling frameworks, as well as on best practice applications, for policy formulation and evaluation through the application of modeling techniques in the form of innovative ICT tools. Sharon Dawes will be on the panel Bridging science, policy and technology: challenges and opportunities. The workshop is being organized by the Millennium Institute as part of the FP7 EU co-funded CROSSOVER Project to provide a common discussion ground for modelers, policy analysts and decision makers on the current state of modeling efforts and to inform decision-making on available tools and on critical policy decisions, ultimately also contributing strongly to the CROSSOVER Roadmap on Policy Modeling 2.0. [More>>](#)

Pardo and Dawes to Participate at HICSS-46

January 7-10, 2013 | Wailea, Maui, HI

The Hawaii International Conference on System Sciences (HICSS) is one of the longest-standing continuously running scientific conferences. At HICSS46, Theresa Pardo is serving as mini-track co-chair of Emerging Topics in the Electronic Government Track, which takes a look at new topics and trends that are emerging in e-Government. Sharon Dawes is one of the leaders of the full day symposium session on Four Years of Open Government: An Appraisal. [More>>](#)

Cook to Participate at International Conference on Open Government in Russia

December 12-13, 2012 | Moscow, Russia

Meghan Cook is joining other leading international experts to help the Russia government develop an open government strategy. In April of 2012, Russia announced its intention to join the Open Government Partnership (OGP), an international organization aimed at increasing the transparency and accountability of countries. In order to become an OGP member country, Russia must submit a National Action Plan that elaborates concrete commitments on open government. As part of this process, Russia is holding a conference with Russian and international experts and representatives of government, business, and civil society. During the two day event, Meghan will be leading two workshops and taking part in brainstorming sessions. The event is organized by the federal minister on Open Government, Moscow city government and Government expert council, with the support of the World Bank, Russian State Academy of Civil Services, and SAP. [More>>](#)

Dawes to Participate at eGovPoliNet Advisory Board Meeting

December 12-14, 2012 | Koblenz, Germany

Sharon Dawes will be participating in a meeting of the consortium and scientific advisory board for the eGovPoliNet project in Koblenz, Germany. The eGovPoliNet/Crossover Consortium, sponsored by the European Commission FP7 research program, represents an expanding international network of research institutions investigating these globally important challenges. As a consortium member, under a grant from the NSF, CTG is conducting a literature review on research in the US focusing on the use of ICTs for policy modeling, governance, and related topics such as evidence-based policy making and policy informatics. This work has the potential to identify universal factors and to understand how the same challenges play out differently in different cultural and political settings. [More>>](#)

Pardo to Participate in Discussion on What it Means to be a “Best Run City”

December 4, 2012 | New York, NY

To be one of the most competitive cities in the world is a complex and constant challenge. It's not enough for cities to be “smart;” cities must act on that intelligence to truly improve the lives of their citizens. Thought leaders from SAP, the Center for Technology in Government, and The Brookings Institution will discuss what it means to be a “best run city.” The panel will also feature representatives from progressive cities in North America who will answer questions about the pioneering approaches they are taking to spark innovation in policy-making, sustainability, government finance, and citizen interaction. This event is only for media and analysts; RSVP is required, please contact Evan Welsh at evan.welsh@sap.com. More>>

Dawes to attend UNU-IIST Board Meeting and 20th Anniversary Celebration

November 29-30, 2012 | Macau, China

This year marks the twentieth anniversary of the establishment of the United Nations University - International Institute for Software Technology (UNU-IIST). In celebration of its anniversary, the institute has held activities throughout the year, which will culminate in a Gala Dinner on 30 November 2012. The dinner is expected to be attended by close to one hundred guests, including the UNU Rector; UNU-IIST Board Members; current staff, fellows, and students; former UNU-IIST Directors, institute staff and members of UNU governing bodies; and representatives and collaborators from the higher education sector and government agencies. As chair of the UNU-IIST board, Sharon is also participating in the annual board meeting. More>>

Capitol Camp 2012: Third annual “Unconference” and “Hackathon”

November 15-16, 2012 | Albany, NY

The New York State Office of Information Technology Services and the New York State Senate, in collaboration with CTG, are pleased to announce Capitol Camp 2012, November 15-16, in Albany. The third annual “Unconference” and “Hackathon” brings together government technology stakeholders together from the public and private sectors to discuss how technology can foster a more transparent, efficient, and participatory government for all New York State citizens. Capitol Camp 2012 spans two days and includes a Hackathon targeted toward computer programmers on Thursday, November 15th; and an Unconference targeting a wider audience of both technical and non-technical participants on Friday, November 16th. Register for FREE>>

Pardo to Speak at Smart Cities Expo World Congress

November 13-15, 2012 | Barcelona, Spain

Barcelona, an innovative city and a pioneer in implementing sustainable policies, is the host of the Smart City Expo World Congress, a global benchmark and a unique event at which to learn, share, make contacts and find inspiration for developing the cities of the future. Theresa Pardo will be speaking on a panel about Smart and Open Government, which will address the question: How can governments be accessed by the citizen to gain a higher involvement and greater transparency? More>>

Cook to Lead Open Government Planning Workshop in Nigeria

November 12-16, 2012 | Abuja, Nigeria

CTG is leading the development of a set of products for the Nigeria's Open Government efforts. As the leader of the Open Government Alliance, a group of organizations dedicated to

helping governments throughout the world, CTG is drafting Nigeria's Open Government Plan for their entry into the international Open Government Partnership. Also, as part of this work, CTG is conducting a quick open government readiness assessment with recommendations for capability development. [More>>](#)

Pardo to Participate in Planning Meeting on Developing Collaborative Strategies for Tackling the World's Hardest Problems

November 9-10, 2012 | London, United Kingdom

Theresa Pardo will participate as part of a multidisciplinary group of thinkers and doers in London for a two-day planning meeting supported by the MacArthur Foundation and hosted by NYU Wagner to develop a strategy for using technology to create more collaborative ways of governing to tackle the world's hardest problems. The group will talk through their shared understanding of open and peer progressive governance; focus on how the techniques and technologies of open and participatory governance can help us tackle hard, real world problems; and examine these questions from the perspective of specific disciplines – with a focus on the potential of data science. Working groups will develop specific high impact projects that can help us refine our understanding of this new and evolving political theory for the digital age. [More>>](#)

CTG and Collaborators Organize Roundtable at APPAM 2012 to Discuss Policy Informatics

