

## People at CTG



### Jim Costello

Web Application Developer

#### Specialty

- Web applications
- XML
- Database programming

#### Brief Bio

Jim is responsible for bringing dynamic and interactive features to CTG's Web site and other Web projects. As such, he incorporates SQL, XML, and Java components into Web applications and pursues other promising new technologies.

Jim brings 20 years of experience to CTG, which he joined in 2001. His expertise lies in innovative uses of technology for information sharing and education. He combines strong technical skills with a background in communications and training to support and enhance a variety of CTG projects and general operations.

Prior to joining CTG, Jim had his own Web design and development company and worked for several private and public organizations, including KeyCorp, the Professional Development Program of Rockefeller College, Coopers & Lybrand, and the Office of Data Processing, Human Resources Administration, City of New York. He has been an editor, technical writer, trainer, computer-based training designer, and manager of Web applications and distance learning.

#### Selected Publications

Costello, Jim, Canestraro, D.S, Gil-Garcia, J.R., & Werthmuller, D. ***Using XML for Web Site Management: Lessons Learned Report***, Albany, NY: Center for Technology in Government, 2008.

Costello, Jim, Canestraro, D.S, Werthmuller, D., Gil-Garcia, J.R., & Baker, Andrea. ***Using XML for Web Site Management: An Executive Briefing on streamlining workflow, reducing costs, and enhancing organizational value***, Albany, NY: Center for Technology in Government, 2007.

Costello, J., Werthmuller, D., & Apte, D. (2002). ***XML: A New Web Site Architecture***. Albany: Center for Technology in Government.

#### Education

- Ph.D., English/American Literature, 1983, State University of New York at Buffalo
- M.A., English/American Literature, 1981, State University of New York at Buffalo
- B.A., English and Philosophy, 1976, College of the Holy Cross