

## CTG Online News

Tue, 22 Dec 2009 14:20:00 EST

### Dawes appointed to NAPA Advisory Panel for the GSA Dialog on USA.gov



Sharon Dawes has been appointed to serve on the National Academy of Public Administration (NAPA) Advisory Panel for the U.S. General Services Administration's (GSA) Dialog on the USA.gov web portal. The panel will identify themes, ideas, and trends that emerge from the dialog and make recommendations to GSA for future stakeholder engagements.

USA.gov is the official web portal of the U.S. Government and is managed by the Office of Citizen Services (OCS), part of GSA. The Office of Citizen Services consolidates all of GSA's citizen-centered activities into a single organization, providing American citizens access to information and services they require. OCS also helps government agencies procure contact centers, assists with consumer outreach and publications, facilitates a variety of web services, and promotes intergovernmental collaboration and innovation to help governments around the country and around the world share innovative and valuable ideas.

The Your Voice Matters: A Dialog on USA.gov is an effort to use citizen input to inform GSA of improvements that can be made in the delivery of government information. According to the site, "You know better than anyone else how to improve USA.gov, the official web portal of the U.S. government. So tell us. Share your ideas, tell us what you think of other people's ideas, and join the discussion. Your voice matters." Anyone is welcome to register, vote on ideas, or offer their own suggestions. The dialog is open until January 15, 2010.

"Your Voice Matters: A Dialog on USA.gov" is being administered by the National Academy of Public Administration through its Collaboration Project.