November 8-10, 2012 | Baltimore, MD

This year's roundtable, Advancing Policy Informatics at APPAM, will explore how policy relevant information and data have changed over the past few years and what that might imply for how we conduct policy and management research. Interest in policy informatics is motivated by advances in computational tools and information and communication technologies that have allowed us to deal explicitly with complexity, networks, and emergence, often using a systems approach/perspective. Speakers include John Kamensky, Senior Fellow and Associate Partner, IBM Center for the Business of Government; Gregory Bloss, Public Health Analyst/Program Official, National Institute of Health (NIH); Maureen Pirog, Editor, Journal of Public Policy Analysis and Management (JPAM) and Professor at the Indiana University; John C. Bertot, Editor, Government Information Quarterly (GIQ) and Professor at the University of Maryland; and Louise Comfort, Professor, University of Pittsburgh. [More>>](#)

Helbig Presenting Paper at APPAM's 2012 Fall Research Conference

November 8-10, 2012 | Baltimore, MD

The Association for Public Policy and Management (APPAM) is holding its Annual Conference, focusing on the theme: Policy Analysis and Public Management in an Age of Scarcity: The Challenges of Assessing Effectiveness and Efficiency. Natalie Helbig is presenting a paper, coauthored with Luis Lunes-Reyes (Universidad de las Americas) and Michael Deegan (Institute for Water Resources), entitled The role of performance information artifacts: A key mechanism for meaningful use. [More>>](#)

CTG and US DOT Present Open Government Public Value Tutorial at ICEGOV

October 25, 2012 | Albany, NY

Meghan Cook and Dan Morgan, associate director at Phase One Consulting Group, on assignment with the Office of the Chief Information Officer at the U.S. Department of Transportation (DOT), presented a tutorial at ICEGOV using CTG's Public Value Framework and their Open Government Portfolio Public Value Assessment Tool (PVAT) as the foundation. During the the session, participants learned the basic concepts in public value analysis and

hear lessons learned from the US Department of Transportation about their experiences in using the PVAT to develop their five year open government plan. [More on PVAT>>](#)

CTG to Host ICEGOV2012 in Albany, NY

October 22-25, 2012 | Albany, NY

CTG will be host to the 6th International Conference on Theory and Practice of Electronic Governance (ICEGOV2012). This year's conference is expected to bring together 300 practitioners, developers and researchers from government, local municipalities, academia, industry and civil society from over 50 countries from all over the world. One of the key themes of ICEGOV 2012 will be organized around the Open Government Partnership (OGP), and the role of openness in improving responsiveness, fostering accountability, creating efficiencies, promoting innovation and growth, fighting corruption, improving performance, and capturing dispersed knowledge in support of smarter policies. Taking place a year after the launch of the OGP, ICEGOV 2012 will be positioned for participants throughout the world to come together to share knowledge, discuss efforts of the OGP participating countries, as well as share challenges and lessons learned. [More>>](#)

CTG and UNU-IITS Organize Thematic Session on “Bridging the North–South Gap in ICT–enabled Policy Modeling and Governance” at ICEGOV 2012

October 22-25, 2012 | Albany, NY

The goal of this session, organized by the eGovPoliNet/Crossover Consortium, sponsored by the European Commission FP7 research program, along with the Center for Technology in Government (CTG) and UNU-IIST, is to exchange current practices and experiences using ICT solutions for governance and policy modeling between developed and developing countries. In addition, the session explored the opportunities and challenges for developing and engaging a robust community of policy makers, researchers, practitioners working in policy development and e-government domains. [More>>](#)

CTG Leads Envisioning Workshop with the City of Binghamton

October 15, 2012 | Binghamton, NY

The Envisioning a Smart Binghamton Workshop was organized to bring together the City of Binghamton department heads to identify and discuss the challenges, needs, and goals towards creating a smarter Binghamton. The objective of the workshop was to gather information in order to inform the development of the city's roadmap. Taking an interactive and interdisciplinary approach, the workshop activities took place in a plenary session facilitated by Meghan Cook and Theresa Pardo. The workshop is part of a larger project CTG is conducting with Binghamton to develop a holistic view of the city's information management challenges and identify where necessary investments should be made in becoming a smarter city. Meghan and Theresa also gave a presentation to the City Council that evening.

Cook Participates at Second Meeting on the City Protocol Society

October 11-12, 2012 | San Francisco, CA

The City Protocol Society (CPS) is a new open, global, and progressive working framework for cities worldwide to assess and improve performance in environmental sustainability, economic competitiveness, quality of life, and city services, by innovating and demonstrating new leadership models, new ways of engaging society, and by leveraging new information and communication technologies (ICT). Meghan attended its first workshop in July, which was held in Barcelona, Spain. At this second workshop, the group worked to define the core elements of the CPS, set an action plan and build confidence for the CPS Launch in November at the Smart Cities Expo World Congress, which was attended by Theresa Pardo. [More>>](#)

Dawes Participates at 3rd Russian Conference on Knowledge Engineering and the Semantic Web

October 7-9, 2012 | St. Petersburg, Russia

Sharon Dawes participated in an international roundtable on Semantic Web and Linked Data for E-Governance and Industry as part of the 3rd Russian Conference on Knowledge Engineering and the Semantic Web in St. Petersburg, Russia. The roundtable was organized by the National Research University of Information Technologies, Mechanics and Optics (ITMO) and hosted at the St. Petersburg Higher School of Management. Presentations and discussions addressed the context and progress of open data initiatives in government, news agencies, civil society organizations, and other settings. Dawes also met with the leaders of ITMO's eGovernment Center to discuss ways to implement a recently signed cooperation agreement between CTG and ITMO to share research interests in open data strategies and technologies.

Pardo, Cook, Harrison & Helbig Presenting at 2012 Law via the Internet Conference

October 7-9, 2012 | Ithaca, NY

The 2012 LVI conference will be held in the United States for the first time, hosted by the Cornell Law School. Theresa Pardo, Meghan Cook, Teri Harrison, and Natalie Helbig will be presenting the session, Opening Government: Managing Complexity and Producing Public Value. This panel will focus on the current open government landscape and the role research and practice innovations are playing in managing the complexity of opening government and facilitating the creation of public value. [More>>](#)

Cook Participates on Cost-Benefit Analysis and Public Safety Technology Roundtable

October 4, 2012 | New York, NY

Meghan Cook participated in a roundtable discussion funded by the U.S. Department of Justice's Bureau of Justice Assistance as part of the Vera Institute of Justice's national Cost-Benefit Knowledge Bank for Criminal Justice project (CBKB). The purpose of the meeting was to discuss the purpose of investing in public safety technologies; describe cost-benefit analysis (CBA); and spell out the challenges in using CBA to assess public safety technology investments. [More>>](#)

Cook Participates in High-Level Working Session at UN: "Urban Futures....South Meets North"

October 1, 2012 | New York, NY

Meghan Cook participated in this session organized in cooperation with UN-HABITAT, UN partners, and the private sector in support of the MDGs and implementation of the outcomes from UN World Urban Forum 6. The Session will feature the "2012 International Student Design Competition winning projects and presentation of awards." Participants are invited to contribute expertise and insights to enhance the discussion and development of recommendations for Habitat III (2016).

