

### Awards

Since 1993, CTG has earned recognition from state and national organizations for both our organizational accomplishments, scholarly papers, and the individual expertise and service of our staff. We have received honors ranging from the prestigious Ford Foundation's *Innovations in American Government* award to *Governing* magazine's Public Official of the Year award. Each award and honor has special meaning to our organization, and we thank those who have extended this recognition.

We have separated the awards into four categories: organizational awards, project awards, best paper awards, and individual and University awards. They are as follows:

#### Center Awards

##### Innovations in American Government Award, Ford Foundation, 1995



The Ford Foundation awarded the Center \$100,000 in 1995 and named it one of 15 *Innovations in American Government Award* winners. Administered by the John F. Kennedy School of Government at Harvard University, the program honors exemplary initiatives at the federal, state, and local levels that provide creative solutions to important public problems. CTG was honored for its program of partnerships with businesses and academic institutions, for its ability to provide low-risk, low-cost assessments of information technology applications to mission-critical public problems, and for its knowledge building capacity which has allowed thousands of government managers to benefit from projects conducted by only a few.

#### Project Awards

##### Best Practice Award, NYS Forum, 2008

The New York State Forum's Best Practices Award acknowledges the work done each year by New York state and local government organizations in the area of Information Resource Management. CTG and the New York State Office of Children and Family Services were honored for their collaborative effort in a research-practice partnership to learn about how mobile technologies can be used in child protective services (CPS) work in New York State.

##### Best of the Web Award, NYS Forum, 2006

The New York State Forum's Best of the Web award annually recognizes the outstanding work done with the innovative use of Web technology by New York state and local governments. CTG's online XML Toolkit site was honored for its innovative use of technology, value to clients, and cost efficiency to government agencies. The toolkit is designed to help agencies implement XML-based Web site management, which offers great savings and efficiencies in streamlined workflow, consistency of content, and accuracy of information.

##### Best of New York Award, NYS Forum, 2006

The Center for Digital Government and *Government Technology* annually honor New York's most innovative, tech-savvy state and local government leaders and agencies with their prestigious Best of New York award, which recognizes excellence and outstanding contributions in the area of information technology. CTG was a key partner with the State CIO Council and Human Resource Committee in the New York IT Workforce Skills Survey that won in the category Demonstrating Best IT Collaboration Among Organizations.

### Best Practice Award, NYS Forum, 2006

The New York State Forum's Best Practices award acknowledges the work done each year by New York state and local government organizations in the area of Information Resource Management. The NYS/PEF Professional Development Committee's project *Successful Web Communications in NYS Government* was honored this year for the development and implementation of a statewide training program. CTG is a member of this committee, which is sponsored by the New York State Governor's Office of Employee Relations.

### Best Industry Solution Award, 2003

In January 2003, a former Center partnership project was awarded the Best Industry Solution Award for the impact their technology solution has made on the New York State Office of the State Comptroller (OSC). ComputerWorks, Inc. received the award for the development of the Multi-Purpose Access for Customer Relations and Operational Support (MACROS), which began as a partnership project between OSC and CTG.

### Document of the Month, NYS Library, 2002

The New York State Library awarded CTG the Document of the Month Award in February 2002 for the publication *Untangle the Web: Delivering Municipal Services Through the Internet*.

### International Property Tax Achievement Award, International Association of Assessing Officers, 2001

Thomas G. Griffen, the Executive Director of the New York State Office of Real Property Services (ORPS) received the International Property Tax Achievement Award in 2001 for his work on the state's Annual Reassessment Program. A CTG project helped ORPS identify user needs for the local governments who participated in the program. The award was presented by the International Association of Assessing Officers.

### Archives Week Award, New York State Board of Regents and Archives and Records Administration, 1999

The New York State Board of Regents and Archives and Records Administration presented the Center for Technology in Government (CTG) with the Archives Week Award for Excellence in State Agency Archival Program Development in October 1999. The award recognized CTG's innovative work in helping government agencies create, manage, and preserve electronic records. CTG was one of 10 state agencies honored for their outstanding efforts to help ensure the preservation of archival records.

### Awards for Excellence, National Association of State Information Resource Executives, 1994, 1996, 1998

The New York State-Local Information Systems project received a 1998 NASIRE award for outstanding achievement in the field of information technology, representing the statewide policy, planning, and management category. The NYS Spatial Data Clearinghouse was honored as the best intergovernmental application for 1996 and received one of nine NASIRE Awards for Outstanding Achievement in the field of Information Technology. In May 1994, NASIRE named CTG the top information policy and management initiative in the country.

### Interchange '94, 1994

In June 1994, the Center's Adirondack Park Agency project was selected by Interchange '94 as one of 10 national prototypes to represent the principles of Vice President Gore's National Performance Review. The project prototype was demonstrated and highlighted in discussions at a national conference in Washington, DC in October of that year.

### Best Paper Awards

### Hawaiian International Conference on System Sciences (HICSS), 2013

At the 2013 Hawaiian International Conference on System Sciences (HICSS), Mohammed Gharawi and Sharon Dawes received the Best Paper Award in the eGovernment Track for *Exploring the Influence of Contextual Distances on Transnational Public Sector Knowledge Networks*.

