

People at CTG



Jana Hrdinova
Program Associate

Specialty

- Current practice research
- Social Media Policies
- Immigration policy and analysis
- Comparative and International Politics

Brief Bio

Jana Hrdinová is a program associate at CTG. In this position, Jana is responsible for assisting in the development, planning, implementation, management, analysis, and writing associated with various CTG projects.

Jana began working at CTG as a program assistant in January 2006. She came with an extensive expertise in the field of immigration policy and policy analysis, and has built expertise in conducting current practice research, survey design, and project development and administration. In most recent years, she has managed CTG's Exploratory Social Media Project, organized its doctoral research institute, and conducted research in the field of mobile technology and enterprise IT governance.

Jana previously worked for U.S. Senator (Minnesota) Mark Dayton as deputy director for constituent services concentrating predominantly on immigration issues. In addition to assisting constituents with problems regarding federal agencies, Jana conducted outreach to Minnesota's African-immigrant and African-American communities, and advised Senator Dayton on immigration, worker's compensation, and postal service policy issues.

Jana graduated *summa cum laude* in International Relations from the University of Minnesota, and obtained a Master of Arts in Political Science from the University of Minnesota.

Selected Publications

Jana L. Hrdinová, Natalie Helbig, Catherine Stollar Peters. Designing social media policy for government: Eight essential elements, Albany, NY: Center for Technology In Government, 2010.

Meghan E. Cook, Natalie Helbig, Jana L. Hrdinová, Fawzi H. Mulki, Bahadir K. Akcam. Assessing Mobile Technologies in Child Protective Services: A Demonstration Project in 23 New York State Local Departments of Social Services, Albany, NY: Center for Technology In Government, 2008.

Cook, Meghan E., Cresswell, Anthony M., Natalie Helbig, Jana L. Hrdinová, Fawzi H. Mulki, Bahadir K. Akcam. Assessing Mobile Technologies in Child Protective Services: An Extended Pilot in New York City's Administration for Children's Services, Albany, NY: Center for Technology In Government, 2008.

Cresswell, Anthony M., Cook, Meghan E., Helbig, Natalie, Hrdinová, Jana L., Gil-Garcia, J. Ramon, Mulki, Fawzi H., Akcam, Bahadir K., and Canestraro, Donna S. Assessing Mobile Technologies in Child Protective Services, Albany, NY: Center for Technology In Government, 2007.

Education

- M.A., Political Science, 2003, University of Minnesota
- B.A., International Relations, 2000, University of Minnesota