Helbig Presenting Paper at the 5th Annual Public Performance Measurement & Reporting Network

September 20-21, 2012 | Trenton, NJ

The 5th annual Public Performance Measurement & Reporting Network conference is hosted by Rutgers' School of Public Affairs and Administration. This year's conference is focused on the theme: Great Expectations: Getting Results From Performance Budgeting, Measurement

and Reporting Systems. Natalie Helbig is presenting a paper entitled, Getting to actionable front-line practice improvements: The critical role of translation. [More>>](#)

Cresswell Presenting Paper at Creating Public Value Conference

September 20-22, 2012 | Minneapolis, MN

Creating Public Value in a Multi-Sector, Shared-Power World is hosted by the Center for Integrative Leadership at the University of Minnesota. The main goal of the conference is to gain a deeper understanding of the foundational building blocks of how public value is created and to identify the characteristic strengths and weaknesses of this approach from a comparative perspective. Anthony Cresswell is presenting a paper entitled, Putting Public Value to Work: A Framework for Public Management Decision Making. [More>>](#)

Pardo to Participate at GAO ECIMT 2012

September 10, 2012 | Washington, DC

Theresa Pardo is a member of the Executive Council for Information and Technology Management of the U.S. Government Accountability Office. The Executive Council is composed of noted IT experts from the public and private sectors and from academia, and serves to advise the U.S. Government Accountability Office on issues related to information management and technology.

Helbig Participating in Technology and Human Services Symposium

September 10, 2012 | Washington, DC

The U.S. Department of Health and Human Services (HHS) and the Administration of Children and Families is hosting a Technology and Human Services Symposium to gain a better understanding of the issues and opportunities surrounding the intersection of technology with human services. Experts in and across the fields of human services administration and management, grant making, technology, and research have been invited to explore novel uses of technology and the needs of human services systems to identify where technology can meet these needs and stimulate new thinking about human service-related problems.

CTG Participating on Panels at GTC East

September 5-6, 2012 | Albany, NY

GTC East is an event for and about state and local government to foster discussion and dialogue on the use of information technology as a strategic tool for managers, executives and policy makers. At this year's conference, CTG will be participating on the following panels: IT Governance (Theresa Pardo); Knowledge Sharing and Cross Boundary Collaboration (Donna Canestraro); and The Transparency of Transparency (Meghan Cook & Natalie Helbig). [More>>](#)

Dawes to Participate in eGovPoliNet Meetings in Norway

September 3-6, 2012 | Kristiansand, Norway

As the US member of the international consortium working on ICTs, governance, and policy modeling, GovPoliNet/Crossover, Sharon Dawes participated in scientific advisory board and consortium meetings, as well as a project workshop. These meetings coincide with EGOV 2012: International IFIP Electronic Government Conference. Dawes will organize the EGOV 2012 PhD student colloquium, which provides doctoral students an international forum for presenting their work, networking opportunities and cross-disciplinary inspiration. [More>>](#)

CTG Participating in IFIP e-Government Conference 2012

September 3-6, 2012 | Kristiansand, Norway

The IFIP eGovernment Conference 2012 will bring together the top of the scientific research community in e-government and e-governance from all over the world. The conference provides a highly interactive and professional forum for exchanging research concepts, progress and results. As in the past, IFIP EGOV will feature refereed paper presentations, invited keynote presentations, high-level discussion panels, workshops, and a PhD Colloquium. Sharon Dawes is co-chair of the PhD Colloquium, along with Björn Niehaves, European Research Center for Information Systems, Germany, and Jochen Scholl, University of Washington. [More>>](#)

Pardo to Give Keynote at Government Innovation Forum 2012

August 23, 2012 | Mexico City, Mexico

Theresa Pardo will give the keynote at the Government Innovation Forum 2012 (GIF) on Opening Government: Managing Complexity and Producing Public Value. Pardo's keynote will focus on the current open government landscape and the role research and practice innovations are playing in managing the complexity of opening government and facilitating the creation of public value. GIF integrates local and international experts in the public sector and officials from all levels of government to discuss the opportunities in the Mexican technology agenda. The forum will provide an overview of the initiatives that are improving the way governments provide services to the community, and explore the use and benefits of social networks and mobility in collaboration with the community. [More>>](#)

Kronen to Participate at NYTD Technical Assistance Meeting

August 7-10, 2011 | Washington, DC

As part of CTG's role in New York State's implementation of the National Youth in Transition Database (NYTD), Amanda Kronen, NYTD Project Coordinator at CTG, will be attending the NYTD Technical Assistance Meeting. The purpose of the meeting is for participants to discuss the results of the first round of national data and associated data quality issues, federal plans for continued analysis and dissemination, and preparations for the first follow-up population period. Additionally, there will be opportunities to network with NYTD teams from around the country to better understand the project on a national level. [More>>](#)

Helbig to Join Open Government Panel on Internet Radio Show

July 18, 2012 | Virtual, WWW

Join an expert session on Open Government: Modeling the Informational Relationships between Government and Society on the July 18th radio broadcast of Coffee Break with Game Changers. "Coffee Break" is a live, one-hour weekly Internet radio show on Voice America Business, produced in conjunction with SAP Radio. The Open Government panel will be featured live from 11 a.m. – 12 p.m. ET. The radio show will feature four distinguished panelists including: David Nero, Director of Technology for the City of Boston; Jeanne Holm, Data.gov Chief Evangelist and NASA Chief Knowledge Architect; Natalie Helbig, Senior Program Associate, Center for Technology in Government; and Russ LeFevre, Vice President, Industry Solutions Marketing, SAP. [More>>](#)

Cook Invited to Participate at Workshop on the City Protocol

July 16-17, 2012 | Barcelona, Spain

The City Protocol is a new open, global, and progressive working framework for cities worldwide to assess and improve performance in environmental sustainability, economic competitiveness, quality of life, and city services, by innovating and demonstrating new leadership models, new ways of engaging society, and by leveraging new information and

communication technologies (ICT). At the workshop, representatives of 35 cities from six continents will be joined by colleagues from universities, industry and city organizations to help create the City Protocol Society and define how we understand the future of our cities and to begin to create a real market and a real science of smart cities. [More>>](#)