### 6th International Conference on Theory and Practice of Electronic Governance (ICEGOV2012)

At the 6th International Conference on Theory and Practice of Electronic Governance, Taewoo Nam and Theresa Pardo received the Best Innovations in Practice Paper Award for *Transforming City Government: A Case Study of Philly311*.

### Hawaiian International Conference on System Sciences (HICSS), 2009

At the 2009 Hawaiian International Conference on System Sciences (HICSS), Lei Zheng, Tung-Mou Yang, Theresa Pardo, and Yaunfu Jiang received the Best Paper Award for *Understanding the "Boundary" in Information Sharing and Integration*.

### American Society for Information Science and Technology (ASIS&T), 2008

In 2008, the American Society for Information Science and Technology (ASIS&T) honored Teresa Harrison, Theresa Pardo, J. Ramon Gil-Garcia, Fiona Thompson, and Dubravka Juraga with the John Wiley & Sons Best JASIST Paper award for *Geographic information technologies, structuration theory, and the world trade center crisis*.

### Digital Government Society of North America, 2008

At the Digital Government Society of North America's 9th Annual International Digital Government Research Conference (dg.o 2008), Donna Canestraro, Theresa Pardo, and Anna Raup-Kounovsky, along with Dennis Taratus of the New York State Department of Public Service (DPS), received the Best Management, Case Study, and Policy Paper Award for *Regional Telecommunication Incident Response: Delivering Public Value Through Increased Trust*.

### Hawaiian International Conference on System Sciences (HICSS), 2006

At the 2006 Hawaiian International Conference on System Sciences (HICSS) conference, Anthony Cresswell, Jing Zhang, and Sue Faerman received a Best Paper Award in the EGovernment Track for *The Effects of Organizational Factors and the Nature of Knowledge on Knowledge Sharing*.

### eChallenges, 2005

At the 2005 eChallenges conference in Ljubljana, Slovenia, Anthony Cresswell, Marijn Janssen, and Luis Luna received the Best Paper Award for *Modeling Methods for Information Integration: Comparative Cases in e-Government*.

### Academy of Management Conference, 2001

At the Academy of Management Conference in 2001, Theresa Pardo, Jing Zhang, and Fiona Thompson were awarded the Best Paper Award for *Interorganizational Knowledge Sharing in Public Sector Innovations*.  
Individual and University Awards

### Award for Excellence, The NYS Forum, 2009

Every year, The NYS Forum recognizes an individual whose work has definitively contributed to the overall improvement of government information services in New York State. The 2009 award was presented to Anthony Cresswell, deputy director at CTG.

### Excellence in Teaching Award, UAlbany, 2008

Each year, the University at Albany honors special members of its community with Excellence Awards denoting exceptional contributions to the life of the campus. Theresa Pardo, deputy director, was awarded the 2008 excellence in teaching award.

### Distinguished Alumni Award, UAlbany Alumni Association, 2007

The University at Albany Alumni Association traditionally recognizes alumni and friends of the University for their outstanding achievements and service to the University and community. These individuals personify the University's commitment to excellence and service and bring distinction to themselves and to our alma mater. Sharon Dawes was recognized with the 2007 Distinguished Alumni Award, which honors an alumnus or alumna who has displayed distinctive achievement in a chosen field of endeavor and outstanding service to society or their communities.

### Distinguished Public Service Award, UAlbany, 2007

The Distinguished Public Service Award for Outstanding Contributions to Public Service, honors notable individuals who have dedicated their careers to serving the people of New York. The awards take place as part of the annual Burton Lecture at the University at Albany. Sharon Dawes was awarded the College of Computing and Information Distinguished Public Service Award.

### Charles Evans Hughes Award, American Society for Public Administration, 2006

The Charles Evans Hughes Award is one of the most prestigious awards presented by the Empire State Capital Area Chapter (ESCAC) of the American Society for Public Administration (ASPA), the nation's most respected society representing all forums in the public service arena. The award was presented to Sharon Dawes in recognition of outstanding individual service that has exemplified superior management and administration within New York State over an extended period of time.

### Fifth Annual Rudolph W. Giuliani Leadership Award, Government Technology, 2005

The Rudolph W. Giuliani Leadership Award was established by Government Technology Conference (GTC East) in 2001 to recognize outstanding public sector executives in the state of New York who have demonstrated exemplary leadership in building strong alliances, fostering the development of new leaders within government, and effectively managing crises. The first award was presented to then mayor, Rudolph Giuliani, following his outstanding leadership during and after the September 11 attacks. The 2005 award was presented to Sharon Dawes by then New York State CIO Jim Dillon at the Executive Leadership Institute at the 17th annual GTC East held in Albany, New York.

### Top 25 Doers, Dreamers and Drivers, Government Technology, 2004

In 2004, Sharon Dawes was named to Government Technology's annual list of the top 25 men and women who represent the best in government IT. The individuals named to the Top 25 Doers, Dreamers and Drivers list are a cross section of public officials, ranging from state and local CIOs, to city managers, mayors and governors. 2004 was the first time Government Technology named non-government members to the list.

### Public Official of the Year Award, Governing, 1997

Sharon Dawes, director of CTG, was named one of ten "Public Officials of the Year" in 1997 by Governing magazine. Governing, a publication for state and local governments, chooses ten officials each year who show excellence in the public sector. Dr. Dawes was recognized for her collaborative strategy in coordinating synergy and innovation in New York State's information management infrastructure.