

People at CTG



Teresa Harrison
Faculty Fellow

Specialty

- Communication and technology
- Relationship between new media and democratic processes and practices
- Open Government: Technology, Politics and Communication

Brief Bio

Dr. Harrison is professor in the Department of Communication at the University at Albany, SUNY. Her research interests focus on a range of topics centering on communication and technology, with a special emphasis on the relationship between new media and democratic processes and practices.

Teresa worked on the CTG team that collected and analyzed data related to the use of information technologies during the response to the World Trade Center attacks, and is currently focusing on projects related to open government initiatives.

Teresa chaired UAlbany's Department of Communication from 2001 to 2010 after serving as Associate Dean of the School of Humanities and Social Sciences at Rensselaer Polytechnic Institute from 1997-2001. She is the managing editor of the *Electronic Journal of Communication*, which began publishing in 1990 as one of the discipline's first peer reviewed online journals. She has also served on the editorial board of publications such as the *Journal of Computer Mediated Communication and New Media & Society*. Her work has been supported by the National Science Foundation and her publications have appeared in *Human Communication Research*, *Communication Monographs*, *Communication Yearbook*, *Journal of the American Society for Information Science and Technology*, *Journal of Computer Mediated Communication*, and *New Media & Society*.

[Link to Curriculum Vita](#)

Selected Publications

Harrison, T., Guerrero, S., Burke, G. B., Cook, M., Cresswell, A., Helbig, N., Hrdinová, J., & Pardo, T. (2011). ***Open government and e-government: Democratic challenges from a public value perspective***. In Proceedings of the 12th Annual Digital Government Research Conference. Digital Government Research Center.

Harrison, T. and Zappen, J. (2010). ***Designing e-government: Exploring the potential of new information and communication technology paradigms for democratic purposes***. In J. Scholl (ed.) *Electronic Government: Information, Technology, and Transformation* (p. 156-176). Armonk, NY: ME Sharpe.

Harrison, T., Zappen, J., & Watson, D. (2009). ***Children's use of government information systems: Design and usability***. In Proceedings of DG2009, the 10th National Conference on Digital Government Research. Digital Government Research Center.

Zappen, J., Harrison, T., & Watson, D. (2008). ***A new paradigm for designing e-government: Web 2.0 and experience design***. In Proceedings of DG2008, the 9th National Conference on Digital Government Research. Digital Government Research Center.

Harrison, T., Pardo, T., Gil-Garcia, J. R., Thompson, F., Juraga, D. (2007). ***Geographic information technologies, structuration theory, and the World Trade Center crisis***. *Journal of the American Society for Information Science and Technology*, 58(14), 2240-2254. Winner of the 2008 John Wiley Best JASIST Paper Award.

Education

- Ph.D., Communication, 1981, Bowling Green State University
- MA, Communication, 1975, Bowling Green State University
- B.S., Political Science, 1974, Northern Arizona University