Pardo to Participate at 2012 International Open Government Data Conference

July 10-12, 2012 | Washington, DC

Data.gov and the World Bank are sponsoring the second International Open Government Data Conference (IOGDC), which will bring together the world's foremost experts on open government data around the theme "Putting Data to Work." The conference will gather policymakers, developers, and others with a keen interest in open government data to share lessons learned, stimulate new ideas, and demonstrate the power of democratizing data. From policy to technology, IOGDC promises to be filled with thoughtful, dynamic discussion around the historic opportunity presented by open government data to foster collaboration, transparency, and interactive public participation. [More>>](#)

Dawes to Speak at W3C Workshop on Using Open Data

June 19-20, 2012 | Brussels, Belgium

The objective of the W3C Using Open Data Workshop is to provide a joint discussion forum for developers of applications that make use of open data, and the end users of those applications such as policy makers, journalists and citizens. This workshop asks a simple question: what is all the 'new' government open data being used for? The primary outcome expected from the workshop is a greater understanding of what can be done with open data on the Web, how it can be used for the benefit of a variety of audiences and what the roadblocks are to greater exploitation of data. Sharon Dawes will present on A Realistic Look at Open Data. [More>>](#)

Cook to Present GSA Webinar on How USDOT Used PVAT for Open Government Planning

June 12, 2012 | Virtual, WWW

In this webinar (A Public Value Analysis Tool for Open Government Planning), Meghan Cook, program manager at CTG, and Kristen Baldwin, Senior Accountable Official for Open Government, US Department of Transportation will present the basic ideas of public value and how the U.S. Department of Transportation (US DOT) used CTG's Open Government Portfolio Public Value Assessment Tool (PVAT) to assess their own OG efforts for the purpose of updating the agency's open government plan. The webinar will be hosted by GSA's HowTo.gov at 11 am EST. More details to come. Register (free)>>

Pardo to Speak at Major Cities of Europe (MCE) – Conference 2012

June 4-6, 2012 | Vienna, Austria

The 2012 MCE Conference will focus on the question of "IT – Driving the City of Tomorrow?" and discuss the topic against the backdrop of innovative information and communication technologies. Important topics of the conference are: open government, open data, social networks, cloud computing and smart cities. CIOs and IT managers from Austrian and European cities will exchange experiences and discuss lessons learned in interactive workshops. Theresa Pardo will present on Building a Global Framework for Making Cities Smarter, drawing from CTG's current project, Smart Cities Service Integration. To get a special registration rate for this conference, please contact Meghan Cook. [More>>](#)

CTG to Participate at dg.o 2012

June 4-7, 2012 | College Park, MD

CTG staff will participate at the 13th Annual International Conference on Digital Government Research (dg.o 2012), Bridging Research and Practice. The dg.o meetings are an established forum for the presentation, discussion, and demonstration of interdisciplinary digital government research, technology innovation, applications, and practice. Theresa Pardo, Sharon Dawes, Natalie Helbig, and Teresa Harrison are serving on the 2012 Program Committee. Sharon Dawes will co-chair the Doctoral Colloquium, along with Dr Bjoern Niehaves of the University of Muenster and Dr. Jochen Scholl of the University at Washington. The Doctoral Colloquium is a full-day forum in which Ph.D. students meet and discuss their work with each other and with senior faculty from a variety of disciplines associated with digital government research. [More>>](#)

Pardo to Present on Smart Cities at Public Management Research Conference in Shanghai

May 25-27, 2012 | Shanghai, China

The School of International Relations and Public Affairs of Fudan University is hosting a Public Management Research Conference, Seeking Excellence in a Time of Change, jointly sponsored by the China-America Association of Public Affairs, the International Research Society for Public Management, and the Public Management Research Association in Shanghai. This conference aims to promote multidisciplinary and comparative research on public organizations and our knowledge about public management and public policy in a globalized world, and to strengthen the communication between western and eastern public management scholars. Theresa Pardo will present a paper on Non-Emergency Service Channels for Service Integration: a Comparative Case Study of Smart Cities, from CTG's Smart Cities Service Integration project. [More>>](#)

Pardo to Testify at NYS Assembly Hearing on NYS' IT Infrastructure

May 22, 2012 | Albany, NY

The New York State Assembly Committee on Governmental Operations, Committee on Oversight, Analysis, and Investigation, and Legislative Commission on Government Administration is holding a hearing on the State's Information Technology Infrastructure to examine how the State's agencies and municipalities are currently using advances in information technology and how such advances can be used to create jobs and serve the public more efficiently and more responsively. Theresa Pardo has been invited to testify on how new advances in information technology may make it possible to achieve significant increases in government efficiency, fiscal responsibility, and openness while providing better services and reducing regulatory burdens. [More>>](#)

CTG Co-Sponsors Internet Week NY Event on Smart Cities

May 18, 2012 | New York, NY

As part of Internet Week New York, a week-long festival celebrating NYC's thriving internet industry and community, CTG in partnership with Sobel Media and the SUNY Global Center is hosting . Meghan Cook will moderate a panel that will draw from the experiences of government leaders in charge of implementing 311 in New York City and Philadelphia, and from those in the private sector working on public-private partnerships that are key to advancing smart city innovations. Theresa Pardo will participate on the panel to contribute insights from CTG's project Smart Cities Service Integration, which has involved extensive interviews with those involved in 311 operations in New York City and Philadelphia. The event will take place at SUNY Global Center at 116 East 55th Street starting at 8 am. [More & RSVP>>](#)

Dawes and Helbig to Participate in eGovPoliNet Meetings in UK

May 7-9, 2012 | London, UK

CTG is the US member of an international consortium working on ICTs, governance, and policy modeling, eGovPoliNet, which is a project funded by the European Commission under the 7th Framework Programme. Sharon Dawes and Natalie Helbig will participate in scientific advisory board and consortium meetings, as well as a project workshop. These meetings also coincide with tGovernment Workshop 2012 (tGov2012), which is being hosted by the Business School at Brunel University. [More>>](#)

Joel Gurin from Federal Communications Commission Visits CTG

May 4, 2012 | Albany, NY

Joel Gurin, Senior Consumer Advisor at Federal Communications Commission, will be spending the day at CTG to explore issues related to Smart Disclosure and Big Data with CTG staff and University at Albany faculty. Joel is currently the Full-time Chair of Task Force on Smart Disclosure, interagency group chartered by National Science and Technology Council to study best practices for database-driven consumer information. [More>>](#)

Pardo to Speak at Smart Cities Colloquim at Université Laval

April 25, 2012 | Québec, Québec

The Institute for Information Technologies and Societies (IITS) at Université Laval is hosting a day-long colloquim on Smart Cities, Sustainable Cities, the first event of its kind in Quebec. Theresa Pardo will be one of fifteen speakers from academia and the business community, from Quebec, France, the United States and Mexico to explore the concepts of smart cities. CTG is currently working on a Smart Cities Service Integration project, which includes a case study of Québec and several other cities in the U.S., Mexico, and China. [More>>](#)

Pardo to Keynote at ABA Section of Administrative Law and Regulatory Practice's Spring Conference

April 20, 2012 | Princeton, NJ

The American Bar Association's Section of Administrative Law and Regulatory Practice's 2012 Spring Conference is focused on The Administrative Agency in the Electronic Age. The conference is co-sponsored by the Program in Law and Public Affairs and Center for Information Technology Policy at Princeton University. Sessions will include panels on: Effective Public Engagement in eRulemaking and Beyond; Maximizing the Value of Agency Websites; and, Ubiquitous Monitoring, Information Flows and Privacy. [More>>](#)

Pardo to Participate at White House/National Archives Summit on Smart Disclosure

March 30, 2012 | Washington, DC

The White House and the National Archives and Records Administration is hosting a Summit on Smart Disclosure. This Summit is the first government-wide event to discuss current work and best practices, bringing together key stakeholders representing philanthropy, academia, consumer groups, and the nonprofit sector. The National Science and Technology Council (NSTC) Task Force on Smart Disclosure has been working to promote better disclosure policies and aid in the timely release of complex information in standardized, machine-readable formats that enable consumers to make informed decisions in numerous domains. [More>>](#)

Pardo Invited to Participate at OECD High-level Meeting on E-government

March 26-27, 2012 | Mexico City, Mexico

Theresa Pardo has been invited to participate at the OECD High-level Meeting on E-government: New ICT Solutions for Public Sector Agility, hosted by the Mexican Public Administration Ministry. Pardo will moderate the opening session on Leveraging ICTs for advancing public policy objectives, which will focus on the challenges faced by e-leaders and explore options for national approaches and strategies embracing the use of new technologies. Since 2003, OECD has held a series of e-leaders meetings and seminars to provide the most senior government officials responsible for e-government in OECD member countries a forum for political and strategic exchange of opinions among peers on questions of common interest. [More about OECD>>](#)

Pardo and Cook to Present at NYS Forum Corporate Roundtable

March 23, 2012 | Albany, NY

The Forum's IT Corporate Roundtable provides a productive context for IT corporations and Forum membership to pursue proactive communications and initiatives targeted on improved mutual understandings and communications and, ultimately, more efficient state procedures, products and services better aligned with New York State needs. Theresa Pardo and Meghan Cook are presenting at their Roundtable Workgroup Meeting to give background on CTG, showcase a couple of our projects (that started as theory/prototypes and are now in operation) and suggest ideas of ways the corporate community can be part of CTG's network. [More >>](#)

Pardo to Participate in Panel Discussion at ESOP-21 Symposium

March 16, 2012 | Chapel Hill, NC

The School of Information and Library Science (SILS) and School of Government (SOG) at the University of North Carolina, Chapel Hill (UNC-CH) is holding a day-long symposium called Government Bits: Stewardship of Public Information in a Changing Digital Landscape. Themes of the day will include challenges in the stewardship of electronic records; current solutions for digital records environments; moving from a paper-based environment to a digital environment; information stewardship strategies for public administrators; and building information systems for information stewardship. The panel discussions and other interactive sessions will relate to lessons and strategies for professionals to engage in public information stewardship. [More>>](#)

Hrdinova to Conduct Social Media Training for Moldova

March 14-15, 2012 | Chisinau, Moldova

Jana Hrdinova will be delivering a two-day training course for government professionals from Moldova on managing social media use in a government context. The training is financed by the U.S. Department of State. After the training, Jana will spend an additional two days at the e-Governance Center of Moldova working with them on social media guidelines. [More>>](#)

Pardo to Participate at Moldova Open Government Day

March 12, 2012 | Chisinau, Moldova

The World Bank and the e-Governance Center of Moldova are jointly sponsoring Moldova Open Government Day. Theresa Pardo will present on the U.S experience with open government; other speakers include Andrew Stott from the UK Transparency Board, Daniel Dietrich from the Open Knowledge Foundation, and many more participants representing civil society (NGO); data journalism; academia, donors and leading government representatives. The first part of the day is geared towards helping Moldova finalize its draft National Open Government Action Plan in preparation to joining the Open Government Partnership. The second part, a Seminar on Open Budget Data, will be livecast at 10 am EST. This session will focus on Moldova's use of BOOST, a new tool developed by the World Bank

to help its client countries in their efforts to enhance budget spending transparency. [More>>](#)

Cook Presents Analysis of Public Value Assessments to USDOT Executive Steering Committee

March 6, 2012 | Washington, DC

As part of President Obama's Open Government Initiative, all federal agencies are required to submit an updated version of their Open Government Plan to the White House by April 2012. In meeting this requirement, the U.S. Department of Transportation (US DOT) is using CTG's Open Government Portfolio Public Value Assessment Tool (PVAT) to maximize the impact of their open government portfolio. Meghan Cook analyzed the public value assessments of 11 proposed USDOT initiatives to be included in their updated plan and presented findings to the Agency's Open Government Executive Steering Committee (OGESG). The committee will use this information for decision making about their Flagship Initiative and will incorporate the public value findings in their updated Open Government Plan. [More>>](#)

CTG to Present on Social Media, Smart Cities, and Public Value to NYS City/County Manager's Association

February 29, 2012 | Albany, NY

As part of their annual training meeting, CTG has been invited to present our work on social media policy, public value thinking, and smart cities during a session on Information Technology a transformative agent for local government. CTG presenters will be Theresa Pardo, Meghan Cook, and Natalie Helbig. The Association is a professional organization of appointed chief executive officers and administrators, other appointed municipal officials and educators dedicated to the improvement of local government and the quality of urban life. [More>>](#)

Pardo and Nam to Attend Smart Cities Meeting in Seattle

February 15-17, 2012 | Seattle, WA

CTG is part of an international research team that has received a grant to build the capacity of graduate students as international researchers and to develop a framework for smart cities service integration. Theresa Pardo and Taewoo Nam, a CTG graduate assistant and doctoral candidate in Public Administration at the Rockefeller College of Public Affairs and Policy, will be attending the third working group meeting, held at the Information School, University of Washington, Seattle. The whole team will be jointly refining a scheme to categorize the qualitative data from semi-structured interviews in each city and discussing the issues of inter-rater reliability in coding the interview data. Also, Theresa and Taewoo will be presenting preliminary findings from interviews with the City of Philadelphia government's executives and managers of its core programs (Philly311, PhillyRising, and PhillyStat) to improve city services, government operation, and communities. [More>>](#)

Cook to Hold PVAT Working Sessions with USDOT Teams

February 13-14, 2012 | Washington, DC

To meet the requirement of having an updated version of their Open Government Plan, the US DOT is using CTG's Open Government Portfolio Public Value Assessment Tool (PVAT) to conduct a value analysis on their proposed initiatives. Over the course of two days, Cook is leading agency teams in workshops so that they can conduct a public value analysis on their initiatives. CTG will analyze results of all the public value assessments and present findings to the agency's Open Government Executive Steering Committee. [More>>](#)

Pardo to Moderate Panel on Diplomacy in the Digital Age: Perspectives from the U.S. and Canada

February 9, 2012 | New York, NY

Theresa Pardo has been invited to moderate a panel of experts who will focus on examining issues surrounding diplomacy and technology, including trends in social media communication, the impact of new technology on the conduct of foreign relations, and how government uses new technology to effectively promote their interests. Panelists are Phillip J. Crowley, Former U.S. Assistant Secretary of State for Public Affairs; General Garry D. Raduege, Jr., Chairman of the Deloitte Center for Cyber Innovation; Mr. Eugene Roman, Chief Technology Officer, Open Text; Dr. Janice Stein, Director of the Munk School of Global Affairs, University of Toronto. This event is a joint venture presented by the Consulate General of Canada in New York in conjunction with the National Committee on American Foreign Policy, the Province of Ontario, and the State University of New York and will take place at the SUNY Global Center. [More>>](#)

Dawes to Meet with Officials in Shanghai to Discuss Transnational Cooperation and Information Access

January 9-13, 2012 | Shanghai, China

Sharon Dawes is meeting with various agencies in Shanghai to discuss transnational cooperation and information access. Dawes will be meeting with officials from the Shanghai Information Center and Shanghai Environmental Monitoring Center, as well with CTG's partners at Fudan University. The meetings are, in part, a follow up to CTG's Understanding Transnational Public Sector Knowledge Networks project, which produced a case study assessing a collaborative project between the US EPA and the Shanghai Environmental Monitoring Center.

Pardo to Co-Chair Minitrack on Emerging Topics in e-Government at HICSS-45

January 4-7, 2012 | Wailea, Maui, HI

The Hawaii International Conference on System Sciences (HICSS) is one of the longest-standing continuously running scientific conferences. At HICSS45, Theresa Pardo is serving as mini-track co-chair of Emerging Topics in the Electronic Government Track, which takes a look at new topics and trends that are emerging in e-Government. Pardo and CTG graduate assistants (Djoko Sigit Sayogo and Taewoo Nam) will also present papers on Understanding Smart Cities: An Integrative Framework; Building the Academic Community of E-Government Research on Cross-Boundary Information Integration and Sharing; and Exploring the Motive for Data Publication in Open Data Initiative: Linking Intention to Action. [More>>](#)

Burke to Present on Public Value at the 2012 Winter ESIP Federation Meeting

January 5-6, 2012 | Washington, DC

The 2012 Winter ESIP Federation Meeting will focus on the theme: Connections Through Collaboration: Engaging Community Throughout the Data Life Cycle. With increasing attention being paid to data systems interoperability both within and across science disciplines, the Federation of Earth Science Information Partners (ESIP) plays an important role in bringing together organizations and individuals who make the connections - both human and technical - necessary to achieve integrated science. Brian Burke, along with Dan Ferguson, University of Arizona will lead the hands-on Evaluation Workshop: A Framework for Project Evaluation, which will focus on 1) why one evaluates data and their associated enabling technologies for discovery and distribution and 2) some basic methods for getting started with evaluating the

impact of your own research or products. Burke will introduce CTG's Public Value Framework and how it uses the concept of public value to help government and those that work with government understand the tangible and intangible values that information can provide to multiple and often diverse stakeholders. [More>>](#)

Pardo to Take Part in World Bank's Global Dialogue on the Role of Open Data

December 14, 2011 | Live Webcast

The World Bank Institute is holding a virtual dialogue on Opening Up Development: How Can Countries Start and Run Open Data Ecosystems? The event will feature personal reflections from leaders in Kenya and Moldova—two countries that have successfully embarked upon an Open Data agenda. Following these reflections, Theresa Pardo will join in a panel discussion on the importance of developing Open Government Data Ecosystems for the success of Open Government initiatives. Participants worldwide can join the discussion via video conference, live webcast and Twitter: #opendta. [More>>](#)

Cook to Speak at ePractice Workshop on Transparency & Openness

December 8, 2012 | Brussels, Belgium

Meghan Cook will participate at the European Commission-sponsored event on Transparency and Openness. This ePractice workshop will aim to address the subject of transparency and openness of governments relating to their interaction with citizens. Meghan will give a presentation on A Public Value Approach to Open Government Planning - How to Plan and Measure When Traditional ROI Isn't Enough and then participate in a round table discussion. [More>>](#)

CTG Partners on Delivering Course on Critical Decision Making During Crisis

November 29-30, 2011 | Oriskany Falls, NY

Critical Decision Making During Crisis is a course developed collaboratively by CTG and the National Center for Security & Preparedness in support of the NYS Division of Homeland Security and Emergency Services. In this course the participants explore the decision-making process during daily activities as well as in crisis situations. It will provide discussion around overcoming hindrances and obstacles to effective decision making. The course makes use of scenario-based activity that involves critical decision making under stress and provides experience working in problem-solution situations. Anthony Cresswell will join staff from the National Center for Security & Preparedness in delivering the course. [More>>](#)

Cresswell to Take Part in Panel Discussion on Open Government at egov2011PL

November 17-18, 2011 | Poznan, Poland

Anthony Cresswell will be participating on the plenary panel Open Government: Challenges and Opportunities at the 6th European Ministerial eGovernment Conference and Exhibition (egov2011PL). The panel will be focusing on the evolving openness of governments - from open data to open services. The session will facilitate sharing experiences from early adopters and identifying challenges, limits, and benefits arising from increased transparency, participation, and collaboration. It will be moderated by Prof. M. Muraszkievicz from the Warsaw University of Technology, and also include Nigel Shadbolt, University of Southampton, UK; Haiyan Qian, UN Department of Economic and Social Affairs; and John Higgins, Digital Europe. [More>>](#)

Cook to Give Keynote at Government Innovation Forum

November 10, 2011 | Mexico City, Mexico

Meghan Cook has been invited to give the keynote at the 4th Annual Government Innovation Forum (GIF). Cook's presentation will focus on the key challenges and opportunities governments are facing with pressures to use new technologies to build the government of the future, one that is open, transparent, and collaborative. GIF brings together top public sector IT professionals from the federal, state and local levels throughout Mexico. The event is an opportunity to share experiences and hear how other governments, colleagues or experts are using IT tools in ways that can empower citizens or improve transparency and governments operations. [More>>](#)

Pardo to Attend Annual Conference of Club de Madrid

November 8-9, 2011 | New York, NY

On behalf of SUNY Chancellor Nancy Zimpher, Theresa Pardo will be attending the Annual Conference of the Club de Madrid, Digital Technologies for 21st Century Democracy. At the conference, the world's most experienced and inspirational political and business leaders, policy makers and scholars will be taking an in-depth look at the opportunities and challenges posed by the increasingly complex relationships between governments, their citizens and communication technologies. Conference participants will discuss how big data and networks are revolutionizing governance and democracy and outlining a series of principles for the implementation of 21st century democracy. [More>>](#)

Dawes and Helbig to Participate at APPAM Fall Research Conference

November 3-5, 2011 | Washington, DC

The theme of the 2011 Fall Research Conference of the Association for Public Policy Management & Analysis (APPAM) is Seeking Solutions to Complex Policy and Management Problems. Sharon Dawes will be speaking at the Symposia on Policy Informatics to address how advances in information technology and computational modeling have enhanced our ability to address complex research questions. Natalie Helbig will be a speaker at the Roundtable discussion on What does Policy Informatics Mean? and Why should APPAM care?, which will explore what policy informatics is, how and why it is relevant to the APPAM community, and how to involve policy makers and practitioners to be interested and effective users of these approaches. [More>>](#)

Canestraro and Werthmuller to Conduct Workshop On Designing a Mobile Strategy

October 19, 2011 | Washington, DC

To help agencies formulate their strategic plans for developing citizen-facing mobile capacities, the US General Services Administration (GSA) has asked CTG to conduct a workshop for federal government professionals. While many government professionals see mobile as the way of the future, they also recognize that such change requires a broad-ranging strategic approach enabling the transformation to be as effective and beneficial as possible. A strategic framework positions mobile technologies within the larger organizational context of policy, management, business practices, and mission. During the workshop, the participants will review and discuss a high level strategic planning approach to gain a better understanding of what citizen-facing mobile government entails and what challenges arise when implementing it. This workshop supports GSA's Making Mobile Gov Project.

Helbig to Present on Social Media Policy at 2011 CSBS Technology Seminar

October 17-19, 2011 | Atlanta, GA

Natalie Helbig will present on Designing Social Media Policy in Government at the Conference of State Bank Supervisor's 2011 Technology Seminar. The 2011 Tech Seminar seeks to address the current technological issues affecting the financial industry, the banking

departments, and the regulatory process. [More>>](#)

Pardo to Participate on the Jury Panel for the Sultan Qaboos Award for Excellence in eGovernment

October 15-18, 2011 | Al Athaiba, Sultanate of Oman

Theresa Pardo has been invited by the Information Technology Authority of Sultanate of Oman to participate in the Sultan Qaboos Award for Excellence in eGovernment Award Jury Panel for 2011. The national competition targets government institutions and is a result of His Majesty's call for the development of a national strategy developing knowledge of citizens and skills in dealing with information technology and a call for all government institutions to accelerate the enhancement of services by digital technology and best practices. [More>>](#)

Pardo to Participate on Smart Cities Panel in Mexico City

October 14, 2011 | Mexico City, Mexico

Theresa Pardo is participating on a panel about Smart Cities as part of the events for the 35th anniversary of the Public Administration and Policy program at Centro de Investigacion y Docencia Economicas (CIDE). Pardo will be joined by Sehl Mellouli, Professor, Department of Information Systems, Université de Laval and J. Ramon Gil-Garcia, Associate Professor and Director, Data Center for Applied Research in Social Sciences at CIDE to discuss their partnership project to create a framework for service integration in Smart Cities. [More>>](#)

Dawes to be Member of the U.S. Delegation to the 45th Annual ICA Conference

October 11-14, 2011 | Taipei, Taiwan

Sharon Dawes is traveling to Taiwan as a member of the U.S. Delegation to the 45th Annual ICA Conference, Innovative Government – Learning from the Past, Looking to the Future. Dawes is the chair and one of the facilitators for the session Looking to the Future, in which discussions will be focused on how learning from the past and emerging technologies can create open government (transparent, participatory and collaborative), transform service delivery to the citizens, and create operational efficiencies. [More>>](#)

CTG is a Co-Organizer of ICEGOV2011

September 26-28, 2011 | Tallinn, Estonia

CTG is a co-organizer of the 5th International Conference on Theory and Practice of Electronic Governance (ICEGOV2011), which will focus on the use of technology to transform relationships between government and citizens, businesses, civil society and other arms of government (Electronic Governance). In addition, Theresa Pardo is Co-Chair of the conference, Sharon Dawes is on the Steering Committee, and both are on the Program Committee. CTG will be leading a tutorial on Social Media, Pardo is moderator of a keynote panel on Open Government, and Dawes is Chair of the Doctoral Colloquium. Papers will also be presented, which were authored by Dawes, Pardo, Meghan Cook, Natalie Helbig, Jana Hrdinova, Taewoo Nam, and Djoko Sigit Sayogo. [More>>](#)

Cresswell to Present on Public Value at e-Government Seminar

September 26-27, 2011 | Turku, Finland

Anthony Cresswell, along with Professor Tero Päivärinta, University of Adger, Norway and Professor Reima Suomi, University of Turku are presenting at an e-Government Seminar given by INFORTE. Throughout the two-days, Tony will give several presentations on The concept of public value, Assessing public value of eGovernment, Assessing public value of eGovernment, along with one on eGovernment development in US government and research. INFORTE

offers networking and education events to professionals working in Finnish companies, polytechnics and public administration with invited speakers from some of the top international researchers or industry representatives in their field. [More>>](#)

Hrdinova Presents on Social Media at NYCOM Fall Training School

September 22, 2011 | Saratoga, NY

As part of the New York State Conference of Mayors (NYCOM) Fall Training Academy, Jana Hrdinová presented on the Use of Social Media by Local Governments with Glenn Clark, village trustee from Honeoye Falls in Monroe County, NY. NYCOM's Fall Training School is an opportunity for municipal officials from across the state comprised primarily of Mayors, Clerks, Finance Officers, Attorneys, Trustees, and Council Members to gather together to attend a variety of innovative training sessions specializing in municipal law, government operations, and local finance issues. [More>>](#)

Pardo to Participate in Global Conversation on Open Government

September 20, 2011 | New York, NY

CTG has been invited to participate at The Power of Open: A Global Discussion, a high-level conversation to highlight the transformative nature of open governance and celebrate the formal launch of the Open Government Partnership. The day-long event will bring together governments, civil society, industry leaders, academics and media for a series of panels and networking events focused on the role of openness in improving responsiveness, fostering accountability, creating efficiencies, promoting innovation and growth, fighting corruption, improving performance, and capturing dispersed knowledge in support of smarter policies. Theresa Pardo will participate in the How-To Alley session on open source and open data sharing to increase government productivity and improve services, which will be kicked off by UK Cabinet Minister Frances Maude and Head of the Special Presidential Work Unit for Development Monitoring and Control for Indonesia, Kuntoro Mangkusubroto. [More>>](#)

Pardo Participates at Civic Platform Summit

September 19, 2011 | New York, NY

The Civic Platforms Summit was a working meeting convened by Civic Commons, which focused on coordinating the architecture and interoperability of customer interaction tools for government. Participants spent the afternoon sharing experiences and assembling a road map for building interoperable tools for government-resident and resident-resident information sharing and interaction. This included a general discussion of models of interaction as well as more technical discussion of web services and data standards. City 311 services and the Open311 standard are one example of the technologies that fit into this topic, as are interconnecting issues like identity management. Expected outcomes include the beginnings of a high-level framework for interoperable systems and a sense of a process to follow moving forward to accommodate the development of standards and continued coordination. [More>>](#)

CTG Participating in IFIP e-Government Conference 2011

August 28-September 2, 2011 | Delft, The Netherlands

The IFIP eGovernment Conference 2011 will bring together leading researchers and professionals from across the globe and from a number of disciplines. The Europe-based annual international conference is one of the core conferences that present the state of the art in the study domains of eGovernment and eGovernance. Sharon Dawes is on the Program Committee for the conference and is chair of the PhD Colloquium. Theresa Pardo, along with Karim Hamza, are organizers of a workshop on Social Media and Democratization. Pardo will also be presenting a paper, Understanding the Impact of Computing and Information

Technology on Critical Challenges Facing 21st Century Financial Market Regulators, co-authored by Djoko Sigit Sayogo and Donna Canestraro. [More>>](#)

Dawes and Helbig to Attend Kick-off Meeting of the eGovPoliNet Project

August 26-27, 2011 | Delft, The Netherlands

CTG is the US participant in a global consortium of investigators organized under a European Commission project called eGovPoliNet. The consortium is a group of social and political scientists, ICT researchers, and other experts from Europe, Asia, Australia, and North and South America. CTG has worked together with many members of the consortium in the past, including the University of Koblenz-Landau (UKL) in Germany, TU Delft (Netherlands), Brunel University (UK), and Laval University (Canada). The project addresses the potential for ICTs and information resources to enhance governance and policy processes within the government, among experts, and with civil society. Sharon Dawes and Natalie Helbig will be attending the kick-off meeting with all 18 partner institutions to get to know partners, learn about the overall project deliverables, and assign tasks and work areas to partners. [More>>](#)

Burke to Present at ISM 2011 Conference

August 14-17, 2011 | Austin, TX

Brian Burke will present at ISM 2011: Enabling Change: Deep in the Heart of Technology. Brian will be participating on a panel, moderated by Phil Poley from Accenture, focused on State Consortia, When, Why, and How? He will discuss CTG's capability assessment work to help conference attendees understand the policy, management, as well as technological capabilities required for cross-boundary collaboration, especially across states. The other panel presenter is Nancy Peterson, deputy director from The New England States Consortium Systems Organization. The session was organized by Richard Siemer, deputy commissioner and CIO for NYC's Human Resources Administration. [More>>](#)

CTG to Host Meeting of the I-Choose Network

August 4-5, 2011 | Albany, NY

The I-Choose project team is focusing on creating information interoperability among stakeholder communities for the single case of coffee grown in Mexico, and distributed and consumed in Canada and the United States. The first network meeting of these stakeholders will focus on three areas: (1) launching the I-Choose network; (2) obtaining expert feedback from participants on the growing demand from environmentally and socially conscious consumers for product information and exploring how it can be obtained; and (3) collecting feedback on the policy environment for coffee regulation and certification to help inform our work. [More>>](#)

CTG to Participate at NYTD Technical Assistance Meeting

August 3-5, 2011 | Washington, DC

As part of CTG's role in New York State's implementation of the National Youth in Transition Database (NYTD), Amanda Kronen, graduate assistant at CTG from the School of Social Welfare, will be attending the NYTD Technical Assistance Meeting. The purpose of the meeting is for participants to learn more about the first round of national data and associated data quality issues, federal plans for data analysis and dissemination, and preparations for engaging youth in the next round of NYTD surveys. [More>>](#)

CTG Invited to Discuss Proposed U.S. National Plan for Open Government Partnership

July 29, 2011 | Washington, DC

Theresa Pardo and Meghan Cook are invited to attend a meeting with White House officials and eight other key stakeholder organizations to share thoughts on a proposed U.S. National Plan to meet the four core open government principles as laid out by the Open Government Partnership (OGP): transparency, citizen participation, accountability, and technology and innovation. The OGP is a new multilateral initiative that aims to secure concrete commitments from governments to promote transparency, empower citizens, fight corruption, and harness new technologies to strengthen governance. [More>>](#)

CTG to Brief U.S. Environmental Protection Agency on Transnational Networks

July 25, 2011 | Washington, DC

Sharon Dawes and Brian Burke have been invited to brief senior managers at the U.S. EPA's Office of Air and Radiation and Office of International and Tribal Affairs on CTG's Understanding Transnational Public Sector Knowledge Networks project. Dawes and Burke will focus specifically on their findings from the AIRNow-I Shanghai case study. [More>>](#)

CTG to Host Workshop on Government Use of Mobile Technology

July 19, 2011 | New York, NY

CTG is launching a study of the challenges connected with government's adoption of mobile technologies by conducting three workshops to elicit input from government professionals from New York State, New York City, and the US federal government. [More>>](#)

Hrdinová to Present at Social Media for Government Conference

July 12-15, 2011 | Washington, DC

Jana Hrdinová will present on social media policies at the Advanced Learning Institute's "Social Media for Government Conference." The conference is focused on providing the latest practical advice from leading government agencies and organizations on how to engage employees and citizens by using social media. [More>>](#)